HAN_UNIVERSITY OF APPLIED SCIENCES

Degree Statute and Education and Examination Regulations of the Bachelors

degree course Communication Studies 21-22

International School of Business
Academic year 2021-2022

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PART 1 General part

Adoption

This degree statute was adopted by the dean on 9 July 2021.

PART 1 General part

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1 About the degree statute

The Higher Education and Research Act stipulates in article 7.59 that an institution such as HAN University of Applied Sciences (hereafter HAN) is obliged to adopt and publish a student charter. The Student Charter consists of two parts: the institution-specific part (which we call the 'Student Charter') and the degree-specific part (which we call the 'Degree Statute').

The degree statute consists of three parts:

- Part 1: General part.
- Part 2: The Education and Examination Regulations, which outline the education, final assessments, exams and modular exams for your degree course.
- Part 3: Other regulations.

Part 1 is purely informative. No rights can be derived from it. Rights and obligations can be derived from the other parts; these are legally applicable regulations.

1.1 Which degree course does this degree statute apply to?

This is the Degree Statute for the following HAN degree course(s):

Degree course	Degree format	CROHO number	Degree after graduation
B Communication Studies	Full-time	34405	Bachelor of Arts

This degree statute contains information on the structure, organisation and execution of the degree course, the student facilities, counselling and study coaching, the education and examination regulations and the degree-specific regulations that describe student rights and responsibilities. When this document refers to 'the degree course', this means the above degree course(s).

1.2 How do you read this degree statute?

We use regular UK spelling rules.
When we use 'you', we mainly mean you as an internal or external student enrolled in this degree course at HAN. But we also mean others, such as prospective students.

1.3 How long is the degree statute valid for?

A new degree statute is written for each HAN degree course every academic year. The degree statute for a certain academic year applies to everyone enrolled in the degree course for that academic year. It does not matter which phase of your degree course you are in, whether you are an internal or external student, or when you started. You can find the digital version of your degree statute here: see HAN Insite > your degree course

This degree statute applies to the 2021-2022 academic year: from 1 September 2021 to 31 August 2022. For students starting their degree course on 1 February 2022, two different degree statutes apply consecutively during their first 'year': the current one and that of the next academic year.

Did you enrol in a previous academic year for the propaedeutic or post-propaedeutic phase of the degree course? And is the degree course using a new curriculum or modified education and examination regulations? Then certain provisions in the education and examination regulations will apply from a degree statute from a previous academic year.

1.4 How does the degree statute come about?

The degree statute for the degree course is adopted by the dean each year. This is based on the model degree statute: a model that applies for the entire HAN.

The school council exercises the participation rights on the degree statute, but only in so far as the HAN participation council has not already exercised these rights through the model degree statute and in so far as these rights have not been conferred to the degree committee. How this works exactly is set out in the participation council regulations and the Regulations of the Degree Committee.

Advice is requested in advance from the degree course's board of examiners.

The relevant HAN organisational bodies strive to publish the new degree statute each year before 1 July.

1.5 Consistency of degree statute, student charter and enrolment regulations

The Degree Statute is part of de Student Charter. The Student Charter applies to the entire HAN. The Student Charter lists all the rights and obligations of students and HAN.
Student Charter: https://hanuniversity.com/en/study-and-living/studying-at-han/rights-and-responsibiliti/index.xml

You can find the rules for application, admission, educational requirements, selection and enrolment in the Enrolment regulations. The degree statute contains only a number of specific additions to this. These additions may not contradict the rules in the enrolment regulations.
The enrolment regulations can be found at:

www.han.nl.

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2 Education at HAN

Your degree course is part of the HAN . HAN has an overarching mission and vision on higher education. Your degree course embodies this vision in its own way. This chapter describes HAN's mission, vision and culture.

2.1 Mission

At HAN we educate you in a way that prepares you for your future profession. But that is not our only goal. We also want you to develop your social awareness through the degree course. Also, later in your career, we want you to be able to continue contributing to innovations in a complex, dynamic and international society:

- We want to give you a good *qualification* for your future profession.
- As a professional, you never work alone, but always in collaboration with others. We call that educating you as a *network professional*. This way you learn to work well with others and across borders. You also learn how you as a professional relate to the historical context of your field. This gives you insight into what is expected of you now and in the future.
- We want to contribute to your *personal development*, so that you grow as a professional and pursue lifelong learning. After all, your knowledge and skills are the basis of your profession, but who you are, your qualities and your approach make the difference.
- We want you to learn a sense of social responsibility, ethics and citizenship for your profession; to learn that you have to mean something for other people in your profession. This is often indicated with the term *bildung*.

2.2 Vision

We achieve these four goals together. How? You can read about it here:

- *You learn in context*. You gain experience in practice. That helps you to understand the complexity of your future work. Learning is not something you do on your own. Your degree course stimulates learning with and from each other.
- *You learn in the triangle of education-research-professional practice.* You conduct research, for example on the quality of work in a professional field of your choosing, or on the possibilities for innovation. This allows you to contribute to the development of your profession. Also, in the case of new developments, you can quickly adapt to what is needed to perform your work optimally.
- HAN has numerous *research groups*. These groups account for the research at universities of applied sciences. They also do a great deal for the degree courses. For example, by allowing students to get research experience with them in collaboration with the professional field. You can find all the research groups on our website: https://hanuniversity.com/english/research/
- *Study coaching and the student as partner*. You are assigned a study coach for the full duration of your studies. At HAN we want you as a student to feel acknowledged, seen and heard. We also involve you in the organisation of the degree course. This is what we call 'student as partner'. Each course department has the freedom to organise its education in a way that it suits you as a student and the degree course. You can read more about this in Part 1, chapter 3, and Part 2, chapter 7.
- *Education with options*. Besides the regular study programme offered in your degree course, we also give you various other options to choose from. The options depend on your degree course. You can read more about these options in the education and examination regulations. We stimulate you to get research experience in the HAN research groups, for example in an innovation lab or at a work-based learning location. You can go to your lecturers and other HAN advisors for advice about your choices.

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- ***Internationalisation @home or abroad***. During their studies, all HAN students get to experience the international context of the field in which they are studying.

You can read more about Internationalisation in Part 1, chapter 3.

2.3 Quality culture

HAN fosters a culture of quality. A culture in which everyone contributes in some way to high-quality education and a smooth-running organisation. Below you can read how.

2.3.1 Highly qualified staff

Our lecturers are highly educated. Many of them have worked in the professional field for which they are educating students. Others have research experience relevant to the field.

Over 80% of the lecturers you encounter during your studies have a master degree and some of these have a PhD.

The lecturers have good teaching skills, which they have acquired through training. This means they know how to guide you properly in your learning. The examiners also have the necessary qualifications. All our support staff are also properly trained in their fields. For example, staff at the secretarial office, the work placement office and the timetable office. They all perform quality work.

Because our course departments collaborate with our research groups, researchers and professors are also involved in education. This helps you to further develop your own inquiring attitude, for example. The research group also allows you to discover the latest research results and innovations in your professional field.

2.3.2 Stimulating growth and an attitude of learning

We want you to grow so you can successfully complete your degree course. This is not something we achieve just by supervising you. We also challenge you to get the most out of yourself and we train you to become ever more independent in your studies. We stimulate you to take initiative, expect you to be proactive in your studies and we help you to develop a professional attitude. You can expect your lecturers to be available and respond to your questions quickly and clearly. You can also ask for support when you are falling behind or when you are willing and able to do more. You can read more about this in the education and examination regulations.

2.3.3 Responsible for quality

There is a quality plan for each degree course. This plan, but also the education and examination regulations, describe how students evaluate the education and indicate what needs to be improved. It also outlines how students, lecturers and other staff can be directly and actively involved in improving their degree course. After all, student involvement and participation are important. It is equally important that staff members, students and professionals from the field, each in their own way, are involved in or take responsibility for the degree course and HAN. For example, for the quality of lectures, timetables, the course content, internship supervision, examinations and other forms of renewal and improvement.

We invite you, as a student, to play an active role in this. This attitude will also be important in your work. So we also regularly ask you for your opinion on the degree course. We do this in (digital) surveys and an annual national student survey, and in evaluations at the end of a period. We also invite you to actively collaborate on renewal and quality improvement. For example, by improving education or examinations or improving logistical or organisational points: together with lecturers and/or support staff.

We also reflect on how we organise education and research, on who we do it for and onwhy we do it the way we do. We check our conclusions regularly with all involved parties. This means you, but also lecturers, researchers and professionals from the field. Also, every 6 years each degree course is officially monitored by the NVAO

(Accreditation Organisation of the Netherlands and Flanders).

2.3.4 Inspiring and interactive environment

We want you to be inspired by your degree course. For example, by getting the latest information on developments in your field. And we always try to create an open, interactive, safe and familiar learning environment. We encourage everyone to give each other honest feedback.

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3 Information about your degree course

3.1 Mission and vision of your degree course

The Communication Studies department bases the organisation and design of its education on three key principles, namely: professional orientation, self-management and enhancing flexibility. These key principles form the heart of the educational vision within the International School of Business (ISB) in general and Communication Studies in particular.

Below, you will find a short description of how each of these three key principles are reflected in the study programme.

Professional orientation

Professional practice – the professional field in which communication specialists work – plays a central role in the study programme of Communication Studies. The education is provided in the form of study units. Each study unit focuses on one professional task. The professional tasks are interrelated; together, they form the 'profession' of the Communication Studies student. In addition, the lecturers maximise their use of topical literature and examples and assignments from professional practice. In order to be able to carry out professional tasks, you need knowledge, skills and a professional attitude. These are described in the so-called competences of the programme (also known as exit qualifications). During your programme, you show that you possess the competences by taking exams that are linked to the professional task (see chapter 4 for more detail).

Self-management

With our education, we want to train you to carry out relevant professional tasks independently in both familiar and new (professional) situations. Once you have completed your studies, you must also be able to keep developing throughout your career as a professional. During the programme, you will therefore learn to manage your own learning process to an increasing extent, and you will take and receive more responsibility for your learning process. For this purpose, the programme distinguishes between three study phases or levels:

- propaedeutic phase, level 1;
- main phase, level 2;
- graduation phase, level 3.

With these phases, as the levels progress, the students' self-management and responsibility increases and the degree of direction from the lecturers decreases. The complexity of the professional tasks and the assignments also increases as you progress through the programme. Finally, the study career coaching (personal professional development) and the instructional formats are also linked to the phase/level.

Enhancing flexibility

Wherever possible, the education is linked to the ambitions, desires and needs of the students. As a result, the study programme is flexible at certain times. At these points, you can make your own choices about how you want to complete your degree or about the timeframe and planning.

Furthermore, you have 30 credits to spend on either specialising or broadening your knowledge in an area of your choice (minor). This minor allows you to specialise or to develop your profile. This is also possible due to the space you have when completing your internship and graduation.

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3.2 Content and organisation of your degree course

The programme consists of four years of study. The first year of the programme is the propaedeutic phase. This is followed by the main phase. Each year is divided into two semesters, called clusters. A cluster consists of one or more study units and takes half a year. Each cluster is identified by a letter. The clusters are:

first year	A- and B-cluster	first year
second year	C- and D-cluster	main phase
third year	E- and F-cluster	
fourth year	G- and H-cluster	graduation phase

A cluster has two periods. Each period has 9 or 10 lecture weeks. During the first six weeks, you take lectures, tutorials and training sessions, and you work on assignments or professional products with your fellow students. After these first six weeks, one week will follow in which other activities take place, such as guest lectures or company visits. The following two weeks you take exams.

The programme can be started in September as well as in February.

3.3 How we educate and supervise

Professional education

The professional field – the future working environment of CS students – is a central point of focus in the CS programme. The programme is divided into Study Units, each with one or more professional tasks or roles. All professional tasks or roles are related to each other: together they form 'the profession' of the CS graduate.

In order to execute professional tasks and roles one needs knowledge, skills and a professional attitude. These competencies are described and laid down in the so-called LOCO qualifications of the study programme. During the study programme students show that they have acquired all the Qualifications by passing the tests linked to the professional tasks and roles (for a more detailed explanation, see part 2, chapter 9).

Independent learning

The CS study programme teaches the student to carry out relevant professional tasks independently in both new and familiar situations. On top of that the student will need to continue to develop after graduation in their career, as an excellent CS graduate. During the study programme, therefore, the student will learn to an increasing extent to take control over the students' own learning process and will take more responsibility for the study process.

With this in mind the study programme distinguishes three study phases or levels:

- first year (propaedeutic year), level 1; low level of independency, low level of complexity
- main phase, level 2; level of independency or level of complexity is high
- graduation phase, level 3: high level of independency, high level of complexity

As the student progresses through the levels, the level of independency and responsibility increases, and direction given by lecturers decreases.

Also, the complexity of the professional tasks and the assignments become more demanding while the student

makes progress through the programme. After all, coaching and working methods are aligned to the phase/level you are in.

Flexibility

Flexibility is an important principle at ISB. All students have at least 30 credits that they can devote to either specialising or differentiating in an area of their choice. We call this the minor. The minor gives you the possibility to focus on specific demands from the labour market and shape your own profile. Where possible, the CS study programme tries to support students' ambitions, wishes and needs. That is why the CS programme aims to be flexible at certain stages in the study programme. It enables the student to choose where to go on a placement and for studying abroad, the same applies to their graduation assignment. Furthermore, most Study Units are offered twice per academic year, enabling students to complete the study programme more flexibly.

International Curriculum

Apart from language training, much attention is paid to international aspects within all courses.

Foreign Languages

International contacts require a good command of foreign languages. ISB recognises this and therefore pays great attention to foreign language training. Within the International Programmes one foreign language, besides English, is compulsory in the first and second year. Furthermore students can achieve an even higher level in this language if they choose this language as their elective. Language learning, supported by Study and/or Placement Abroad, leads to a high proficiency in foreign languages, which is increasingly more important when applying for a job.

Studying Abroad (SAB)

Students have the possibility to study at a foreign university or business school. Study Abroad is regarded as a minor. The foreign universities and business schools at which programmes can be attended are always institutes with which ISB has a good relationship, so that students can study as exchange students.

Internship (Abroad)

Additional international experience is gained by carrying out a internship for a foreign company. ISB often assists with obtaining internship, so that the quality of the internships and good counselling during internship is guaranteed. Most internships are within Europe but it is also possible to do a internship in other continents. Students will often find the Internship company themselves. Students are encouraged to carry out their internship and study abroad in different countries, one of which preferably is in the student's foreign language area.

Graduation Assignment (GA)

CS students carry out a Graduation Assignment; this should be with a company or a non-profit organisation, which operates internationally.

Three cultures principle

In accordance to the competencies and professional tasks, ISB requires a minimum of international experience during the degree programme: each CS student must have been exposed to at least two different foreign cultural backgrounds for one cluster each during the 4 years of CS. We therefore speak of the "three cultures principle".

International Lecturers

Education without international lecturers or without lecturers with international experience can never really be international education. The International School of Business employs several international lecturers. Foreign guest lecturers are frequently invited to lecture on specialist or topical subjects.

International Students in Arnhem

A majority of the CS students come from abroad. ISB also offers students of partner universities the possibility to

study in Arnhem for one or two semesters as exchange students. These exchange students followed courses from various international programmes. A majority of the students also come from abroad.

International Cooperation

ISB has been and is involved in a number of international cooperation projects throughout the world including research, curricula development and technology transfer. Internationalisation is impossible without extensive international contacts and therefore ISB is a member of a number of European networks (amongst them 'Socrates') in order to facilitate international cooperation, in particular the exchange of students and staff.

This flexibility is not unlimited: there is a logical sequence in the structure of the study programme.

3.4 Internships and/or workplace

The internship is an educational activity in which the student works in a professional situation for five consecutive months. The level and contents of the activities must be attuned to the CS study programme.

When you start preparing for your internship, you first need to report to the internship advisor of your programme. He/she is responsible for approving the content of the internship. Information about internships, such as procedures and requirements, can be found in the Internship abroad manual on #OnderwijsOnline.

See Chapter 9: Study Unit descriptions.

If you plan to do an internship abroad, you can contact the Internships advisors for opportunities and advice about your internship. You can reach them at: internship-administration.isb@han.nl

3.5 How the professional field is involved

Professional education

The professional field – the future working environment of CS students – is a central point of focus in the CS programme. The programme is divided into Study Units, each with one central professional task or role. All professional tasks or roles are related to each other: together they form 'the profession' of the CS graduate.

In order to execute professional tasks and roles one needs knowledge, skills and a professional attitude. These competencies are described and laid down in the so-called LOCO competencies of the study programme. During the study programme students show that they have acquired all the competencies by passing the tests linked to the professional tasks and roles.

Our Professional Advisory Committee (PAC) consists of more than 10 representatives of the professional field of CS. They advice us on a regularly basis about developments in business.

3.6 Research groups and research centres

The world around us is changing rapidly both in terms of complexity and uncertainty in society. There is a growing demand for socially responsible and ethical professionals who are global citizens and are capable of coping with these factors. More than ever it is necessary to equip our students with competencies such as critical thinking, keen analytic and interpersonal skills and the ability to anticipate and initiate change as needed.

Effectiveness and innovation in the field can be promoted by collaboration between professionals, researchers, lecturers, and students.

As a university of applied sciences, we recognise the importance of the relationship between our research and the professional field. In *HAN Ambitions for 2016-2020* this is stated as follows: "We want to excel in the quality, intensity and impact of the connection we make between education, research and the professional field." Issues from the professional field are the foundation for research. Research contributes to the development of the professional, our programmes and of the economic and social development of our region.

Linking business and research

- Identify and address international business questions and issues in the regional business community

- Conduct applied research with students (in research projects, during placement and graduation assignments) in close collaboration with the professional field

- Bring (future) alumni and organisations together

- Ensure up-to-date programmes which reflect developments in international business.

Linking education and research

- Provide state-of-the-art knowledge on international business topics to students and lecturers

- Dissemination of acquired knowledge from research into the International School of Business programmes

- Keep current on affairs and trends in business internationally

3.7 Options in your degree course

In your second year you can choose certain elective subjects. In your third year you can choose your internship and for your minor you have the possibility to choose between Study Abroad, Minor programmes offered by ISB or premasters at Dutch research Universities. In your final year you can choose your graduation assignment.

3.8 Quality assurance of the degree course

Quality is a top priority for the CS department. Not only continuous monitoring is important, but our students' experiences are also of great importance to us in designing and revising our curriculum. There are several ways for you to share your views as a student:

- during the **oral evaluations** that take place in the group meeting at the end of each semester,

where the academy manager and/or quality assurance coordinator evaluate the study units together with students. The study units and lecturers are also evaluated in **written evaluations**. A study unit is evaluated at least once every two years;

- through the **degree committee**; This committee convenes at least six times a year. It not only has participation rights but also advises and has right of consent on matters such as the Teaching and Examination Regulations;
- by submitting a complaint to the **Complaints and Disputes Office** (using an online complaints form on Insite). If you plan to submit a complaint, you must always first contact the lecturer concerned;
- by contacting the **CS academy manager**.

The quality of the degree programme is also monitored in the following ways:

- The **professional field** is an important factor for our degree programme. Through our professional advisory committee, professionals from the field share their views on the design of the programme, on how it can be better aligned with and meet the trends and demands in the professional field. They meet at least three times a year.
- The **team leaders**, lecturers responsible for a study unit, regularly discuss matters together and with their team. They discuss matters such as the quality of the study unit, but also suggestions they receive from students and from the professional advisory committee.
- The **curriculum committee** monitors the quality of the overall degree programme as well as the results of the evaluations and external developments.

Accreditation

All HAN degree programmes are assessed every six years by an external panel of the Dutch Flemish Accreditation Organisation (NVAO). This accreditation is a national mark of quality and is a condition for legal recognition of the certificate of this degree programme at a national and international level.

External supervisor

External supervisors are appointed to monitor and assess the quality of the final assessment. Assessing the quality of the final assessment concerns in particular:

- the quality of exams and assessment.
- the quality of students (realisation of intended learning outcomes).
- the organisational quality of the final assessment.

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4 The exit qualifications for your degree course and professional requirements

4.1 The professional field

Communication is something we all do, but when is someone a communication professional? As a communication professional, you have an enhanced understanding of how communication works; the conscious and subconscious impact that communication can have. You know what's going on, you use theories and recognised methods, and you are data-driven. In your role as communication professional, communication is always something you consider very carefully. Regardless of your position, one of your primary tasks is to signal and indicate developments in the outside world that have an impact on your organisation. As a communication professional, you engage in dialogue with different target groups: consumers, stakeholders, staff and/or citizens. The distinction between internal communication (with staff) and external communication - such as marketing communication (with existing and potential clients) or public communication (diverse stakeholders) - is not always clear. Internal and external communication often overlap and are becoming increasingly integrated, certainly due to the rise of social media.

As a communication professional, you respond to a dynamic and complex environment and you always draw meaningful links between an organisation and its surroundings (and within an organisation) with the aid of message, means and channel. When doing so, a good communication professional takes account of and monitors the inspiring and authentic aspects of an organisation's story. If you want a career in communication, you have many options, as organisations put ever more emphasis on steering communication in the right direction. For this reason, we encounter communication professionals in almost every sector.

Because you have a wide range of options as a communication professional and because new positions and additional specialisms are constantly being added, it would be virtually impossible to draw up a complete list of professions. Nevertheless, we want to give you an impression of the professions you could pursue after graduating. So we have sketched the options in this versatile professional field. In doing so, we have used data from communications vacancies, results from alumni surveys (HBO monitor) and examples that were provided by the communication degree courses themselves (on the website or in the course guide), or that are explained in the specialist literature.

There are communication professionals everywhere: as employees (on the payroll) or as external employees (such as freelancers), and both nationally and internationally. Communication Studies focuses on communication professionals who work in an international environment, in the Netherlands or abroad.

Communication professionals work for the government, for example, for (media) businesses, banks, insurance companies, charities, educational institutions, or for advertising or communication agencies, where you have the option of working for several clients (on a project basis, for example). Finally, graduates have the option of working as freelance entrepreneurs/creatives, or starting your own enterprise and thereby becoming involved in diverse communication assignments for a range of clients. The list of communication positions is long and varied. In addition, new positions will constantly be added in the coming years. You will find an overview of the various positions on the websites of organisations such as Logeion, EUprera, PRSA and AMEC.

4.2 Professional requirements

The skills or competencies that you need to acquire as a student to be able to work as a communication professional, are outlined in the LOCO qualifications 2018.

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4.3 Exit qualifications

This section describes your exit qualifications at the end of the degree course. These exit qualifications are formally defined in the education and examination regulations and correspond with the professional requirements described in section 4.2.

When you graduate you conform with the exit qualifications of the degree course. In other words, you have certain (required) knowledge, understanding, skills and (if relevant) attitude, for the profession you have been educated for. The exit qualifications for your degree course are outlined below.

Nr.	Exit qualification	Description
1	Context & Strategy	The communication professional should understand the strategy of an organisation and the broader (international) environment within which organisations are active. He/she has a clear overview of the developments within his/her own organization, discipline and media landscape in general, to develop communication strategies that are integrated within the goals of the organization.
2	Target Group & Behaviour	The communication professional is concerned with assimilating (listening, discussing, monitoring) and analysing (online) data regarding the communication target audience. He/she understands the behaviour and the needs, motives and choices of the target audience and ensures that the effectiveness of the communication strategies are clearly defined in response to these.
3	Concept & Creation	The communication professional can develop, frame and activate communication products, services and experiences conceptually by using creative, meaningful content and design. This concerns connecting desirable aspects and target audiences, organization targets and media/ technology on a strategic basis.
4	Planning &Organisation	The communication professional can, by means of project-based planning and within a determined budget, realize previous goals that are clearly formulated. He/she organizes and coordinates the process between different disciplines/ departments and fulfils a pivotal function for the benefit of media productions, media planning and events. He/she works according to agile guidelines in order to anticipate needs in an environment that is constantly changing.
5	Persuasion & Commitment	The communication professional communicates the message of the organization to inform and/ or advise internal and external communication target demographics, with the aim of realizing organizational and communication goals. He/she knows how to eliminate resistance to ensure commitment, consensus and/ or support.
6	Connection & Facilitation	The communication professional maps the network within and throughout the organization and involves new networks where necessary. He/she helps employees to translate (company)values into their communicative tasks in an effort to increase the effective communication of the employees and their teams and ensure the organization is more communicative.

The level of the exit qualifications is geared to the Dublin Descriptors. As a result, our degree courses are guaranteed to be at the correct national and international level. The degree certificates meet all legal requirements and are therefore comparable with and equal to similar degree certificates from other universities of applied sciences in the Netherlands and abroad.

1.   Knowledge and understanding: graduates have demonstrated knowledge   and understanding in a field of

study that builds upon and supersedes their general secondary education, and is typically at a level that, whilst supported by advanced textbooks, includes some aspects that will be informed by knowledge of the forefront of their field of study.

2. Applying knowledge and understanding: graduates can apply their knowledge and understanding in a manner that indicates a professional approach to their work or vocation, and have competences typically demonstrated through devising and sustaining arguments and solving problems within their field of study.

3. Making judgements: graduates have the ability to gather and interpret relevantdata (usually within their field of study) to inform judgements that include reflection on relevant social, scientific or ethical issues.

4. Communication: graduates can communicate information, ideas, problems and solutions to both specialist and non-specialist audiences.

5. Learning skills: graduates have developed those learning skills that are necessary for them to continue to undertake further study with a high degree of autonomy.

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5 Structure of a bachelor course at a university of applied sciences

This chapter gives a broad description of your degree course. Part 2 and Part 3 contain the rules and details.

5.1 Scope

A bachelor course at a university of applied sciences consists of a propaedeutic phase (also called the foundation year) and a post-propaedeutic phase (also called the main phase).

The scope of the degree course is represented in credits and study load. One credit is equal to 28 hours of study (this is an average indication). This is also stipulated in the Higher Education and Research Act.

Bachelor courses have a study load of 240 credits.

5.2 Major and minor

Bachelor courses at HAN consist of a major and a minor. The major is your main specialisation, in which you develop your professional competences. The major consists of 210 credits. You also have the opportunity to deepen or to widen your knowledge, interests and capacities in a minor. A minor consists of 30 credits.

	Major	Minor	Total
Propaedeutic phase	60		60
Post-propaedeutic phase	150	30	180
Total	210	30	240

5.3 Propaedeutic and post-propaedeutic phase

The first year of your degree course is the propaedeutic phase. This phase has a study load of 60 credits.

The propaedeutic phase has three functions: an introductory function, a referring function and a selective function. These three functions are closely related. The propaedeutic phase gives you a good impression of the entire degree course.

1. It gives you insight into the content of the degree course. In that year you can decide for yourself whether the degree course matches your capacities and interests. This is the *introductory function* of the propaedeutic phase.
2. During this year you can decide whether to continue with the degree course. The study advice at the end of the propaedeutic phase helps with that decision. This is the *referring function* of the propaedeutic phase.
3. The propaedeutic phase has a *selective function.* This function is two-fold: on the one hand you decide whether you are suited to the degree course or not. On the other hand, the lecturers and examiners decide whether you are suited based on your study results. In doing so, they always consider the demands that will be placed on you in your future profession.

The propaedeutic phase is followed by the post-propaedeutic phase. In the post-propaedeutic phase, you go deeper into the material and work towards the exit qualifications of your bachelor course. Have you also passed all the exams in the post-propaedeutic phase? Then you conclude this phase and you have earned your bachelor degree. You receive your degree certificate.

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6 Academic calendar

This chapter outlines the lecture days, lecture times and the holidays and lecture-free weeks.

6.1 Lecture days and lecture times

Timetables and holidays

Scheduled education takes place between 8.00 and 21.30. The days on which tuition and activities are planned are listed in the HAN annual calendar (see below).

The buildings are open from Monday to Friday. The opening hours differ for each location. See the annual calendar and Insite. The adjusted opening hours during holidays are also published on Insite.

HAN 2021-2022 academic calendar

The most recent version of the academic calendar can be found on the HAN Insite page for your degree programme > News > Academic calender

6.2 Holidays and lecture-free weeks

The calendar for this academic year can be found on HAN Insite.

It gives the lecture weeks and holidays. In addition, there are a number of lecture-free weeks. The lecture-free weeks may also contain study activities, such as a theme week, exams and modular exams. Keep this in mind.

7 HAN organisation

This chapter gives information about the HAN organisation. Here you also find information on participation, quality assurance and the facilities you as a student at HAN can use.

7.1 Schools

At HAN, the degree courses are divided over 14 schools.
Your degree course belongs to the School of International School of Business (ISB)

Below is an overview of all the schools.

School	Academie (NL)	Abbreviation
School of Business and Communication	Academie Business en Communicatie	ABC
School of Built Environment	Academie Built Environment	ABE
School of Education	Academie Educatie	AE
School of Engineering and Automotive	Academie Engineering en Automotive	AEA
School of Finance	Academie Financieel Economisch Management	AFEM
School of Health Studies	Academie Gezondheid en Vitaliteit	AGV
School of IT and Media Design	Academie IT en Mediadesign	AIM
School of Social Studies	Academie Mens en Maatschappij	AMM
School of Organisation and Development	Academie Organisatie en Ontwikkeling	AOO
School of Allied Health	Academie Paramedische Studies	APS
School of Law	Academie Rechten	AR
School of Sport and Exercise	Academie Sport en Bewegen	ASB
School of Applied Biosciences and Chemistry	Academie Toegepaste Biowetenschappen en Chemie	ATBC
International School of Business	International School of Business	ISB

7.2 Management and organisation of the school

HAN Insite gives information about the set-up, organisation and staff of your degree course, and about the school they belong to.

7.2.1 Board of examiners and examiners

The members of the board of examiners can be found on: HAN Insite > ISB > Communication > Exams and Board of Examiners

You can contact the board of examiners for your degree course via the board of examiners secretarial office. BoardofExaminers.ISB@han.nl

The members of the board of examiners are appointed by the HAN Executive Board.

The tasks and responsibilities of our board of examiners can be found in the Regulations of the Board of Examiners. These include additional rules regarding examinations and final assessments in so far as these are within the powers of the board of examiners. See also the Regulations of the Board of Examiners in Part 3 of this degree statute.

The board of examiners decides, among other things, whether you meet the conditions set out in the education and examination regulations. The board of examiners appoints examiners for each exam and modular exam. One or more appointed examiners administer that exam or modular exam and determine the results.

Other duties and powers of the board of examiners include:

- Assuring exam quality.
- Granting exemptions.
- Handling requests for an extra opportunity to take an exam or modular exam.
- Handling requests for adapted formats of exams and modular exams.
- Handling requests for flexible minors.
- Handling complaints.

You can find all the further rules on exams, modular exams and final assessments that apply to you in the education and examination regulations (see Part 2). You can also find rules on the organisation of exams, modular exams and final assessments in the Exam Regulations (see Part 3).

7.2.2 Participation and consultation

Below is a short overview of the HAN committees and councils. They discuss and also influence the policies and decisions made at HAN.

Degree committee

There is a degree committee for each degree course or group of courses. A degree committee consists of an equal number of staff members and students. The degree committee advises the course department about promoting and guaranteeing the quality of the degree course. Each year it also evaluates the degree course's compliance with the education and examination regulations. The degree committee also has a right of consent and advisory rights. Through the degree committee, you can contribute ideas and make decisions about the curriculum and organisation of your degree course.

Would you like to become a member of the degree committee? You can request more information from degreecommittee.isb@han.nl. The degree committee has its own regulations (see Part 3).

School council

Each school has its own school council. This council has the right to discuss all matters concerning the school and to ask the dean about these matters. The council also has the right to be consulted on school policies. The school council gives you the opportunity to contribute ideas and decide on school policies.

Would you like to know more about the school council? Contact the school council secretarial office: Academycouncil.isb@han.nl

Participation council

The participation council allows staff and students to participate at HAN level. This council has a right of consent on certain aspects of policy, on the main features of the institution budget, the general applicable part of the education

and examination regulations and more. The participation council has an equal number of students and staff. The participation council deals with general HAN policy.

Would you like to join the participation council? You can ask for more information from the secretarial office for the participation council: secretariaat.mr@han.nl. Would you like to learn more about the participation council? Go to https://www.han.nl/over-de-han/organisatie/bestuur/medezeggenschap/index.xml.

7.3 Student facilities

7.3.1 Support

As a student, you can rely on good coaching during your academic career. Within your degree course, you and your study coach look at what coaching you need, your study progress and your career development. We look at your talents, ambitions and support needs. In addition to the coaching offered within your degree course, you can use the services offered by HAN Study Success. This is a team of experts who work together on one goal: your growth as a student.

HAN Study Success

As a student, you can contact HAN Study Success for support, advice, training and coaching. This is a network of experts in various areas of student supervision. They have expertise in:

- Study skills, language skills and personal development.
- Degree transfers and study delays.
- Psychological support.
- Student, finance, financial support funds and support and questions about finances.
- Studying with a disability, chronic illness or pregnancy.
- Course selection and further studies.
- Various statutory and university of applied sciences regulations.
- Complaints, objections and appeals procedures.
- Studying as an elite athlete.
- Purpose and spirituality.

Visit HAN Study Success for more information and contact details.

I: https://www1.han.nl/insite/studiesucces/home_opl.xml?

HAN Language Centre

HAN Language Centre can help you with all your language and translation needs. You can also sign up for various language courses, coaching sessions or workshops. HAN students receive a discount on all foreign language courses.

At HAN Language Centre you can also take a writing or spelling course. There is also a special course (in Dutch) for students with dyslexia. The courses are intended for both Dutch and international students.

T: (024) 353 03 04

E: talencentrum@han.nl

I: https://hanuniversity.com/en/about-us/han-organization/business-units/language-centre/index.xml

Confidential counsellors

At HAN we treat each other respectfully. Unfortunately, incidents can occur in which you as a student or staff member have to deal with unacceptable and/or disruptive behaviour. If this happens, contact one of the confidential counsellors to discuss what you can do about it. You can choose which confidential counsellor you speak to. More

information and the contact details of the <u>confidential counsellors</u> can be found on HAN Insite:
https://www1.han.nl/insite/rondomhetwerk/Vertrouwenspersonen.xml?

Complaints and Disputes Office

Do you have a complaint, dispute, objection or appeal? The first step is to try to work it out together, possibly with the support of the study coach. If this does not help, you submit a complaint to the Complaints and Disputes Office. The Complaints and Disputes Office ensures that complaints and letters of appeals are delivered to the right persons within the HAN organisation. The office also takes care of the secretarial duties of the Examination Appeals Board.

E: Bureau.klachtengeschil@han.nl

T: 026-3691504

A: Verlengde Groenestraat 75 Nijmegen / Postbus 6960, 6503 CD NIJMEGEN

I: Klacht en bezwaar (han.nl)

Ombudsman

Do you have a complaint that does not fall under the existing complaints and appeals procedures? Then you can turn to an independent ombudsman. The ombudsman has a mediatory role.

The position is vacant at the moment. Discuss your complaint with one of the confidential counsellors. You can also go to the Complaints and Disputes Office

7.3.2 Information facilities

Student Affairs Enquiry Desk

Do you have questions about your degree course? For example, about enrolment, payment of tuition fees, examinations, lecture timetables or the study information system (SIS)? You can ask the staff at the Student Affairs Enquiry Desk. Find out more about this on https://hanuniversity.com/en/study-and-living/studying-at-han/index.xml.

Study and Multimedia Centres

The Study and Multimedia Centres offer a physical library collection at diverse HAN locations. The locations also have places to study and quiet zones.

On the website www.han.nl/studiecentra you can find the digital collection, which you can also consult at home. Here you can also find study materials for the Information Skills lessons.

More information about the services, opening hours and contact details can be found on the website of the Study and Multimedia Centres: http://www.han.nl/studiecentra

HAN Information Centre

The staff at the HAN Information Centre can tell you everything about degree courses, forms of collaboration, promotional activities and the organisation of the entire HAN.

Opening hours: Monday to Friday 9.00 - 16.30 (until 15.00 during holidays)

I: http://www.han.nl/contact

International Office

HAN is also active internationally. The activities are extremely varied. For example, the International Office works on internationalisation of the curriculum, expanding the international network of partner universities, studying abroad for HAN students and lecturer exchanges. International Office also coordinates HAN's efforts in three important intership projects for community work in South Africa, India and Curacao. Finally, the International Office offers

practical support regarding scholarships (including Erasmus+) and filling in forms such as the Learning Agreement. The International Office is also the first point of contact for international students. The International Office is located in Arnhem (Ruitenberglaan 31) and Nijmegen (Kapittelweg 33). Drop by to ask your questions or visit the Insite page of the International Office.

I: https://www1.han.nl/insite/internationaloffice/home_opl.xml? (NL)

I: https://www1.han.nl/insite/internationaloffice_english/home_opl.xml (EN)

7.3.3 Other facilities and services

Sports facilities

As a HAN student you can purchase a sports card. This allows you to use the sports facilities of HAN Seneca (the HAN centre for sport and health), the sports facilities of the Arnhem council and the sports facilities of Radboud University Nijmegen.

For more information, see:
I: https://www.han.nl/studeren/voltijd/tijdens-je-studie/naast-de-studie/sporten/index.xml

HAN Employment

HAN Employment mediates between employers and jobseekers doing a work-study or part-time degree course. HAN Employment also publishes vacancies for alumni.

HAN Employment offers companies the opportunity to post vacancies on the job bank.
Students doing work-study and part-time degree courses are offered training sessions (SollicitatieBoost) and network sessions (Meet & Match).
I: www.hanemployment.nl

Entrepreneurship

Students with entrepreneurial ambitions can come here for coaching/starter supervision, entrepreneurship education, help in applying for financing, networking and entrepreneurial events. You can also contact the centre about doing an internship or graduation assignment in your own company. And HAN offers various minors on entrepreneurship.

I: www.han.nl/ondernemerschap

Health and safety for students

Would you like to know more about the rules for safe and healthy work practices at HAN? Or do you want to know which resources we have in this area? Go to the special page for students on Insite Arbo:
https://www1.han.nl/insite/pz_new/arbo/content/Studenten.xml?sitedir=/insite/pz_new/arbo.

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PART 2 Education and Examination Regulations

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1 About the education and examination regulations

These education and examination regulations are included in the degree statute that apply to your degree course. The education and examination regulations are adopted each academic year. The education and examination regulations cover the education, exams, modular exams and final assessments for your degree course and your rights and obligations.

1.1 Term and definitions

The terms and definitions used in these education and examination regulations are given below.

The Dutch term is given between brackets.

School (*academie*)	An organisational unit with interconnected degree courses, research and knowledge services.
Graduation specialisation (*afstudeerrichting*)	A specialisation within a degree course as defined in the education and examination regulations.
Assessment criteria (*beoordelingscriteria*)	Clearly defined and unambiguous standards that can be used to give a motivated assessment of whether and to what extent a student meets the required level of knowledge, understanding and skills and (if relevant) attitude assessed in an exam or modular exam.
Assessment dimensions (*beoordelingsdimensies*)	Assessment dimensions give a global description of the aspects on which a student's performance and/or the resulting products should be assessed. These descriptions need to be global because the assessment dimensions should apply to any type of student performance that demonstrates their qualification.
Professional task (*beroepstaak*)	A meaningful, complete task as carried out in all its complexity by a professional practitioner in an actual professional setting with all its complexities.
Professional requirements (*beroepsvereisten*)	Well-defined qualifications regarding the knowledge, understanding and skills and (if relevant) the attitude a student needs to carry out the profession they are studying for.
BRIN number	The Basisregistratie Instellingen (BRIN) is a database for educational institutions that is published by the Dutch Ministry of Education, Culture and Science. It contains all schools and related institutions. Each educational institution is identified in the database with a number. The BRIN number for HAN is 25KB.
Examination Appeals Board (*College van Beroep voor de Examens*)	This is the board referred to in article 7.60 of the Higher Education and Research Act. The board deals with appeals submitted by students against decisions made by HAN. The Regulations for the Examination Appeals Board are included in the HAN Student Charter.
CROHO	CROHO is the central register for degree courses in higher education.

D-stream (*D-stroom*)	This is a customised study programme that has the same exit qualifications, assessment dimensions and assessment criteria for units of study as the regular stream (A-stream). It allows a student to following their own study track in continuous consultation with examiners, lecturers and classmates.
Exit qualifications (*eindkwalificaties*)	Well-defined outcomes regarding the knowledge, understanding and skills and (if relevant) the attitude a student should acquire by the time they complete their degree course.
Recognition of Prior Learning (*Erkenning Verworven Competenties - EVC*)	Recognition of prior learning gained outside the degree course that leads to a Certificate of Prior Learning from the Nationaal Kenniscentrum EVC, the national research centre for the recognition of prior learning. Recognition of prior learning can lead to exemption from exams and modular exams for unit(s) of learning outcomes or unit(s) of study that focus on the competences already gained through the prior learning.
External student (*extraneus*)	A person enrolled at a university of applied sciences or university who can participate in exams, modular exams and final assessments but not in the education or supervision.
HAN	HAN University of Applied Sciences This abbreviation is used in internal documents to improve the readability of documents.
Honours programme (*honoursprogramma*)	A specialisation or differentiation programme for students who are capable of and want to do more than what is offered in the regular study programme. An honours programme has an additional study load of 22.5 credits or more.
Head examiner (*hoofdexaminator*)	Appointed by the board of examiners as the head examiner responsible for the results of examination and assessment in cases where more than one examiner has been appointed for an exam or modular exam.
Degree format (*inrichtingsvorm*)	The manner in which a degree course is organised: full-time, part-time or work-study.
Elective unit of study (*keuze-onderwijseenheid*)	A unit of study that can be chosen from two or more elective units of study. Once selected, the unit of study becomes part of the student's study programme and final assessment. The exams and modular exams for the non-mandatory units of study that the student did not select do not need to be taken for the degree certificate.
Learning outcome (*leeruitkomst*)	A measurable result of learning experiences.
Exams taken independently of the standard programme (*leerwegonafhankelijk tentamen*)	An exam or modular exam that the student can take without having participated in the educational activities linked to that exam or modular exam.
Major	The core 210 credits of a bachelor course. During the major a student acquires the qualifications needed to graduate for a university of applied sciences bachelor degree and meet the professional requirements.
Minor	The part of the post-propaedeutic phase of the bachelor course that is aimed at specialisation or differentiation. The minor has a study load of 30 credits.

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Module	An internally coherent and to some extent independent part of the part-time and work-study degree course. A module consists of one or more units of study and is aimed at a realistic cluster of qualifications derived from professional practice.
Module certificate (*modulecertificaat*)	Written statement by the board of examiners that a student has successfully completed a module in the part-time or work-study degree format.
Unit of study / study unit (*onderwijseenheid*)	A basic unit of HAN education that is aimed at achieving clearly defined objectives in terms of knowledge, understanding, skills and (if relevant) attitude. These are assessed in an exam and awarded a certain number of credits.
Degree committee (*opleidingscommissie*)	The statutory public participation body as referred to in article 10.3c of the Higher Education and Research Act, which is responsible for e.g. guaranteeing the quality of the degree courses listed in Part 2, chapter 1.
SIS	The HAN study information system.
Student	A person enrolled as a student in a degree course at HAN with the aim of participating in education, exams and modular exams.
Study career coach (*studieloopbaanbegeleider*)	A staff member responsible for the study coaching of one or more students.
Study load in hours (*studiebelastingsuur*)	A unit of 60 minutes that is spent on study and is used to measure the study load of each unit of study.
Academic year (*studiejaar*)	The period starting on 1 September and ending on 31 August of the following year.
Credit (*studiepunt*)	One credit is equal to 28 hours of study (this is an average indication).
Study progress requirement (*studievoortgangsnorm*)	The standard that the course department sets and that the student must meet in order to receive positive study advice.
Talent programme (*talentenprogramma*)	A specialisation or differentiation programme for students who are capable of and want to do more than what is offered in the regular study programme. A talent programme has an additional study load of less than 22.5 credits.
Exam (*tentamen*)	A test of the student's knowledge, understanding, skills and (if relevant) attitude in conjunction with each other. Also, the assessment of the results of that test. The exam is the concluding component of a unit of study or unit of learning outcomes.
Exam opportunity (*tentamengelegenheid*)	An opportunity offered in the degree course to sit for an exam or modular exam.
Exam sitting (*tentamenmoment*)	The sitting/time at which an exam or modular exam is administered/held.
Track with special feature (*traject met bijzondere eigenschap*)	A degree track that distinguishes itself from the standard track because of a different duration, intensity, language or format. In all cases, the study load and the qualities in the area of knowledge, understanding and skills that a student has to acquire by the end of the track are the same as those of the degree course.

Exemption (*vrijstelling*)	A decision made by the board of examiners that a student does not have to take the exam(s) relating to one or more specific units of study. This decision is based on the board's opinion that the student already sufficiently masters the required knowledge, understanding, competences and/or skills and (if relevant) attitude.
Higher Education and Research Act (*WHW*)	Higher Education and Research Act (in Dutch: *Wet op het Hoger Onderwijs en Wetenschappelijk Onderzoek*).

Other terms and definitions have the meanings given to them in the national laws and regulations.

1.2 Which degree courses do these education and examination regulations apply to?

These are the education and examination regulations, as defined in article 7.13 of the Higher Education and Research Act, for the following HAN bachelor course(s):

Degree course	Degree format	CROHO number	Degree after graduation
B Communication Studies	Full-time	34405	Bachelor of Arts

The degree statute of the main Dutch format of the degree course(s) Communicatie.

1.3 Which education and examination regulations apply to you?

At HAN, the education and examination regulations are renewed every year. This does not mean everything changes each year. Generally only a small number of changes are made to the study programme and the organisation.

These education and examination regulations apply to the 2021-2022 academic year, so from 1 September 2021 to 31 August 2022.

This means that during this same period these regulations also apply to students who started their degree course on 1 February 2021, or who will start their degree course on 1 February 2022. It also means that students who start their degree course on 1 February have two different education and examination regulations in their first year.

Amendments to the education and examination regulations do not apply to events or matters in the past, but only to the new academic year. Special rules may apply when switching from 'earlier' education and examination regulations to new education and examination regulations. These rules can be found in the transition regulations: Part 2 chapter 11

In exceptional cases to the education and examination regulations must be amended during an academic year. Amendments can only be made during an academic year if this is reasonably necessary and does not disadvantage the students. Transition regulations may also apply in these cases: see Part 2, chapter 11.

In cases not provided for in these education and examination regulations, the dean will decide. If a case is subject to the authority of the board of examiners, a decision will be made by the chair of that board of examiners. Those with an interest in the decision will be informed of that decision within four weeks.

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2 Regulations concerning admission

The rules concerning application, admission, education requirements, selection and enrolment can be found in the Enrolment Regulations: www.han.nl.
This chapter contains rules that apply specifically to the deficiency exams, the 21+ entry assessment and the extra, personal contribution that may be requested in certain cases.

2.1 You do not meet the additional education requirements (deficiency)

2.1.1 You have a HAVO or VWO diploma, but do not meet the additional education requirements
Do you have a HAVO or VWO diploma, but not with the profiles, subjects or course components required for the degree course based on ministerial regulations? In that case, you can take one or more deficiency exams at the level of the HAVO exams. The following deficiency exam(s) are used for the degree course:

- English;
- Mathematics

You can only start the study course if you pass the entry assessment.

2.1.2 Enrolment based on another diploma, but you do not meet the additional education requirements
Are you exempted from the education requirements because you have already earned an associate, bachelor or master degree, or because you have earned a diploma designated as at least equivalent according to a ministerial regulation or a decision by or on behalf of the Executive Board? Then you are NOT exempted from the (special) further prior education requirements (the required profiles, subjects or course components established by a ministerial regulation). That is why you still have to take the deficiency exams.

You may only be enrolled in the degree course if you have passed the deficiency exam(s).

The degree course uses the following deficiency exam(s):

- English;
- Mathematics

You may only be enrolled in the degree course if you have passed the deficiency exam(s)

2.2 You do not meet the legal education requirements: 21+ entry assessment

The enrolment regulations contain the cases in which you are allowed to do a 21+ entry assessment, and the procedure for this assessment.
The entry assessment includes the following components and requirements:

sufficient English proficiency to start the degree course;

- English;
- Mathematics

2.3 Employment requirements for part-time degree course(s)

Not applicable

2.4 Workplace-learning agreement for the work-study degree format

Not applicable

2.5 Extra contribution

Not applicable

3 Description of the degree course

In this chapter you can read about the format in which the degree course is offered, where it is taught and how it is structured. You can also read what the study load is for the degree course and what options there are to do a special track within the degree course. This chapter contains a general description. Part 2, chapter 9 describes the exact content of the degree course.

3.1 Structure and formats of the degree course

3.1.1 Structure of the degree course
The degree course consists of a coherent set of study units.

The study load of a degree course is represented in credits. One credit is equal to 28 hours of study (this is an average indication).
The bachelor course has a study load of 240 credits, of which 60 are in the propaedeutic phase and 180 in the post-propaedeutic phase.

The degree course is divided into a major and a minor. The major and minor have a combined study load of 240 credits.
The purpose of the major is for you to gain the qualifications you need to earn a bachelor degree at a university of applied sciences, so you have the entry-level qualification to practice your profession. The qualifications are determined in the descriptions of the education in Part 2, chapter 9.

The aim of the minor is specialisation and/or differentiation. See also Part 2, chapter 4.

Each academic year is structured so it contains a scope of 60 credits.

You can take your degree course in the following formats:

Full-time

At location: Arnhem.

3.1.2 Structure of the work-study degree format
Not applicable

3.2 Degree tracks

3.2.1 Standard track
The standard track of the bachelor course is Dutch-taught. It comprises 240 credits, divided over 4 years of study, which means 60 credits each year.
The degree course is made up of units of study worth at least 2.5 credits.

3.2.2 Tracks, units of study, modules and minors in an other language
The degree course has an English track in addition to the main Dutch format.

3.2.3 Tracks with special features
Not applicable

3.2.3.1 Fast track
Not applicable

3.2.3.2 Abridged track
Not applicable

3.2.3.3 Abridged track from associate degree to bachelor degree
Not applicable

3.2.3.4 Track for elite athletes
Not applicable

3.2.3.5 D-stream
Not applicable

3.2.3.6 Combined track
Not applicable

3.2.3.7 Other special tracks
Not applicable

3.3 Options in your degree course

The degree course offers you the following options within the course:

- participation in the minor (see Part 2, chapter 4)
- participation in elective units of study

3.3.1 Elective units of study
There are a number of times during the degree course when you can choose between different units of study, up to a maximum of 10 credits. For your degree course, this maximum is 10 credits Part 2, chapter 9, describes which units of study you can choose from.

Enrolment for Electives is done via Alluris. Electives are Study Units that can be chosen in the D-cluster. Once having chosen an Elective, this Study Unit is part of the curriculum of the student and needs to be completed (EC's achieved) to get the degree. Chapter 9 stipulates which Electives are available.

3.3.2 Graduation specialisation
Not applicable

3.4 If the content or structure of your degree course changes

We regularly change or update components of the study programme so we can guarantee the quality of the degree course and the value of your degree (certificate). This means the education and examination regulations for a following academic year may contain changes to the study programme you will be doing.

Changes to the study programme can have certain consequences. If you fall behind in your studies, for example, you may need to pass a different exam or modular exam than you initially thought. A change may also mean an exam or modular exam is still offered, but you can no longer follow the educational activities for that particular

component.

A change cannot mean that units of study or exams or modular exams you have already passed no longer count towards your final propaedeutic or bachelor assessment. The law only allows this in highly exceptional cases.

The transition regulations in Part 2, chapter 11, stipulate where needed how this works for each change made to the study programme.

4 Minors

4.1 The minor

The aim of the minor is specialisation and/or differentiation. A minor has a study load of 30 credits and consists of one or more units of study or units of learning outcomes.

The minor is part of the post-propaedeutic phase. This chapter explains how the minors are offered and how you can get approval to take a minor of your choice.

You can choose between a HAN minor or a flexible minor.

4.1.1 HAN minors

The quality of all minors offered by HAN is assessed by the HAN minor committee. Not all minors are open to all students. Access depends on the target group, the entry requirements for the minor and the time at when these are offered.

The minors offered by your degree course are described in Part 2, chapter 9.

You can also choose a minor from another HAN degree course. You can find the overview of HAN minors and their entry requirements here: www.minoren-han.nl.

If you choose a HAN minor, you will need approval from the board of examiners for your degree course. The board of examiners determines whether the minor is suitable for your degree course, fits within the professional profile and has the right level (differentiation/specialisation in the post-propaedeutic phase and whether the minor overlaps with the major part of your degree course). HAN minors offered by your own degree course or a different HAN degree course are listed in the minor overview on www.minoren-han.nl. The minors that are suitable for your degree course have already been approved by the board of examiners. The list of minors approved by the board of examiners for your degree course can be found at HAN Insite, at the web page of the Board of Examiners.
You can enrol for these via the study information system (SIS).
Capacity limits may apply for HAN minors. You can find the descriptions for the minors in Part 2, chapter 9 of this statute or the statute for the degree course offering the minor.

4.1.2 The flexible minor

A flexible minor is a minor that you:

- take at another educational institution;
- have composed from parts of minors or other units of study or units of learning outcomes at one or more HAN schools or at another educational institution;
- complete by doing a module offered in either a part-time or work-study course at HAN or another institution of higher education.

Minors from other universities of applied sciences and universities in the Netherlands can be found on 'Kies op maat', www.kiesopmaat.nl. This website lists the minors and explains how you can enrol.

If you want to do a flexible minor, you need approval from the board of examiners for your degree course. The study career coach will assist you in your application.
The board of examiners will assess your application within 6 work weeks.
Your application will be assessed based on following criteria:

- whether the minor fits within the professional profile for the degree course.

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- whether the minor does not overlap with the major.
- whether the minor has the right level (post-propaedeutic phase).
- whether the minor has sufficient specialisation and/or differentiation.
- whether the quality of the exam, modular exams and assessment in the minor is sufficient.
- whether there is sufficient coherency between the separate units of study.

If the board of examiners judges that the minor meets these criteria, they will give you approval to take the minor. When they do this, they also appoint the examiners.

For more information and the application form, go to HAN Insite:

I: https://www1.han.nl/insite/en/students/panelnav.xml/minors-theme-routes/

You can also do your minor by studying abroad for a period. If you choose a minor abroad for your degree certificate, the board of examiners of your degree course will give its approval based on the same criteria. Are you interested in doing a minor abroad? You can contact the coordinator for internationalisation for your degree course or you can contact the International Office.

4.1.3 Exemption for the minor

You can submit an application to the board of examiners for an exemption from the exams for a minor if you have successfully passed the minor elsewhere, you have earned credits for units of study that could jointly form a minor, or you have a statement with a recognition of prior learning that could be recognised as a minor. The board of examiners decides on these applications within six weeks, based on the criteria listed in Part 2, chapter 8.

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5 Extra educational components

5.1 Possibilities for extra educational components

As a student you can take one or more extra programmes, modules or units of study or units of learning outcomes at HAN. If you choose to do this, you will be expanding your study load. You can do this by taking one of the following at HAN:

- one or more extra units of study or units of learning outcomes;
- an extra module;
- an extra minor;
- an honours programme or talent programme and/or;
- a bridging programme (or part of a bridging programme) for a related master course.

Capacity limits may apply for participation in an extra unit of study or unit of learning outcomes, an extra module and an extra minor, and may mean priority is given to the students from the corresponding degree course.
If you would like to do extra educational components, please contact your study career coach.

You do not need approval from the board of examiners to participate in an extra unit of study, an extra module or an extra minor.

5.2 Honours programme

Not applicable

5.3 Talent programme

Not applicable

5.4 Bridging programme

A bridging programme is an extra study programme that allows you to continue your studies in a related master degree course at a university of applied or university .
Part 2, chapter 9 describes which units of study and which exams or modular exams comprise the bridging programme, as well as how your degree course helps students continue their studies in a master degree.

Your degree course does not offer a bridging programme itself.

For more information about proceeding to a masterprogramme, please contact your SSCC.

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6 Study advice

In this chapter you can read about the study advice you are given, and why and when you get this. Study advice can be positive, negative, or binding negative. If you receive binding negative study advice, your enrolment for the degree course ends and you have to stop your studies in that degree course. You are allowed to enrol for a different degree course. This chapter covers your rights and the different types of study advice.

6.1 Why do you receive study advice?

The aim of the propaedeutic phase of your studies is to familiarise yourself with the degree course and the related profession. The propaedeutic phase also gives you an idea of whether you are suited to that profession and can expect to complete the degree course successfully.

HAN is legally required to give every student study advice.
This advice may and is only issued once.

Personal circumstances play a role in the decision about your study advice. You need to report any such circumstances to your study career coach as soon as possible for confidential registration.
In section 6.7 you can find more rules about these personal circumstances.

6.2 Which kinds of study advice can you get?

You can get the following study advice:

- Positive study advice
  Positive study advice means you are likely to complete your degree course successfully.
- Negative study advice
  Negative study advice means you are not likely to successfully complete the degree course or only with a great deal of difficulty and effort.
- Binding negative study advice
  Binding negative study advice means you have to stop your studies. This is stipulated in section 6.8.

6.3 When do you get positive, negative or binding negative study advice?

You get positive study advice if you meet the study progress requirement. The study progress requirement is included below.
If you do not meet the study progress requirement, you receive (binding) negative study advice. Binding negative study advice means you are not allowed to continue your studies for the degree course in which you are enrolled. Your enrolment will automatically be terminated. See further sections 6.8 and 6.9.
Please note: you can only receive binding negative study advice if the degree course has met a number of conditions. These conditions are listed in section 6.6. If these conditions are not met, the degree course may give you negative study advice, but not **binding** negative study advice.

Study progress requirement

You meet the study progress requirement if you:

- earned 45 credits or more in the propaedeutic phase, **and** have passed at least the following exams: AEN English Study Unit.

Did you start the degree on 1 February? Then you will receive the study advice after the first 1.5 years of enrolment, but no later than the month of July. In this case you need to have obtained 52,5 EC and a pass for the AEN Study Unit.

Credits based on exemptions

Credits received for exemptions weigh just as heavily as credits for exam results achieved at HAN.

Termination of enrolment before sixth month after start of degree course

If you request termination of enrolment before the sixth month of starting your degree, you will not receive study advice. If you then re-enrol for the same degree course, your study advice will be determined in the same way as for all first-year students in that degree.

Termination of enrolment in the last five months of your first year of enrolment

If you submit a request for termination of enrolment during the last five months of your first year of enrolment, you may still be given binding negative study advice within that academic year before your enrolment is actually terminated.

6.4 Who issues the study advice?

Binding negative study advice is always given by the academy manager or 1st year coordinator issues the warnings and the positive or negative study advice.
You may always ask for more information if you do not agree with the advice you receive. You ask the person or course department who gave the advice.
You can also always ask a lecturer, study coach or mentor for informal advice.

6.5 When is study advice given?

You receive study advice before the end of your first year of enrolment in the propaedeutic phase or before you pass the final propaedeutic assessment.

Advice – whether positive, negative, or binding negative – may only be given once and at one specific time.

Did you start the degree course on 1 February? Then you will receive the study advice no later than the month of July in the next academic year .

6.6 Requirements for issuing binding negative study advice

Binding negative study advice is not legal until it meets the following requirements:

1. The 1st year coordinator or the senior study career coach gave you an official written warning well ahead of time; this may be:

- After term 2 if you have not yet earned/passed 22.5 credits
- After term 3 if you have not yet earned/passed 30 credits

2. When deciding about binding negative study advice, 1st year coordinator does not only consider the number of credits you obtained and your study results, but also the circumstances mentioned in section 6.7.

3. HAN offered you the study coaching and study facilities as described in Part 2, chapter 7.

4. You were given the opportunity to be heard before the 1st year coordinator.

6.7 Personal circumstances and study advice

The following personal circumstances are considered:

- long-term or chronic illness of the student;
- physical, sensory or other disabilities of the student;
- pregnancy of the student;
- special family circumstances;
- membership in the participation council, sub-council, student committee or degree committee;
- membership on the board of a student organisation of some size with complete legal capacity, or a comparable organisation of some size that promotes general social interests and actively develops activities for this purpose, and other circumstances in which you develop activities for the purposes of the organisation and board of the institution. You need to demonstrate that you spend a considerable amount of time on these activities each year;
- other circumstances, including the general impression your lecturers have of you (hardship clause).

Do you have personal circumstances that affect your study results? Discuss these with your senior study career coach. They will handle your information with strict confidence.

The 1st year coordinator decides that binding negative study advice is unreasonable, they will postpone the study advice, but for no longer than one academic year.

6.8 What are the consequences if you have to stop the degree course?

Have you received binding negative study advice? HAN will end your enrolment for the degree course in the manner stipulated in the enrolment regulations.

The senior study career coach will recommend another degree course that is as suitable as possible.
You are allowed to enrol in a different degree course.

Once your enrolment has been terminated, the following rules apply:

- During the following three years or until you submit a request to the senior study career coach for re-enrolment and that request is approved, you cannot enrol as a student or as an external student at HAN for the degree course that issued you the binding negative study advice. This applies to all degree formats: full-time, part-time and work-study.

6.9 Appeal

You can submit an appeal against binding negative study advice with the HAN Examination Appeals Board within 6 weeks.

You can read how to do this on HAN Insite under Complaints and Disputes Office:
https://www1.han.nl/insite/en/students/contact/complaints-disputes-unacceptable-behavior/examination-appeals-board/

7 Study coaching and study facilities

The learning objective and basic principle at HAN is that you are responsible for your own learning process.

We also want you to feel acknowledged, during your entire time as a student. You are entitled to good study coaching. Each degree course offers support for this. If needed, HAN can also offer you academic, psychological and financial support. The HAN Study Success network offers you support for successful study progress.

7.1 What does HAN offer to assist you with your studies?

HAN offers facilities that enable you to do well in your studies. Examples of these are:

1. facilities for students with a disability;
2. facilities for pregnant students and students with informal care tasks;
3. special support for international students;
4. special support for students from minority groups.

HAN Study Success offers support for successful study progress. Students who need this can get extra support. You can contact your study career coach or HAN Study Success for more information about the facilities and coaching offered at HAN. See also Part 1, chapter 7

In addition to the general facilities, your degree course also offers at least the following facilities:

1. study coaching as described below;
2. two exam opportunities each academic year;
3. two exam opportunities before binding negative study advice is given.

7.2 How is study coaching organised?

The study coaching starts with the introduction to the study career coach meetings. Furthermore, study coaching is integrated in the curriculum as part of the units of study.

Study career coaching (at International School of Business: Personal and Professional Development) aims to provide students with guidance during their studies. The focus is on achieving results, on working on personal development and on preparing for a career in business. The learning outcome and principle of the coaching is that a student takes responsibility for his or her own learning process.

In the first year of study the student is coached by a study career coach. Study career coaching takes place both in groups of students and individually.

In the second, third and fourth year of study, study career coaching is provided by a senior study career coach. Study career coaching in this stage is given to students individually. Coaching on personal and professional development in the fourth year is part of the
PEL-Study Unit and will be given by a coach. This takes both place in groups and individually.

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8 Exams and final assessments

This chapter sets out the exams, modular exams and final assessments for your degree course.

8.1 Coherent set of units of study

The degree course consists of a coherent set of units of study. These are defined and described in Part 2, chapter 9. Each unit of study has a related exam.

An exam can consist of two or more modular exams that have a predetermined weight factor and jointly determine the grade for the exam of the unit of study.

8.2 Exam

The result of an exam for a unit of study is used to determine whether the student has the knowledge, understanding and/or skills and (if relevant) attitude required to successfully complete that unit of study. The **learning outcomes and assessment criteria** of the exams and modular exams are set out in Part 2, chapter 9.

8.2.1 Entry requirements
Some units of study have entry requirements for participating in educational activities, exams and modular exams for that unit of study. The entry requirements are provided in the unit of study descriptions in Part 2, chapter 9. You can submit a well-reasoned request to the board of examiners for permission to deviate from these entry requirements.

The following entry requirements apply to your degree course:

- You need to have passed one or more other specific exams or modular exams.
- You need to sufficiently master the language in which the unit of study is given.
- You need to pass the Propedeutic exam.

8.2.2 Mandatory participation
In some cases you may only do an exam or modular exam if you have participated in the educational activities for the unit of study belonging to that exam or modular exam.
Part 2, chapter 9, further stipulates which units of study have full or partial mandatory participation.
The board of examiners may grant full or partial exemption of mandatory participation. In that case, an equivalent requirement is imposed instead.

Participation is mandatory in Study Units were cooperation with other students at a scheduled moment is necessary or where skills are trained or where company visits take place, guest lectures show up or other activities that can not be missed, appear.

8.2.3 Exam format
The format of an exam or modular exam is specified in Part 2, chapter 9, in the description of the unit of study concerned. The board of examiners may deviate from this format in special cases, on request or at their own initiative.

8.3 The examiner

Each exam and modular exam is designed and assessed by one or more examiners, as decided and appointed by the board of examiners.

The examiner determines the outcome of the exam or modular exam and the result. If more than one examiner is appointed, the head examiner sets the final result.

8.3.1 When have you passed an exam?

The examiner gives the result of an exam as a grade.

The result of an exam is expressed in one of the following numbers: 1, 2, 3, 4, 5, 6, 7, 8, 9 or 10.

You pass the exam if you earn a grade of 6 or higher.

You **fail** the exam if you earn a grade of 5 or lower.

8.3.2 When have you passed a modular exam?

The examiner gives the result of a modular exam as a grade.

A grade for a modular exam is rounded to a number with 1 decimal place.

Grades with the decimals 1, 2, 3 or 4 are rounded down.

Grades with the decimals 5, 6, 7, 8 or 9 are rounded up.

Contrary to the main rule above, the result of one or more modular exams can be expressed in a grade or in a 'pass' or 'fail'. The unit of study descriptions in Part 2, chapter 9, specify which modular exams are assessed with a grade and which with a 'pass' or 'fail'.

You pass a modular exam if you earn a grade of 5.5 or higher or the 'pass' qualification.

You fail a modular exam if you earn a grade of 5.4 or lower or the 'fail' qualification.

8.3.3 How is the overall grade calculated for an exam with modular exams?

When the overall grade for the exam is calculated, the grades earned for the modular exams are weighted as specified in the unit of study descriptions given in Part 2, chapter 9. The final exam grade is then rounded as follows:

Exam grades with the decimal 1, 2, 3 or 4 are rounded down to whole numbers.

Exam grades with the decimal 5, 6, 7, 8 or 9 are rounded up to whole numbers.

8.3.4 Applicable result

The final grade for an exam or modular exam is the highest grade achieved. You are allowed to resit an exam or modular exam even if you pass it.

The unit of study descriptions in Part 2, chapter 9, stipulate whether compensation regulations for exams and modular exams apply.

8.3.5 When are you awarded a 'pass/fail' qualification for an exam?

Contrary to section 8.3.1, a pass/fail can be given instead of a grade in the following cases:

- you are exempt from one or more modular exams, so the result of that exam cannot be expressed in a grade,
- the HAN conversion tables do not apply,
- you passed an exam that is part of a flexible minor at an institution of education abroad or with a different Dutch institution of education, and your results for that exam cannot be converted into a result as referred to in section 8.3.1.

8.4 Participation in exams in the post-propaedeutic phase

If you have a propaedeutic certificate for this degree course or for a degree course at another university of applied sciences with the same CROHO number, or you have an exemption for the final propaedeutic assessment, you will

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be enrolled in the post-propaedeutic phase and you can participate in the education and exams for the post-propaedeutic phase.

You automatically receive permission to participate in the education and exams for the post-propaedeutic phase if you have met the study progress requirement. For the study progress requirement, see Part 2, chapter 6. The entry requirements in section 8.2.1 still fully apply.

8.5 Number of exam opportunities each academic year

You have two opportunities each academic year to take an exam or modular exam. The descriptions of the units of study in Part 2, chapter 9, specify how many exams and modular exams are conducted each academic year and in which term.

Please note that if the degree course has more than 2 exam opportunities a year, you may still only use two of those opportunities.

In the following exceptional situations, the unit of study description in Part 2, chapter 9, may stipulate that only one opportunity will be offered each academic year for students to take the exam or modular exam:

- if the nature of the education and assessment for the unit of study make it impossible to offer a second opportunity. In this case, the student should receive an indication sometime during the unit of study of whether their performance so far is sufficient for them to pass the exam or modular exam for that unit of study, or,
- if it is not possible to offer a second opportunity due to physical or logistic reasons and the next opportunity cannot be offered until the following academic year, and
- an alternative has been offered that prevents further study delay.

The student will be informed of this exception when they apply for the unit of study and, if possible, before the start of the academic year.

8.5.1 Registration for an exam
Part 2, chapter 9, describes whether, how and by which date you should register for an exam or modular exam.

8.5.2 Request for extra exam opportunity or another exam format
You can submit a request to the board of examiners for an extra opportunity for an exam or modular exam.
You can submit a request to the board of examiners to take an exam or modular exam in a different format.
The request must include a good motivation and at least a description of the reason and importance.
The Regulations of the Board of Examiners (see Part 3) gives further details on the procedure.

8.6 Modified exam format

Do you have a disability or chronic illness, or is there another reason such as pregnancy that means you cannot participate in the regular format for the exam or modular exam? Then you can ask the board of examiners to give the exam or modular exam in a format modified to your situation.
The board of examiners will decide, if needed after consultation with you and the examiner, which format can reasonably be used for the exam or modular exam, which facilities will be offered and which different rules will apply.

8.7 Oral exams and oral modular exams

An oral exam or oral modular exam is conducted by means of a conversation between the examiner(s) and the student. Oral exams and oral modular exams are public. In special cases, the board of examiners can deviate from this rule. This decision will be announced and explained to everyone involved.

8.8 When is the result of an exam announced?

It depends on the exam format when the result of an exam or modular exam is announced:

- You will be informed of the result of a written exam or written modular exam within at least 15 working days. This result will be recorded in the study information system (SIS).
- The result of an oral exam or oral modular exam will be decided directly after the exam and announced within no more than five days. This result will be recorded in SIS.
- You will be notified of the result of a practical exam or practical modular exam immediately after the exam, or if that is not possible, within five working days. This result will be recorded in SIS.

A result entered into SIS may only be changed in the following cases:

- If a demonstrably incorrect result has been entered into SIS.
- In cases of fraud, deceit or impersonation.
- If an examiner has revised their assessment for well-founded reasons.
- If you have lodged an appeal to the Examination Appeals Board or the Higher Education Appeals Tribunal against an assessment, the appeal is judged to be valid and the result has been revised by the examiner.

Has a result changed after being entered into SIS? Then you will be notified.

8.9 Exams: review and discussion rights

Did you think the assessment of your exam/modular exam or the discussion/group discussion were unclear? Then you can ask the lecturer for further explanation. The discussion and individual review are closely monitored to ensure no fraud takes place during this phase. Discussion and review rights are organised as follows:

8.9.1 Group discussion
Within 10 working days after the results of an exam or modular exam, the examiner organises a group discussion, unless there is clearly no need for this among the students.

8.9.2 Review and discussion of individual work
After the group discussion or if there was no group discussion, you as an interested party are entitled to review and discuss your own work with your lecturer and the examiner, unless you could reasonably have already done this during the group discussion. You are allowed to review and discuss everything: the assessed exam or modular exam, the questions, assignments and grading system. Students must have the option to review and discuss their own work within 6 weeks after the result.

8.9.3 Other exam formats
If an exam has been administered in a format that cannot be reviewed or discussed as outlined in the procedure above, the unit of study description in Part 2, chapter 9, will specify how the review and discussion is organised. The same principles will be guaranteed as in sections 8.9.1 and 8.9.2.

8.10 Exams taken independently of the standard programme

An exam or modular exam taken independently of the standard programme is an exam you can participate in without following any of the educational offerings of the unit of study. If you would like to participate in an exam or modular exam taken independently of the standard programme, you can submit a substantiated request to the board of examiners. The request must include at least a description of the reason and importance.

The board of examiners will make a reasoned decision based on the evidence submitted within 20 working days.

If this decision is positive, you can participate in the exam or modular exam. If the regular exam or modular exam is not suitable for that, the board of examiners will appoint the examiners and decide on the exam format, in accordance with the relevant exit qualifications and assessment criteria given in Part 2, chapter 9.

8.11 When and how can you request exemption for an exam or modular exam?

Part 2, chapter 9 describes for each exam and modular exam which knowledge, understanding and skills and (if relevant) the attitudeassociated with the exam concerned. You can demonstrate this with:

- evidence showing you previously passed an exam in higher education;
- an official report showing recognition of prior learning;
- evidence you gained the required knowledge, the required understanding and/or the required skills elsewhere.

The learning outcomes and assessment criteria of the exams and modular exams as specified in Part 2, chapter 9, form the guidelines for the board of examiners to grant the exemption.

Instead of a grade or the 'pass' qualification, you receive the qualification of 'exemption' for an exam or modular exam.

The procedure for granting exemptions can be found in the Regulations of the Board of Examiners (Part 3).

The board of examiners may designate certain previously passed exams and modular exams and/or any previously earned credits and degree certificates as entitling students to exemption from one or more exams or modular exams.
The designated exams, credits and certificates are outlined in an appendix to the Regulations of the Board of Examiners.
The board of examiners may also consider these as grounds for exemptions for one or more exams or modular exams for units of study that are part of the abridged track as referred to in Part 2, chapter 3.

8.12 The final assessments

Bachelor courses at universities of applied sciences have two official final assessments. The final assessment of the propaedeutic phase, and the final bachelor assessment at the end of the degree course. You pass the final assessments if you have passed all of the exams related to those final assessments. This will differ if the board of examiners decides that an extra assessment is needed of your knowledge, understanding and skills. In that case, you will also need to pass that extra assessment (exam). Only then will you pass the final assessment.

8.12.1 Cum laude
If you pass all the exams that count towards the final assessment with a grade of 8 or higher on your first attempt, you will pass that assessment 'cum laude'. Exams from the propaedeutic phase count towards the final propaedeutic assessment and exams from the post-propaedeutic phase count towards the final bachelor assessment. The grades

that count here are the overall exam grades for each unit of study; separate grades for the modular exams are not taken into account. If an exam comprises several modular exams, only the grades for the modular exams that were passed on the first attempt will count towards the required grade of 8 for the exam. One exception can be made to this rule for each final assessment. This exception is that for each final assessment a student may resit one modular exam and the highest result then counts towards determining whether they receive the 'cum laude' distinction. If an exam does not consist of several modular exams, students may resit that exam.

Exams that are part of an increase of your study load, as described in Part 2, chapter 5, are not taken into consideration when determining the 'cum laude' distinction.
You may earn no more than 30 credits in exemptions or 'pass' qualifications in the propaedeutic phase, and earn no more than 75 credits in exemptions in the post-propaedeutic phase.

8.12.2 With merit

If you pass all the exams that count towards the final bachelor assessment with a grade of 7 or higher on your first attempt, you will pass that assessment 'with merit'. The grades that count here are the overall exam grades for each unit of study; separate grades for the modular exams are not taken into account. If an exam comprises several modular exams, only the grades for the modular exams that were passed on the first attempt will count towards the required grade of 7 for the exam. One exception can be made to this rule. This exception is that a student may resit one modular exam and the highest result then counts towards determining whether they receive the 'with merit' distinction. If an exam does not consist of several modular exams, students may resit that exam.

Exams that are part of an increase of your study load, as described in Part 2, chapter 5, are not taken into consideration when determining the 'with merit' distinction.
You may earn no more than 75 credits in exemptions or 'pass' qualifications in the post-propaedeutic phase.

8.13 Overview of results, supporting documents, and declarations

8.13.1 How can you request a – certified – overview of your study results?
You can make a printout of your exam results as recorded in SIS. If you want to use this overview as an official document outside HAN, you can submit a request to the Student Affairs Enquiry Desk for a certified grades list. This certification does not guarantee that the relevant authorities will also consider the document official.

8.13.2 Exam documentation
You will receive signed documentation from the examiner for each exam or modular exam you take. This may be a digitally signed document. It gives the name and code of the exam or modular exam, the unit of study and your result. The examiner is required to provide you with this documentation. Keep these documents in a safe place.

8.13.3 Statement
Are you dropping out of the degree course and not entitled to a propaedeutic or bachelor degree certificate? If you have passed more than one exam, you can ask the board of examiners for a statement listing the exams you passed, for which degree course, how many credits you earned for those exams and, if applicable, the programme for which the statement is being issued.

8.13.4 Module certificate
Not applicable

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8.14 Degree certificate, degree and diploma supplement

8.14.1 Propaedeutic certificate

Once the board of examiners has confirmed you have passed all the exams for the propaedeutic phase, and confirmed you are enrolled at HAN for the degree course concerned and that you have met all your financial requirements towards HAN, the board of examiners will award you the propaedeutic certificate for the degree course.

8.14.2 Bachelor degree certificate and diploma supplement

Once the institutional board has awarded the degree and confirmed that you are enrolled in the degree at HAN and have met all your financial requirements towards HAN, the board of examiners will award you the degree certificate for the bachelor course and the corresponding diploma supplement in English.

8.14.3 Degree and degree title

Once the board of examiners has confirmed you have passed the final bachelor assessment, the HAN Executive Board will award you a Bachelor of Arts.

8.14.4 Extra endorsements

Not applicable

8.14.5 Different issuing date for bachelor degree certificate

Contrary to section 8.14.2, your degree certificate will be awarded on planned graduation ceremonies, see Insite > Graduation Ceremonies en Protocol.

You can request the board of examiners to issue your degree certificate at an earlier date. The board of examiners will agree to this.

You can request the board of examiners to postpone issuing your degree certificate. This postponement can be granted for up to two years.

8.15 Appeal

You can lodge an appeal with the HAN Examination Appeals Board against a decision concerning education, exams, modular exams and final assessments within 6 weeks based on the education and examination regulations.

For more information about which decisions you can appeal and how, go to HAN Insite Complaints and Disputes Office:
 https://www1.han.nl/insite/en/students/contact/complaints-disputes-unacceptable-behavior/examination-appeals-board/

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9 Description of the education (the units of study)

This chapter describes your degree course in the form of a curriculum overview and description of the units of study. It starts with the units of study in the propaedeutic phase, then those of the post-propaedeutic phase and finally those of the minors.

The extra programmes, tracks in a language other than English and tracks with a special feature. It also specifies whether the degree course offers modules and/or elective units.

Name of degree course: B Communication Studies			
CROHO number: 34405			
Degree format	Full-time Communication Studies	Full-time Communicatie	
Language	English	Dutch	
Variants and tracks	N/A	N/A	

Below is a schematic overview that gives you an overall impression of the degree course. It also gives the units of study   belonging to the degree course.

9.1 Units of study in the propaedeutic phase

See appendix 1.

9.2 Units of study of the post-propaedeutic phase

See appendix 1.

9.3 Minors of the degree course

See appendix 1.

9.4 Graduation specialisations

Not applicable

9.5 Honours, talent and bridging programmes

9.5.1.1 Honours programmes
Not applicable

9.5.1.2 Talent programmes
Not applicable

9.5.1.3 Bridging programmes

Not applicable

9.6 Part-time and/or work-study degree format

9.6.1 Part-time degree format

Not applicable

9.6.2 Work-study degree format

Not applicable

9.7 Tracks with special feature

9.7.1 Fast track

Not applicable

9.7.2 Abridged track

Not applicable

9.7.3 Abridged track from associate degree to bachelor degree

Not applicable

9.7.4 Track for elite athletes

Not applicable

9.7.5 D-stream

Not applicable

9.7.6 Combined track

Not applicable

9.7.7 Other track with special feature

Not applicable

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10 Evaluation of the degree course

10.1 Evaluation structure

A quality framework has been adopted for all HAN degree courses. This is in line with the accreditation framework of the Accreditation Organisation of the Netherlands and Flanders (NVAO) and the education policy formulated by HAN. This framework stipulates, among other things, that regular evaluations must be held among students, graduates, the professional field and staff.

Assessments are also held by HAN to support the evaluations at the level of the degree course.

Each year all HAN degree courses participate in the National Student Survey (NSE) in which students indicate how satisfied they are with different aspects of their degree course.

Every year an alumni survey is held via the HBO-monitor. This evaluates for each degree course how alumni look back on their degree course and how well it was geared to the labour market in their experience.

HAN students who leave a degree course without a degree certificate are contacted to enquire about their reason for leaving. Also, study progress and drop-outs are monitored for each degree course.

Every six years an accreditation is held by the NVAO, with external reviews beforehand by a committee of experts. Halfway through the accreditation cycle, an audit is conducted by an internal committee complemented by an external expert in the relevant field. The aim is to monitor and test the progress of improvement measures relating to the last external assessment of the degree course. This internal audit results in a report with improvement recommendations for those responsible for the content of the degree course, the degree committee and the dean.

The audit is conducted according to HAN guidelines and it includes quality assurance with regards to administrative and educational law and good implementation of the education and examination regulations.

10.2 Evaluation by the degree course

The dean is responsible for the structure and the quality of the degree course.

Each year the dean adopts an annual quality assurance report on the degree course. This document, along with the internal audit report or review report, forms the basis for dialogue about the quality of the degree course. This report concerns the improvement activities that were agreed on for the reported year, how they were executed and what results they delivered.

Based on the analysis of evaluation data for the reported year, a description follows of the improvement activities to be implemented in the current year. The evaluation data come about through evaluations of units of study, annual evaluations and curriculum evaluations by lecturers, students, alumni and the professional field. Also through evaluation studies conducted centrally by HAN.

The dean and/or the degree committee, curriculum committee and the board of examiners are involved in this cycle at degree course level by means of a brief response to this. Their responses are included in the appendixes to the annual report.

10.3 Role of the degree committee

The tasks, role and responsibilities of the degree committee in the evaluation are set out in the Regulations of the Degree Committees (see Part 3). The degree committee can also take the initiative to conduct specific evaluations

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or have them conducted.

10.4 Degree-specific quality assurance

Quality is a top priority for the CS department. Not only continuous monitoring is important, but our students' experiences are also of great importance to us in designing and revising our curriculum. There are several ways for you to share your views as a student:

- during the **oral evaluations** that take place in the group meeting at the end of each semester,

where the academy manager and/or quality assurance coordinator evaluate the study units together with students. The study units and lecturers are also evaluated in **written evaluations**. A study unit is evaluated at least every year;

- through the **degree committee**; This committee convenes at least six times a year. It not only has participation rights but also advises and has right of consent on matters such as the Teaching and Examination Regulations;
- by submitting a complaint to the **Complaints and Disputes Office** (using an online complaints form on Insite). If you plan to submit a complaint, you must always first contact the lecturer concerned;
- by contacting the **CS Academy manager**.

The quality of the degree programme is also monitored in the following ways:

- The **professional field** is an important factor for our degree programme. Through our professional advisory committee, professionals from the field share their views on the design of the programme, on how it can be better aligned with and meet the trends and demands in the professional field. They meet at least three times a year.
- The **team leaders**, lecturers responsible for a study unit, regularly discuss matters together and with their team. They discuss matters such as the quality of the study unit, but also suggestions they receive from students and from the professional advisory committee.
- The **curriculum committee** monitors the quality of the overall degree programme as well as the results of the evaluations and external developments.

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11 Transition regulations

11.1 Effective date for amendments

An amendment to the education and examination regulations can only become effective as of 1 September in the following academic year. Exceptions to this rule are clerical error, force majeure, fulfilment of legal regulations or when the amendment is in your favour.
This chapter sets out the rules for respecting acquired rights and legitimate expectations.

11.2 Validity propaedeutic certificate

A successful final propaedeutic assessment and certificate are inviolable, except in the case of proven fraud in the process of earning this.

11.3 Obtained credits and study results

The result of an exam and its corresponding credits remain valid until the board of examiners has made a substantiated decision that the examined material is so outdated that it can no longer be used in the profession and the term of validity has expired as of a date stipulated by the board of examiners.
Results obtained for modular exams remain valid, and may – if they still fit in the new programme – lead to exemptions.

11.4 Participation in education, but not in exam or has not passed exam

A student who has participated in the educational activities for a unit of study in the academic year prior to the programme change, but who has not completed an exam or modular exam or has not passed an exam or modular exam, is entitled to repeat the educational activities at least during the academic year in which the change takes effect, and is entitled to at least two opportunities to take the exam / modular exams.
The board of examiners can deviate from this in exceptional cases, in the favour of the student.
If you like, you can directly choose the new programme structure and register for a renewed or modified unit of study. By doing so, you waive your rights concerning the transition rules.

11.5 Degree-specific transition regulations

See Appendix 2 for degree-specific transition regulations.

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PART 3 Other regulations

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Appendix 1 Appendix Exam Regulations

1 Exam Regulations

These regulations stipulate the following:
1. The rules of conduct for students in written and digital exams and modular exams, insofar as these are not laid down in the Student Charter and the Education and Examination Regulations or related regulations.
2. The rules of conduct for students in review sessions and discussions of exams and modular exams, insofar as these are not laid down in the Student Charter and the Education and Examination Regulations or related regulations.

1 Code of Conduct for students during exams

The facilities provided by HAN for students with respect to exams and modular exams are laid down in the Student Charter and Education and Examination Regulations or related regulations. There is a code of conduct for students. In addition to general provisions, this code of conduct also contains provisions governing the conduct of students at exam venues. These exam regulations contain additional provisions regarding student behaviour during written and digital exams in particular.

Behaviour
The student:
1. follows the instructions given by the supervisor and treats him/her with respect;
2. behaves in such a way that he/she does not disturb other students at any time during the exam or when entering or leaving the exam venue. The student is must be silent before, during and after the exam when in and near the room where the exam is being held;
3. contacts the supervisor a.s.a.p. if anything is unclear before and/or during the exam.

Identification and admission
The student:
1. reports to the supervisor 15 minutes before the start of the exam at the exam room;
2. will only be admitted to the HAN exam if they can identify themselves with a valid student card or a valid proof of identity. This means:
    - a passport;
    - a European identity card;
    - a Dutch driving licence;
    - a valid driving licence from one of the member states of the European Union or from another state that is a party to the Agreement on the European Economic Area;
    - a Dutch residence permit.
3. if a student is sitting for a national exam they may only identify themselves with proof of identity;
4. must place his/her valid student card or other form of identification at the top right-hand corner of the desk during the exam so the supervisor can check his/her identity;
5. will have their name checked off the attendance list by the supervisor to confirm his/her participation in the exam;
6. must immediately inform the supervisor if they are not listed on the attendance list. That student will only be given the opportunity to participate in the exam if the course department or school has given prior approval for additions to the attendance list.

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Theft/loss of identification

If the student is unable to show identification due to theft or loss, they can apply for a certificate of registration at the Exams Office, which will give them admission to the exam venue. This certificate will only be issued if the student can show the original police report and/or official request to the municipal authorities for new identity papers. The study needs to apply for the certificate well in advance of the exam.

Before the start of the exam

The student:

1. may only place items needed to complete an exam on/next to the table;
2. may not – unless expressly stated otherwise – have any of the following in their possession during the exam: digital data carriers or equipment with an integrated digital data carrier, such as USB flash drives, calculators, special watches, special glasses, special earphones, etc.;
3. may not wear a watch. A clock is provided in all exam venues;
4. may not – unless expressly stated otherwise – use the following resources during the exam: hard-copy versions of dictionaries, law books, textbooks, etc.; if these resources are permitted, they may be checked by the supervisors;
5. must put their coat, scarf, hat, bags, cases, mobile phone(s), smartphone(s), digital data carrier(s) and any equipment with an integrated digital data carrier(s) in the place specified by the supervisor;
6. must turn off mobile phones, smartphones, etc. before putting them away;
7. must write their name, student number, class/group and other details requested by the supervisor on all exam documents at the start of the exam. The student must also write his/her name on any note paper he/she uses;
8. will not have direct access to the exam venue after the actual start of the exam. Students who do not make it to the exam venue on time are still allowed to enter the exam venue 30 minutes after the actual start of the exam and are allowed to sit the exam for the remainder of the exam time. The supervisor makes a note of which students are late. Students strictly observe instructions given by the supervisors regarding where they are allowed to sit and they do not disturb students who have already started the exam.

During the exam

The student:

1. may not take toilet breaks during exam sessions of 120 minutes or less. During exams that last longer than 120 minutes, students may take a toilet break after 120 minutes if accompanied by a supervisor. Exceptions are possible for all exams in cases of physical discomfort, provided the supervisor is notified no later than 15 minutes before the start of the exam or immediately upon entry when arriving 30 minutes after the start of the exam;
2. may not leave or submit their work during the first 30 minutes of the actual start of an exam (to prevent disruption to other students and/or irregularities); If there are any students who enter the exam venue 30 minutes after the start, any students who want to

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leave may only do so after the late students have started their exam;

3.   will be given access to additional exam facilities if they are entitled to those facilities in accordance with a study contract or a decision to that effect by the board of examiners. These facilities apply if the student has registered for the exam well in advance;

4.   may not consume any food during exams that last less than 150 minutes; students may consume food during exam sessions of 150 minutes or longer if this does not cause a nuisance to fellow students;

5.   may only consume drinks from a resealable bottle/container;

6.   must use the writing materials specified on the cover sheet (black or blue pen or lead pencil) to complete the exam;

7.   must ensure that multiple-choice forms are filled in correctly and according to the instructions given by the supervisor;

8.   may not copy an exam or parts thereof in any way or take the exam or its contents outside the exam venues in any manner.

Resources

The student:

1.   may not use resources other than those permitted. The permitted resources will be announced in advance by the course department and will be listed on the exam cover sheet;

2.   must ensure that resources do not have notes, etc. on them unless the exam cover sheet states that this is permitted.

Suspected irregularity

The student:

1.   will be referred to Part 2 of the degree statute (the education and examination regulations), and Part 3, chapter 2, of the degree statute (the regulations of the board of examiners) for provisions concerning irregularities or fraud, penalties for irregularities or fraud and confiscation of evidence;

2.   will be permitted by the supervisor to complete the exam in the event of a reasonable suspicion of an irregularity or fraud and will sign the 'Form for suspected irregularity or fraud' (filled in by the supervisor) to confirm they have seen it.

Handing in exam documents

The student:

1.   checks before handing in the exam script and assignment(s) whether their name, student number, class/group number and any other details requested by the supervisor have been written correctly on all of the exam documents to be submitted;

2.   submits all the exam documents including used and unused note paper to the supervisor and signs the attendance list for confirmation;

3.   makes sure everything is left neat and tidy before leaving the exam venue.

2 Code of conduct for students during review/discussion sessions of assessed exam work

There is a code of conduct for students. In addition to general provisions, this code of conduct also contains provisions governing the conduct of students at exam venues.
Below are additional regulations regarding the review of assessed exam work, hereafter referred to as 'review'.

Before the review: Only students who have taken part in the exam for which the review is organised may be present in the classroom. A lecturer and a supervisor will be present during the review.

Behaviour
The student:
1. follows the instructions given by the supervisor and treats him/her with respect;
2. should behave in such a way that he/she does not disturb other students at any time during the review or when entering or leaving the room in which the review takes place (hereafter referred to as the 'room');
3. must contact the supervisor a.s.a.p. if anything is unclear during the review.

Identification and admission
The student:
1. must show the supervisor a valid student card or another valid form of identification:
   - a passport;
   - a European identity card;
   - a Dutch driving licence;
   - a valid driving licence from one of the member states of the European Union or from another state that is a party to the Agreement on the European Economic Area;
   - a Dutch residence permit.

   If the student cannot show a student card or a valid form of identification, they will not be allowed to take part in the review/discussion.
   In the case of theft or loss of the identity document, the student can apply for a certificate of enrolment at the Exams Office, which will give them admittance to the room. This certificate will only be issued if the student can show the original police report and/or official request to the municipal authorities for new identity papers.
2. should have their name checked off the attendance list by the supervisor to confirm their participation in the review/discussion;
3. must place their valid student card or other form of identification at the top right-hand corner of the desk during the review/discussion so the supervisor can check their identity.

Start and resources
The student:
1. must ensure they have a copy of their answer sheet (yellow carbon copy) when reviewing a multiple-choice exam with OMR answer sheet;
2. may only place on the table the permitted resources that are listed on the review cover sheet or that are announced by the supervisor at the start of the review;

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3.   may not – unless expressly stated otherwise – have any of the following in his/her possession during the review: digital data carriers or equipment with an integrated digital data carrier, such as mobile phone, smartphone, USB flash drive, calculator, special watch, special glasses, special earphones, etc.;

4.   must put their coat, scarf, hat, bags, cases, mobile phone(s), smartphone(s), digital data carrier(s) and any equipment with an integrated digital data carrier(s) in the place specified by the supervisor;

5.   must ensure their mobile phone(s), smartphone(s) or other digital data carrier(s) and any equipment with integrated digital data carrier(s) are switched off before putting them away;

6.   must carefully complete all requested details on the protest form.

During the review/discussion

The student:

1.   may not take a toilet break during the review;
2.   may not eat anything during the review;
3.   may only consume drinks from a resealable bottle/container;
4.   may only place one or more of the following permitted documents on the table:
     a.   assessment form
     b.   yellow carbon copy (of the multiple-choice exam with OMR answer sheet)
     c.   exam script
5.   may not make any annotations or amendments to the completed exam script. If the student does this anyway, it is reported to the board of examiners as an irregularity.
6.   may not copy or take with them any model answers or assignments. Neither may students copy their own exam scripts and/or those of other students.
7.   may not copy an exam or parts of an exam in any way or take the exam or its contents outside the exam venues by any other means.

Suspected irregularity

You can refer to the applicable provisions in Part 2 of the degree statute (the education and examination regulations) and Part 3, chapter 2, of the degree statute (the regulations of the board of examiners) for the applicable provisions concerning irregularities or fraud, sanctions for irregularities or fraud and confiscation of evidence.

Submitting reviewed (assessed) exam work

The student:

1.   submits all the exam documents received for review to the supervisor and signs the attendance list to confirm this;
2.   must make sure everything is left neat and tidy before leaving the room.

3   Final provisions

Unforeseen circumstances

In exceptional situations and cases not provided for by these regulations and in which an immediate decision is necessary, the decision will be taken by:

a. the head of the exams office (in so far as this is within the powers of the exams office);
b. the examiner (in so far this is within their powers);
c. the chair of the board of examiners (in so far as this is within their powers);
d. the supervisor, in consultation with the coordinating supervisor if it is not possible to wait until one of the above authorised people is present.

The interested parties will be informed of the decision as soon as possible.

Complaints and appeals concerning decisions and procedures of the exams office

For more on this, see these HAN regulations:

- 'Complaints Regulations';
- 'Regulations for Legal Protection of Decisions Concerning Education'.

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4   Appendix

Formulier geconstateerde vermoedelijke onregelmatigheid of fraude
Form for suspected irregularity/fraud

Naam surveillant *Name of supervisor*

……………………………………………………………….…………………………………………

Naam student *Name of student*

……………………………………………………………….…………………………………………

Studentnummer *Student number*

……………………………………………………………….…………………………………………

Code/naam tentamen *Code/name of exam*

……………………………………………………………….…………………………………………

Datum *Date*

……………………………………………………………….…………………………………………

Tijdstip van de vermoedelijke onregelmatigheid of fraude *Time of suspected irregularity/fraud*

……………………………………………………………….…………………………………………

Tentamenlokaal *Exam room*

……………………………………………………………….…………………………………………

Plaats *Place*

……………………………………………………………………………………………….……………….…

Beknopt verslag door de surveillant van het gebeurde:
Brief written report of the events by the supervisor:
_____
_____
_____

Korte reactie van de student (je bent niet verplicht dit in te vullen, je krijgt nog de kans je verhaal te doen bij de examencommissie):
Brief response by the student (you are not required to fill out this form, you will still have the opportunity to tell your story to the Board of Examiners):
_____
_____
_____

Handtekening surveillant *Supervisor's signature*

……………………………………………………………….…………………………………………

Handtekening 'voor gezien' van student
Student's signature to confirm he/she has read the form

……………………………………………………………….…………………………………………

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De surveillant grijpt in geval van een redelijk vermoeden van een onregelmatigheid of fraude direct in. Hij laat de student onder voorbehoud het tentamen afmaken en neemt alle bescheiden in waarmee de vermoedelijke onregelmatigheid/fraude heeft plaatsgevonden. De surveillant vult dit formulier in en levert dit met alle bescheiden na afloop van het tentamen direct in bij de coördinator-surveillant. De student ontvangt een kopie van het ingevulde formulier en de flyer 'Informatie voor student bij vermoedelijke onregelmatigheid of fraude tijdens het tentamen'. Via het Tentamenbureau gaat het formulier vervolgens naar de examencommissie. De examencommissie neemt contact op met de student.

The supervisor intervenes immediately in case of a suspected irregularity or fraud. He or she provisionally allows the student to finish the exam, and seizes all documents that he or she suspects are involved in the suspected irregularity/fraud. The supervisor fills in this form and submits it to the coordinating supervisor along with all accompanying items immediately after the exam. The student in question receives a copy of the completed form and the flyer 'Student information in case of suspected irregularity/fraud during the exam'. The form is then sent to the Board of Examiners via the exams office. The Board of Examiners will contact the student.

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Appendix 2 Appendix Regulations of the Board of Examiners

2021-2022 Regulations of the Boards of Examiners for associate, bachelor and master degree courses

Section 1: General provisions

Article 1.1 Terms and definitions

The terms and definitions applied in these regulations are those set out in section 1.1 of the Teaching and Examination Regulations.

Article 1.2 Status and scope of these regulations

1. These regulations contain rules about the duties and powers of the boards of examiners and related measures they may take, as well as rules about implementing those measures:
   - the board of examiners of the School of Business and Communication,
   - the board of examiners for the International School of Business,
   - the board of examiners for the School of Law.
2. These model regulations are adopted annually as part of the model degree statute by the Executive Board with approval from the participation council.
   The board of examiners may change paragraphs, articles and sections, provided the changes do not conflict with the education and examination regulations (EER) of the degree courses, the HAN Student Charter or the Higher Education and Research Act (WHW).
3. The regulations are adopted by the above mentioned boards of examiners and apply to the units of learning outcomes / study units, exams, modular exams and final assessments for all associate, bachelor and master degree courses offered to students, others who wish to follow these courses and HAN course participants1.

Section 2: Decision-making and mandates, tasks and meetings

Article 2.1 Decision-making and mandates

1. The chair of the board of examiners signs decisions by the board of examiners, unless this duty has been delegated to someone else.
2. The board of examiners can appoint a managing committee for matters concerning day-to-day affairs. This committee is composed of the chair of the board of examiners and another member and is supported by the official secretary. The managing committee is authorised to make provisions for current matters based on a general mandate. Should situations arise in which the managing committee cannot reach a decision, the situation is presented to the board of examiners as soon as possible for a decision.
3. The board of examiners will be supported in its activities by one or more official secretaries.
4. The duties delegated by the board of examiners have been listed in an overview that can be consulted on the degree course's Insite page under Board of Examiners. The board of examiners remains fully responsible for any duties and/or powers it delegates to others.
5. The board of examiners ensures that it regularly receives written reports on the duties and powers that it has delegated to other persons or bodies.

Article 2.2 Duties and powers of the board of examiners

The board of examiners has the following duties and powers:
1. Ensuring the quality of exams, modular exams and final assessments.

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[1]These are not commercial course participants, but 'students' who do not pay tuition fees because of agreements with their educational institution, for example, participants in the exchange course and mbo/hbo transfer course.

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2. Invalidating an administered exam or modular exam and/or the exam result if according to the board of examiners that administered exam or modular exam did not meet the quality criteria for examination. Invalidating a past exam or past modular exam leads to the exam results being annulled or not being awarded. Students affected by this are offered the opportunity to redo the exam or modular exam (or part of the exam or modular exam) concerned.

3. Adopting guidelines and instructions in addition to the EER about constructing and administering of exams, modular exams and final assessments. And making objective, reliable, valid and transparent assessments of exams, modular exams and final assessments and determining the grade. These guidelines and instructions can be consulted on the degree course's Insite page under Board of Examiners.

4. Deciding that the results for exams or modular exams and their corresponding credits have expired as of a date determined by the board of examiners. This is only done in cases where reasoned arguments can be given showing the knowledge, understanding and/or skills are so outdated that they are no longer useful for the profession.

5. Deciding on student's requests for exemptions. If a decision is later shown to be based on incorrect evidence submitted by the student, the board of examiners is authorised to withdraw the decision.

6. Deciding that certain previously passed exams and modular exams, certificates and other declarations, diplomas and certificates entitle a student to exemptions for one or more exams and/or modular exams. An overview of designation decisions (in Dutch: *aanwijzingsbesluiten*) for groups of students can be found on the degree course's Insite page under Board of Examiners.

7. Determining further rules and regulations regarding possible fraud and/or irregularities on the part of students, prospective students, course participants or external students, including any measures to be taken.

8. Ensuring the quality of the organisation of exams or modular exam and final assessments.

9. Appointing examiners and head examiners to administer exams and modular exams and to determine the results of those exams. The board of examiners sets guidelines about appointing the execution or assignment of the task to examiners and head examiners for each exam format.

10. Terminating the appointment of examiners.

11. Making proposals to the Executive Board on the discontinuation of a student's enrolment in the event of serious fraud.

12. Advising the Executive Board on the discontinuation of a student's enrolment in a degree course as a consequence of the student's behaviour in relation to future professional practice.

13. Making a decision in the event of a suspicion that a student has committed irregularities and/or fraud and, if necessary, taking measures in that regard.

14. Deciding on a student's request to take a minor in accordance with the EER.

15. Deciding which HAN minors are approved as minors for the degree certificate for the degree course. The overview of these HAN minors approved by the board of examiners can be found on the degree course's Insite page under Board of Examiners.

16. Deciding on a student's request for an extra opportunity to take an exam or modular exam.

17. Deciding on a student's request to take an exam or modular exam for a study unit independently of the standard course.

18. Deciding on a student's request to take exams and modular exams for the final bachelor assessment before having passed the final propaedeutic assessment.

19. Deciding on a student's request to take educational components and complete exams and modular exams contrary to the applicable entry requirements.

20. Deciding on a student's request to take exams and modular exams in a different format from what is stipulated in the EER.

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21. Deciding on a student's request to offer a student with a functional disability or chronic illness or other condition such as pregnancy the option to take exams and modular exams in an adapted format.

22. Deciding on a student's requests for an oral exam to be closed to the public. The board of examiners may also decide (in principle) to close certain exams and modular exams to the public without the student's request in cases where there are special reasons such as company confidentiality required during a graduation meeting.

23. Deciding on a student's request for exemption from mandatory participation in the education corresponding with an exam or modular exam, whether or not with additional requirements.

24. Issuing documentation, module certificates and declarations.

25. Contributing to the formulation of the examination policy for the degree course or group of degree courses.

26. Advising the dean on the EER(s).

27. Awarding degrees on behalf of the HAN Executive Board to students who have successfully passed their final assessments.

28. Issuing a certificate as proof of passing a final assessment once the Executive Board has declared that the procedural requirements for issue have been met.
These requirements are that:
   a) the student is enrolled at HAN University of Applied Sciences;
   b) the tuition fees have been paid;

29. Deciding about the student's request to receive their degree certificate earlier or later than the set dates.

30. Issuing a statement of successfully completed exams, at the request of a student, in cases where the student has successfully completed more than one exam and to whom a certificate as referred to in article 7.11 paragraph 2 of the Act cannot be issued.

Article 2.3 Meetings of the board of examiners

1. The board of examiners convenes at least four times a year.

2. The meetings of the board of examiners are scheduled in such a way that they concur with the scheduling cycles of the degree course(s) and the school.

3. The board of examiners decides by a simple majority of votes.

4. If the votes are equally divided, the chair has the deciding vote.

5. At each meeting, the board of examiners ratifies decisions taken in the intervening period by the managing committee based on its general mandate regarding day-to-day affairs, as well as any other decisions taken on the basis of delegated duties/powers.

6. The secretary or official secretary to the board of examiners ensures that a report is drawn up of every meeting. The report is adopted at the next meeting. The report includes a list of decisions made during the meeting.

7. The secretary or official secretary to the board of examiners ensures that the final, anonymised reports of the meetings can be viewed digitally upon request by staff from of the relevant degree course(s).

Article 2.4 Joint meeting of the dean and boards of examiners

1. The (chairs of the) boards of examiners jointly convene at least four times each academic year.

2. The (chair of the) board of examiners meets with the dean at least 4 times each academic year.

Section 3: Quality assurance of exams, modular exams, final assessments and organisation

Article 3.1 Ensuring the quality of exams and modular exam

1. The board of examiners is responsible for ensuring the quality of exams and modular exams.
2. The board of examiners verifies whether the guidelines and instructions as referred to in article 2.2 are observed in practice and result in high-quality exams and modular exams.
3. The board of examiners offers suggestions for improvements where needed.
4. Each year the school or degree course draws up an examination policy plan to ensure the validity, reliability, authenticity, feasibility and transparency of examinations. These plans can be requested from the school manager.
5. Each year the board of examiners prepares a quality control plan to ensure the activities of the board of examiners are carried out effectively and efficiently. This plan can be requested from the official secretary.

Article 3.2 Guidelines and instruction for exams or modular exam

1. Exams and modular exams are administered and graded by examiners and head examiners appointed by the board of examiners.
2. The examiners and head examiners examine and assess the exams and modular exams based on the criteria listed in the EERs and the guidelines and instructions adopted by the board of examiners.

Article 3.3 Ensuring the quality of the final assessment

1. The board of examiners is responsible for ensuring the quality of the final assessments.
2. The board of examiners regularly inspects whether the entirety of exams or modular exams test all of the intended exit qualifications.
3. The board of examiners determines whether a student has the knowledge, understanding, skills and (if relevant) attitude, as described in the EER, that are required for obtaining a degree and certificate. The board of examiners also determines whether to award a student a distinction. The board of examiners follows a protocol/set of procedures for this that can be consulted on the degree course's Insite page under Board of Examiners.
4. The board of examiners is authorised to administer their own further investigation/exam/modular exam to reach a careful decision about the matters outlined in the previous paragraph.
5. The board of examiners periodically reviews the quality of final graduation projects. The board of examiners may have these reviewed by other persons, who then submit a report to the board of examiners.
6. The board of examiners will oppose and counteract any unjustified awarding or withholding of credits by examiners.

Article 3.4 Ensuring the quality of the organisation and procedures for exams, modular exams and final assessments

1. The board of examiners is responsible for guaranteeing the quality of the organisation and procedures regarding exams, modular exams and final assessments. The institutional board is responsible for the practical organisation of exams, modular exam and final assessments.
2. The board of examiners ensures compliance with the guidelines and instructions for administering exams and modular exams as stipulated in article 2.2. The board of examiners meets periodically with the employees responsible for the organisation of exams or modular exams about this and if needed also with the institutional board.

Article 3.5 External validation of the quality of final assessments

The board of examiners ensures the external validation of the quality of final assessments by promoting the following:
• appointment of an external member in the board of examiners;
• school-wide and institution-wide examination;
• appointment of external examiners;

- appointment of external experts;
- appointment of external supervisors;
- collaborating with other universities of applied sciences in evaluating exams, modular exams and final assessments.

Section 4: Appointment and expertise of examiners

Article 4.1 Appointing examiners and expertise of examiners

1. The board of examiners appoints (external) examiners to construct, administer, assess and determine the result of exams and modular exams. If there is more than one examiner for an exam or modular exam, the board of examiners also appoints a head examiner. To this end, the board of examiners receives an up-to-date list of examiners and their specific areas of expertise from the school manager and sets minimum requirements regarding their expertise.
2. Depending on their role in the examination process, examiners and head examiners are experts in their subject field and possess the necessary knowledge and skills to prepare exams and modular exams, set out methods and standards for assessing exams and modular exams, organise exams and modular exams and analyse the results of these based on guidelines and criteria for reliable, valid and transparent examinations and assessments.
3. The board of examiners ensures examiners have sufficient expertise. If necessary, the board of examiners can ask the dean to take the necessary measures to facilitate the professional development of examiners.
4. Examiners are appointed for one or more specific degree components (unit of learning outcomes, study unit, exam or modular exam, phase, specialisation) and for a specific period.
5. The board of examiners informs examiners about their appointment and the minimum requirements for their appointment.
6. If necessary, examiners and other parties involved may be heard by the board of examiners and asked to provide the board with specific information and/or advice.
7. If requested, examiners must be able to provide the board of examiners with materials for evaluating the quality of exams or modular exam, assessment methods and assessment results (such as learning outcomes, test plans, test matrices, answer keys, assessment schemes, assessment criteria for assignments, the actual exams and modular exams and/or assignments, the exam results and the analysis of the results).
8. If an examiner does not meet – or no longer meets – the required level of expertise, the board of examiners is authorised to revoke that examiner's appointment.

Section 5: Further rules for decisions regarding individual students

Article 5.1. EER as model document
The EER sets out model provisions for decisions concerning individual students. The procedures and forms to be used when the student submits a request can be found on the degree course's Insite page under Board of Examiners.

Article 5.2 Further rules for exemption from exams and modular exams or for taking exams and modular exams independently of the standard programme
1. The student needs to submit a written request (including relevant supporting material) directly to the board of examiners.
2. The board of examiners may consult an examiner or an external expert for advice when deciding on the student's request.

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3. The board of examiners sets out guidelines and instructions for assessing requests and determining the results. These guidelines and instructions can be consulted on the degree course's Insite page under Board of Examiners.
4. The board of examiners will notify the student of its decision in writing explaining its reasons within 20 working days.
5. The board of examiners is responsible for the communication about processing the exemption in the study information system.
6. An exemption request based on an exam or modular exam taken previously will only be granted if the student passed that exam or modular exam.
7. Designation decisions (in Dutch: *aanwijzingsbesluiten*), which offer the prospect of exemptions for special target groups (e.g. as part of an abridged track), can be found on the degree course's Insite page under Board of Examiners.

Article 5.3. Further rules on studying with a functional disability, chronic illness or with some other special condition such as pregnancy.

1. If a student asks for standard exam facilities, he or she can submit the request including their reasons to the study career coach or senior study career coach who has been mandated by the board of examiners to award facilities. These standard facilities can be consulted on the degree course's Insite page under Board of Examiners.
2. If a student asks for non-standard facilities, the student submits this request to the board of examiners for approval. The student needs to explain their reasons for the request.
3. The (senior) study career coach advises the board of examiners about the request for non-standard facilities.
4. The board of examiners will notify the student of its decision in writing explaining its reasons within 20 working days. The board of examiners follows the prevailing HAN policy for students with a functional disability in this matter.
5. The (senior) study career coach is responsible for the communication about and implementation of the required measures.

Article 5.4 Further rules regarding flexible minors

1. The student needs to submit a written request (including relevant supporting material) directly to the board of examiners. The student needs to explain their reasons for the request.
2. The board of examiners may consult an examiner or an external expert for advice when deciding on the student's request.
3. The request can be rejected if that flexible minor has been requested to avoid a penalty for a different minor.
4. The board of examiners will notify the student of its decision in writing explaining its reasons within 20 working days.
5. The board of examiners is responsible for the communication about processing the flexible minor in the study information system.
6. A request for a flexible minor based on a previously completed minor, previously completed exams or modular exams or a Recognition of Prior Learning will be regarded as a request for exemption from the exams or modular exams for the minor.

Article 5.5 Further rules on requesting extra exam/modular exam opportunity

1. The student needs to submit their written request directly to the board of examiners or the (senior) study career coach who is mandated by the board of examiners to decide on that request. The student needs to explain their reasons for the request. The extra exam or modular exam opportunity may be awarded in highly exceptional cases.
2. The board of examiners or the (senior) study career coach will notify the student of their decision in writing explaining their reasons as soon as possible.
3. The board of examiners or the (senior) study career coach is responsible for the communication about and implementation of the extra exam or modular exam opportunity.

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Article 5.6. Further rules for requesting a different exam format

1. The student needs to submit a written request (including relevant supporting material) directly to the board of examiners. The student needs to explain their reasons for the request.
2. The board of examiners may consult an examiner or an external expert for advice when deciding on the student's request.
3. The board of examiners will notify the student of its decision in writing explaining its reasons within 20 working days.
4. The board of examiners or the (senior) study career coach is responsible for the communication about and implementation of the other exam format.

Article 5.7 Further rules for requesting earlier or postponed issue of degree certificate

1. The student submits their written request directly to the board of examiners in a timely manner. The student needs to explain their reasons for the request.
2. The board of examiners may consult a (senior) study career coach for advice when deciding on the student's request.
3. The board of examiners will notify the student of its decision in writing explaining its reasons within 20 working days.
4. The board of examiners is responsible for the communication about and implementation of its decision.

Section 6: Irregularity and fraud in exams and modular exams

Article 6.1 Definition of irregularities and fraud

1. An irregularity is defined as: 'any action or omission by a party in which they either intentionally or unintentionally give the wrong impression of their own or one or more other parties' knowledge, understanding, skills and (if relevant) attitude, with the purpose of influencing the results of the exam or modular exam or decision about exemption or with the purpose of obtaining a different result for the exam or modular exam or request for exemption.'
2. Fraud is defined as 'any action or omission of which the party knew or should have known that this action or omission made it partly or wholly impossible to form a correct judgement of their or someone else's knowledge, understanding and (if relevant) attitude. And/or intentionally influencing (components of) the exam, modular exam or exemption awarding process with the purpose of influencing the results of the exam or modular exam or decision about exemption or with the purpose of obtaining a different result for the exam or modular exam or request for exemption.'
3. The following situations are in any case considered to be an irregularity or fraud:
   a) intentionally or unintentionally submitting work in a portfolio and/or presenting or submitting work as a group's or an individual's own work (such as a thesis, project, assignment or other written exam or modular exam for submission), while it was wholly or partly copied or created by the student in unauthorised collaboration with one or more other students; This also includes the following rules:
      i   paraphrasing the content of someone else's texts with insufficient references;
      ii   using or copying someone else's texts, data or ideas without providing the complete and correct references;
      iii   unclearly indicating in your text, for example by not using quotation marks or some other formatting, that the text has literally been copied from another author, even if you have provided the right references;
      iv   submitting text you have previously already submitted or that is comparable to what you have previously submitted for assignments or other exam/modular exam components;
      v   submitting other types of written pieces acquired from a commercial institute or that have been written by someone else (whether or not for a fee);

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vi   not or barely contributing to a (group) assignment, but placing or having someone else place your name under the (group) work;

b)   allowing exam/modular exam questions and/or answers to be disclosed or obtaining knowledge of these during, before and/or after sitting the exam or modular exam;

c)   aiding or assisting another student in a way that results in an incorrect impression being given of that other student's knowledge, understanding and/or skills;

d)   seeking and/or receiving help or assistance from a fellow student or other person that results in the creation of an incorrect impression of the student's knowledge, understanding and/or skills;

e)   having access to unauthorised resources during an exam or modular exam;

f)   using permitted resources during an exam or modular exam that contain unauthorised notes and/or additions (e.g. margin notes or notes or additions on separate pieces of paper);

g)   leaving the exam venue and returning to the venue during an exam or modular exam without explicit permission;

h)   leaving the exam room with the completed exam or modular exam (or part of it), also when that answer sheet is subsequently handed in to the supervisor or their substitute;

i)   altering completed written exams or modular exams that have already been submitted to the examiner or assessed by the examiner;

j)   taking an exam or modular exam under someone else's name, or having another person do this for you;

k)   violating the rules that apply to reviewing and discussing marked exams and modular exam work;

l)   any other matters or incidents which the board of examiners sees as constituting an irregularity.

Article 6.2 Confiscation of evidence

If there is reasonable suspicion of an irregularity or fraud, the board of examiners, (head) examiner and any other person who is present at an exam or modular exam on the institutional board's behalf are authorised to confiscate materials that may serve as evidence of the irregularity or fraud. After the decision of the board of examiners as referred to in article 6.5 has become final and conclusive, the board will return the confiscated materials to the student.

Article 6.3 Measures in the event of fraud and irregularities

1.   The board of examiners may impose one or more of the following measures if a student commits an irregularity or fraud during any part of an exam or modular exam:

a)   giving a written warning;

b)   giving a written reprimand;

c)   invalidating an administered exam or modular exam (or part of it) and the result of the exam or modular exam if the board of examiners is unable to guarantee the quality due to the irregularity or fraud. If an exam or modular exam is invalidated, this will lead to an exam/modular exam result of 0;

d)   withholding a student's degree certificate (if the irregularity or fraud is not discovered until after the exam or modular exam);

e)   deciding the degree certificate can only be awarded after the student resits an exam in a manner, on a date and at a time to be decided by the board of examiners (if the irregularity or fraud was not discovered until after the exam or modular exam);

f)   revoking the degree certificate after it has been issued (if the serious fraud was not discovered until after the certificate was issued to the student).

2.   In the event of an irregularity or fraud, the board of examiners may deny a student access to one or more exams or modular exams (or a part of those exams) for a period not exceeding one year;

3. In the event of serious fraud, the board of examiners may recommend that the Executive Board terminate the student's enrolment in the relevant degree course.

4. If according to the board of examiners an administered exam or modular exam does not meet the quality criteria for examination as a result of an irregularity or fraud committed by someone other than the student, the board of examiners may decide to annul the exam or modular exam (or part of it) and/or the result of the exam or modular exam. Invalidating a past exam or past modular exam leads to the result of the exam or modular exam being annulled or not being awarded. Students affected by this are offered the opportunity to redo the exam or modular exam (or the part of the exam or modular exam) concerned.

Article 6.4. Hearing the student, the reporter of the irregularity and any third parties

1. The board of examiners will notify a student immediately, if possible orally but always in writing, of any reported irregularity or fraud involving that student at an exam or modular exam.

2. The student will be given the opportunity to be heard by the board of examiners before a final decision is made.

3. If the student wishes to be heard, they need to make this known in writing within eight working days of the date on which they were notified of the opportunity to be heard.

4. The student must be heard no later than 10 working days after receipt of their request.

5. The board of examiners can hear the person who reported the irregularity and any third parties before making a final decision on the irregularity or fraud.

6. Before the hearing takes place, the student is informed of their right not to answer the questions posed by the board of examiners.

7. Any third parties brought by the student may not be refused. They are permitted to be present as an observer.

Article 6.5 Announcement of decision

1. If the student does not respond in writing within 8 working days of being informed about the possibility to be heard, the board of examiners will presume that the student does not wish to be heard. After expiry of this period, the board of examiners will inform the student in writing of the decision or of a proposal/recommendation to the Executive Board within 10 working days.

2. If the student, reporter or any third parties are heard, the board of examiners will inform the student in writing within 10 working days after the hearing of the decision or of a proposal/recommendation to the Executive Board.

Section 7: Degree certificate and diploma supplement

Article 7.1 EER as model document

1. The EER stipulates model provisions with regard to units of learning outcomes / study units, exams or modular exam and degree certificates.

2. The board of examiners uses the formats for degree certificates, diploma supplements and other certificates adopted by the Executive Board and when awarding certificates follows the principles and procedures set out in the notes of that decision.

Article 7.2 Translation of degree certificate

For translations, graduates can contact a certified translator at their own expense (see: www.ngtv.nl). All costs for the translation are to be paid for by the student. For legalising degree documents, graduates can contact DUO.

Section 8: Annual report of the board of examiners

Article 8.1 Annual report of the board of examiners

1. Each year in November, the board of examiners writes a report on its activities during the previous academic year and sends this to the Executive Board and dean.
2. The board of examiners can use HAN guidelines for annual reports (HANdreiking voor het jaarverslag).

Section 9: Final provisions

Article 9.1 Unforeseen circumstances

Matters not provided for by these regulations in which an immediate decision is needed will be decided on by the chair of the board of examiners, provided that doing so falls within the powers of the chair. The chair will communicate their decision to all interested parties as soon as possible.

Article 9.2 Complaints and appeals concerning decisions and procedures of a board of examiners[2]

1. A student can submit an appeal to the Examination Appeals Board against a decision made by the board of examiners or an examiner within 6 weeks after this decision was announced. The procedure is outlined in the 'Regulations for Legal Protection of Decisions Concerning Education' of the HAN Student Charter.
2. Every decision taken by the board of examiners or individual examiner contains a remedy clause. This clause stipulates at least the following:
    a) that an appeal can be made against this decision within 6 weeks of the announcement;
    b) that an appeal can be lodged with the Examination Appeals Board;
    c) the accurate and current address details of the Examination Appeals Board;
    d) a reference – for more information – to the 'Regulations for Legal Protection of Decisions Concerning Education (COBEX)' of the HAN Student Charter.
3. If a student wants to file a complaint against an examiner or member of the board of examiners, they can consult the procedure set out in the complaints regulations of the HAN Student Charter.
4. If a complaint or appeal concerns a member of the board of examiners, this member of the board of examiners does not take part in processing the complaint or appeal on behalf of the board of examiners.

Article 9.3 Adoption, effective date and amendments

1. These regulations were adopted by the boards of examiners specified in article 1.2 paragraph 1 on 17 March 2021 and come into effect on 1 September 2021.
2. These regulations replace previously adopted regulations of the boards of examiners.
3. These regulations will be made available to students and staff of the schools specified in article 1.2 paragraph 1 of these regulations by means of its inclusion in the Degree Statute.
4. Amendments to these regulations can be made by the boards of examiners in the form of separate decisions. Amendments during the current academic year will be made only if this is necessary for the protection of students' interests.
5. Amendments to these regulations may not have any adverse impact on decisions made earlier by the boards of examiners, which have been taken based on these regulations.

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[2]This article does not apply to course participants as defined in article 1.2 paragraph 3

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Appendix 3 Appendix Regulations of the Degree Committee

3   Regulations of the Degree Committee

Chapter 1   Introductory provisions

Article 1 Status and definitions
1.   These regulations are regulations as defined in the administrative and management regulations of HAN University of Applied Sciences (hereafter: HAN).
2.   These regulations apply to the degree committees for the Communicatie (CO) and Communication Studies (CS) degree courses.
3.   The definitions and provisions from the glossary in appendix 1 to the degree statute apply to these regulations.

Chapter 2   Degree committee

Article 2 Establishing degree committee(s)
1.   A degree committee will be established for each degree course or group of degree courses.
2.   If a school has only one degree course, the duties and powers of the degree committee will be exercised by the school council.
3.   If a degree committee is established for two or more degree courses, that degree committee will be referred to as a joint degree committee. The decision to establish or dissolve a joint degree committee will be taken by the dean, and it will require the consent of the school council of the relevant school. The school council consults the relevant degree committees with regard to the decision whether or not to give its consent.
4.   The provisions in these regulations also apply to joint degree committees, unless the nature of the provision precludes application.
5.   One or more divisions may be set up within a degree committee if required. A division can be set up as needed according to the degree format, according to a special feature of the degree course (e.g. English-taught), according to the location of the degree course or according to any other special aspect of the degree course[1].
6.   The degree committee for the degree course Communicatie has been established for one degree course. The degree committee for CO consists of two divisions: one division for the Dutch-taught degree format (Communicatie, CO) and a division for the special feature of the English-taught degree course (Communication Studies, CS). When these regulations refer to the Degree Committee (CO), both chambers are meant, unless one chamber is specifically appointed.

Article 3 Joint Assembly
If the degree courses of a school do not have a joint degree committee, all of the degree committees within that school will convene in a joint session at least 6 times a year to discuss shared matters. This will include at least those matters specified in article 27 paragraph 4 of these regulations.

Article 4 Composition of the degree committee
1.   The degree committee consists of 8 Members (4 student members and 4 Staff members). The degree committee of the CS division consists 2 members (1 student member and 1 staff member).

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[1] For the duties and powers of a division, see the description in article 27 paragraph 3 of the regulations.

2.   Half of the members of the degree committee (or division thereof) will be students from the relevant degree course, with the other half of the members of the degree committee (or division thereof) being staff members from the relevant degree course.

3.   No individual belonging to the school or course management or employed as a academy manager can simultaneously be a member of the degree committee.

Article 5 Appointment term

1.   The members of a degree committee, division(s) and members of the joint assembly appointed from among and by the student body serve for terms of 1 year. The members of a degree committee, division(s) and members of the joint assembly appointed from among and by staff members serve for terms of 4 years.

2.   The term begins on 1 September.

3.   All members step down simultaneously at the end of their terms.

4.   At the end of their terms, members of a degree committee, division(s) and members of the joint assembly may be re-appointed, on the understanding that members appointed from among and by the staff may serve for two consecutive terms and may not be re-appointed again after those two terms until they have had a one-term break from serving on the committee. After stepping down, members elected from among and by the student body may be re-appointed for a maximum of four consecutive academic years.

Article 6 Termination of membership

1.   Membership in a degree committee, division and the joint assembly will end:

   a)   when the term expires, unless the member is re-appointed;

   b)   before the end of the term:
   -      in the event of death;
   -      in the event the composition of the degree committee no longer meets the requirements specified in these regulations;
   -      in the event the lecturer is no longer employed at the relevant school or no longer affiliated with the relevant degree course;
   -      in the event the student member has quit the degree course.

2.   A member of the degree committee may terminate the membership at any time by withdrawing the membership in writing, stating the reason, to the relevant dean.

Article 7 Composition

1.   The degree committee will be composed by nomination and appointment.

2.   A review will be conducted each year to determine whether this method of composition is still appropriate

If the degree committee has opted for elections in the preceding article, the provisions of chapter 3 will apply. If the degree committee has opted for nomination in the preceding article, the provisions of chapter 4 will apply. A choice for appointment must be reviewed each year to determine whether this method of composition is still appropriate.

Chapter 3   Elections

Article 8 Voting Privileges

1.   The members of the degree committee will be elected directly by the students and staff who are either enrolled as students in the relevant degree course or group of degree courses or employed

as staff by the relevant degree course or group of degree courses on the reference date for composing the electoral register. Each eligible voter can cast one vote.

2. Individuals eligible for election to membership in the degree committee include students who are enrolled in the relevant degree course or group of degree courses and staff members who are employed by the relevant degree course or group of degree courses.

Article 9 Elections

1. Elections for members elected from among and by the staff will be held every four years. Elections for members elected from among and by the student body will be held each year.
2. Elections for all degree committees will be held simultaneously on a date to be determined by the Executive Board, in consultation with the participation council. This date will be included in the HAN academic calendar. Deviation from this date will be allowed only with written approval from the Executive Board.
3. Elections will be held according to an individual candidate system.
4. Elections for the members of a degree course (or group of degree courses) will be organised within each degree course (or group of degree courses) by an electoral committee composed by the dean in consultation with the degree committee(s).
5. The duties of the electoral committee will include the following:
   - determining the electoral registers;
   - taking decisions about requests for improvement to the electoral registers;
   - taking decisions on the validity of the candidacy;
   - arranging all facilities needed to ensure the elections proceed smoothly;
   - confirming and announcing a time frame for the elections;
   - maintaining contacts with supporting service providers, such as ICT;
   - documenting the results of the elections.
6. In the event that the electoral committee identifies irregularities in the elections or results, it will submit a report of this matter to the degree committee. If the irregularities could lead to an influence on the voting results, the degree committee may opt to hold new elections, in consultation with the dean.

Article 10 Application for candidacy

1. A list of candidates will be formulated for the election of each degree committee. The lists will include the names of the staff members and students who are eligible for election.
2. Candidates for the elections of the part of the committee that is elected from among and by the staff may be submitted by staff members and by staff organisations.
3. Candidates for the elections of the part of the committee that is elected from among and by the student body may be submitted by students and by student organisations.
4. Application for candidacy will take place by submitting the appropriate form to the electoral committee. The application period for candidacy is at least 10 working days, and ends at least 14 days before the opening of the elections.

Article 11 Voting

1. The elections for each degree committee take place by secret digital ballot. Voting may occur over five working days.
2. If no more candidates have been proposed for a degree committee than there are seats to be filled, no election will be held for that degree committee, and the candidates who have been proposed will be regarded as having been elected.

3.   If fewer candidates have been submitted than there are seats to be filled, new elections will be held within six weeks. The mandatory holiday weeks specified in the official HAN academic calendar will not be included in determining the six weeks.

4.   Candidates applying for an unfilled vacancy after the period specified in the preceding paragraph may nonetheless be admitted to the degree committee after consultation between the chair of the degree committee and the dean.

Article 12 Election results

1.   The seats in each separate degree committee and in both the staff and student divisions will be allocated to the candidates in order of the greatest number of votes received, except as described in paragraph 3 of this article.

2.   In the allocation of seats to candidates for a joint degree committee, the staff members and students of each degree course who are eligible to vote will have the right to be represented in the degree committee by at least one member from their own division.

3.   If a seat is not obtained for each division and degree course as defined in paragraph 2, the seats necessary for representation will be withdrawn from those in order of the least number of votes received. Allocation of the seats as specified in paragraph 2 will subsequently take place for each division to those who are eligible, according to the number of votes received.

Article 13 Interim vacancies

1.   In the event of an interim vacancy, the seat that has become vacant will be assumed by a candidate on the list of candidates of the voting division in which the vacancy has occurred. This will be the candidate who received the greatest number of votes following the most recently elected candidate. If the seat that has become vacant is a guaranteed seat as described in article 12 paragraph 2, the vacant seat will be taken by the first eligible candidate, based on the number of votes received.

2.   If an interim vacancy can no longer be filled from the list from which the vacant seat emerged, the remaining members of the relevant division will be entitled to elect a candidate on their own for the remainder of the term, with due consideration to the provisions of article 12 paragraph 2.

Article 14 Objections

Any stakeholder may file an objection to the degree committee regarding a decision of the degree committee or the electoral committee concerning the elections. If necessary, the degree committee will make the appropriate arrangements, decide on the objection within four weeks and notify those concerned of this decision.

Article 15 Voting regulations

The dean may adopt electoral regulations for the further organisation of the elections.

Chapter 4   Appointment

Article 16 Appointment

The members of the degree committee are appointed by the dean.

Article 17 Procedure

1.   Before the end of term, the members of the degree committee's student division will submit 1 students from each degree course (belonging to the group of degree courses) to the dean for

nomination, with due consideration of article 4. The submission will be compiled by the degree committee of the relevant degree course(s), or on behalf of the dean.

2. Before the end of term, the members of the degree committee's staff division will submit 1 staff members from each degree course (belonging to the group of degree courses) to the Academy management for nomination for the coming term, with due consideration of article 4. The submission will be compiled by the degree committee of the relevant degree course(s), or on behalf of the dean.

3. If no joint degree committee has been established for a school's degree courses, each separate degree committee belonging to the school will choose one staff member and one student from among its members to be delegated to the joint assembly, together with the chair.

Article 18 Interim appointment

1. In the event of an interim vacancy on a degree committee or division, the dean will appoint a replacement member. The appointment procedure specified in article 17 will be followed.

2. The replacement member must be appointed within 4 weeks of the opening of the interim vacancy.

3. The interim replacement member steps down at the same time that the person being replaced would have stepped down.

Chapter 5   Positions and performance

Article 19 Positions

1. The degree committee and division elect one of their members as chair and one as secretary, in addition to electing two members as deputies.

2. A degree committee (or division thereof) will be represented by either the chair or the deputy.

Article 20 Decision-making

1. The degree committee will take decisions by a simple majority of votes. Abstentions will not be counted. Votes may be held only if a majority of the members are present at the meeting.

2. Voting takes place without the presence of management or the discussion partner.

3. The members of the degree committee advise and vote independently and unbound by any instructions.

4. In the event of absence, the absent member may vote by proxy. Proxies must be submitted in writing at the beginning of the meeting. A member may cast only one proxy vote for another member at a time. The proxy will vote independently and unbound by any instructions. Proxies are counted when determining the quorum for the meeting.

5. Anyone who is involved in performing the duties of the committee and who therefore has access to information that is known to be or could be reasonably expected to be of a confidential nature will be bound to confidentiality.

6. Where applicable, the degree committee will ensure that the viewpoints represented by the minority of the votes cast are also communicated to the dean.

7. The degree committee will ensure that its resolutions, recommendations and proposals are available for inspection in a place accessible to the lecturers and students of the school or degree course.

Article 21 Meetings

1. The degree committee [or division thereof] will meet at least eight times a year and also at any time at least half of the members of the degree committee [or division thereof] request a meeting. Meetings are called by the chair of the degree committee. At the first meeting, a meeting schedule

will be compiled in consultation with the dean, and will be posted on the website of the degree course.

2. The members of the degree committee [or division thereof] will receive a written invitation to the meeting no later than five working days before the meeting. The invitation will be accompanied by an agenda.

3. The meeting documents will be sent to the members of the degree committee no later than four working days before the meeting. If the documents are sent later, the members may decide by majority of votes not to address the meeting documents.

4. The degree committee may be advised by an expert at the meeting. The secretary will be informed about the expert at least seven days before the meeting.

5. The degree committee may compose a temporary committee from among its members in order to prepare a topic. This committee will report to the degree committee.

Article 22 Public nature of meetings

1. The meetings of the degree committee [or division thereof] will be public unless the degree committee [or division thereof] decides otherwise. The degree committee [or division thereof] will determine whether to hold a closed meeting in preparation for a public meeting. No resolutions may be passed in closed meetings.

2. The degree committee must hold at least two public meetings a year. The dates of the public meetings will be scheduled in consultation with the dean and in concurrence with the official HAN academic calendar.

Article 23 Reporting procedure

1. The secretary of the degree committee [or division thereof] will prepare a report of each meeting.

2. This report must contain at least:
    -   the date, time and location of the meeting;
    -   the names of the members who are present at and absent from the meeting;
    -   the agenda items;
    -   the main discussion points;
    -   any explanations of votes;
    -   the advice;
    -   the resolutions concerning advice, any votes taken on this advice and the results of the votes;
    -

3. A draft version of the report will be sent to the members of the degree committee no later than 15 working days after the meeting, after which the report will be confirmed in the subsequent meeting.

4. The reports of the public meetings of the degree committee [or division thereof] will be made available in digital format to the lecturers and students of the school or relevant degree course.

Article 24 Contact with management

1. The dean for the relevant degree format/course with special feature will promptly and without request provide the degree committee *or* division thereof with all information they might reasonably or justly need to fulfil their duties. Upon request, they will promptly provide the degree committee *or* division thereof with all information the committee may reasonably or fairly deem necessary to fulfil its duties.

2. At least twice a year, the degree committee is authorised to invite the dean to discuss the intended policy based on the agenda that it has prepared.

3. At the opening of the academic year, the degree committee will prepare a policy plan with its key policy points for the coming academic year. The policy plan is then shared with the dean.

4. At the request of the dean, their designated deputy or at the request of the degree committee [or division thereof], the dean or their designated deputy will attend the meetings or parts of the meetings of the degree committee [or division thereof].

5. The dean will be responsible for ensuring the students and staff of the relevant school are sufficiently informed of the existence and performance of the degree committee [or division thereof].

Article 25 Annual reporting procedure

1. No later than November of each year, the chair of the degree committee will submit a written report to the dean concerning the duties and performance of the degree committee during the previous academic year. The chair will forward the report to the school council for inspection.

2. The report will contain information on at least the following points:
   - the composition of the degree committee;
   - the degree committee's vision on its duties and procedures;
   - the degree committee's policy plan and evaluation of its policy plan;
   - the recommendations and resolutions issued by the degree committee, including requests for consent;
   - the board's reaction to the recommendations and resolutions;
   - conclusions and recommendations.

3. The written report referred to in paragraphs 1 and 2 must at any rate be made available digitally and, if requested, in hard-copy format to the staff and students of the school or the relevant degree course(s).

Article 26 Contact with school council

The chair of the degree committee will ensure that consultation with the school council (or its chair) is held as needed.

Chapter 6   Duties and powers of the degree committee

Article 27 Duties of the degree committee

1. The degree committee has the duty to advise on the promotion and safeguarding of the quality of the degree course.

2. The degree committee is also charged with the following duties:
   - annually assessing the operational methods of the education and examination regulations (EER) of the relevant degree course;
   - advising or issuing proposals to the school council and the dean on all other matters concerning education in the relevant degree course(s) when requested or on its own initiative.

3. A division of the degree committee will be charged with advising the degree committee on the following:
   - promoting and safeguarding the quality of the degree course;
   - annually assessing the implementation methods of the EER of the relevant degree course;
   - advising or issuing proposals to the degree committee on all other matters concerning education in the relevant degree course(s) when requested or upon its own initiative.

4. The joint assembly has the following duties:
   - discussing the separate recommendations about the EER made by the degree committees belonging to a school so they can reach a joint resolution in the event the EER is adopted at school level;

- discussing the separate evaluations of the degree courses concerning the implementation of the EER to reach a resolution on the implementation of the EER at the school level;
- advising or issuing proposals to the dean and/or school council on all other matters concerning education in the relevant degree course(s) at school level when requested or on its own initiative.

Article 28 Right of consent

1. The degree committee has right of consent concerning the administrative and management regulations in so far as they:
   - specify a manner of composition other than election for the degree committee;
   - concern the annual assessment of the appropriateness of this other method of composition;
2. The degree committee has right of consent concerning the EER of the relevant degree course in so far as they concern:
   - the manner in which education is evaluated within the relevant degree course;
   - the content of the graduation specialisations within a degree course;
   - the quality of the knowledge, understanding and skills that students should have acquired upon completion of the degree course;
   - where needed, the organisation of practical exercises;
   - the study load of the degree course and each of its units of study and units of learning outcomes;
   - if applicable, the selection procedure for students applying for a special track within a degree course that aims at helping students attain a higher level of knowledge;
   - if applicable, the regulation that stipulates that the study load for a fast track aimed at students with a VWO diploma is 240 instead of 180 credits.

Article 29 Advisory rights

The degree committee has advisory rights concerning the EER of the relevant degree course in so far as it concerns:
- the content of the degree course and the final assessments associated with it;
- any further rules on issuing study advice for the propaedeutic phase of the bachelor course or the first year of study of an associate degree and further rules on issuing referrals in the propaedeutic phase/first year of study if a degree course includes more than a graduation specialisation after the propaedeutic phase/first year of study;
- the number and order of exams, as well as the times at which they can be taken;
- the full-time, part-time or work-study structure of the degree course;
- where necessary, the order in which, time frame within which and number of times each academic year that students are to be offered the opportunity to take exams and final assessments;
- where necessary, the extension of the validity term of passed exams, subject to the authority of the board of examiners;
- the way in which exams are taken, whether orally, in writing or otherwise, subject to the authority of the board of examiners to decide differently in special cases;
- the manner in which students with disabilities or chronic illnesses are reasonably to be given the opportunity to take the exams;
- the public character of exams that are to be administered orally, subject to the authority of the board of examiners to decide differently in special cases;
- the time frame within which the results of an exam are to be posted, and whether and how exceptions may be made to this time frame;

- the manner and term in which individuals who have taken a written exam will be allowed to review their work after it has been assessed;
- the manner and term in which questions and assignments made or given as part of a written exam may be reviewed, as well as the standards according to which the assessment was performed;
- the grounds upon which the board of examiners may grant exemptions for one or more exams based on previously passed exams or final assessments in higher education or based on knowledge and skills acquired outside the context of higher education;
- where necessary, the requirement to pass certain exams before admission can be granted to take other exams;
- where necessary, the requirement to participate in practical exercises for the purposes of admission to taking the relevant exam, subject to the authority of the board of examiners to grant exemptions from this requirement, whether or not that is conditional upon alternative requirements;
- the monitoring of study progress and individual study coaching;
- the actual design of the education.

Article 30 Conditions for consent and advice

1. The dean will ensure that:
   a. advice is requested at such a time that it can actually bear an influence on the decision-making,
   b. the committee has the opportunity to consult with the dean before the advice is issued,
   c. the committee is notified in writing as quickly as possible concerning the manner in which the advice will be acted upon.

Article 31 Procedure for consent and advice

1. The degree committee notifies the dean in writing about whether the degree committee has granted consent or what the degree committee's advice is as soon as possible, but no later than 6 weeks after consent or advice has been requested.
2. The degree committee and the dean may agree to extend the term specified in the preceding paragraph, or to shorten it due to the urgency of the decision to be taken or if the decision to be taken is required in order to comply with a legal prescription.
3. If the degree committee has not notified the dean of its advice or decision concerning the requested consent within the term referred to in paragraph 1 of this article, or within the extended or shortened term, the degree committee will be regarded as not having exercised its powers.
4. The degree committee may consult with students and/or staff members from the relevant degree course prior to deciding on a request for consent or before issuing advice.

Article 32 Deviating from advice

1. If the dean does not wish to follow all or part of the advice given by the degree committee, the dean will notify the degree committee of this, along with the reasons, within four weeks.
2. The dean will ensure that the degree committee has the opportunity to engage in further consultation with him or her before making a definite decision.
3. The dean will suspend the execution of his or her decision for 4 weeks after the day on which the degree committee announced its decision, unless the committee has no objection to the immediate execution of the decision.
4. The dean will notify the degree committee and school council in writing of the definite decision, noting that the decision deviates from the degree committee's advice.

Article 33 Right of initiative

1. If the degree committee makes a proposal to the school council or dean as referred to in article 27 paragraph 2 of these regulations, upon request or at its own initiative, the dean will respond to the proposal within two months of receipt. The degree committee will send the advice and proposals to the participation council or the relevant school council for inspection.

Chapter 7   Quality assurance

Article 34

1. At the opening of the academic year, the degree committee and the *dean* make agreements concerning the manner in which quality assurance is performed.
2. Quality Control will be performed by the course coordinators together with the Quality Care Committees of the different courses of the joint Degree Committee. The joint Degree Committee has a controlling and advising role. At the opening of the academic year the course directors provide the Degree Committee with the Annual reports concerning Assessment Policy and Quality Control.

Chapter 8   Involvement in accreditation

Article 35

In the context and for purposes of the accreditation of the degree course:
- the degree committee provides a recommendation for the self-evaluation of the degree course upon request by the dean;
- in certain cases the degree committee has advisory rights with regard to the recovery plan.

Chapter 9   Disputes

Article 36 Access to the Disputes Advisory Committee

The disputes committee for participation will inspect disputes between the degree committee or the dean with regard to:
- a. the application of the Regulations of the Degree Committee;
- b. disputes arising from articles 27 to 30 of these regulations.

Article 37 Amicable settlement

In the event of a dispute between the degree committee and dean, the Executive Board will investigate the possibility of amicable settlement. If this is not possible, the dean or the degree committee will submit the dispute to the Disputes Advisory Committee.

Article 38 Binding judgement of the Disputes Advisory Committee

The disputes committee is authorised to effect an amicable settlement between parties. If they are unable to reach an amicable settlement, the disputes committee will resolve the dispute by issuing a binding judgement after assessing whether:
- a. the dean has adhered to the requirements of the law and the internal regulations for degree committees;

b.   the dean could have reasonably reached the proposal or decision when considering the interests involved;
c.   the dean has acted negligently with regard to the degree committee.

Article 39 Suspended execution of a decision

If the dispute concerns the choice whether or not to follow the advice or part of the advice given by the degree committee, the execution of that decision will be suspended for four weeks, unless the degree committee has no objection to the immediate execution of the decision.

Article 40 Permission in the absence of consent

If the dean has not received consent from the degree committee for an intended decision, the dean may request permission from the disputes committee to make the decision, contrary to the provisions of article 31. The disputes committee will only grant permission if the decision of the degree committee not to provide consent is unreasonable or if compelling organisational, economic or social reasons call for the intended decision of the dean.

Chapter 10   Facilities

Article 41 Facilities for degree committees (and their members)

1.   The dean will grant the degree committee the use of facilities that are available and that the committee could reasonably need to fulfil its duties, including at least administrative, financial and legal support.
2.   More specifically, the degree committee is entitled to:
- meeting space;
- facilities for the reproduction/distribution of meeting documents;
- secretarial support;
- catering facilities;
3.   The dean will allocate a training budget to the members of the degree committee. The training budget will be determined at the opening of the academic year, in joint consultation between the degree committee and the dean and allows the members of the degree committee to participate in the training and professional development opportunities offered by HAN Academy. The training budget for the degree committee of CO amounts to €2,000, including VAT, for each degree committee.
4.   The members of the degree committee who are employed as staff members will have the opportunity to participate in this training during working hours and with retention of salary.
5.   The dean will give the degree committees the opportunity to meet during working hours whenever possible. Each student and staff member of the degree committee will be facilitated for all degree committee activities for 80 hours each academic year, with the position of chair receiving additional facilitation of 40 hours each academic year.

Chapter 11   Final provisions

Article 42 Legal protection

The Executive Board, the dean and the academy manager of the relevant degree format/degree course with a special feature will ensure that the members of the degree committee, the division and the members of the joint assembly are not disadvantaged in their position and/or interests in relation to the university of applied sciences on account of their membership in the degree committee.

Article 43 Unforeseen circumstances

Matters that are not provided for in these regulations and for which an immediate decision is needed by the degree committee, division or joint assembly will be decided upon by the chair of the degree committee or the chair of the joint assembly. The chair must communicate this decision as soon as possible to the other members of the degree committee (or division thereof) or the other members of the joint assembly, and to the dean and the relevant academy manager.

Article 44 Effective date

These regulations were adopted by the dean on ………. and will come into effect on 1 September 2021.

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Appendix 4 Appendix to chapter 9 description of the education

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Description of the education (study units)

(Chapter 9 of the Education and Examination Regulations for Bachelor degree course)

Communication

2021-2022

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9. Description of the education (study units)

This chapter describes the education provided in your degree programme in the form of a curriculum overview and description of the study units, starting with the study units in the propaedeutic phase, then those of the post-propaedeutic phase (also specifying whether these units are elective units), and finally those of the minors.
Below is a schematic overview that gives you an overall impression of the degree course. It also gives the study units in the degree course.

Name of degree course: B Communication Studies			
CROHO number: 34405			
Degree format	Full-time Communication Studies	Full-time Communicatie	
Language	English	Dutch	
Variants and tracks	N/A	N/A	

Structure of propaedeutic phase

Programme for students that start the propaedeutic phase in September 2019 or thereafter

	A-cluster (30EC)		B- cluster (30 EC)	
Level 1	ABR - Marketing Communication and Branding 5 EC	ADE - Digital Marketing 5 EC	BCO - Creating Content 5 EC	BRC - Research in Communication 2 5 EC
	Error! Reference source not found. 5 EC	ARC - Research in communication 1 5 EC	BES - Essentials of an Organization 5 EC	BIPR - Introduction to Public Relations 5 EC
	APPD - Personal & Professional Development 2.5 EC		BPPD - Personal and Professional Development 2,5 EC	
	AEN - English 2.5 EC		BEN - Business Communication 2,5 EC	
	APS - Problem solving and decision making 2.5 EC		2nd language (**Error! Reference source not found.** or French or German or Spanish) 5 EC	
	AIA - Intercultural Awareness 2.5 EC			

Programme for students that started the propaedeutic phase in September 2018 or February 2019.

	A-cluster (30EC)		B- cluster (30 EC)	
Level 1	Personal & Professional development (APPD) 2.5 EC	Intercultural Awareness (AIA) 2.5 EC	Personal & Professional Development (BPPD) 2,5 EC	Creativity & Critical Thinking (BCR) 2,5 EC
	English (AEN) 2.5 EC	Culture & Communication 1 (ACC) (Choice between Dutch, French, German, Spanish) 2.5 EC	Business Communication (BEN) 2,5 EC	Culture & Communication 2 (BCC) (Choice between Dutch, French, German, Spanish) 2,5 EC
	Marketing Communication and Branding (ABR)1 5 EC		Creating Content (BCO) 5 EC	
	Digital Marketing (ADE)2 5 EC		Research in Communication 2 (BRC) 5 EC	
	Persuasive Communication (ACP) 5 EC		Essentials of an Organisation (BES) 5 EC	
	Research in Communication 1 (ARC)3 5 EC		Introduction to Public Relations (BIPR) 5 EC	

Structure of post-propaedeutic phase

Programme for student cohorts that started the post-propaedeutic phase in September 2019 or later.

Full-time			EC
Year 2	C-cluster *Business and communication*	D-Cluster *People and communication*	60
	CMP - Media Production 7,5 EC	DRC - Research Customer Journey 7,5 EC	
	CBUC2 - Business Communication 2 2,5 EC	DBUC4 - Business Communication 4 2,5 EC	
	CCM - Communication in International Marketing 7,5 EC	DCO - Corporate communication in an organizational change 7,5 EC	
	CBUC3 - Business Communication 3 2,5 EC	DBUC5 - Business Communication 5 2,5 EC	
		DPD - Company visit Integrated Test 2,5 EC	
	CPP - Personal and Professional Development 5 EC	Elective** 2,5 EC	
	Second language* - ECC3 (**Error! Reference source not found., Error! Reference source not found., Error! Reference source not found.** or **Error! Reference source not found.**) 2,5 EC	Elective ** 2,5 EC	
	Second language* ECC4 (**Error! Reference source not found., Error! Reference source not found., Error! Reference source not found.** or **Error! Reference source not found.**) 2,5 EC	Elective ** 2,5 EC	

*   In CS main phase second language is obligatory (min. 5 EC)
** CS students can choose of the list of electives CS or IB (see overview below)

Year 3	E-cluster Level 2 or 3	F-cluster Level 2	60
	Minor – ESA 30 EC	FTI - Third year Internship 30 EC	
Year 4	G Cluster level 3	H Cluster level 3	60
	GPM1 - Project Integrated communication 5 EC	HGA - Graduation assignment (IT3) 30 EC	
	GPM2 - The Research Proposal 2,5 EC		
	GPM3 - Content Based Visual Communication 2,5 EC		
	GMP4 - Creative Execution 2,5 EC		
	GPM5 - Campaign calculation & planning 2,5 EC		

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GTM1 - Trends in Global Business 2,5 EC		
GTM2 - Personal Leadership 5 EC		
GTM3 - Online Management 2,5 EC		
GTM4 - Converged Media Strategy(2,5 EC		
GTM5 - Public Relations 2,5 EC		

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Overview of Elective groups and the choices within the groups.

Elective group Professional Skills	Elective Group Trends in Business	Broaden your horizon
Dutch for Business 3: Internship in the Netherlands	Gamification (EGM)	Portfolio Management (EPM)
Dutch for Business 4: Job interview: cover letter & CV	International Consumer Behaviour (ECB)	Creating your own Start-up (ESU)
French for Business 3: Job application and Business Culture	Circular Economy (ECE)	E-fulfillment (EEF)
French for Business 4: Advertisement	Blockchain in International Business (EBC)	Trendwatching (ETR)
Spanish for Business 3: To find a job	Supply Chain Finance (ESC)	International Sales Contracts (EIS)
Spanish for Business 4: To enter the market	Brand, Strategy and Design (EBSD)	
German for Business 3: Companies, Products, Markets.		
German for Business 4: Professional contacts		
Dutch for Business 5: Telephoning and Business Presentations		
Dutch for Business 6: Business Meetings and Negotiations		
Dutch for Business 7: Communicating effectively in Dutch business and society		
Dutch for Business 8: Communicating effectively in Dutch business and society		
French for Business 5: Professional communication (DELF pro)		
French for Business 6: Telephone French		
French for Business 7: French Business Negotiations		
French for Business 8: French Company analysis & consulting		
Spanish for Business 5: Online Communication		
Spanish for Business 6: The External Environment		
Spanish for Business 7: How to use Spanish in business negotiations		
Spanish for Business 8: How to use Spanish in business research		
German for Business 5B: The Working World & Job Application		
German for Business 6B: Marketing Special: Trade Fairs		
German for Business 7: Business Research		
German for Business 8: Current Business Topics in D-A-CH		
Get Hired! (ECD)		
Excel (EEXC)		
Business Decision Making (EBDM)		
Crossing Borders without crossing borders (ECBW)		
Value creation from data (from EVC)		
Advanced Quantitative Methods (EAQT)		
Advanced Qualitative Methods (EAQL)		
Consulting and Coaching (ECAC)		

Programme for student cohorts that started the post-propaedeutic phase before September 2019

Full-time				EC
Year 2		**C-cluster Level 2**	**D-cluster Level 2**	**60**
		Media production – CMX 15 credits	Communication pillars - DPL 15 credits	
		Qualitative Research – CQR 7.5 credits	Integrated Communication game – DCM 7.5 credits	
		International Communication & Culture I – CCB, CCD, CCG, CCF, CCS 7.5 credits	International Communication & Culture II – old DCB, DCD, DCG, DCF, DCS 7.5 credits or International Communication & Culture II – new DCB, DCD, DCG, DCF, DCS 7.5 credits	
Year 3		**E-cluster Level 2 or 3**	**F-cluster Level 2**	**60**
		Study Abroad / Minor – ESA **30 credits**	Placement– FPA 30 credits	
Year 4		**G Cluster level 3**	**H Cluster level 3**	**60**
	Representing the professional (GRP) 15 credits	Or	Project Integrated Communication-GPM1-PIC **5 credits**	Graduation assignment – HGA **30 credits**	
			The Proposal-GPM2-TRP **2,5 credits**		
			Visual Communication-GPM3-VCO **2,5 credits**		
			Creative Execution-GPM4-CRE **2,5 credits**		
			Campaign Calculation and Planning-GPM5-CCA **2,5 credits**		
	Integrated Communication (GIC) 15 credits		Trends in Global Business-GTM1-TGB **2,5 credits**		
			Personal Leadership-GTM2-PEL **5 credits**		
			Online Management-GTM3-ONL **2,5 credits**		
			Converged Media-GTM4-CMS **(2,5 EC)**		
			Public Relations GTM5-PRM **(2,5 EC)**		

In accordance to the competencies and professional tasks, International School of Business requires a minimum of international experience during the study programme: each student must have been exposed to at least two different cultural backgrounds. Foreign CS students have to go abroad for at least one semester (abroad being not the Netherlands or the country of origin. Dutch CS students do their E- and F-cluster abroad (abroad being not the Netherlands).
This rule may only be deviated from at the request of an individual student and after approval from the senior study career coach and/or the board of examiners in special circumstances.

Programme for the student cohorts that started the post-propaedeutic phase in September 2014 or earlier. **These study units are no longer offered.**

Full time			Credits
Year 2	C-cluster Level 2	D-cluster Level 2	60
	Marketing Communication - CMC 15 credits	Research – DRE 15 credits	
	Direct Marketing via Internet - CDI 7.5 credits	Public relations - DPR 7.5 credits	
	International Communication & Culture I – CCB, CCD, CCG, CCF, CCS 7.5 credits	International Communication & Culture II – DCB, DCD, DCG, DCF, DCS 7.5 credits	
Year 3	E-cluster Level 2 or 3	F-cluster Level 2	60
	Study Abroad / Minor – ESA **30 credits**	**Placement – FPA** **30 credits**	
Year 4	G-cluster Level 3	**H-cluster Level 3**	60
	Integrated Communication – GIC 15 credits	**Graduation assignment – HGA** **30 credits**	
	Representing the professional – GRP 15 credits		

9.1 Study units and modules of the propaedeutic phase, including elective units

A-cluster

ABR - Marketing Communication and Branding

1.	*General information*
Name of study unit	Marketing Communication and Branding
Code for study unit	ABR
Degree programme and target group	CS
Teaching period	P1, P2, P4
ECTS credits and Study load	**Study load: 5 EC**

Study load: 5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	122
Total study load (hours)	**140**

Entry requirements for study unit	N.A.

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	- Context & Strategy - Target Group & Behaviour - Concept & Creation
General description	*Content* The student knows what the basic elements in an integrated marketing communications plan are and is able to create one for an international brand. Based on that plan he/she creates a storyboard for a commercial (brand content).
Cohesion	APC, ADE.
Mandatory participation	N.A.
Maximum number of participants	N.A.
Compensation options	N.A.
Activities and/or instructional formats	Lectures, workshops, instructions on design
Required literature / description of learning material	Clow, K.E. & Baack, D. (2018). *Integrated Advertising, Promotion, and Marketing Communications.* Harlow: Pearson.

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Required software / required materials	Photoshop/InDesign are on ABS computers
Extra contributions (TER 2.7)	N.A.

3.	Examination	
Name (modular) exam	Marketing Communication & Branding	Marketing Communication & Branding
Code (modular) exam	ABRBBU1A.1	ABRBBU1A.6
Assessment criteria	• Correctly recognize marcom concepts and terminology. • Correctly recognize brand concepts and terminology • Correctly recognize advertising and promotion characteristics • Coherently recognizes the relationship between branding, marcom predispositions on goals, target audience and competitors and used marcom tools for brand activation • Coherently translates this into branded content for a commercial by creating a storyboard (and/or moodboard?) for a commercial	
Exam and modular exam format(s) (type of exam)	Written	Oral pitch storyboard (presentation)
Individual / group	Individual	Group
Number of examiners	1	2
Exam period	T1, T2, T4	T1, T2, T4
Resit period	T5	P2, P3,T5
Duration exam	120 min	15 min
Permitted resources / aids	N.A.	Presentation tools
Minimum result	5.5	5.5
Weight factor of modular exam	70%	30%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period.	
Discussion and review	Individual review with supervisor; you can sign up for a group session or request an individual session.	

Lecture/ contact hours							
	Period P1, P2, P4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ABRBBU1A (IMC and Branding)	2	2	2	2	2	2	
ABRBBU1A (Design)	2	2	2	2	2	2	

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

ADE - Digital Marketing

1.	*General information*
Name of study unit	Digital Marketing
Code for study unit	ADE
Degree programme and target group	CS
Teaching period	P1, P2, P3
ECTS credits and Study load	Study load: 5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	122
Total study load (hours)	140

Entry requirements for study unit	N.A.

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	- Target Group & Behaviour - Concept & Creation
General description	Learning outcomes: - Student can recognize and define topic about Online marketing, Advertising, Media monitoring, Bigdata/ data mining, gamification, Search Engine Marketing, Usability, Analytics - Student can construct a website and its content (apply SEO techniques/ principles) - Student can define and apply KPI's - Student can apply Google Analytics
Cohesion	APC; ABR.
Mandatory participation	Workshop 1,2,3,4 are mandatory.
Maximum number of participants	N.A.
Compensation options	none
Activities and/or instructional formats (Teaching and Learning activities)	- Google Analytics - HTML - SEO (Search Engine Optimization)
Required literature / description of learning material	- Visser, M., Sikkenga, B., & Berry, M. (2018). *Digital Marketing Fundamentals* (Vol. Second edition). Groningen/Utrecht,

	The Netherlands: Noordhoff Uitgevers B.V. ISBN/EAN 9789001749842 - Robson, K., Plangger, K., Kietzmann, J. H., McCarthy, I., & Pitt, L. (2015). Is it all a game? Understanding the principles of gamification. Business Horizons, 58(4), 411–420 https://doi.org/10.1016/j.bushor.2015.03.006
Required software / required materials	- Students need to install Brackets on their computer (Note: Brackets is not supported by chrome books.
Extra contributions (TER 2.7)	N.A.

3.	**Examination**	
Name (modular) exam	Digital Marketing - exam	Digital Marketing - Portfolio
Code (modular) exam	ADEDEX1A.1	ADEDEX1A.8
Assessment criteria	Digital Marketing multiple choice exam: Student can recognize and define knowledge about: - Online marketing - Advertising - Media monitoring - Bigdata/ data mining - Gamification - Search Engine Marketing (SEO/ SEA) - Usability - Analytics/ Metrics For group assignment: Digital Marketing Portfolio: - Student can find and correct errors in HTML code on a given website. - Student can re-write SEO-proof content based on usability rules. - Student creates blog and vlog posts according to SEO rules. Posts need to contain both text and video edited from the student. - Student shows content is consistent (structure, typecast). - Student can develop appropriate (self-made) visuals. - Students defines relevant KPI's for website and KPI results are reported. - Student shows an Analytics report of Google Analytics Demo account. - Correct English and grammar. - > 300-500 words per text item.	
Exam and modular exam format(s) (type of exam)	Written/ Multiple Choice	Portfolio
Individual / group	Individual	Pair
Number of examiners	1	1
Exam period	T1, T2, T3	P1, P2, P3
Resit period	T4	P1, P2, P3 (after consultation teacher)

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Duration exam	90 minutes	N.A.
Permitted resources / aids	None	N.A.
Minimum result	5.5	5.5
Weight factor of modular exam	30%	70%
Method of enrolment for exam / enrolment period	Enrolment in Alluris. See www.han.nl/insite for the enrolment period.	
Discussion and review	Individual review with invigilator; you can request an individual session with your lecturer.	

Lecture/ contact hours										
	Period P1, P2, P3									
Lecture week	1	2	3	4	5	6	7	8	9	10
ADEDEX1A	2/2	2/2	2/2	2/2	2/2	2/2				

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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AEN - English

1. General information	
Name of study unit	*English (AEN)*
Code for study unit	AEN
Degree programme and target group	CS, IB
Teaching period	P1 and P2 / P3 and P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	21
Time for self study	49
Total study load (hours)	**70**

Entry requirements for study unit	N/A

2. Content and organisation	
Professional task	Effective communication in social and business contexts
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW4 - Communicate (business) messages effectively, persuasively, using advanced English to an (un)informed audience. CS: 4 - Creating and Producing
General description	In this semester module students work on improving their grammar. Next to this they receive formative feedback on their speaking skills by participating in role-plays. The formative feedback is to be applied in a video tutorial the students will record to summatively assess their speaking/presentation skills.
Cohesion	This module supports the performance of students in reporting7607 English 1 and 2 both in writing and in presenting.
Mandatory participation	N/A
Maximum number of participants	N/A

Compensation options	N/A		
Activities and/or instructional formats	Practice sessions Role-plays		
Required literature / description of learning material	Reader 7607 English 1 and 2		
Required software / required materials	N/A		
Extra contributions	N/A		

3. Examination			
Name (modular) exam	English 1	English 2	English 2
Code (modular) exam	AEN ENG1B.1	AEN ENG2A.1	AEN ENG2A.4
Assessment criteria	AEN ENG1B.1: the students can correctly use the English verb forms.	AEN ENG2A.1: the student can apply all the grammar rules needed to produce proper sentences in professional English.	AEN ENG2A.4: the student can explain a business concept to their fellow students in a video tutorial, making use of spoken language/ spontaneous speech and relevant visual aids.
Exam and modular exam format(s) (type of exam)	Written exam	Written exam	Presentation
Individual / group	Individual	Individual	Individual
Number of examiners	1	1	1
Exam period	T1/T3	T2/T4	P2/P4
Resit period	T4	T5	P2/P4
Duration exam	60 minutes	90 minutes	N/A
Permitted resources / aids	N/A	N/A	All
Minimum result	N/A, the weighted average of exams AEN ENG1B.1 and AEN ENG2A.1 needs to be 5.5	N/A, the weighted average of exams AEN ENG1B.1 and AEN ENG2A.1 needs to be 5.5	5.5
Weight factor of modular exam	45%	25%	30%
Method of enrolment for exam / enrolment period	Alluris	Alluris	N/A
Discussion and review	Review schedule	Review schedule	Ask lecturer

Lecture/ contact hours							
	Period 1/3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
	3	3	3	3	3	3	-
	Period 2/4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
	3	3	3	3	3	3	-

Changes compared to last year	Assessment criteria added.
Date from which the SU will no longer be offered	N/A

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AIA - Intercultural Awareness

1. General information	
Name of study unit	*Intercultural Awareness*
Code for study unit	AIA
Study Programme	IB, CS
Teaching Period	P1 - P2 and P3 - P4

ECTS Credits and study load	Study load: 2,5 EC:	
		Total number of hours on the clock:
	Scheduled contact time	**18**
	Time for self-study and placement	**52**
	Total study load (hrs)	**70**

Entry requirements	NA

2. Content and organisation	
Professional task(s)	Intercultural interactions
Exit qualifications / Programme Lerarning Outcomes	LW3.2 level 1 LW1.1 level 1 CS: Professional Skills: 3.Collaborating 4.Reflective capabilities 5.Empathic capabilities
General description	After completion of this module students will have developed basic knowledge, skills and behavior that will make the students more successful in intercultural interactions. This is done by knowing the intercultural theories, developing skills and by creating awareness of cultural differences and similarities inside and outside the classroom.
Cohesion	Working in international teams in Projects The Organisation and the External Environment
Mandatory Participation	Yes, a minimum of 80% of lessons is mandatory as skills are trained and your active participation is required and assessed during class.
Max number of participants	N/A

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Compensation options	No
Activities and/or instructional formats	Workshops, Lectures, presentations, simulations, case studies, role play, peer-feedback, guest lectures
Required literature / description of learning material	Nunez, C., & Nunez Mahdi, R. (2017). *Intercultural sensitivity: from denial to intercultural competence.* (4th ed.) Assen, the Netherlands: van Gorcum. 4e druk, ISBN 9789023255550
Required software / required materials	OnderwijsOnline: Module information, portfolio handout, assessment form, powerpoint presentations and tests (Thomas & Kilmann)
Extra contributions	N/A

3. Examination	
Name (modular) exam	Intercultural Awareness Portfolio
Code (modular) exam	AIA-ICA1A.8
Assessment criteria:	Recognise intercultural differences using various models and theories (portfolio assignment: 2,3,5) Recognise own historical, political, economic and cultural events that shape social interactions with other (portfolio assignment: 1). Identify similarities and differences in cultural backgrounds, practices and habits in life, education and business (portfolio assignments: 7, 8, 9) You are able to reflect learning on diversity management and formulate smart learning goals for development in the near future (portfolio assignment 10).
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P2 and P4
Resit period	P2 and P4
Duration exam	N/A
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is equal to enrolment.
Discussion and review	In class in 2.7 or 4.7

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Lecture/ contact hours							
	Period 1 or 3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
Lectures	2	2	2	2	2	2	
	Period 2 or 4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
Lectures	2	2	2	2			2

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

APC - Persuasive communication

1. *General information*	
Name of study unit	Persuasive Communication
Code for study unit	APC
Degree programme and target group	Communication Studies, A-Cluster
Teaching period	P1 or P2, P3 or P4
ECTS credits and Study load	**Study load: 5 EC**

Study load: 5 EC

	Number of hours on the clock:
Scheduled contact time	28.5
Time for self study	111.5
Total study load (hours)	140

Entry requirements for study unit	N.A.

2. *Content and organisation*	
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	2. Target Group & Behaviour 5. Persuasion & Commitment
General description	Learning outcome: "I can recognize and describe theories from communications science and the effect of application of these theories on organizational communication." We discuss relevant theory and apply these theories to (live) case studies in weekly assignments. Seasoned contemporary communication professionals need to understand the effects of their work in corporate environments. Therefor they need to know, understand and apply these theories on persuasive communication for developing, coordinating and executing future communication projects.
Cohesion	ADE; ABR.
Mandatory participation	No
Maximum number of participants	N.A.
Compensation options	N.A.
Activities and/or instructional formats	Lectures
Required literature / description of learning material	On OnderwijsOnline

Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3. *Examination*	
Name (modular) exam	Persuasive Communication
Code (modular) exam	APCPEC1A.1
Assessment criteria	- Student correctly defines and describes theories of social psychology and mass communication. - Student correctly identifies, describes and explains the effect of applying theories of social psychology and mass communication. - Student can apply theories on actual cases.
Exam and modular exam format(s) (type of exam)	Written exam
Individual / group	Individual
Number of examiners	2
Exam period	T1, T2, T3, T4 (N.B. only when lectures have been taught in preceding period)
Resit period	T4
Duration exam	180 min
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment in Alluris. See **www.han.nl/insite** for the enrolment period.
Discussion and review	Individual review with invigilator; you can request an individual session with your lecturer

Lecture/ contact hours							
	Period P1 or P2, P3 or P4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ACPPEC1A *(Me and the Media)*	4	3	3	3	3	3+2	
ACPPEC1A (Brain and Behaviour)		3	3	3	3	3+2	

Changes compared to last year	Typing errors have been removed; teaching period and exam period have been altered.
Date from which the SU will no longer be offered	N.A.

APPD - Personal & Professional Development

1. General information	
Name of study unit	Personal & Professional Development
Code for study unit	APPD
Degree programme and target group	IB, CS
Teaching period	P1-P2 and P3-P4
ECTS credits and Study load	**Study load: 2.5 EC**
Entry requirements for study unit	NA

Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

2. Content and organisation	
Professional task	Reflect on personal & professional practices and set goals for growth
Exit qualifications / Programme Learning Outcomes (PLO)	IB: LW8 - Expresses reflections on his/her personal development with the aim of personal growth. CS: Professional Skills: 3.Collaboration 4.Reflective skills 5.Empathic skills
General description	During this coaching track you will learn how to assess your skills and qualities. You will also consider your aims in life and set goals in order to realise and maximise your potential. To grow as a person you are also expected to employ your skills in order to benefit the community around you through community service.

Cohesion	NA
Mandatory participation	NA
Maximum number of participants	NA
Compensation options	NA
Activities and/or instructional formats	Lectures Master classes Workshops Coaching sessions Community service
Required literature / description of learning material	To be found at #OO
Required software / required materials	NA
Extra contributions	NA

3. Examination	
Name (modular) exam	Personal & Professional Development portfolio
Code (modular) exam	APPDPPD1A.8
Assessment criteria	The student: reflects upon his/her own learning, performance and / or achievements. plans for his/her personal, educational and career development based on his/her reflections.
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P2/P4
Resit period	P2/P4
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5

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Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	Contact PPD coach

Lecture/ contact hours							
	Period 1 or 3						
Lecture week	1	2	3	4	5	6	7
Lectures	2	2	2	2	2	2	-
	Period 2 or 4						
Lecture week	1	2	3	4	5	6	7
Lectures	2	2	2	2	2	2	-

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

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APS - Problem solving and decision making

1. General information	
Name of study unit	Problem solving and decision making
Code for study unit	APS
Degree programme and target group	IB and CS
Teaching period	P1 - P2 and P3 - P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	14
Time for self study	56
Total study load (hours)	70

Entry requirements for study unit	None

2. Content and organisation	
Professional task	IB/CS Makes use of critical thinking and creativity in order to solve problems, with the help of different techniques and models
Exit qualifications / Programme Learning Outcomes (PLO)	CS: Professional skills: 6.Ethical awareness 7.Agility IB: WT1.1 Critical Thinking: use the process of thoughtful evaluation to formulate a reasonable conclusion deliberately. WT2.1 Innovation & Creativity: create innovative ideas in a changing business environment systematically.
General description	The student practices with several techniques which improve their critical thinking, decision making, and creative problem solving abilities. Central to the course is the problem solving cycle with each class focusing on one of the steps of the cycle. These cycles are applied to topical case studies which are thematically related to sustainability and ethics.

Cohesion	IB: Research and Projects the Organisation + External Environment CS: N/A
Mandatory participation	Yes The student is required to participate during all 6 classes. Only 1 class can be missed with a valid reason. The students work in groups and they work on techniques for which multiple people are required to execute them. There is some individual work required as well, but the majority consists of groupwork, thus requiring students to be present.
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	Workshops
Required literature / description of learning material	Recommended reading: **Books** Cottrell, S. (2017). Critical Thinking Skills, London: Palgrave. Michalko, M. (2006). Thinkertoys, New York: Ten Speed Press. Heerkens H & Winden A. (2017) Solving Managerial Problems Systematically: Noordhoff Uitgevers Material on the different techniques as well as the case study will be provided by the lecturer and/or included on #OnderwijsOnline
Required software / required materials	N/A
Extra contributions	N/A

3. *Examination*	
Name (modular) exam	Problem solving and decision making
Code (modular) exam	APS DNM1A.8
Assessment criteria	Can define the basic theories, concepts and principles of sustainability. Can identify and illustrate the causes of a problem, by using different techniques and critical analysis Can create alternative solutions to an existing problem by using creativity generating techniques Can define, recognize the structure of a proper argumentation and create a proper reasoning, in order to defend and support a solution to the identified problem

	Can place sustainability in historical context and explain its relationship to current business trends by applying analysis on a present-day complex business problem.
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P1, P2 and P3,P4
Resit period	P1,P2 and P3,P4
Duration exam	N/A
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	N/A
Discussion and review	Via lecturer

Lecture/ contact hours							
	Period 1 and 2/ 3 and 4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
Lectures		3		3		3	

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

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ARC - Research in communication 1

1.	*General information*
Name of study unit	Research in Communication 1
Code for study unit	ARC
Degree programme and target group	CS
Teaching period	P1, P2, P4
ECTS credits and Study load	**Study load: 5 EC**

Study load: 5 EC

	Number of hours on the clock:
Scheduled contact time	26.25
Time for self study	113.75
Total study load (hours)	140

Entry requirements for study unit	N.A.

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1. Context & Strategy 2. Target group & Behaviour 5. Persuasion & Commitment
General description	This module introduces students to the practices of research in which they learn the basic research principles, perform quantitative research methods and present the results). The module consists of 2 parts: Research 1 and Research 2. In the Research 1 Module (period 1, 2/4) basic research principles are discussed. The topics include: • Research process • Problem analysis (defining a communication problem) • Theoretical framework • Research questions • Research methodology: Use databases & Search and use literature (practice) • Validity and reliability (of primary/secondary sources) • Reference • Reporting
Cohesion	Research is an important basis for anything students do during and after their studies. This module lays the basis for being a successful communications professional.
Mandatory participation	Participation is highly recommended.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures and workshops

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Required literature / description of learning material	Mark N. K. Saunders, Phillip Lewis, Adrian Thornhill (2019) *Research Methods for Business Students. 8th Edition,* London: Pearson
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	**Examination**
Name (modular) exam	*Research in Communication 1*
Code (modular) exam	ARCRES1A.8
Assessment criteria	*Module Research 1* Students hand in a portfolio (research proposal) to prove they know, understand and apply the basic principles of research. 1. Student gives a proper <u>introduction</u> of the company, the (background of the) problem and describes the <u>research process</u> correctly. 2. <u>Problem orientation</u>: Student analyses and defines the communication problem by using correct terms and data, including the research objective(s). 3. <u>Theoretical framework:</u> Student uses literature review to develop a relevant theoretical framework by using at least five scientific articles. 4. <u>Search strategy:</u> Student shows good use of databases, search techniques and literature. Evaluates the quality of the sources using CARS and/or AAOCC criteria. 5. <u>Research questions:</u> Student formulates unambiguous research questions based on the theoretical framework, that cover the whole problem. 6. Student applies APA standards for <u>reference</u>: correct in-text citation AND correct reference list. 7. Student <u>reports</u> in a suitable manner in the form of a research proposal, that has: - Attractive layout that invites the reader to continue reading. - Clear structure that guides the reader through the different parts of the report. - Clear & concise writing style (as a result of good use of grammar, vocabulary, spelling and punctuation).
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Pair
Number of examiners	1
Exam period	P1, P2, P4
Resit period	P1, P2, P4
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5

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Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	N.A.
Discussion and review	Students receive continuous feedback during the module and in the assessment form, review per couple is available.

Lecture/ contact hours							
	Period P1, P2, P4						
Lecture week	1	2	3	4	5	6	7
Lecture	2	2	2	2	2	2	
Workshop	3	3	3	3	3	3	

Changes compared to last year	Required literature / assessment criteria
Date from which the SU will no longer be offered	N.A.

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B-cluster

BCO - Creating Content

1.	*General information*
Name of study unit	Creating Content
Code for study unit	BCO
Degree programme and target group	CS
Teaching period	P2, P4
ECTS credits and Study load	**Study load:** 5 **EC**

Study load: 5 **EC**

	Number of hours on the clock:
Scheduled contact time	25.5
Time for self study	114.5
Total study load (hours)	140

Entry requirements for study unit	N.A.

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	• Context & Strategy • Target group & Behavior • Concept & Creation • Planning & Organization
General description	*Content* In this study unit students work on creating content, i.e., text, photos or videos for an international case study in an intercultural context. Content should be effective. Making a content calendar will help the communication professional to create relevant content in a structured way and to communicate with target audiences at the right moment, through appropriate channels, with appropriate messages, focusing on creating appropriate text and design / image.
Cohesion	ADEDEX, ABRBBU
Mandatory participation	Yes, a minimum of 80% of the lessons is compulsory
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures, workshops
Required literature / description of learning material	Pulizzi, J. (2014). *Epic Content Marketing.* McGraw-Hill Education: New York

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Required software / required materials	Photoshop and InDesign (available at ISB computers)
Extra contributions (TER 2.7)	N.A.

3.	*Examination*		
Name (modular) exam	written exam	design	content calendar
Code (modular) exam	BCOCRC1A.1	BCOCRC1A.5	BCOCRC1A.8
Assessment criteria	Written exam: • The student shows knowledge and understanding of cross media communication, contemporary media channels, content strategy, relevant trends and interactivity. Deliverables content calendar: • The student recognises relevant professional and appropriate content and produces appropriate content for relevant target audiences and communication (online) channels. • The student substantiates choices with relevant and professional arguments. Deliverables design: • The student designs a piece of content using photoshop.		
Exam and modular exam format(s) (type of exam)	Written	Assigment for submission	Portfolio
Individual / group	Individual	Individual	Group
Number of examiners	1	1	1
Exam period	T2 or T4 * the exam is only offered when the course is offered with the addition of T5	P2, P4	P2, P4
Resit period	T4 or T5	P2, P3 or P4	P2, P3 or P4
Duration exam	120 min	N.A.	N.A.
Permitted resources / aids	N.A.	Presentation tools	Presentation tools
Minimum result	5.5	5.5	5.5
Weight factor of modular exam	60%	15%	25%
Method of enrolment for exam / enrolment period	Enrolment in Alluris. See **www.han.nl/insite** for the enrolment period.	N.A.	N.A.
Discussion and review	Individual review with invigilator; you can request an individual session with your lecturer.	With Lecturer	With lecturer

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Lecture/ contact hours							
	Period P2, P3 or P4						
Lecture period 1&2	**1**	**2**	**3**	**4**	**5**	**6**	**7**
BCO CRC1A Content Theory		2	2	2	2	2	
BCO CRC1A Content creation + calendar	2	2	2	2	2	2	
BCO CRC1A Design		2	2	2	2	2	

Changes compared to last year	The course should be offered 2x a year (or there should be an exception, when for instance we flip Periods) T2 or T4 * the exam is only offered when the course is offered with the addition of T5
Date from which the SU will no longer be offered	N.A.

BEN - Business Communication

1. General information	
Name of study unit	*Business Communication*
Code for study unit	BEN
Degree programme and target group	IB and CS
Teaching period	P1-P2 and P3-P4
ECTS credits and Study load	**Study load:** 2.5 **EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	**70**

Entry requirements for study unit	NA

2. Content and organisation	
Professional task	IB: Trends & Innovations Operations CS: Effective communication In business context.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW4 - Communicate (business) messages effectively, persuasively, using advanced English to an (un)informed audience. CS: Body of Knowledge: 6 - Language
General description	In this module, that spans both periods, students will be trained in business communication skills. Students learn new business vocabulary and useful

	phrases so they can strike the right tone in formal, informal written and oral communication in their (future) every day work.
Cohesion	Professional products from projects in the B-Cluster are used as business context
Mandatory participation	Yes, for both Speaking and Writing
Maximum number of participants	NA
Compensation options	No
Activities and/or instructional formats	Lectures, peer feedback
Required literature / description of learning material	Reader: Business Communication BEN-BUC
Required software / required materials	N/A
Extra contributions	N/A

3. Examination		
Name (modular) exam	Business Communication Presentations	Business Communication Vocabulary and Writing
Code (modular) exam	BENBUC1B.6	BENBUC2B.1
Assessment criteria	**Speaking** CEFR level C1 The student is required to give a presentation of seven minutes about a commercial topic for a specific target audience	Vocabulary and Writing The student reproduces the meaning of selected business-related language, and uses correct grammar in written communication, set in a business context, at CEF level B2-C1.
Exam and modular exam format(s) (type of exam)	Presentation	Written
Individual / group	Individual/ Pairs	Individual
Number of examiners	1	1
Exam period	P1/ P3 During Lectures	T2/T4
Resit period	During lectures	T4/T5
Duration exam	10 minutes	105 minutes(45 Vocabulary/ 60 Writing exam)

Permitted resources / aids	PPT/Prezi	During Writing exam; dictionary and practise writing assignments
Minimum result	5.5	5.5
Weight factor of modular exam	30%	70%
Method of enrolment for exam / enrolment period	Scheduled by Lecturer	Enrolment via Alluris. See www.han.nl/insite for the enrolment period
Discussion and review	Individual review with lecturer	review with invigilator; you can request an individual session with your lecturer

Lecture/ contact hours							
	Period 1 or 3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
BENBUC1A	2	2	2	2	2	2	
	Period 2 or 4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
BENBUC2A	2	2	2	2	2	2	

Changes compared to last year	Codes altered: two written exams merged, presentation added.
Date from which the SU will no longer be offered	N/A

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BES - Essentials of an Organization

1.	*General information*
Name of study unit	Essentials of an Organisation (BES)
Code for study unit	BES
Degree programme and target group	CS
Teaching period	P2, P3, P4
ECTS credits and Study load	**Study load:** 5 **EC**

	Number of hours on the clock:
Scheduled contact time	40,5
Time for self study	99,5
Total study load (hours)	140

Entry requirements for study unit	N.A.

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	• Context & strategy
General description	**Essentials of an Organisation** Learning Outcome: -Student can recognize and describe organizations' cultures and structures in an international context based on given international organizational theory. -Student knows different relevant theoretical models -Student conducts research (on limited guidance) -Student links relevant trends and developments to the issue (on limited guidance) -Student knows the organisation and the context of which it operates -Student knows about the organisation's issues -Student can identify organisations sustainability policy. **GAME** In week 7 all B-cluster students work together in small teams on a case. The students develop an integrated view on the organisation's communication policy by developing partial communication plans. All groups deliver and present their various products.The group with the best plan and presentation wins the game. **Interview** Students apply in an interview for a position in the second year, showing their strengths and weaknesses. Are you ready?
Cohesion	N.A.

Mandatory participation	Participation in lessons is highly recommended. Participation in the Game and interview is compulsory.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures, Workshops, Game. interview
Required literature / description of learning material	Essentials of Organisational Behaviour, Global Edition, Robbins, Stephen; Judge, Timothy, Pearson Education, 14ᵗʰ edition, ISBN9781292221410
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	*Examination*	
Name (modular) exam	Essentials of an organisation	GAME
Code (modular) exam	BES EOR1A.8	BES EOG1A.9
Assessment criteria	Student can identify different types of organisations Student can identify the elements of an organisation structure and processes Student can describe the characteristics and importance of organisational culture Student can describe and recognise different organizational team roles/tasks and team performance aspects Student shows knowledge about accountability and how to measure it (ROI/ KPI/NPS) Student can analyse different cases based on acquired theoretical knowledge **GAME** Students have participated actively (based on presence and peer assessment) Students analyse the bottlenecks in the organisation's communication policy and define the consequences for the organisation. Students develop a communication advice including implementation (digital) media: MC/PR) and present it in a visual product (Visual Communication/ Branding /Creator Content) **Interview:** Student can explain clearly why he/ she is ready for the second year (selfreflection) NB: Resit in next semester	
Exam and modular exam format(s) (type of exam)	Portfolio	Continous assessment and Participation
Individual / group	Individual	Group /individual
Number of examiners	1	2
Exam period	P2/P3/P4	P2/P3/P4
Resit period	P2/P3/P4	P2/P3/P4
Duration exam	N.A.	N.A.

Permitted resources / aids	N.A.	N.A.
Minimum result	5.5	V
Weight factor of modular exam	100%	0%
Method of enrolment for exam / enrolment period	Participation is enrolment	Participation is enrolment
Discussion and review	With lecturer	With lecturer

Lecture/ contact hours							
	Period 1/3/4						
Lecture week	1	2	3	4	5	6	7
Theory class session	6*	2	2		2	2	
Application/working in class/ practice/tutoring		4	4		4	4	
Company visit				8			
Game (2 consecutive days)							16
Interview							4

 * in cooperation with most (6) A/B-cluster lecturers) from PEC/RES.

Changes compared to last year	Interview has been added as part of assignment in LW 7
Date from which the SU will no longer be offered	N.A.

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BIPR - Introduction to Public Relations

1.	*General information*
Name of study unit	Introduction to Public Relations
Code for study unit	BIPR
Degree programme and target group	CS
Teaching period	P1, P3, P4

ECTS credits and Study load	**Study load: 5 EC**	
		Number of hours on the clock:
	Scheduled contact time	32
	Time for self study	108
	Total study load (hours)	**140**

Entry requirements for study unit	N.A.

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1.Context & Strategy 2.Target group & Behaviour 3.Concept & Creation 5.Persuasion & Commitment
General description	I can assess an organization's corporate reputation in an international environment (for international brands and companies) and advise on how to handle issues using the appropriate Public Relations tools. We strongly focus on the Flipped classroom principle; students carry out research at home while engaging in concepts in the classroom with the guidance of the lecturers.
Cohesion	N.A.
Mandatory participation	Yes, 80% mandatory, company visit compulsory
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	During the course the following teaching methods are used: - Lectures - Workshops/seminars - Excursion
Required literature / description of learning material	Study manual, slides
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

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3.	**Examination**
Name (modular) exam	Introduction to Public Relations
Code (modular) exam	BIPR PRE1A.1
Assessment criteria	The student: • Correctly defines and describes theories of Public Relations • Correctly identifies, describes and explains the effect of applying theories of Public Relations • Analyzes the organization's reputation and gives Public Relations advice for an organization in basic circumstances
Exam and modular exam format(s) (type of exam)	Written exam
Individual / group	Individual
Number of examiners	1
Exam period	T1 , T3, T4
Resit period	T5
Duration exam	120 minutes
Permitted resources / aids	none
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Alluris
Discussion and review	See annual exam schedule

Lecture/ contact hours								
BIPR	Period 1 , 3, 4							
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**
lectures	**2/2**	**2/2**	**2/2**	**2/2**				
workshops/skills training	**4**	**4**	**4**	**4**	**4**			
presentations						**2**		
excursion					**8**		**8**	

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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BPPD - Personal and Professional Development

1. General information	
Name of study unit	Personal and Professional Development
Code for study unit	BPPD
Degree programme and target group	IB and CS
Teaching period	1-2 and 3-4
ECTS credits and Study load	Study load: 2.5 EC

		Number of hours on the clock:
	Scheduled contact time	18
	Time for self study	52
	Total study load (hours)	70

Entry requirements for study unit	NA

2. Content and organisation	
Professional task	Reflect on personal & professional practices and set goals for growth
Exit qualifications / Programme Learning Outcomes (PLO)	IB: LW 8: Expresses reflections on his/her personal development with the aim of personal growth. CS: Professional Skills: 3.Collaboration 4.Reflective skills 5.Empathic skills
General description	During this coaching track you will learn how to assess your skills and qualities. You will also consider your aims in life and set goals in order to realise and maximise your potential. To grow as a person you are also expected to employ your skills in order to benefit the community around you through community service.
Cohesion	NA
Mandatory participation	NA
Maximum number of participants	NA
Compensation options	No

Activities and/or instructional formats	Lectures
	Master classes
	Workshops
	Guest lectures
	Coaching sessions
	Community service
Required literature / description of learning material	To be found on #OO
Required software / required materials	NA
Extra contributions	NA

3. *Examination*	
Name (modular) exam	Personal & Professional Development portfolio
Code (modular) exam	BPPD PPD2A.8
Assessment criteria	The student: reflects upon his/her own learning, performance and / or achievements. plans for his/her personal, educational and career development based on his/her reflections.
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P1 + P2/P3 + P4
Resit period	P2, P4
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	Contact PPD coach

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Lecture/ contact hours							
	Period 1/3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
Lectures / Master classes / Workshops / Guest lectures / Coaching sessions / Community service	2	2	2	2	2	2	-
	Period 2/4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
Lectures / Master classes / Workshops / Guest lectures / Coaching sessions / Community service	2	2	2	2	2	2	-

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

BRC - Research in Communication 2

1.	*General information*
Name of study unit	Research in Communication 2
Code for study unit	BRC
Degree programme and target group	CS
Teaching period	P1, P3, P4

ECTS credits and Study load	**Study load: 5 EC**

	Number of hours on the clock:
Scheduled contact time	27
Time for self study	113
Total study load (hours)	140

Entry requirements for study unit	N.A.

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1.Context & Strategy 2.Target group & Behaviour 5. Persuasion & Commitment
General description	This module introduces students to the practices of international research in communication in which they learn the basic research principles, perform quantitative research methods and present the results (infographic). The module is a continuation of Research 1. In the Research 2 Module students perform a quantitative research using the survey method. The topics include: • Population & Sample • Validity and reliability • Operationalisation • Questionnaire design • Data collection • Data processing • Data analysis using statistics • Infographics.
Cohesion	This module is a continuation of Research 1, therefore it has the same cohesion as Research 1.
Mandatory participation	No
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Workshops , weekly assignments submitted for feedback

Required literature / description of learning material	Book: Saunders, M., Lewis, P. and Thornhill, A. (2019). *Research methods for business students* (8th Ed.). Pearson. Other resources, including knowledge clips, found on #OO.
Required software / required materials	SPSS statistical software, any version (available via on-campus computers or licenses can be purchased via surfspot.nl)
Extra contributions (TER 2.7)	N.A.

3.	*Examination*
Name (modular) exam	Research 2
Code (modular) exam	BRC RES2A.5
Assessment criteria	*Module Research 2* The student demonstrates the ability to: • motivate the survey methodology by defining the population and sample, and potential sources of errors that might affect the reliability of the data; • design a valid survey tool using theory to operationalize communications related constructs and translate the resulting indicators into a questionnaire; • conduct fieldwork by implementing a sampling strategy and using an online questionnaire to collect data; • process the data correctly by creating a code book and entering data into a statistics program; • analyse and interpret results of the survey using descriptive and inferential statistical techniques and show the results using tables and figures; • draw measured conclusions based on correct interpretations of statistical outputs; • present research findings through the use of an infographic.
Exam and modular exam format(s) (type of exam)	Assignment for submission: Infographic (with appendices)
Individual / group	Group (pairs)
Number of examiners	1
Exam period	P1, P3, P4
Resit period	P1, P3, P4
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	N.A.
Discussion and review	Students receive feedback in the assessment form. Lecturer is available for review.

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Lecture/ contact hours										
	Period P1, P3, P4									
Lecture week	1	2	3	4	5	6	7	8	9	10
BRC RES2A *Lecture*	2	2	2	3	3	3				
BRC RES2A *Workshop*	3	3	3	3	3	3				

Changes compared to last year	Book has been added. Individual assignment is changed to group assignment.
Date from which the SU will no longer be offered	N.A.

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ECC1 Dutch - Elective Dutch 1

1. General information	
Name of study unit	*Elective Dutch for Business 1: How to survive in Dutch 1*
Code for study unit	ECC1 Dutch
Degree programme and target group	IB and CS
Teaching period	P1/P3
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	Only for non-Dutch students

2. Content and organisation	
Professional task	Communicating (verbally and in written) in Dutch at CEFR A1 level in general and business-related settings.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	During this module students will be taught the basics of spoken Dutch, but they will also learn a bit about the Dutch culture and the Dutch way of living. The module forms an introduction to Dutch language and culture. Basic knowledge of the Dutch language and culture is very important for students from abroad. This course focuses on grammar, listening, speaking, reading and writing (CEFR level A1).

Cohesion	This study unit is the first in the row of 8 study units. All these courses build on to one another and deal with different aspects of business and general language.
Mandatory participation	N/A
Maximum number of participants	N/A
Compensation options	N/A
Activities and/or instructional formats	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Verbruggen, K & Hoogvorst W. (2017). *Start.nl. -deel 1Dutch for beginners*. (2ᵈ edition) Bussum: Coutinho (ISBN 978 90 469 0566 1)
Required software / required materials	N/A
Extra contributions	N/A

3. Examination		
Name (modular) exam	Dutch 1	Dutch 1
Code (modular) exam	ECCNED1A.2	ECCNED1A.6
Assessment criteria	The student: • writes Dutch at level A1(CEFR): uses verbs correctly (in present tense), personal pronouns, possessive pronouns, inversion, separable verbs, reflexive verbs, negation, diminutives • speaks Dutch at level A1(CEFR): speaks about daily life and education using brief and simple sentences	
Exam and modular exam format(s) (type of exam)	Computer exam	Presentation
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T1/3	P1/3
Resit period	T3/T4	Contact lecturer
Duration exam	120 minutes	10 minutes
Permitted resources / aids	None	None
Minimum result	5.5	5.5

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Weight factor of modular exam	60%	40%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Enrolment and planning by lecturer
Discussion and review	Individual review with invigilator; you can request an individual session with your lecturer.	Contact lecturer

Lecture/ contact hours										
	Period 1/3									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCNED1A	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

ECC2 Dutch - Elective Dutch 2

1. General information	
Name of study unit	*Elective Dutch for Business 2: How to survive in Dutch 2*
Code for study unit	ECC2 Dutch
Degree programme and target group	IB and CS
Teaching period	P2/4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	Only for non-Dutch students

2. Content and organisation	
Professional task	Communicating (verbally and in written) in Dutch at CEFR level A1+ in general and business-related settings.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	During this module students will be taught the basics of spoken Dutch, but they will also learn about the Dutch culture and the Dutch way of living. Together with Dutch1, this module forms an introduction to Dutch language and culture. Basic knowledge of the Dutch language and culture is very important for students from abroad. This course focuses on grammar, listening, speaking, reading and writing (CEFR level A1+).
Cohesion	This study unit is the second in the row of 8 study units. All these courses build on to one another and deal with different aspects of business and

	general language. This SU follows ECCNED1A and prepares for ECCNED3A.
Mandatory participation	N/A
Maximum number of participants	N/A
Compensation options	N/A
Activities and/or instructional formats	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Verbruggen, K & Hoogvorst W. (2017). *Start.nl deel 1. Dutch for beginners.* (2ⁿᵈ edition) Bussum: Coutinho (ISBN 978 90 469 0566 1)
Required software / required materials	N/A
Extra contributions (TER 2.7)	N/A

3. *Examination*		
Name (modular) exam	Dutch 2	Dutch 2
Code (modular) exam	ECCNED2A.2	ECCNED2A.4
Assessment criteria	The student: writes Dutch at level A1+ (CEFR): uses verbs correctly (in present tense, present perfect), personal pronouns, possessive pronouns, inversion, separable verbs, reflexive verbs, negation, diminutives, imperative, conjunctions, numerals, *er*, comparatives, demonstrative pronoun, inversion, adjectives, superlatives. speaks Dutch at level A1+ (CEFR): speaks and interacts about daily life, work and education using brief and simple sentences	
Exam and modular exam format(s) (type of exam)	Computer exam	Oral - Computer
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T2/T4	T2/T4
Resit period	T4/T5	T4/T5
Duration exam	120 minutes	120 minutes
Permitted resources / aids	NA	NA
Minimum result	5.5	5.5

Weight factor of modular exam	60%	40%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period
Discussion and review	Individual review with invigilator; you can request an individual session with your lecturer.	Individual review with invigilator; you can request an individual session with your lecturer.

Lecture/ contact hours							
	Period 2/4						
Lecture week	1	2	3	4	5	6	7
ECCNED2A	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

ECC1 French - Elective French 1

1.General information	
Name of study unit	**French for Business 1: Kick-start and brush up 1**
Code for study unit	ECC1 French
Degree programme and target group	IB, CS
Teaching period	P1 / P3
ECTS credits and **Study load**	**Study load: 2.5 EC**
Entry requirements for study unit	None

Within the ECTS credits and Study load cell:

Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

2.Content and organisation	
Professional task	To communicate (orally and in writing) in French at CEFR level A1
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	The student uses French as additional language in various general and business settings orally and in writing at CEFR A1 level. The student learns basic French grammar, vocabulary and communication skills related to reading, writing, listening and speaking in French.
Cohesion	This study unit is the first in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an

	intermediate language command within professional settings towards more independent application of the target language
Mandatory participation	Participation is highly recommended
Maximum number of participants	N/A
Compensation options	no
Activities and/or instructional formats	The competencies and skills are developed by reading, doing exercises and learning vocabulary. Students will receive explanations in class about French grammar, vocabulary and (business) culture. Students will do speaking and listening exercises. Active class participation is required.
Required literature / description of learning material	Penfornis, J.-L. (2020). *Français.com. Niveau débutant.* Almere: uitgeverij Intertaal bv. ISBN: 9789463921107. Penfornis, J.-L. (2020). *Français.com. Niveau débutant. Cahier d'activités.* Almere: uitgeverij Intertaal bv. ISBN: 9789463921121. Material on OnderwijsOnline and material distributed in class.
Required software / required materials	N/A
Extra contributions	N/A

3.Examination	
Name (modular) exam	French for Business Level 1 : Kick-start & Brush-up 1
Code (modular) exam	ECCFRA1A.1
Assessment criteria	Masters French grammar, vocabulary and communication at CEFR-Level A1 of general and business-related French Uses a limited set of elementary French words and expressions related to general and business situations ; Uses simple French grammatical forms and structures.
Exam and modular exam format(s) (type of exam)	Written
Individual / group	Individual
Number of examiners	1
Exam period	T1/T3
Resit period	T3/T4
Duration exam	120 minutes

Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See www.han.nl/insite for the enrolment period
Discussion and review	Individual review with invigilator; the student can request an individual session with the examiner

Lecture/ contact hours	4 hours / week						
	Period 1/3						
Lecture week	1	2	3	4	5	6	7
ECCFRA1A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

ECC2 French - Elective French 2

1.General information	
Name of study unit	**French for Business 2: Kick-start and Brush-up 2**
Code for study unit	ECC2 French
Degree programme and target group	IB, CS
Teaching period	P2/P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	**70**

Entry requirements for study unit	None

2.Content and organisation	
Professional task	To communicate (orally and in writing) in French at CEFR level A1+
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	The student uses French as additional language in various general and business settings orally and in writing at CEFR A1+ level. The student learns basic French grammar, vocabulary and communication skills related to reading, writing, listening and speaking in French.
Cohesion	This study unit is the second in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an

	intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended.
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	The competencies and skills are developed by reading, doing exercises and learning vocabulary. Students will receive explanations in class about French grammar, vocabulary and (business) culture. Students will do speaking and listening exercises. Active class participation is required.
Required literature / description of learning material	Penfornis, J.-L. (2020). *Français.com. Niveau débutant.* Almere: uitgeverij Intertaal bv. ISBN: 9789463921107. Penfornis, J.-L. (2020). *Français.com. Niveau débutant. Cahier d'activités.* Almere: uitgeverij Intertaal bv. ISBN: 9789463921121. Material on OnderwijsOnline and material distributed in class
Required software / required materials	N/A
Extra contributions	N/A

3. Examination	
Name (modular) exam	French for Business: Kick-start & Brush-up 2
Code (modular) exam	ECCFRA2A.1
Assessment criteria	Masters French grammar, vocabulary and communication at CEFR-Level A1+ of general and business-related French Uses a limited set of elementary French words and expressions related to general and business situations ; Uses simple French grammatical forms and structures.
Exam and modular exam format(s) (type of exam)	Written
Individual / group	individual grade
Number of examiners	1
Exam period	T2/T4
Resit period	T4/T5
Duration exam	120 minutes
Permitted resources / aids	N/A

Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See www.han.nl/insite for the enrolment period
Discussion and review	Individual review with invigilator; the student can request an individual session with the examiner

Lecture/ contact hours	4 hours / week						
	Period 2/4						
Lecture week	1	2	3	4	5	6	7
ECCFRA2A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

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ECC1 German - Elective German 1A

1.General information	
Name of study unit	*German for Business 1 – Getting Started in German*
Code for study unit	ECC1 German
Degree programme and target group	IB, CS
Teaching period	P1/P3
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	None

2.Content and organisation	
Professional task	Communicating in German at CEFR level A1.1 in general business-related settings.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	The student uses German as additional language in various general professional settings orally and in writing preparing for CEFR level A1.1. He/She prepares simple professional products in German. These contain both, oral and written language. Grammar and vocabulary needed for

	mastering everyday professional situations in German are developed/trained also through listening and reading material.
Cohesion	This study unit is the first in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language
Mandatory participation	Participation is highly recommended
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	The competencies and skills are being developed in a large variety of integrative exercises, including reading and listening comprehension, discussions, presentations, etc. individually, in pairs and in sub-groups, before and also during class.
Required literature / description of learning material	Required Farmache, A.,e.a. (2015). *DaF im Unternehmen A1, Kurs- und Übungsbuch* (1st edition), Stuttgart, Klett Sprachen, ISBN 9783126764407 Audio and video material via the link www.klett-sprachen.de/daf-im-unternehmen-online Klett Augmented App for *DaF im Unternehmen A1* Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2nd edition) Cambridge, Cambridge University Press ISBN 9780521648608 Material on # OnderwijsOnline / MS TEAMS Material distributed in class Advised Language dictionaries, for instance: *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English - German*, (2009), (1st edition) München, Hueber Verlag, ISBN 9783191017361
Required software / required materials	N/A
Extra contributions	N/A

3.Examination	
Name (modular) exam	German DEU1A
Code (modular) exam	ECCDEU1A.4

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Assessment criteria	The candidate applies the target language for basic professional use on CEFR level A1.1 correctly with regards to: standard German pronunciation vocabulary/idiom style/register fluency, interaction and coherence The candidate also shows behaviour (culturally and communicational) that is perceived appropriate behaviour in the target language/culture and takes into account interaction with a communication partner (speed, articulation, intonation, active listening, partner-oriented communication).
Exam and modular exam format(s) (type of exam)	Oral exam
Individual / group	Individual parts and roleplays
Number of examiners	1
Exam period	T1/T3
Resit period	T3/T4
Duration exam	15 minutes per pair of candidates
Permitted resources / aids	Unglossed hand-out Prüfungsmaterial provided by the examiner upon exam sit
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period
Discussion and review	With the examiner upon request; application for review a week before the respective exam period's central review session.

Lecture/ contact hours										
	Period 1 / 3									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCDEU1A	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	Several minor changes.
Date from which the SU will no longer be offered	N/A

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ECC2 German - Elective German 2A

1.General information	
Name of study unit	*German for Business 2: Getting Along in German*
Code for study unit	ECC2 German
Degree programme and target group	IB, CS
Teaching period	P2/P4
ECTS credits and Study load	**Study load: 2.5 EC**
Entry requirements for study unit	The student has proven to possess an active command of German on CEFR level A1.1 for general business-related purposes, either by having participated in ISB's ECCDEU1 or by positive advice upon an entry test.

Within the ECTS credits and Study load cell:

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

2.Content and organisation	
Professional task	Communicating in German at CEFR level A1.2 in the general business-related settings.
Exit qualifications/ Programme Learning Outcomes (PLO)	IB: Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	The student uses German as additional language in various general professional settings orally and in writing preparing for CEFR level A1.2.

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	He/She prepares professional products in German. These contain both, oral and written language. Grammar and vocabulary needed for mastering everyday professional situations in German are developed/trained also through listening and reading material.
Cohesion	This study unit is the second in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language
Mandatory participation	Participation is highly recommended
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	The competencies and skills are being developed in a large variety of integrative exercises, including reading and listening comprehension, discussions, presentations, etc. individually, in pairs and in sub-groups, before and also during class.
Required literature / description of learning material	Required Farmache, A.,e.a. (2015*). DaF im Unternehmen A1, Kurs- und Übungsbuch*(1ˢᵗ edition), Stuttgart, Klett Sprachen, ISBN 9783126764407 Audio and video material via the link www.klett-sprachen.de/daf-im-unternehmen-online Klett Augmented App for *DaF im Unternehmen A1* Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2ⁿᵈ edition) Cambridge, Cambridge University Press ISBN 9780521648608 Material on # OnderwijsOnline / MS TEAMS Material distributed in class Advised Language dictionaries, for instance: *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English - German*, (2009), (1st edition) München, Hueber Verlag, ISBN 9783191017361
Required software / required materials	N/A
Extra contributions	N/A

3.Examination	
Name (modular) exam	German DEU2A

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Code (modular) exam	ECCDEU2A.1
Assessment criteria	The candidate … correctly applies vocabulary/idiom on A1.2 level in basic business-related settings correctly applies structures on A1.2 level in basic business-related settings correctly understands written texts on A1.2 level, for instance notes, advertisements, instructions, information leaflets and boards, etc. supplements missing words/data to texts correctly. fills in forms correctly writes short texts/letters/emails/notes in basic business-related settings correctly.
Exam and modular exam format(s) (type of exam)	Written exam
Individual / group	Individually
Number of examiners	1
Exam period	T2/T4
Resit period	T4/T5
Duration exam	120 minutes
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period
Discussion and review	Individual review with invigilator; the student can request an individual session with the examiner in the same week as the standard review session, if an examiner has not been present at the standard review session

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Lecture/ contact hours										
	Period 2 / 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCDEU2A	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	Several changes.
Date from which the SU will no longer be offered	N/A

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ECC1 Spanish - Elective Spanish 1

1.General information	
Name of study unit	**Spanish 1: How to survive in Spanish 1**
Code for study unit	ECC1 Spanish
Degree programme and target group	IB / CS, part of the group "Professional Skills"
Teaching period	P1 / P3

ECTS credits and Study load	**Study load: 2.5 EC**	
		Number of hours on the clock:
	Scheduled contact time	18
	Time for self-study	52
	Total study load (hours)	70

Entry requirements for study unit	Only for students with a non-Hispanic background.

2.Content and organisation	
Professional task	To communicate orally and in writing in Spanish at CEFR level A1
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Language skills: reading, listening, writing, speaking at CEFR-level A1 in general settings. During this module students are taught to use Spanish for elementary general communication purposes. The language is studied and used in a personal and public domain. Students also become familiar with aspects of Hispanic culture and increase cultural awareness.
Cohesion	This study unit is the first in a consecutive row of 8 study units. All study units ECCESP are interwoven with each other in gradually building an intermediate language command within professional

	settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	Lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	Book: Expresión oral (A1-A2 (1st edition, 2018). Publisher: enClave-ELE Authors: Eva Beltrán Gallardo, Rosa María García Muñoz, Rosario Pomar González ISBN 978 90 54 510383 Oher study material is published in OnderwijsOnline site IB/CS – ECC Spanish
Required software / required materials	Material and information of the course is published on OnderwijsOnline (site IB/CS – ECC Spanish). Quizlet.
Extra contributions	N/A

3. Examination	
Name (modular) exam	Spanish 1 Grammar, Vocabulary, Reading
Code (modular) exam	ECCESP1A.2
Assessment criteria	The student shows the ability to use quite correct grammar in short and simple sentences at CEFR level A1. The student shows the ability to use simple and quite correct vocabulary at CEFR level A1. The student shows the ability to comprehend written texts related to general topics at CEFR level A1.
Exam and modular exam format(s) (type of exam)	Practical exam
Individual / group	Individual
Number of examiners	1
Exam period	T1 / T3
Resit period	T3/T4
Duration exam	60 minutes

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Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See www.han.nl/insite for the enrolment period
Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.

Lecture/ contact hours	4 hours / week									
	Period 1 – Period 3									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECC ESP1A	2+2	2+2	2+2	2+2	2+2	2+2				

Changes compared to last year	Changes to Cohesion, Required literature and Assessment criteria
Date from which the SU will no longer be offered	N/A

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ECC2 Spanish - Elective Spanish 2

1. General information	
Name of study unit	Spanish 2: How to survive in Spanish 2
Code for study unit	ECC2 Spanish
Degree programme and target group	IB / CS, part of the group "Professional Skills"
Teaching period	P2 / P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	Only for students with a non-Hispanic background.

2. Content and organisation	
Professional task	To communicate orally and in writing in Spanish at CEFR level A1+
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Language skills: reading, listening, writing, speaking at CEFR-level A1+ in general settings. During this module students are taught to use Spanish for elementary general communication purposes. The language is studied and used in a personal and public domain. Students also

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	become familiar with aspects of Hispanic culture and increase cultural awareness.
Cohesion	This study unit is the second in a consecutive row of 8 study units. All study units ECC ESP are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	Lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	Book: Expresión oral (A1-A2 (1st edition, 2018). Publisher: enClave-ELE Authors: Eva Beltrán Gallardo, Rosa María García Muñoz, Rosario Pomar González ISBN 978 90 54 510383 Other study material is published in OnderwijsOnline site IB/CS – ECC Spanish
Required software / required materials	Material and information of the course is published on OnderwijsOnline (site IB/CS – ECC Spanish). Quizlet.
Extra contributions	N/A

3. *Examination*		
Name (modular) exam	Spanish 2 Grammar, Vocabulary, Reading	Spanish 2 Oral exam
Code (modular) exam	ECCESP2A.2	ECCESP2A.4

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Assessment criteria	The student shows the ability to use quite correct grammar in short and simple sentences at CEFR level A1+. The student shows the ability to use simple and quite correct vocabulary at CEFR level A1+. The student shows the ability to comprehend written texts related to general topics at CEFR level A1+.	Spoken production: The student shows the ability to use a series of phrases and sentences to talk about himself, describe in simple terms his family and other people, his likes and dislikes, and other topics at CEFR level A1+. Spoken interaction: The student shows the ability to communicate in simple and routine tasks requiring a simple and direct exchange of information on familiar topics and activities. He is able to handle very short social exchanges, even though he can't usually understand enough to keep the conversation going himself. Assessment at CEFR level A1. communication (free speech, contents, coherence) + language skills (vocabulary, grammar, fluency and pronunciation).
Exam and modular exam format(s) (type of exam)	Practical exam	Oral exam (in pairs)
Individual / group	Individual	In pairs
Number of examiners	1	1
Exam period	T2 / T4	T2 / T4
Resit period	T4/T5	T4/T5
Duration exam	60 minutes	15 minutes per pair
Permitted resources / aids	N/A	N/A
Minimum result	5.5	5.5
Weight factor of modular exam	70%	30%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See www.han.nl/insite for the enrolment period	Enrollment via lecturer

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Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.	Individual review upon request. Contact lecturer.

Lecture/ contact hours	4 hours / week									
	Period 2 – Period 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECC ESP2A	2+2	2+2	2+2	2+2	2+2	2+2				

Changes compared to last year	Changes to Cohesion, Required literature and Assessment criteria
Date from which the SU will no longer be offered	N/A

9.2   Study units and modules of the propaedeutic phase, including elective units

C-cluster

CBUC2 - Business Communication 2

1.	*General information*
Name of study unit	Business Communication 2
Code for study unit	CBUC2
Degree programme and target group	Communication Studies
Teaching period	P1 or P2; P3 or P4
ECTS credits and Study load	**Study load: 2,5 ECs**
Entry requirements for study unit	N.A.

Study load: 2,5 ECs

	Number of hours on the clock:
Scheduled contact time	16
Time for self-study	54
Total study load (hours)	70

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	Body of Knowledge: 6 - Language
General description	**Content** The module focuses on improving English language skills, namely, writing and speaking / listening skills. **Study form** Writing: the student writes a memo report. Topic / content relates to research module, ICC. The student applies writing techniques discussed in class. The student uploads a complete portfolio according to given instructions, following up on feedback given by peer and teacher. Speaking / listening: the student prepares and participates effectively in weekly business meetings. Continuous (peer) assessment takes place. Presence is compulsory.
Cohesion	The memo report relates to the SU ICC.
Mandatory participation	Yes, both for writing and speaking.
Maximum number of participants	N.A.

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Compensation options	N.A.
Activities and/or instructional formats	Writing: lectures / giving (peer) feedback and following up on feedback. Speaking / listening: business meetings in small groups / active participation and giving (peer) feedback
Required literature / description of learning material	Reader
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	*Examination*	
Name (modular) exam	Memo report	Business meetings
Code (modular) exam	*CBUC2 REP1A.5*	*CBUC2 BME1A.9*
Assessment criteria	**Writing** CEFR level B2 / C1: The student expresses him/herself in clear, well-structured text. The student writes a report underlining what they consider to be relevant information. The student selects a style appropriate to the reader in mind. The student uploads a complete portfolio according to given instructions, following up on feedback given by peer and teacher.	**Speaking** CEFR level B2 / C1: The student expresses him/herself fluently and spontaneously without much looking for expressions. The student uses language flexibly and effectively for social and professional purposes. The student formulates ideas and opinions with precision and relates their contribution skilfully to those of other speakers **(speaking / listening).**
Exam and modular exam format(s) (type of exam)	Portfolio	Continuous assessment
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	P1 or P2; P3 or P4	P1 or P2; P3 or P4
Resit period	P1 or P2; P3 or P4	P1 or P2; P3 or P4
Duration exam	N.A.	N.A.
Permitted resources / aids	N.A.	N.A.
Minimum result	Tick (V)	5.5
Weight factor of modular exam	N.A.	100%
Method of enrolment for exam / enrolment period	Participation is enrolment	Participation is enrolment
Discussion and review	With lecturer	With lecturer

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Lecture/ contact hours										
	Period P1 or P2; P3 or P4									
Lecture week	1	2	3	4	5	6	7	8	9	10
CBUC2	3	3	3	3	3	3				

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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CBUC3 - Business Communication 3

1.	*General information*
Name of study unit	Business Communication 3
Code for study unit	CBUC3
Degree programme and target group	Communication Studies
Teaching period	P1 or P2; P3 or P4
ECTS credits and Study load	**Study load: 2,5 ECs**
Entry requirements for study unit	Full time, 45 ECs in propaedeutic phase

Study load: 2,5 ECs

	Number of hours on the clock:
Scheduled contact time	16
Time for self-study	54
Total study load (hours)	70

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	Body of Knowledge: 6 - Language
General description	**Content** The module focuses on improving English language skills, namely, writing and pitching (presenting) skills. **Study form** Writing: the student writes content – long and short copy - for digital magazine. The student applies writing techniques discussed in class. (peer) Feedback takes place. Pitching: the student prepares weekly pitches for in-class practice and (peer) feedback, in order to prepare for final pitch for assessment in week 6/7. The student video records practice pitches and uploads a complete portfolio according to given instructions.
Cohesion	This module relates to the SU Media Production
Mandatory participation	Writing: Presence is compulsory. Pitching: Presence is compulsory.
Maximum number of participants	N.A.
Compensation options	N.A.
Activities and/or instructional formats	Writing: lectures / in-class peer assessment and feedback Pitching: in-class practice; video recording; (peer) feedback
Required literature / description of learning material	Reader Terry Ward. *The Art of Pitching, presenting to influence beliefs, attitudes and behaviour.* Commskills group: 2016 ISBN 9781540837547

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Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	**_Examination_**	
Name (modular) exam	Written Content for Digital Magazine	Pitch
Code (modular) exam	CBUC3DGM1A.5	CBUC3DGM1A.6
Assessment criteria	Writing**:** CEFR level B2 / C1: The student expresses him/herself in clear, well-structured text. The student writes appropriate long and short copy for digital magazine. The student selects a style appropriate to the reader in mind.	Presenting: CEFR level B2 / C1 The student delivers a clear, well-structured pitch choosing a style appropriate for the target audience in mind, using persuasive language and rounding off with an appropriate conclusion.
Exam and modular exam format(s) (type of exam)	Assignment for submission	Presentation
Individual / group	Group	Individual
Number of examiners	1	1
Exam period	P1 or P2; P3 or P4	P1 or P2; P3 or P4
Resit period	P1 or P2; P3 or P4	P1 or P2; P3 or P4
Duration exam	N.A.	N.A.
Permitted resources / aids	N.A.	N.A.
Minimum result	Tick (V)	5.5
Weight factor of modular exam	N.A.	100%
Method of enrolment for exam / enrolment period	Participation is enrolment	Participation is enrolment
Discussion and review	With lecturer	With lecturer

Lecture/ contact hours										
	Period x									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
	3	3	3	3	3	3				

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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CCM - Communication in International Marketing

1.	*General information*
Name of study unit	Communication in International Marketing
Code for study unit	CCM
Degree programme and target group	Communication Studies
Teaching period	P1 or P2 or P3 or P4
ECTS credits and Study load	**Study load: 7,5 EC**
Entry requirements for study unit	N.A.

Within the ECTS credits and Study load row:

Study load: 7,5 EC

	Number of hours on the clock:
Scheduled contact time	54
Time for self study	156
Total study load (hours)	**210**

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1. Context & Strategy 4. Planning & Organization
General description	In this study unit the student will perform research in order to give communication advice to a real client, in an international marketing context. Deliverables are: • Weekly tests • Daily/weekly progress report • A research report (which is to be handed in for English) to prove they have gained insight and are able to conclude • An advice.
Cohesion	BUC, PPD
Mandatory participation	N.A.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Daily start up (3x week), brief lectures (instructions), coaching, work in groups on assignments. 3 days will be blocked for students in which 2 teachers are available for tutoring the students on their assignments.

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Required literature / description of learning material	Barnes, p. Fill, C. Rosengren, S. Antonetti, P. (2017) Fundamentals of Marketing. Oxford University Press (9780198748571) Gray, D.E. (2017) Doing research in the real world (4th edition) London: Sage Publication (9781526418524) Articles offered on Onderwijs Online
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3. *Examination*			
Name (modular) exam	Client Conversation	Portfolio	Weekly test
Code (modular) exam	CCMCCO1A.4	CCMPTF1A.8	CCMWQZ1A.1
Assessment criteria	**Advice part** Student translates the research results into a convincing advice for a client. Student presents the advice in different ways.	**Research part** Student generates and analyses valid and reliable data by using appropriate (qualitative and/or quantitative) methods. Student reflects on the quality of the research results.	**Theoretical part** Student demonstrates understanding of the key concepts and models.
Exam and modular exam format(s) (type of exam)	Oral	Portfolio	Written
Individual / group	Individual	Group	Individual
Number of examiners	2	2	1
Exam period	P1, P2, P3, P4	P1, P2, P3, P4	P1, P2, P3, P4
Resit period	P1, P2, P3, P4	P1, P2, P3, P4	P1, P2, P3, P4
Duration exam	30 minutes	N.A	N.A.
Permitted resources / aids	Portfolio and report	N.A	N.A
Minimum result	5.5	Tick (V)	Tick (V)
Weight factor of modular exam	100%	N.A.	N.A.
Method of enrolment for exam / enrolment period	N.A.	N.A.	N.A.
Discussion and review	After consultation teacher(s)	After consultation teacher(s)	After consultation teacher(s)

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Lecture/ contact hours							
	Period 1/2/3/4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
Instruction/application/ working in class/practice/tutoring	2+2/2+2/2+2	2+2/2+2/2+2	2+2/2+2/2+2	2+2/2+2/2+2	2+2/2+2/2+2	2+2/2+2/2+2	

Changes compared to last year	Typing error has been removed and contact hours have been clarified.
Date from which the SU will no longer be offered	N.A.

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CMP - Media Production

1.	*General information*
Name of study unit	Media Production
Code for study unit	CMP
Degree programme and target group	Communication Studies C-cluster
Teaching period	P1 or P2 or P3 or P4
ECTS credits and Study load	**Study load: 7,5 EC**

Study load: 7,5 EC

	Number of hours on the clock:
Scheduled contact time	73
Time for self study	137
Total study load (hours)	210

Entry requirements for study unit	At least 45 EC from the First Year obtained

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	3. Concept & Creation 4. Planning & organization
General description	In this study unit, students create, design and build the brand of a digital magazine for a real client. The promotion of the magazine is supported by a (social) media plan.
Cohesion	Copy for magazine will be assessed in SU Business communication Pitching in SU Business communication Peer assessment in PPD
Mandatory participation	Yes, a minimum of 80% of the lectures is mandatory, scrum meetings and workshops are also mandatory.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures regarding Branding principles Design: Short introduction with working assessments Media production: briefing by client, writing a debriefing (based on research), develop a concept and content for the magazine while being coached in agile way ("scrumming")

Required literature / description of learning material	Design: Broek, J. van den. Visual Language: perspectives for both makers and users (2012) Eleven International Publishing: 2012. ISBN 9789490947729 Branding: Keller, K.L. Strategic brand management: building, measuring and managing brand equity (2013), 4th edition, global edition. Pearson 2013. ISBN 9780273779414
Required software / required materials	Adobe Creative Cloud (Indesign, Photoshop, Illustrator)
Extra contributions (TER 2.7)	N.A.

3.	Examination			
Name (modular) exam	Design	Branding	Media production	Promotion plan
Code (modular) exam	CMPIPD1A.8	CMPBRA1A.1	CMPMEP1A.5	CMPDMP1A.5
Assessment criteria	Moodboard shows connection to the magazine (images, colors, typography, composition) Own photography shows editorial and technical quality Selected colors match the concept/corporate style, are functional and well applied Selected typefaces match the concept/corporate style/target group and are well applied Layout is balanced, aligned, logo fits with concept and motivation is convincing.	Students show their knowledge about the principles of branding literature	The final magazine meets the client's objectives The concept has been applied consistently The concept is recognisable in all of the magazine spreads The final magazine meets the prerequisites of the assignment.	Objectives are presented Media strategy is shown and substantiated Means fit the strategy proposed Accountability (Budget and planning) is shown and substantiated
Exam and modular exam format(s) (type of exam)	Portfolio	written	Assignment for submission	Assignment for submission
Individual / group	Individual	Individual	Group	Group
Number of examiners	1	1	>=2	1
Exam period	P1, P2, P3, P4	T1, T2, T3, T4	P1, P2, P3, P4	P1, P2, P3, P4
Resit period	P1, P2, P3, P4	T2, T3, T4, T5	P1, P2, P3, P4	P1, P2, P3, P4

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Duration exam	N.A.	120 min.	N.A.	N.A.
Permitted resources / aids	N.A.	N.A.	N.A.	N.A.
Minimum result	5,5	5,5	5,5	5,5
Weight factor of modular exam	20%	15%	50%	15%
Method of enrolment for exam / enrolment period	Contact lecturer	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Contact lecturer	Contact lecturer
Discussion and review	With lecturer	Individual review with invigilator; you can request an individual session with your lecturer.	With lecturer	With lecturer

Lecture/ contact hours										
		Period 1 or 2 / 3 or 4								
Lecture week	1	2	3	4	5	6	7	8	9	10
Branding / Concepting BCO	2	2	2	2	2	2				
Design DES	2x3	2x3	2x3	2x3	2x3	2x3				
Media production MEP	2x2	2x2	2x2 1x3 (concept pitch)	2x2	2x2	2x2		3 (pitch)	1 Resit pitch	
Promotion plan	2	2	2	2	2	2				

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

CPP - Personal and Professional Development

1.	*General information*
Name of study unit	Personal and Professional Development
Code for study unit	CPP
Degree programme and target group	Communication Studies
Teaching period	P1 and P2 or P3 and P4
ECTS credits and Study load	**Study load: 5 EC**

Study load: 5 EC

	Number of hours on the clock:
Scheduled contact time	78
Time for self study	62
Total study load (hours)	140

Entry requirements for study unit	

2.	*Content and organisation*
Professional task	NA
Exit qualifications / Programme Learning Outcomes (PLO)	**PPD – International Week** Professional Skills: 3.Collaboration 4.Reflective skills 5.Empathic skills **Game** 3. Concept & creation 4. Planning & Organization
General description	PPD contains of three parts: PPD classes supporting the projects of C cluster (C1 and C2), International Week at the end of period 1 or 3 and the Game at the end of period 2 or 4. During this semester the students will work in groups. These groups are formed in the starting event (lecture week 0) which is compulsory. PPD classes are weekly, with topics relevant for group work, including personal meetings during these classes where we will discuss the personal and professional development individually. International week is 3 days in week 7, where the students learn to work together with students from one of our partner universities. The Game week is aiming at integrating all the aspects from C cluster into a real-life game for an actual client. At the end a winner will be selected based on skills and competencies shown during the game.
Cohesion	C-cluster projects
Mandatory participation	Students must participate in the starting event. Students must be present during the introduction lecture where the module is explained, and the groups are formed. Student must participate in the international week. Students must attend at least one coaching session with the teacher and two peer coaching sessions.

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Maximum number of participants	N.A.
Compensation options	None
Activities and/or instructional formats	Lectures, group discussions, peer coaching, coaching, games
Required literature / description of learning material	Articles offered on Onderwijs Online
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	*Examination*		
Name (modular) exam	*Personal and Professional Development*	*International Week*	*Game*
Code (modular) exam	*CPP PPD1A.8*	*CPP IWK1A.5*	*CPP GAM1A.9*
Assessment criteria	Student reflects on the quality of his own performance and the performance of his peers thoroughly and constructively Student reports on the issues in group work and describes how to manage those issues in written reports and group discussions Student writes an indepth reflection on his own professional development Student provides a visual presentation of his own personal branding Student demonstrates how to act in different business settings	Student reflects on cultural differences and ethical topics in an audio visual product	Curious and inquisitive attitude Innovative and creative thinking Teamwork Reflection on peo AENENG1A.1 ple, product and process Showing empathy in situation and stakeholders Ethical apprehension Showing Agile way of working
Exam and modular exam format(s) (type of exam)	Portfolio	Assignment for submission	Continuous assessment
Individual / group	Individual	Group	Group
Number of examiners	1	2	>=2
Exam period	P1, P2, P3, P4	P1, P3	P2, P4
Resit period	P3, P4, and P1, P2 next semester	P3, P1 next semester	P4, P2 next semester
Duration exam	N.A.	N.A.	N.A.

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Permitted resources / aids	N.A.	N.A.	N.A.
Minimum result	5,5	Tick (V)	Tick (V)
Weight factor of modular exam	100%	0%	0%
Method of enrolment for exam / enrolment period	Standard	Standard	Standard
Discussion and review	Contact teacher	Contact teacher	Contact teacher

Lecture/ contact hours										
	Period 1, 3									
Lecture week	0	1	2	3	4	5	6	7	8	9
PPD	8*	4	4	4	4	4	4			
International Week								24		
	Period 2, 4									
Lecture week	0	1	2	3	4	5	6	7	8	9
PPD		4	4	4	4	4	4			
Game								24		

*A starting event will take place on Friday before the start of C cluster.

Changes compared to last year	Typing errors have been removed
Date from which the SU will no longer be offered	N.A.

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D-cluster

DBUC4 - Business Communication 4

1.	*General information*
Name of study unit	Business Communication 4: Get Hired as Communications Professional
Code for study unit	DBUC4
Degree Programme and target group	CS, D-cluster
Teaching period	P1, P3
ECTS credits and Study load	BUC4: Study load: 2,5 ECs
Entry requirements for study unit	at least 45 EC from the propaedeutic phase.

BUC4: Study load: 2,5 ECs	Number of hours on the clock:
Scheduled contact time	16
Time for self study	54
Total study load (hours)	70

2.	*2. Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	2. Target Group & Behavior 6. Connection & Coaching
General description	The student aids their career development, and prepares specifically for their internship application, by participating in a job application process. The student examines their personal assets, and writes a motivation letter and CV geared clearly towards company needs. Finally, the student participates effectively in job interviews.
Cohesion	This module prepares students for their E-cluster internship.
Mandatory participation	Class lectures in week 1-3. Job interviews in week 4-6 (mandatory presence).
Maximum number of participants	N.A.
Compensation options	N.A.
Activities and/or instructional formats	Lectures, written assignments and in-class job interviews.
Required literature / description of learning material	Materials on Onderwijs Online
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

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3.	Examination BUC4
Name (modular) exam	Get hired as a communication professional.
Code (modular) exam	DBUC4A.9
Assessment criteria	Oral exam / continuous assessment. The exam / grade is based on oral performance and active participation, but a completed and improved CV and motivation letter are required to receive the grade.
Exam and modular exam format(s) (type of exam)	Oral exam / continuous assessment
Individual / group	individual
Number of examiners	1
Exam period	P1, P3
Resit period	P1, P3
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	Written feedback and verbal comments from teacher / examiner and peers.

Lecture/ contact hours	DBUC4									
	Period 1 / 3									
Lecture week	1	2	3	4	5	6	7	8	9	10
	3	3	3	4	4	4				
Changes compared to last year	Minor addition in assessment criteria and method of enrolment									
Date from which the SU will no longer be offered	N.A.									

DBUC5 - Business Communication 5

1.	*General information*
Name of study unit	Business Communication 5
Code for study unit	DBUC5
Degree programme and target group	Communication Studies
Teaching period	P2 ,P4
ECTS credits and Study load	**Study load: 2,5 ECs**
Entry requirements for study unit	At least 45 EC from the propaedeutic phase

Study load: 2,5 ECs

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	5. Persuasion & Commitment 6. Connection & Coaching
General description	• The student improves their English skills through various professional <u>writings</u>. • The student trains their persuasive spoken English skills by participating in <u>negotiations</u>.
Cohesion	• Cohesion in <u>professional writing</u> will be sought by linking the type and/ or content of individual written assignments to other D1 and D2 courses as much as possible. For instance: Research – Customer Journey and Organisation in Change – Market Place. • Cohesion in oral skills negotiating will be sought by linking to the D2 PLOs, especially 'persuasion', 'commitment', and 'connection'. Both BUC5 activities will require students to engage actively in peer feedback, tying in with the remaining PLO 'coaching'.
Mandatory participation	Writing: class lectures in weeks 1-3. Consultation hours with lecturer in week 4-6 (mandatory presence during consultation hours). Speaking: negotiating training, role plays. Mandatory presence. Exams in week 3 and week 6
Maximum number of participants	N.A.
Compensation options	N.A.
Activities and/or instructional formats	Lectures, written assignments, consultation hours and role plays.

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Required literature / description of learning material	Materials on Onderwijs Online
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	**Examination**	
Name (modular) exam	Professional Writing	Negotiating
Code (modular) exam	DBUC5BCO1A.2	DBUC5 BCO1A.4
Assessment criteria	Writing CEFR C1 The student can express him/herself in clear, well-structured text using advanced English. The student can write about complex subjects while effectively underlining relevant information. The student can use a style appropriate to the specified reader.	Speaking CEFR C1 The student can express him/herself fluently and spontaneously without much obvious searching for expressions. The student can use the language flexibly and effectively for social and professional purposes. The student can formulate ideas and opinions with precision and relate their contribution skillfully to those of other speakers.
Exam and modular exam format(s) (type of exam)	Practical exam.	Oral exam.
Individual / group	Individual	Exam in pairs, grade is individual
Number of examiners	1	1
Exam period	T2/T4	P2/P4
Resit period	T2/T4/T5	P2/P4
Duration exam	120 minutes	-
Permitted resources / aids	Word spell checker. Other aids depend on specific exam assignment and will be decided by the teacher.	Notes prepared by the student.
Minimum result	5.5	5.5
Weight factor of modular exam	50%	50%
Method of enrolment for exam / enrolment period	Alluris	-
Discussion and review	Written feedback.	Written feedback and verbal comments from teacher / examiner and peers.

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Lecture/ contact hours	DBUC5									
	Period 2 / 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
	4	4	4	4	4	4				
Changes compared to last year	NA									
Date from which the SU will no longer be offered	NA									

DCO - Corporate communication in an organizational change

1.	*General information*
Name of study unit	Corporate communication in an organisational change
Code for study unit	DCO
Degree programme and target group	CS, D-cluster
Teaching period	P2, P4

ECTS credits and Study load	**Study load: 7,5 EC**	
		Number of hours on the clock:
	Scheduled contact time	40,50
	Time for self study	160.50
	Total study load (hours)	210

Entry requirements for study unit	45. C in CS1

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	5: Persuasion & Commitment 6: Connection & Coaching
General description	Change is an integral part of companies' development. The rapid changes of business environment due to the technological, economic, environmental and political factors have inevitably led to various types of organisational changes. Communication plays a pivotal role in the change process. In this module, student will be a communication consultant for an international organization that is undergoing a change process. Communication strategies need to be developed for both internal and external stakeholders. Students will design both internal and external campaigns as part of the change strategy.
Cohesion	N.A.
Mandatory participation	The workshop classes are mandatory because students have to work in a group for the group portfolio.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures, Workshops
Required literature / description of learning material	Study materials will be available on #OnderwijsOnline.
Required software / required materials	SPSS Statistics
Extra contributions (TER 2.7)	N.A.

3. *Examination*		
Name (modular) exam	Analysis of an organisation in change	Analysis of an organisation in change
Code (modular) exam	DCO OIC1A.1	DCO OIC1A.8
Assessment criteria	The student knows and comprehends the concepts of change communication, internal communication, public relations and internal/external stakeholders.	The student is able to analyse the communication problem The student is able to analyse the internal and external stakeholders The student is able to formulate research-based communication strategies to communicate the change for internal and external stakeholders The student is able to develop internal and external communication resources as part of the communication advice.
Exam and modular exam format(s) (type of exam)	Written	Portfolio
Individual / group	Individual	Group with individual elements
Number of examiners	1	4
Exam period	T2/T4	T2/T4
Resit period	T5	T5
Duration exam	90 minutes	N.A.
Permitted resources / aids	N.A.	N.A.
Minimum result	5,5	5,5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	via Alluris	N.A.
Discussion and review	With lecturers	With lecturers

Lecture/ contact hours										
	Period 2/4									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
Lecture	3	3	3	3	3	3			3	
Workshop .	6	6	6	6	6	6				

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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DPD - Company visit Integrated Test

1.	*General information*
Name of study unit	Company visit Integrated test
Code for study unit	DPD
Degree programme and target group	Communication Studies
Teaching period	P1/P2/P3/P4
ECTS credits and Study load	Study load: 2,5 EC
Entry requirements for study unit	N.A.

Under ECTS credits and Study load:

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	5. Persuasion and Commitment 6. Connection and Coaching - Student can reflect on the quality of his own performance and the performance of his peers through oral and written reflections - Student can identify issues in group work and describes how to manage those issues in written reports and group discussions - Student demonstrates insight in his own professional development - Student demonstrates insight in to his own personal branding - Student demonstrates understanding of different business settings and the appropriate behaviour related to that setting
General description	**Aim Integral Test (IT):** • Students show readiness for the 3rd year (theoretical concepts, applied research, competences, attitude, skills). • Students show they know what they want to learn in the context of PPD. • Students receive feedback focused on their further development (assessment report). Aim company visit: experience what a company expects from 2nd year students (competences), + experience how a company operates Student is able to he/ she is ready for entering the labour market
Cohesion	SU Research Customer Journey: DRC SU Corporate Communication in an Organisational Change: DCO SU Business Communication 3: DBUC3 SU Business Communication 4: DBUC4
Mandatory participation	Yes
Maximum number of participants	30

Compensation options	None
Activities and/or instructional formats	group discussions, peer coaching,
Required literature / description of learning material	N.A.
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	Examination
Name (modular) exam	Company visit
Code (modular) exam	DPDIT1A.8
Assessment criteria	• Student reflects on the quality of his own performance and the performance of his peers thoroughly and constructively • Student reports on the issues in group work and describes how to manage those issues in written reports and group discussions • Student writes an in depth reflection on his own professional development
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	individual
Number of examiners	1
Exam period	P1/P2/P3/P4
Resit period	P1/P2/P3/P4
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5,5
Weight factor of modular exam	100%.
Method of enrolment for exam / enrolment period	N.A.
Discussion and review	Contact teacher

Lecture/ contact hours														
	Period 1/2/ & 3/4													
Lecture week	1	2	3	4	5	6	7	1	2	3	4	5	6	7
							8*	2	2	2	2	2	2	8

* = LW 7: company visit 1 full day

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

DRC - Research Customer Journey

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1. *General information*	
Name of study unit	Research Customer Journey
Code for study unit	DRC
Degree programme and target group	Communication Studies D-cluster
Teaching period	P1 or P2 or P3 or P4
ECTS credits and Study load	**Study load: 7,5 EC**

ECTS credits and Study load

Study load: 7,5 EC

	Number of hours on the clock:
Scheduled contact time	27
Time for self study	183
Total study load (hours)	210

Entry requirements for study unit	45. EC in CS1

2. *Content and organisation*	
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	2: Target Group & Behaviour 6: Connection & Facilitation
General description	In this module students learn how to develop a customer journey and implement it as a part of the external communication strategy of a real organization/company. Student will be stimulated to be curious by doing research on the target group in order to identify the touch points of the customer journey and locate the defining moments in which the customers make crucial decisions in choosing a product or service. For this, students learn the mapping and mining process of data, i.e., how to generate and analyse data from both primary and secondary sources. Based on the mapping and mining process of the customer journey, students develop an integrated communication advice that consists of Persona, Customer Journey map and Advice for implementing the customer journey in the organisation (of the client).
Cohesion	DPP-PPD1A; DBUC,
Mandatory participation	N.A.
Maximum number of participants	N.A .
Compensation options	No
Activities and/or instructional formats	Lectures, workshops
Required literature / description of learning material	Gray, D. E. (2017). *Doing research in the real world*. London: Sage Publication. ISBN 9781473938434 Extra study materials will be available on #OO
Required software / required materials	Working with Google Analytics, Hootsuite, FB Advertising
Extra contributions (TER 2.7)	N.A.

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3. *Examination*		
Name (modular) exam	Portfolio	Oral exam
Code (modular) exam	DRCRCJ1A.5	DRCRCJ1A.4
Assessment criteria	Student designs a persona that illustrates the customers deep needs & drives as derived from the customer empathy map analysis. Student applies interview techniques to identify and describe the customers' steps (needs and experiences) when using a service/ or buying process and plots this data visually in a Customer Journey. (MAPPING) Student applies a set of tools to discover, monitor, and improve processes based on data and plots this data on a map. (MINING) Student develops a communication strategy for touch point(s) and substantiates why this concept has A+ potential. (MAKING)	Student can translate the research results into a convincing advice for a client Student can convincingly present the advice.
Exam and modular exam format(s) (type of exam)	Assignment for submission	Oral exam
Individual / group	Group	Group (60%)/Individual (40%)
Number of examiners	1	2
Exam period	P1/P2/P3/ P4	P1/P2/P3/ P4
Resit period	P1/P2/P3/P4	P1/P2/P3/ P4
Duration exam	N.A	30 min
Permitted resources / aids	N.A	Group portfolio
Minimum result	5.5	5.5
Weight factor of modular exam	50%	50%
Method of enrolment for exam / enrolment period	N.A.	N.A.
Discussion and review	With lecturer	With lecturer

Lecture/ contact hours										
	Period 1 or 2 or 3 or 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
Lecture	2	2	2	2	2	2				
Workshop	4	4	4	4	4	4				

Changes compared to last year	Exam name, assessment criteria, aids for oral exam
Date from which the SU will no longer be offered	N.A.

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E-cluster

Minor

1.	*General information*
Name of study unit	Minor
Code for study unit	M_HAN_vrij
Degree programme and target group	CS, E-cluster
Teaching period	E-Cluster, this SU is offered in lecture periods 1+2 and 3+4

ECTS credits and Study load	**Study load: 30 EC**	
		Number of hours on the clock:
	Scheduled contact time	
	Time for self study	840
	Total study load (hours)	840

Entry requirements for study unit	• The propaedeutic examinations must be passed (60 EC in first year programme obtained). • All projects must be passed; • A maximum of 4 second year exams not passed; • The entry requirements of the partner university or the HAN Minor, must be met. As soon as the student meets these requirements, he/she contacts the SSCC to confirm this to International Relations FEM. A student who does <u>not</u> meet the requirements for participating in E-cluster the moment he/she is to actually take up the educational activity, is not allowed to start with the E-cluster activity he/she has prepared for; all signatures on application forms, learning agreements, etc. have only been given providing the student meeting these minimum requirements. <u>Plan ahead:</u> In order to enter G-cluster a minimum of 22.5 EC from E-cluster must have been obtained as well as 30 EC from F-cluster.

E-cluster

2.	*Content and organisation*
Professional task	The ability to take initiative. To increase intercultural competency (culture specific and culture-generic). Gaining additional relevant (professional) knowledge, improve skills and intercultural awareness
Exit qualifications / Programme Learning Outcomes (PLO)	A choice of: Qualifications: 1.Context & Strategy 2.Target Group & behaviour 3.Concept & Creation 4. Planning & Organisation 5. Persuasion & Commitment 6. Connecting & Coaching Professional Skills: 1.Inquisitive Abilities 2.Innovative Strength 3.Collaboration 4.Refelective Skills 5.Emphatic skills 6.Ethical awareness 7.Agility Body of knowledge: 1.Corporate communications 2.Marketing communications 3.Media and concepting 4.Research 5.Accountability 6.Language
General description	The standard Minor for CS is Study Abroad (three culture principle!) For detailed information: see "The Journey" on HAN international office insite. Other possibilities are: • Minor Asian Studies • Minor Latin American Business Studies • Global Awareness • Business Between Germany and the Netherland (in the English version) In case of Study Abroad, this SU consists of a study programme of at least 30 EC (or equivalent) that is composed from the programme offered to incoming exchange students at an accredited partner university abroad, approved by the SSCC mandated by the Board of Examiners CS. Courses/modules/subjects proposed by the individual student are to be in line with the following requirements: • competency level 2 or higher; • not repeating contents of CS Major in A- up to D- and G-cluster; • broadening or deepening the student's knowledge related to the CS field and his/her career perspectives The programme should be spread over subjects not covered in CS but logically linked to core areas of the CS programme.

	The preparation for Study Abroad is based on the information provided by the partner universities and embassies available at the various stages of preparation. HAN/CS is not responsible for any changes to the admission of candidates to the programme with the partner university in general (minimum performance grades, language command, etc.) or the courses offered, the places available in the courses offered, the pre-requisites requested for entering the as well as for requirements for entering a particular country and/or being able to register as a student resident in the country. Should the student for whatever reason not be able to enter the programme he/she has prepared for or have to terminate the programme with the partner university before the end of the official exam dates, the student faces study delay as he/she would at HAN, when the entry requirements for the cluster would not have been met or the student would not participate as required. In case of the other Minors the programme is determined by the institution providing the specific Minor/Pre-Master.
Cohesion	The study abroad broadens of deepens the knowledge of students. Students take subjects that are not covered in the CS programme but that are logically linked to core areas of the CS programme.
Mandatory participation	Partner university / HAN Minor programme decides.
Maximum number of participants	Partner university / HAN Minor programme decides.
Compensation options	N.A.
Activities and/or instructional formats	Partner university / HAN Minor programme decides.
Required literature / description of learning material	"The Journey" on HAN Insite for "study abroad" activities; Partner universities; website and other publications HAN Minor publications and the compulsory literature of the programme joined
Required software / required materials	Partner university / HAN Minor programme decides.
Extra contributions (TER 2.7)	N.A.

3.	*Examination*
Name (modular) exam	Minor
Code (modular) exam	HAN_vrij
Assessment criteria	Depending on the programme of the partner university (Study Abroad) or the institution providing the Minor. NA, partner university / HAN Minor programme decides Transfer of the student's performance abroad to ABS After the Transcript of Records has been received by ABS, the student will receive a conversion letter from International Relations FEM officials, that indicates the number of EC that the student would have gained in the system of the partner university. This is input for the number of EC that will be entered into the study progress system (Alluris) for the Minor. The minimum as well as the maximum number of EC that can be accounted for any Minor at HAN is 30 EC and the Minor is composed by

	study units of 7.5 or a manifold of this amount of EC. This means that only steps of 7.5 EC, 15 EC, 22.5 EC and 30 EC can be obtained by the performance at the partner university. Therefore, in case the conversion adds up to, for instance, 18 EC, 15 EC will be accounted for the Flexible Minor Abroad.
Exam and modular exam format(s) (type of exam)	Partner university / HAN Minor programme decides.
Individual / group	Partner university / HAN Minor programme decides.
Number of examiners	Partner university / HAN Minor programme decides.
Exam period	Partner university / HAN Minor programme decides.
Resit period	Repair Study Abroad Usually, the student him-/herself is the first who knows that he/she will not have obtained all necessary 30 EC to cover the Minor. As soon as the student knows that he/she has NOT passed a course with the partner university, even if the Transcript of Records of the partner university has not been issued, and thus will not receive the 30 EC for the Minor at HAN, he/she is to contact the SSCC immediately, so that steps can be taken as early as possible to try to prevent a study delay. The student in this situation is to add courses at ABS. Usually, this "repair" is composed from study units offered in the ABS Exchange Programme. Places for these courses are limited and enrolment is possible only by set deadlines: • Enrolment for participation in the 1st semester of an academic year: by 1 June that same year; • Enrolment for participation in the 2nd semester of an academic year: by 1 December the year before Enrolment after these deadlines depend on the open places available in the next semester. For further details, please contact the SSCC CS. For HAN Minors: Re-sit policies of the respective institution providing the programme apply
Duration exam	Partner university / HAN Minor programme decides.
Permitted resources / aids	Partner university / HAN Minor programme decides.
Minimum result	Partner university / HAN Minor programme decides.
Weight factor of modular exam	Partner university / HAN Minor programme decides.
Method of enrolment for exam / enrolment period	Partner university / HAN Minor programme decides.
Discussion and review	Partner university / HAN Minor programme decides.

Lecture/ contact hours	Partner university / HAN Minor programme decides.						
	Period x						
Lecture week	1	2	3	4	5	6	7
Changes compared to last year	N.A.						
Date from which the SU will no longer be offered	N.A.						

F-cluster

FTI - Third year Internship

1.	*General information*
Name of study unit	*Third year Internship (FTI)*
Code for study unit	FTI
Degree programme and target group	International Business (IB) Communication Studies (CS) Full time, Main phase, F-Cluster, level 2
Teaching period	F-Cluster, this SU is offered in a semester in period 1+2 and 3+4.
ECTS credits and Study load	**Study load: 30 EC**

	Number of hours on the clock:
Scheduled contact time	40
Time for self-study	800
Total study load (hours)	840

Entry requirements for study unit	See thresholds for entering the third year of IB or CS.

2.	*Content and organisation*
Professional task	Working in an international organisation on various business related tasks to experience the daily practices in a professional environment
Exit qualifications / Programme Learning Outcomes (PLO)	For IB: Ways of Working (WW) - Living in the World (LW) – Tools for working and management (TWM) WW 4 International business communication WW6 Collaboration LW 8 Reflection on personal and professional development LW9 Respond to changing business environment LW10 Formulate own position towards ESR LW11 Mitigate pitfalls of cultural differences LW12 Work with people from different cultures LW13 Appropriate communication in intercultural setting TWM24 Business Research – proof of master an investigative capacity For CS: - context & strategy - target group & behaviour. - concept & creation - planning & organisation - persuasion & commitment - connection & facilitation
General description	By working within an international business environment the student will: • Acquire work experience in a professional environment; • Acquire intercultural experience; • Acquire insight in the company's Corporate Social Responsibility policy • Intensify his/her knowledge on specific business subjects; • Develop his/her research skills; • Develop his/her social, collaboration skills;

	• Develop his/her personal and professional skills.
Cohesion	N.A.
Mandatory participation	Compulsory
Maximum number of participants	Individual
Compensation options	No
Activities and/or instructional formats	Internship activities, online coaching / supervision, online education
Required literature / description of learning material	N/A
Required software / required materials	Teams, OnderwijsOnline
Extra contributions (TER 2.7)	N/A

3.	*Examination*
Name (modular) exam	Third Year Internship
Code (modular) exam	**FTIFTI1A.5**
Assessment criteria	Entrepreneurial behavior with innovative and creative capacity Collaborative capacity Reflective capacity Intercultural capacity Investigative capacity Professional products for the company Entry requirement for the Criterium Based Interview (CBI) is a sufficient portfolio
Exam and modular exam format(s) (type of exam)	Portfolio and Criterium Based Interview
Individual /group	Individual
Number of examiners	1
Exam period	P1 and P2, P3 and P4
Resit period	P1 and P2, P3 and P4 For the portfolio: If sufficient, the student has the CBI. If insufficient, the student has a feedback session. Within 2 weeks after the portfolio feedback session the student hands in the final version of the portfolio. If the final version is insufficient, the student starts a new third year internship in a next semester. For the CBI: If insufficient, the student resits the CBI within 1 week after the first attempt. An insufficient grade for the third year internship results in starting a new third year internship in a next semester.
Duration exam	N/A
Permitted resources / aids	N/A
Minimum result	5.5

Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	N/A
Discussion and review	Via supervisor

Lecture/ contact hours							
		Period 1/ 2 and 3/4					
Lecture week							
N/A							

Changes compared to last year	None
Date from which the SU will no longer be offered	N/A.

G-cluster

GPM1 - Project Integrated communication

1.	*General information*
Name of study unit	Project Integrated communication
Code for study unit	GPM1
Degree programme and target group	CS, G-cluster
Teaching period	P1-P2/P3-P4
ECTS credits and Study load	**Study load: 5 EC**
Entry requirements for study unit	General entry requirements for G-cluster apply

Study load: 5 EC

	Number of hours on the clock:
Scheduled contact time	**9,75**
Time for self study	**130,25**
Total study load (hours)	**140**

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1. Analysing and researching 2. Developing communication policies and advising on them 3. Planning and organising
General description	During the whole semester students will work in pairs and write an Integrated Communication plan for an external organisation. The plan contains an integrated vision on the strategic communication, including a media plan, a public relations plan and the creative execution of the communication strategy. All pairs will develop an Integrated Communication advice for the same client. The project is aimed at applying all knowledge and insight gained during the modules offered in the G-cluster, and skills acquired during previous years. During the entire process student will be coached by a lecturer.
Cohesion	The Project is a summation of all skills and knowledge acquired before G-cluster and a general repetition for the Graduation Assignment. Students will be supported by supervisors and have short cycled project modules to help them gain and apply their knowledge and skills to the project, as well as themed modules. On top of that they will be supported with Personal Leadership to work on their personal and professional skills.
Mandatory participation	Participation is highly recommended
Maximum number of participants	N.A.
Compensation options	No

Activities and/or instructional formats	Lectures, coaching.
Required literature / description of learning material	Lectures and client documents will be on OnderwijsOnline, literature depends on communication of the client.
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	**Examination**

Name (modular) exam	Project Integrated Communication	
Code (modular) exam	**GPM1PIC1A.0**	**GPM1PIC1A.6**
Assessment criteria	The student's communication advice is based on research findings, developments, theory, knowledge and creativity. It also gives the solution to the defined problem and will help the client to achieve the organisation's objectives and strategy. The student independently carries out the design, budgeting, production, planning and implementation of communication means. The student integrates social, sustainable and ethical context into policy and advice. The student shows a professional attitude by being cooperative and open to different ideas and values. The student uses English at CEF level C1 in product and presentation. The student is able to convincingly present the communication advice by using professional and creative presentation techniques.	
Exam and modular exam format(s) (type of exam)	Communication advice	Presentation
Individual / group	Couple	Individual
Number of examiners	1	1
Exam period	P1/2 or P3/4	P1/2 or P3/4
Resit period	P1/2 or P3/4	P1/2 or P3/4
Duration exam	NA	30 minutes
Permitted resources / aids	NA	NA
Minimum result	5.5	5.5
Weight factor of modular exam	70% of the SU	30% of the SU
Method of enrolment for exam / enrolment period	NA	NA
Discussion and review	Students receive feedback on the assessment form. Discussion and review on indivdual/couples basis.	Students receive feedback on the assessment form. Discussion and review on indivdual/couples basis

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Lecture/ contact hours																			
	Period 1-2 / 3-4																		
lecture week	1	2	3	4	5	6	7	8	9	1	2	3	4	5	6	7	8	9	10
Kick-off	4																		
Coaching*		1			1						1		1		1				
Lecture strategy											2		1	1					

*Number of hours per project pair

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

GPM2 - The Research Proposal

1.	*General information*
Name of study unit	The Research Proposal
Code for study unit	GPM2
Degree programme and target group	CS, G-cluster
Teaching period	P1 or P3.
ECTS credits and Study load	**Study load: 2,5 EC**

Within the ECTS credits and Study load cell:

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	10,5
Time for self study	59,5
Total study load (hours)	70

Entry requirements for study unit	General entry requirements for G-cluster apply

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	• Context and Strategy
General description	The student puts into practice his/her expertise in drawing up a research proposal for a client to eventually come up with an answer to (a) question(s) to advise on how to reach the clients objectives. He/she shows to have at his/her disposal the following competencies in this field: problem recognition, a description and analysis of the problem and setting up and conducting a research to advise on solving it.
Cohesion	GPM1-PIC1A
Mandatory participation	N.A.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Desk research, field research, writing a proposal. Lectures, tutoring and feedback.
Required literature / description of learning material	Checklist and explanation for setting up a graduation proposal for your graduation assignment (GA), version 2.1 on #OnderwijsOnline.
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

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3.	*Examination*
Name (modular) exam	The Research Proposal
Code (modular) exam	**GPM2-TRP1A.5**
Assessment criteria	Student orientates himself on the problem, performs preliminary research and defines the problem adequately Student formulates the objective of the research and the research- and advisory questions Student **substantiates** his/her chosen **methodology** and consequences of the choices made The student's **proposal shows a plan for implementation** of the research Student delivers a complete research proposal (NB: including communication, bibliography, miscellaneous, appendices).
Exam and modular exam format(s) (type of exam)	Assignment for submission.
Individual / group	group
Number of examiners	1
Exam period	LW 1.3 / LW 3.3
Resit period	LW 1.4 / LW 3.4
Duration exam	Lecture period 1/3; consisting of lectures, tutoring and feedback.
Permitted resources / aids	NA
Minimum result	For the research proposal a "go" is required, the minimum passing score is 5,5
Weight factor of modular exam	Research Proposal: weighting factor 100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	Students will receive an assessment-form, feedback in the document and have time in week 3 and 4 to consult the lecturer.

Lecture/ contact hours							
	Period 1 or 3						
lecture week	1	2	3	4	5	6	7
lectures	2/2	2/2					
tutoring			2	2			

Changes compared to last year	Participation has changed from 'mandatory' to N.A.
Date from which the SU will no longer be offered	N.A.

GPM3 - Content Based Visual Communication

1.	General information
Name of study unit	Content Based Visual Communication
Code for study unit	GPM3
Degree programme and target group	CS, G-cluster
Teaching period	P1 or P3
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	General entry requirements for G-cluster apply

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	24
Time for self study	46
Total study load (hours)	70

2.	Content and organisation
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1.Analysing and researching 2.Developing communication policies and advising on them 4.Creating and producing
General description	This course is about branding and visual communication. In groups of two, students analyse a brand according to given theory and create a visual translation of the brand into a communication product. By connecting brand management and principals of design management students translate insights in the brand into visual communication. Analysing the brand is crucial to make statements in the visual expression of the brand, therefore students create deep insights in brand, markets and clients
Cohesion	This module is part of G-cluster and supports the Project on Shell
Mandatory participation	N.A.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Kick-off lecture on branding, instructions on design (PhotoShop/InDesign) and coaching/tutoring on the brandbook and brand research

Required literature / description of learning material					
9780415665193	1st edition (2012)	Positioning the Brand	Rik Riezebos, Jaap van der Grinten	Routledge	
		How to create a professional magazine lay-out	Otto Coster	Envatotuts+	work with the url https://design.tutsplus.com/tutorials/how-to-create-a-professional-magazine-layout--vector-3702
9781568989693	2nd edition 2010	Thinking with Type, A critical	Ellen Lupton	Princeton Architectural Press, NY	work with the url thinkingwithtype.com

		guide for designers, writers, editors & students			
Required software / required materials	PhotoShop and InDesign (available on school computers)				
Extra contributions (TER 2.7)	N.A.				

3.	***Examination***

Name (modular) exam	Content Based Visual Communication
Code (modular) exam	GPM3VCO1A.6
Assessment criteria	• The student can clearly inventarise, analyse, interpret, judge and explain strategic goals through means of report and design using related information from relevant sources. • On grounds of knowledge in the field of visual communication and design the student is able to position and translate communication strategies into visualisation and concepts. • The student is able to analyse, reflect on and assess visual concepts and presentation with regard to the basics of strategic communications • Students are able to realize a report, concept and a final product that convinces with its visual communicative appearance.
Exam and modular exam format(s) (type of exam)	Presentation
Individual / group	group
Number of examiners	2
Exam period	P1/P3
Resit period	P2/P4
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours							
	Period 1/3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
				4	4	4	4

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

GMP4 - Creative Execution

1.	*General information*
Name of study unit	Creative Execution
Code for study unit	GPM4
Degree programme and target group	CS, G-cluster
Teaching period	P2 or P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	46
Time for self study	24
Total study load (hours)	70

Entry requirements for study unit	General entry requirements for G-cluster apply

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	4. Creating and producing 5. Representing
General description	CEFR Writing in English, level C1+ Learning outcomes **The student** • can apply insight into relevant trends and developments in executional products (a magazine); • understands and can utilise the most appropriate media creation tools, characteristics and conventions; • can utilise multiple media and technologies, and knows how to judge their effectiveness a priori as well as assess their impact; • can display personal views and understanding of the communication profession and subject knowledge; • can independently carry out the design, implementation and production of communication means; • is able to work with experts (the printing house) in order to produce the product; • can view failure as an opportunity to learn and understands that 'creativity and innovation' is a long-term, cyclical process of small successes and frequent mistakes (peer review); • can demonstrate initiative to advance skills towards a professional level. **Creative Execution** Students can relate to the communication professional by analysing, conceiving, writing, editing, designing, producing and presenting a professional editorial product (magazine) for a specific target group.

	Students can reflect on their own professional and creative contribution and on the contribution of their peers. **Feature Writing** Individually students will write text material - editorials and features - for publication. Topics / features will relate to trends in communication and to the editorial concept of the group's magazine; also, they will reflect the student's personal views, experience and research, and will be focused on a specific target audience. Students will apply theory and writing techniques discussed in class as well as research feature-writing techniques. Student will reflect on their own work and review the work of their peers. Only original work will be accepted (Ephorus). **Editorial Design** In order to design a professional magazine, students work as editors in groups. The editors will use their clean/corrected texts, create an editorial concept and discuss the visual communicative description (tone of voice; genre; general attitude; look and feel) which matches the concept, based on magazine-design research and discussions. A moodboard will illustrate the editorial concept. Based on the moodboard, the concept and the available texts, a storyboard will be made to sketch the routing of the written content . An Indesign magazine document will be set up based on the moodboard and storyboard. Each group will define and select its visual language 'tools' (typefaces, use of typefaces, colours, images, use of white space and paper quality) matching the editorial concept in order to set up the tone of voice. Each magazine will be professionally designed and technically prepared for high res. printing. The final product will be presented as a printed issue. **Recommended literature feature writing:** Tanner S., Kasinger M. and Richardson N. Feature writing, telling the story. Third edition (2017). Australia & New Zealand: Oxford University Press. **Recommended information about typography and editorial design**: http://www.thinkingwithtype.com
Cohesion	with first- and second-year language and design modules
Mandatory participation	NA
Maximum number of participants	N.A.
Compensation options	NA
Activities and/or instructional formats	in-class lectures, in-class (peer) feedback and assessment
Required literature / description of learning material	to be found on #OO
Required software / required materials	NA
Extra contributions (TER 2.7)	NA

3.	**_Examination_**	
Name (modular) exam	Feature Writing	Feature Writing
Code (modular) exam	**GPM4CRE1A.8**	**GPM4CRE1A.9**
Assessment criteria	**Feature Writing** Students can express themselves in clear, smooth-flowing, well-structured text, expressing points of view at some length. Students can write articles about complex subjects, underlining what they consider to be salient issues. Students can select a style appropriate to the reader in mind (CEFR writing C1+). The student can apply theory and writing techniques discussed in class. The student can review the work of their peers.	
Exam and modular exam format(s) (type of exam)	Portfolio	Continuous assessment/participation: Peer review
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	P2/P4	P2/P4
Resit period	P2/P4	P2/P4
Duration exam	NA.	NA.
Permitted resources / aids	NA	NA
Minimum result	5.5	this is tick in Alluris
Weight factor of modular exam	60%	0%
Method of enrolment for exam / enrolment period	Participation is enrolment	Participation is enrolment
Discussion and review	With lecturer	With lecturer

Name (modular) exam	Editorial Design	Editorial Design
Code (modular) exam	**GPM4CRE1A.5**	**GPM4CRE1A.7**
Assessment criteria	**Editorial Design** The student shows an editorial concept that matches the visual concept (shown on a moodboard). The student shows that the editorial concept matches the routing and visual planning of the magazine (shown on a complete storyboard). The students show that the editorial concept matches the visual language of the completed magazine: proven by convincing design: a well-directed balance between content, photography, typography, colour, page-size, white space, paper and print quality.	
Exam and modular exam format(s) (type of exam)	Assignment for submission: magazine	Assignment for submission
Individual / group	Group	Individual
Number of examiners	1	1
Exam period	P2/P4	P2/P4
Resit period	P2/P4	P2/P4
Duration exam	NA	NA

Permitted resources / aids	NA	NA
Minimum result	5.5	√
Weight factor of modular exam	40%	0%
Method of enrolment for exam / enrolment period	Participation is enrolment	Participation is enrolment
Discussion and review	With lecturer	With lecturer

Lecture/ contact hours														
	Period 1 or 3							Period 2 or 4						
Lecture period 2 or 4	1	2	3	4	5	6	7	1	2	3	4	5	6	7
Feature writing							4	3	3	3	3	2	2	1
Editorial design								2	2	2	2	2	3	2

Changes compared to last year	minimum result for **GPM4CRE1A.9** changed
Date from which the SU will no longer be offered	NA

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GPM5 - Campaign calculation & planning

1.	*General information*
Name of study unit	Campaign calculation & planning (GPM5)
Code for study unit	GPM5
Degree programme and target group	CS, G-cluster
Teaching period	P1 / P3
ECTS credits and Study load	**Study load:** 2,5 **EC**

Study load: 2,5 **EC**

	Number of hours on the clock:
Scheduled contact time	9
Time for self study	61
Total study load (hours)	**70**

Entry requirements for study unit	General entry requirements for G-cluster apply

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	2. Developing communication policies and advising on them 3. Planning and organising
General description	**Learning outcome:** Can advise and write a substantiated Campaign calculation & planning chapter about how the media strategy should be implemented within realistic resources and constraints. After completing this module, you will be able to make clear which resources are needed (budget provision) and for which means (budget allocation), in order to achieve the desired communications effects (accountability). And in particular, how can the investment be earned back (Return of Investment – ROI)? In the accountability classes you will therefore learn how to draw up a realistic offer for a means of communication. What's more, you will gain insight into calculating the results of your campaign by using KPI's.
Cohesion	GPM1, GTM4
Mandatory participation	Highly recommended
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures, tutoring
Required literature / description of learning material	Materials (instruction / slides / articles) available on Onderwijs Online.

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Required software / required materials	NA
Extra contributions (TER 2.7)	NA

3.	**Examination**
Name (modular) exam	Campaign calculation & planning
Code (modular) exam	**GPM5CCA1A.5**
Assessment criteria	- Relevant Media objectives are described correctly - Media insertion (planning) schedule is shown and substantiated (from research and sources) and fits the strategy and means as advised - Budget (production and media costs) for the campaign is shown and calculated correctly, fits the objectives and sources are shown - Funnel of response - and if applicable- sales is shown, realistic and calculated correctly, and supported by sources - KPI's for the campaign are correctly described and linked to media as advised - PRE- ROI of the campaign advised is calculated correctly and/or explained clearly - Organisational and/or social consequences of campaign advised are addressed and explained
Exam and modular exam format(s) (type of exam)	Assignment for submission
Individual / group	In pairs
Number of examiners	1
Exam period	P2/P4
Resit period	P2/P4
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours														
	Period 1 or 3							Period 2 or 4						
Lecture period 1&2 (Sep)-lecture week	1	2	3	4	5	6	7	1	2	3	4	5	6	7
Coaching(15 min per project group)									4	4	4	4	4	
Lectures								2		2				

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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GTM1 - Trends in Global Business

1.	*General information*
Name of study unit	Trends in Global Business
Code for study unit	GTM1
Degree programme and target group	Communication Studies
Teaching period	P1 - P2 or P3 – P4
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	General entry requirements for G-cluster apply

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	13,5
Time for self study	56,5 (incl. peer feedback and assessment of peer products)
Total study load (hours)	70

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1. Analysing and researching
General description	This course is about trend watching. Specifically on trends relevant for individual growth in being/becoming a communication professional, but also on trends which are relevant to the communication environment of organisations and the communication business. The student studies relevant trends and creates his/her own opinion in the issues. He/she relates them to his/her own situation and his/her role in the business by writing an essay (could be blogs/vlogs too) and reflecting on essays of other students by means of peer review.
Cohesion	This is a themed module in G-cluster
Mandatory participation	Yes, participation of a minimum of 80% of the lessons is compulsory. Feednack session is also compulsory.
Maximum number of participants	N.A.
Compensation options	N.A.
Activities and/or instructional formats	Lectures, feedback sessions on peerproducts
Required literature / description of learning material	Lectures
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	Examination
Name (modular) exam	Trends in Global Business
Code (modular) exam	**GTM1TGB1A.5**
Assessment criteria	• Student orientates himself on trends in global business and describes trends based on desk and field research. • Student is able to analyse the trend based on multiple sources descending from appropriate theories, general/public news and interviews with relevant professionals • Student creates his/her own opinion on the chosen issues and relates this to consequences for the communication profession in general and his/her professional career in particular and his/her individual ambitions • Student is able to give constructive feedback on peer students products using given criteria.
Exam and modular exam format(s) (type of exam)	Assignment for submission
Individual / group	Individual
Number of examiners	1
Exam period	P1/P3
Resit period	P2/P4
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours														
		Period 1 or 3						Period 2 or 4						
Lecture period 1&2 (Sep)	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**1**	**2**	**3**	**4**	**5**	**6**	**7**
Classes	3	3												
Tutoring/(peer)feedback	8	4												

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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GTM2 - Personal Leadership

1.	*General information*
Name of study unit	Personal Leadership
Code for study unit	GTM2
Degree programme and target group	Communication Studies
Teaching period	P0, P1, P2, P3 and P4
ECTS credits and Study load	**Study load:** 5 **EC**
Entry requirements for study unit	General entry requirements for G-cluster apply

Study load: 5 **EC**

	Number of hours on the clock:
Scheduled contact time	68
Time for self study	72
Total study load (hours)	140

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	5 : Representing
General description	Personal leadership focusses on shaping your own future. Based on getting to know yourself and your possibilities, the student creates a personal portfolio and a manifesto. Students challenge themselves and learn from theory and practice. Workshops, lectures, trainings and personal coaching are part of the teaching methods.
Cohesion	Personal and professional development throughout the whole curriculum
Mandatory participation	Bootcamp and 80% of the lectures/workshops is mandatory
Maximum number of participants	*30*
Compensation options	No
Activities and/or instructional formats	Lectures, seminars, workshops, coaching sessions, presentations, bootcamp
Required literature / description of learning material	Study manual
Required software / required materials	NA
Extra contributions (TER 2.7)	NA

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3.	***Examination***
Name (modular) exam	Personal Portfolio
Code (modular) exam	**GTM2-PEL1A.8**
Assessment criteria	1. I determine my personal strengths and challenges and formulate an action plan, based on a personality test and other tools 2. I show professional behaviour (time management, professional communication, giving and receiving feedback) in any network, and reflect on my behaviour. 3. I write an authentic personal manifesto to demonstrate commitment to personal development as a lifelong process 4. I apply models and theories relevant to my own learning process (student analyses the interaction between others and themselves) 5. I can brand myself to the labour market with a professional profile Please note the following: attendance is compulsory. When the student does not meet the attendance criteria, the student has to resit the whole module in the next semester. If the written portfolio is assessed as insufficient, there is one re-sit possible in the same semester. Maximum grade for the re-sit is 6. If the re-sit is insufficient, student has to re-sit the whole module. This means the student has 4 assessment opportunities per year (instead of 2). If you fail to be present at boot camp or part of the boot camp, re-sit is only possible under certain circumstances, to be discussed with both teachers.
Exam and modular exam format(s) (type of exam)	Portfolio (including compulsory attendance boot camp)
Individual / group	Individual
Number of examiners	1
Exam period	P2/P4
Resit period	P2/P4
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	Contact teacher

Lecture/ contact hours															
	Period 1 or 3								Period 2 or 4						
Lecture weeks	0	1	2	3	4	5	6	7	1	2	3	4	5	6	7
	16	4	4	4	4	4	4	3	4	4	4	4	8		3

Changes compared to last year	NA
Date from which the SU will no longer be offered	NA

GTM3 - Online Management

1.	*General information*
Name of study unit	Online Management
Code for study unit	GTM3
Degree programme and target group	G-cluster
Teaching period	P1 + P3
ECTS credits and Study load	**Study load:** 2,5 **EC**

Study load: 2,5 **EC**

	Number of hours on the clock:
Scheduled contact time	10,5
Time for self study	59,5
Total study load (hours)	70

Entry requirements for study unit	General entry requirements for G-cluster apply

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1. Analysing and researching 2. Developing communication policies and advising on them
General description	We will show the student how important online is in professional communication. The student can successfully apply online resources (for example; google analytics, web monitoring tools, big data) to analyse a question / problem of a (fictional) client and based on this analysis advising the client, which results in an advisory and (practical) content (implementation) plan.
Cohesion	The course elaborates on earlier online modules like in Digital Marketing in A cluster, Content Creator in B cluster and Magazine Project in C cluster.
Mandatory participation	N.A.
Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures and workshops
Required literature / description of learning material	N.A.
Required software / required materials	Google Garage (online google course)
Extra contributions (TER 2.7)	N.A.

3.	*Examination*
Name (modular) exam	Portfolio Online
Code (modular) exam	GTM3ONL1A.8
Assessment criteria	- Students **signal relevant trends and developments** (concerning online communication) from diverse sources and translate these into a **relevant advice**. - Student **substantiates** which online tools **were used/ weren't used** for the **problem analysis**. - Students have **applied** the online tools **correctly**. - Student writes a **clear** advisory and implementation plan appropriate to the case and **logically following** from the **analysis**. - Student writes a viable / feasible implementation plan.
Exam and modular exam format(s) (type of exam)	Portfolio, including practical assignments and communication.
Individual / group	group
Number of examiners	1
Exam period	P1/P3
Resit period	P1/P3
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours														
	Period 1 or 3							Period 2 or 4						
	1	2	3	4	5	6	7	1	2	3	4	5	6	7
GTM3ONL1A					2/2/2	2/2/2								

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

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GTM4 - Converged Media Strategy

1.	*General information*
Name of study unit	Converged Media Strategy
Code for study unit	GTM4
Degree programme and target group	Communication Studies
Teaching period	P2/P4
ECTS credits and Study load	**Study load:** 2,5 **EC**
Entry requirements for study unit	General entry requirements for G-cluster apply Marketing Communication, Me and the Media

Study load table:

	Number of hours on the clock:
Scheduled contact time	15
Time for self study	55
Total study load (hours)	**70**

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	2: Developing communication policies and advising on them.
General description	In this module student learns to develop a converged media strategy plan based on an analysis of a real case study and present it in a professional product (for example report, presentation, or other relevant forms). The topics of the module include: 1. Communication problems and objectives 2. Customer journey process 3. Paid, owned and earned media 4. Transmedia storytelling After completion of this module students can 1. analyse a communication problem based on a real case study by using theories. 2. formulate communication objectives based on the analysed problems. 3. choose appropriate media platforms to achieve the formulated communication goals. 4. develop strategies to integrate the chosen media platforms and present them (oral or written) in the form of a converged media strategy plan.
Cohesion	GPM5
Mandatory participation	Participation is highly recommended

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Maximum number of participants	N.A.
Compensation options	No
Activities and/or instructional formats	Lectures
Required literature / description of learning material	Deuze, M. (2013) Convergence culture in the creative industries. *International Journal of Cultural Studies*, 10 (2), 243-26. Available at: http://journals.sagepub.com/doi/abs/10.1177/1367877907076793 Clow, Kenneth E. & Donald E. Baack (2016) Advertising Campaign Management. *Integrated Advertising, Promotion, and Marketing Communications*, *7th Edition.* Essex: Pearson, **pp. 140-144.** Molson Beer Campaign (2015) Institute of Communication Agencies (2015). *Molson Coors: Molson Canadian.* Retrieved from http://warc.com A pdf is available on Scholar (Map Study Material) *Video links:* http://www.dailymail.co.uk/video/news/video-1102827/Molson-beer-fridge-opens-sing-O-Canada.html https://www.youtube.com/channel/UCAZB7Eyyn2-SuZuKhR0JBqg Lemon, Katherine N. & Peter C. Verhoef (2016). Understanding Customer Experience Throughout the Customer Journey. *Journal of Marketing: AMA/MSI Special Issue*, 80 (November), 69–96. Available at: https://www.ama.org/publications/JournalOfMarketing/Documents/jm.15.0420-understanding-customer-experience-customer-journey.pdf Rosenbaum, M. S., Otalora, M. L., & Ramírez, G. C. (2017). How to create a realistic customer journey map. *Business Horizons*, *60*(1), 143-150. Available at: http://www.sciencedirect.com/science/article/pii/S0007681316300982 Clow, Kenneth E. & Donald E. Baack (2016) Buyer Behaviours. *Integrated Advertising, Promotion, and Marketing Communications*, *7th Edition.* Essex: Pearson, **pp. 74-92.** Video link: https://www.youtube.com/watch?v=mSxpVRo3BLg Example customer journey maps: http://blog.uxeria.com/en/10-most-interesting-examples-of-customer-journey-maps/ https://uxpressia.com/templates https://youtu.be/x2z4FKrWU6M Demers, J. (2013) *How To Execute A Converged Media Content Strategy (And Why You Should).* Retrieved from https://www.forbes.com/sites/jaysondemers/2013/09/11/how-to-design-and-execute-a-converged-media-content-strategy-and-why-you-should/2/#3e05ce334b3a Chapter 7, 8 and 9 of Clow, Kenneth E. & Donald E. Baack (2016) *Integrated Advertising, Promotion, and Marketing Communications*, *7th Edition.* Essex: Pearson, **pp. 140-144.** *Case studies*

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	Shell's Global #makethefuture Campaign (2016) https://www.mediacom.com/uk/article/index?id=make-the-future Pratten, R. (2015) *Getting Started with Transmedia Storytelling.* *A practical guide for beginners*, 2nd edition. Retrieved from https://s3.amazonaws.com/academia.edu.documents/45791832/gettingstartedintransmediastorytell.pdf.pdf?AWSAccessKeyId=AKIAIWOWYYGZ2Y53UL3A&Expires=1508320948&Signature=ro3kMHWgvUUZkK7TrsPK3S2L8m0%3D&response-content-disposition=inline%3B%20filename%3DGetting_Started_with_Transmedia_Storytel.pdf *Case studies:* Scolari, C. A. (2013). Lostology: Transmedia storytelling and expansion/compression strategies. *Semiotica*, *2013*(195), 45-68. Available at: https://repositori.upf.edu/bitstream/handle/10230/26243/scolary_sem_lostology.pdf?sequence=1 Bourdaa, M. (2014). This is not marketing. This is HBO: Branding HBO with transmedia storytelling. *Networking Knowledge: Journal of the MeCCSA Postgraduate Network*, *7*(1). Available at: *https://ojs.meccsa.org.uk/index.php/netknow/article/view/328/160* Video links: True Blood revelation https://www.youtube.com/watch?v=RE0Z_MP7bBA Costa-Sánchez, C. (2014). Transmedia storytelling, an ally of corporate communication:# Dropped by Heineken case study. *Communication & Society*, 27 (3), 127-150. Available at *www.comunicacionysociedad.com/descarga_doc.php?art_id=504* Heineken "dropped" by Wieden & Kennedy Amsterdam https://www.campaignlive.co.uk/article/heineken-dropped-wieden-kennedy-amsterdam/1184732
Required software / required materials	See literature
Extra contributions (TER 2.7)	N.A.

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3.	*Examination*
Name (modular) exam	Converged Media Report
Code (modular) exam	**GTM4CMS1A.7**
Assessment criteria	1. The communication problem is clearly defined by using theories and supported by facts. 2. Communication objectives are formulated by using SMART criteria and are informed by theories and address specific level of communication (knowledge, attitude and behaviour). 3. The choice of the media is well argued by explaining the characteristics of each media platform informed by theories and how it is relevant for achieving the formulated communication objectives. 4. It is argued how the convergence of the chosen media platforms will help to achieve the communication objectives.
Exam and modular exam format(s) (type of exam)	Report and Presentation
Individual / group	50% individual and 50% in pair[*]
Number of examiners	1
Exam period	T2/T4
Resit period	T5
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

[*] The professional product will be assessed in two parts: 50% is a written part that is developed in pair and another 50% is an individual presentation. Each part has to have a minimum grade of 5,5 to pass.

Lecture/ contact hours															
		Period 1 or 3							Period 2 or 4						
Lecture period	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**1**	**2**	**3**	**4**	**5**	**6**	**7**
										3 3 3	3 3 5			

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

GTM5 - Public Relations

1.	*General information*
Name of study unit	Public Relations
Code for study unit	GTM5
Degree programme and target group	Communication Studies
Teaching period	P2 and P4
ECTS credits and Study load	**Study load: 2.5 EC**
Entry requirements for study unit	N.A.

Within the ECTS credits and Study load section:

Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	30
Time for self study	40
Total study load (hours)	**70**

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	5.Representing
General description	This module is connected to the main project. Students will write a Media Relations Plan, develop a PR stunt and write and present a press statement.
Cohesion	This module is connected to GPM1
Mandatory participation	Yes
Maximum number of participants	*30*
Compensation options	No
Activities and/or instructional formats	Lectures, workshops, seminars
Required literature / description of learning material	Study manual and slides
Required software / required materials	NA
Extra contributions (TER 2.7)	NA

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3.	*Examination*	
Name (modular) exam	Media Relations Plan	Press Statement (video)
Code (modular) exam	**GTM5PRM1A.5**	**GTM5PRM1A.4**
Assessment criteria	1. I can represent the organization in a professional way in any situation where oral explanation is necessary. 2. I can create understanding within the organization with solid argumentation for my opinion about a chosen PR topic. 3. I can create a PR stunt for the project of G-cluster that will meet the PR objectives and the overall goals of the project and present it.	
Exam and modular exam format(s) (type of exam)	Assignment for submission.	Oral exam
Individual / group	Group	Individual
Number of examiners	1	1
Exam period	P2/P4	P2/P4
Resit period	P2/P4	P2/P4
Duration exam	NA	10 minutes
Permitted resources / aids	NA	NA
Minimum result	5.5	5.5
Weight factor of modular exam	50%	50%
Method of enrolment for exam / enrolment period	NA	NA
Discussion and review	Contact teacher	Contact teacher

Lecture/ contact hours								
		Period 2 or 4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	
contact hours					15	15		

Changes compared to last year	None
Date from which the SU will no longer be offered	NA

H-cluster

HGA - Graduation assignment (IT3)

1.	*General information*
Name of study unit	Graduation Assignment (Integrated exam at level 3)
Code for study unit	HGA
Degree programme and target group	CS, H-cluster
Teaching period	P1+P2 or P3+P4
ECTS credits and Study load	**Study load: 30 EC**
Entry requirements for study unit	Students can only start their GA after having completed all their C, D, E, F and G clusters. In exceptional circumstances the Department Director can decide to waive this rule. Before applying for this exception, students must consult the SSCC (Main Phase).

Within the ECTS row:

	Number of hours on the clock:
Scheduled contact time	
Time for self-study	
Total study load (hours)	840

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	1. Analysing and researching 2. Developing and advising on communication policy 3. Planning and organizing 5. Representing Research, advice and presentation
General description	The student puts into practice his/her expertise in the specific field of his/her study programme. He/she shows to have at his/her disposal the following competencies in this field: problem recognition, a description and analysis of the problem and solving it. To that end the student comes with a planned solution to a problem on a strategic level that is relevant to his/her study programme, while making use of competencies acquired during the study programme. Based on a thorough analysis, strategy, policy and an implementation schedule need to be formulated together with the financial consequences of its execution. Arnhem Business School requires a minimum of international experience during the study programme: each student must have been exposed to at least one different cultural background. We advise students to go abroad at least two semesters, abroad meaning another country than the student's country of origin, and not the Netherlands. Foreign CS students have to go abroad for at least one semester (abroad being not the Netherlands or the country of origin). Dutch CS

	students do their E and F cluster abroad (abroad being not the Netherlands)
Cohesion	The level of this SU is: 3
	Students will make use of competencies acquired during the study programme and apply them.
Mandatory participation	For this SU attendance is compulsory
Maximum number of participants	1
Compensation options	N.A.
Activities and/or instructional formats	GA- feedback morning for students doing their GA in the Netherlands
Required literature / description of learning material	Students will use at least 5 resources Supervision and Intervision
Required software / required materials	N.A.
Extra contributions (TER 2.7)	N.A.

3.	*Examination*
Name (modular) exam	Graduation Assignment
Code (modular) exam	**HGAASS1A.7**
Assessment criteria	**Product** • Student's methods, analysis and explanation are clear. • Student **substantiates** his/her recommendations with relevant information from **research**. • The **solutions provided** by the student will help achieve the organization's objectives and strategy. • The student's **plan for implementation** sets out **financial, organizational and social implications**. • Student correctly **applies relevant developments**, **theory and knowledge** in the recommendation. • The choices with regard to strategy and communication tools are surprising and original. **Oral Exam** • Presentation offers substantive **added value**. • The form and substance of the presentation evidence creativity and originality on the student's part. • The student uses professional presentation techniques • During the interview, student puts forward **arguments to justify** the **research** method and choices made in the recommendation**.** • Student displays **his/her own views** of profession and subject; knowledge and understanding. • Student is able to provide persuasive and clear answers to questions. The student shows himself/herself to be a true professional (ambassador, professionalism) **Process** • Student has **independently** defined the **communication problem**.

	• Student has created **support** at all levels (internally and externally) by listening, interviewing, persuading and negotiating. • Student has the ability to **reflect** on his/her own actions. • Student completed the **research process** independently, including planning the process, selecting sources and choosing the research method. • Student acts independently, shows initiative and does what he/she promises. Student can only take the oral exam if the product (report) and process are at least 5.5. If not, the oral part of the exam will be replaced by a feedback session.
Exam and modular exam format(s) (type of exam)	Advice and Presentation
Individual / group	Individual
Number of examiners	2
Exam period	Dates are preliminary being set by the GA Coordinator
Resit period	The student has one resit possibility regarding the report and oral defense. The resit period is 10 weeks; this is the lecture period 1 or 3 following the ga period. The details of the resit (moments of submission and exam) are scheduled in consultation with the supervisor. Supervision is minimal during a resit period. This supervision will not occur during the lecturer's holiday periods.
Duration exam	Student is working fulltime during one semester at an external organisation on his/her Graduation Assignment. For the presentation and oral exam 1.5 hour is scheduled.
Permitted resources / aids	N.A.
Minimum result	For every part of the Exam (Product, Presentation, Oral exam and Process) and every criterion within these parts a minimum of 5.5 is required
Weight factor of modular exam	Product (report) weighting factor 60% Oral exam weighting factor 25% Process weighting factor 15%
Method of enrolment for exam / enrolment period	N.A.
Discussion and review	N.A.

Lecture/ contact hours	NA						
				Period			
Lecture week	1	2	3	4	5	6	7

Changes compared to last year	enddate added
Date from which the SU will no longer be offered	February 2022

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Electives

ECC3 Dutch - Elective Dutch 3

1. *General information*	
Name of study unit	*Dutch for Business 3: Internship in the Netherlands*
Code for study unit	ECC3 Dutch
Degree programme and target group	IB, CS
Teaching period	P1 / P3
ECTS credits and Study load	Study load: 2,5.. EC
Entry requirements for study unit	The student has proven to possess an active command of Dutch on CEFR level A1 for business purposes, either by having passed IB1's ECCNED1A and ECCNED2A or by an entry test.

Study load: 2,5.. EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

2. *Content and organisation*	
Professional task	Communicate (verbally and in written) in Dutch at CEFR A2-level.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** **Primary (meet level 2):** WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting **CS:** Body of Knowledge: 6 - Language

General description	Student produces language products in Dutch at CEFR A2-level for both general and business communication purposes. The products contain both spoken and written language. Student learns grammar and vocabulary that is needed to successfully deliver the language products.
Cohesion	This study unit is the third in the row of 8 study units. All study units ECCNED are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes. Participation in language assignments in class is part of the portfolio assessment. 80% participation is mandatory.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Verbruggen, K & Hoogvorst W. (2014). Start.nl – deel 2. Dutch for beginners. Bussum: Coutinho (ISBN 9789046903797)
Required software / required materials	OnderwijsOnline
Extra contributions (TER 2.7)	NA

3. *Examination*		
Name (modular) exam	Dutch 3 Written exam	Dutch 3 Portfolio
Code (modular) exam	ECC NED3A.2	ECC NED3A.8
Assessment criteria	The student shows the ability to use quite correct <u>grammar</u> in short and simple sentences on level CEFR A2. The student shows the ability to use simple and quite correct (business) <u>vocabulary</u> on level CEFR A2. The student shows the ability to <u>communicate</u> (orally and/or in written) at CEFR A2-level in simple and routine tasks requiring a simple and direct exchange of information on familiar, routine and business matters.	
Exam and modular exam format(s) (type of exam)	Practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T1 and/or T3	P1 and/or P3
Resit period	T3 and/or T4	P1 and/or P3

Duration exam	90 minutes	NA
Permitted resources / aids	None	NA
Minimum result	5.5	5.5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation is enrolment
Discussion and review	During exam review	With lecturer

Lecture/ contact hours							
	Period 1 / 3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECC NED3A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	Several changes in 2. Content and organisation
Date from which the SU will no longer be offered	NA

ECC4 Dutch - Elective Dutch 4

1. *General information*	
Name of study unit	*Dutch for Business 4: Job interview: cover letter and CV*
Code for study unit	ECC4 Dutch
Degree programme and target group	IB & CS
Teaching period	P2 / P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	21
Time for self study	49
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of Dutch on CEFR level A1 for business purposes, either by having passed IB1's ECCNED1A and ECCNED2A or by an entry test.

2. *Content and organisation*	
Professional task	Communicate (verbally and in written) in Dutch at CEFR A2+-level.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** **Primary (meet level 2):** WW5: Use one or two additional languages to facilitate international business **Secondary (will be assessed as well)**: LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge: 6 - Language
General description	Student produces language products in Dutch at CEFR A2+-level for both general and business communication purposes. The products contain both spoken and written language. Student learns grammar and vocabulary that is needed to successfully deliver the language products.
Cohesion	This study unit is the fourth in the row of 8 study units. All study units ECCNED are interwoven with each other in gradually building an

	intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes, participation in language assignments in class is part of the portfolio assessment. 80% participation is mandatory.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Verbruggen, K & Hoogvorst W. (2014). Start.nl – deel 2. Dutch for beginners. Bussum: Coutinho (ISBN 9789046903797)
Required software / required materials	OnderwijsOnline
Extra contributions (TER 2.7)	NA

3. *Examination*		
Name (modular) exam	Dutch 4 Written	Dutch 4 Portfolio
Code (modular) exam	ECC NED4A.2	ECC NED4A.8
Assessment criteria	The student shows the ability to use quite correct grammar in short and simple sentences on level CEFR A2+. The student shows the ability to use simple and quite correct (business) vocabulary on level CEFR A2+. The student shows the ability to communicate (orally and/or in written) at CEFR A2+-level in simple and routine tasks requiring a simple and direct exchange of information on familiar, routine and business matters	
Exam and modular exam format(s) (type of exam)	Practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T2 and/or T4	P2 and/or P4
Resit period	T4 and/or T5	P2 and/or P4
Duration exam	90 minutes	60 minutes
Permitted resources / aids	None	None
Minimum result	5.5	5.5

Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation is enrolment
Discussion and review	During exam review	With Lecturer

Lecture/ contact hours							
	Period 2 / 4						
Lecture week	1	2	3	4	5	6	7
ECC NED4A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	Several changes in 2. Content and organisation
Date from which the SU will no longer be offered	NA

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ECC5 Dutch - Elective Dutch 5

1. *General information*	
Name of study unit	*Dutch for Business 5: Telephoning and Business Presentations*
Code for study unit	ECC5 Dutch
Degree programme and target group	IB / CS
Teaching period	P1 / P3
ECTS credits and Study load	**Study load: 2.5 EC**
Entry requirements for study unit	The student has proven to possess an active command of Dutch on CEFR level A2 for business purposes.

Within the ECTS credits cell:

Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	. 70

2. *Content and organisation*	
Professional task	To communicate orally and in writing in Dutch at CEFR level B1.
Exit qualifications / Programme Learning Outcomes (PLO)	WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting.
General description	Entry level is A2+. Student understands and produces language products in Dutch at CEFR level B1 for both general and business communication purposes. Student uses grammar and vocabulary that is needed to successfully deliver the language products.
Cohesion	This study unit is the fifth in the row of 8 study units. All study units ECCNED are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes. Participation in language assignments in class is part of the portfolio assessment. 80% participation is mandatory.

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Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Bekkers, L. and Mennen, S. (2019). *Ter zake: Zakelijk Nederlands voor anderstaligen* (9th ed.). Almere: Intertaal. (ISBN 9789054510277) Other study materials will be provided on OnderwijsOnline.
Required software / required materials	OnderwijsOnline
Extra contributions	NA

3. *Examination*		
Name (modular) exam	NED5A Grammar	NED5A Portfolio
Code (modular) exam	ECCNED5A.2	ECCNED5A.8
Assessment criteria	The student shows the ability to use quite correct grammar in simple connected speech and sentences on level CEFR B1. The student shows the ability to use high frequency every day and business vocabulary on level CEFR B1.	The student shows the ability to communicate (orally and/or in written) at CEFR B1-level and produces simple connected texts, stories or conversations about everyday life or business matters.
Exam and modular exam format(s) (type of exam)	practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T1 /T3	P1 / P3
Resit period	T4	P1 / P3
Duration exam	120 minutes	NA
Permitted resources / aids	none	NA
Minimum result	5.5	5.5

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Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation is enrolment
Discussion and review	During exam review	With lecturer

Lecture/ contact hours							
	Period 1/3						
Lecture week	1	2	3	4	5	6	7
ECCNED5A	2x2	2x2	2x2	2x2	2x2	2x2	
Changes compared to last year	Several changes in 2. Content and organisation						
Date from which the SU will no longer be offered	NA						

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ECC6 Dutch - Elective Dutch 6

1. *General information*	
Name of study unit	***Dutch for Business 6: Business Meetings and Negotiations***
Code for study unit	ECC6 Dutch
Degree programme and target group	IB, CS
Teaching period	P2 / P4
ECTS credits and Study load	Study load: 2.5 EC

Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	. 70

Entry requirements for study unit	The student has proven to possess an active command of Dutch on CEFR level A2 for business purposes.

2. *Content and organisation*	
Professional task	To communicate orally and in writing in Dutch at CEFR B1 level.
Exit qualifications / Programme Learning Outcomes (PLO)	WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting.
General description	Entry level is A2+. Student understands and produces language products in Dutch at CEFR B1-level for both general and business communication purposes. Student uses grammar and vocabulary that is needed to successfully deliver the language products.
Cohesion	This study unit is the sixth in the row of 8 study units. All study units ECCNED are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes, participation in language assignments in class is part of the portfolio assessment. 80% participation is mandatory.
Maximum number of participants	25
Compensation options	No

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Activities and/or instructional formats	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Bekkers, L. and Mennen, S. (2019). *Ter zake: Zakelijk Nederlands voor anderstaligen* (9th ed.). Almere: Intertaal. (ISBN 9789054510277) Other study materials will be provided on OnderwijsOnline.
Required software / required materials	OnderwijsOnline
Extra contributions	NA

3. *Examination*		
Name (modular) exam	Ned 6 Grammar	NED6 Portfolio
Code (modular) exam	ECCNED6A.2	ECCNED6A.8
Assessment criteria	The student shows the ability to use quite correct grammar in simple connected text and sentences on level CEFR B1+. The student shows the ability to use high frequency every day and business vocabulary on level CEFR B1+.	The student shows the ability to communicate (orally and/or in written) at CEFR B1+-level and produces simple connected texts, stories or conversations about everyday life or business matters.
Exam and modular exam format(s) (type of exam)	practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T2 / T4	P2/4
Resit period	T4 / T5	P2/4
Duration exam	*120 minutes*	*NA*
Permitted resources / aids	*none*	*NA*
Minimum result	*5.5*	5.5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation is enrolment
Discussion and review	During exam review	With Lecturer

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Lecture/ contact hours							
	Period 2/4						
Lecture week	1	2	3	4	5	6	7
ECCNED6A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	Several changes in 2. Content and organisation
Date from which the SU will no longer be offered	NA

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ECC7 Dutch - Elective Dutch 7

1.	*General information*
Name of study unit	*Dutch for Business 7: Communicating effectively in Dutch business and society*
Code for study unit	ECC7 Dutch
Degree programme and target group	IB / CS
Teaching period	P1 / P3, this elective will only be offered if there are enough enrollments.

ECTS credits and Study load	Study load: 2.5 EC	
		Number of hours on the clock:
	Scheduled contact time	18
	Time for self study	52
	Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

2.	*Content and organisation*
Professional task	To communicate orally and in writing in Dutch at CEFR level B2.
Exit qualifications / Programme Learning Outcomes (PLO)	WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting.
General description	Entry level is B1+. Student understands and produces language products in Dutch at CEFR level B2 for both general and business communication purposes. Student uses grammar and vocabulary that is needed to successfully deliver the language products.
Cohesion	The SU follows on ECC-DUT6A and precedes ECC-DUT8A. All these courses build on to one another and deal with different aspects of business and general language. The professional language products that are delivered in this SU relate to professional products of the student's degree programme.
Mandatory participation	Yes. Participation in language assignments in class is part of the portfolio assessment. 80% participation is mandatory.
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Naeff, R. and Te Brake, S. (2019). *De juiste toon. Zakelijk Nederlands voor anderstaligen.* Bussum: Coutinho.ISBN:9789046906637. Beersmans, M., Tersteeg, W. and others (2013). *De finale. Voorbereiding op het Staatsexamen NT 2 II.* Amsterdam: Boom. ISBN: 9789085064985. Other study materials will be provided on OnderwijsOnline.

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Required software / required materials	OnderwijsOnline
Extra contributions (TER 2.7)	NA

3.	***Examination***
Name (modular) exam	ECC-NED7A Portfolio
Code (modular) exam	ECCNED7A.8
Assessment criteria	The student shows the ability to communicate (orally and/or in written) at CEFR B2-level and produces connected texts, monologues or conversations about a wide range of topics and business matters. The student shows the ability to use quite correct grammar in connected speech and texts on level CEFR B2. The student shows the ability to use general and business vocabulary on level CEFR B2.
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P1 / P3
Resit period	P1 / P3 (contact lecturer)
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours							
	Period 1/3						
Lecture week	1	2	3	4	5	6	7
ECCNED7A	2x2	2x2	2x2	2x2	2x2	2x2	
Changes compared to last year	NA						
Date from which the SU will no longer be offered	NA						

ECC8 Dutch - Elective Dutch 8

1.	General information
Name of study unit	*Dutch for Business 8: Communicating effectively in Dutch business and society*
Code for study unit	*ECC8 Dutch*
Degree programme and target group	IB, CS
Teaching period	P2 / P4, this elective will only be offered if there are enough enrollments.
ECTS credits and Study load	Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

2.	Content and organisation
Professional task	To communicate orally and in writing in Dutch at CEFR B2+ level.
Exit qualifications / Programme Learning Outcomes (PLO)	WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting.
General description	Entry level is B1+. Student understands and produces language products in Dutch at CEFR B2-level for both general and business communication purposes. Student uses grammar and vocabulary that is needed to successfully deliver the language products.
Cohesion	The SU follows on ECC-DUT7A. All these courses build on to one another and deal with different aspects of business and general language. The professional language products that are delivered in this SU relate to professional products of the student's degree programme.
Mandatory participation	Yes. Participation in language assignments in class is part of the portfolio assessment. 80% participation is mandatory.
Maximum number of participants	N/A
Compensation options	
Activities and/or instructional formats (Teaching and Learning activities)	Blended learning, online and offline: lectures, pair activities, role play, individual activities. All language skills are involved (reading, writing, speaking, listening).
Required literature / description of learning material	Naeff, R. and Te Brake, S. (2019). *De juiste toon. Zakelijk Nederlands voor anderstaligen.* Bussum: Coutinho.ISBN:9789046906637. Beersmans, M., Tersteeg, W. and others (2013). *De finale. Voorbereiding op het Staatsexamen NT 2 II.* Amsterdam: Boom. ISBN: 9789085064985.

	Other study materials will be provided on OnderwijsOnline.
Required software / required materials	OnderwijsOnline
Extra contributions (TER 2.7)	NA

3.	*Examination*
Name (modular) exam	NED8 Portfolio
Code (modular) exam	ECCNED8A.4
Assessment criteria	The student shows the ability to communicate (orally and in written) at CEFR B2+-level and produces texts, monologues or conversations about a wide range of topics and business matters. The student shows the ability to use quite correct grammar in connected speech and texts on level CEFR B2+. The student shows the ability to use general and business vocabulary on level CEFR B2+.
Exam and modular exam format(s) (type of exam)	Portfolio consisting of Written report, Presentation, Defense
Individual / group	Individual
Number of examiners	1
Exam period	P2/4
Resit period	P2/4 (contact lecturer)
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours							
	Period 2/4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECCNED8A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	NA
Date from which the SU will no longer be offered	NA

ECC3 French - Elective French 3

General information	
Name of study unit	*French for Business 3: Business Meeting*
Code for study unit	ECC3 French
Degree programme and target group	IB, CS
Teaching period	P1/P3

ECTS credits and Study load	Study load: 2.5 EC	
		Number of hours on the clock:
	Scheduled contact time	18
	Time for self study	52
	Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of French on CEFR level A1+ for business purposes, either by having passed IB1's ECCFRA1A and ECCFRA2A or by an entry test.

2.Content and organisation	
Professional task	To communicate (orally and in writing) in French at CEFR level A2.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	After completing this course, students understand and produce general and business French, both orally and in writing, at level CEFR A2. During this course, students will learn to understand and conduct a basic French business meeting. The student uses French as additional language in various general and business settings orally and in writing at CEFR A2 level. The student

	learns French grammar, vocabulary and communication skills related to reading, writing, listening and speaking in French.
Cohesion	This study unit is the third in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats (Teaching and Learning activities)	During the speaking lessons, students will learn how to conduct a simple French business meeting. The competencies and skills are developed by practising, doing roleplays, making exercises and learning vocabulary. Students will receive explanations and feedback in class about their personal speaking abilities, French grammar, vocabulary and (business) culture. Active class participation is required.
Required literature / description of learning material	Mitchell, M., Fleuranceau, A. (2015). Pour Parler Affaires, Amsterdam/Antwerpen, Intertaal. ISBN 978-94-6030-3418,2015 (3rd edition). Material on OnderwijsOnline and material distributed in class
Required software / required materials	N/A
Extra contributions	N/A

3.Examination	
Name (modular) exam	French for Business Level 3: Business Meeting
Code (modular) exam	ECCFRA3C.4
Assessment criteria	The student: Masters the conventions of a simple French business meeting. Masters French oral communication, vocabulary and grammar at CEFR-Level A2. Pronounces French clearly and naturally despite occasional errors and / or a limited influence of the mother tongue.
Exam and modular exam format(s) (type of exam)	Oral
Individual / group	In pairs; individual grades
Number of examiners	1

Exam period	P1/P3
Resit period	P4 Lecturer decides
Duration exam	10 minutes
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100 %
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With the examiner upon request within one week after exam

Lecture/ contact hours	4 hours / week									
	Period 1/3									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCFRA3C	2x2	2x2	2x2	2x2	2x2	2x2	2x2			

Changes compared to last year	Several changes in 2. Content and organisation
Date from which the SU will no longer be offered	N/A

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ECC4 French - Elective French 4

1.General information	
Name of study unit	*French for Business 4: Online Communication*
Code for study unit	ECC4 French
Degree programme and target group	IB, CS
Teaching period	P2/P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of French on CEFR level A1+ for business purposes, either by having passed IB1's ECCFRA1A and ECCFRA2A or by an entry test.

2.Content and organisation	
Professional task	To communicate (orally and in writing) in French at CEFR level A2+
Exit qualifications / Programme Learning Outcomes (PLO)	IB: Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	After completing this course, students understand and produce general and business French, both orally and in writing, at level CEFR A2+. During this course, students will learn to analyse French webstores, filling in forms, write professional e-mails and write surveys. The student uses French as additional language in various general and business settings orally and in writing at CEFR A2+ level. The student

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	learns basic to intermediate French grammar, vocabulary and communication skills related to reading, writing, listening and speaking in French.
Cohesion	This study unit is the fourth in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats (Teaching and Learning activities)	The competencies and skills are developed by reading, writing, doing exercises and learning vocabulary. Students will receive explanations in class about French grammar, vocabulary and (business) culture. Students will do speaking and listening exercises and work on professional tasks.
Required literature / description of learning material	Mitchell, M., Fleuranceau, A. (2015). Pour Parler Affaires, Amsterdam/Antwerpen, Intertaal. ISBN 978-94-6030-3418,2015 (3rd edition). Material on OnderwijsOnline and material distributed in class
Required software / required materials	N/A
Extra contributions (TER 2.7)	N/A

3.Examination	
Name (modular) exam	French for Business Level 4: Online Communication
Code (modular) exam	ECCFRA4C.1
Assessment criteria	The student: Uses and analyzes French webstores Places an order by correctly filling in a form in French Writes an order confirmation e-mail in French Writes simple survey questions in French about a product or service Masters business and general French vocabulary, grammar and written communication at CEFR-Level A2+
Exam and modular exam format(s) (type of exam)	Written

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Individual / group	Individual
Number of examiners	1
Exam period	T2/T4
Resit period	T5
Duration exam	120 minutes
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100 %
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See www.han.nl/insite for the enrolment period
Discussion and review	Individual review with invigilator; the student can request an individual session with the examiner

Lecture/ contact hours	4 hours / week									
	Period 2/4									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
ECCFRA4C	2x2	2x2	2x2	2x2	2x2	2x2				

Changes compared to last year	Several changes in 2. Content and organisation
Date from which the SU will no longer be offered	N/A

ECC5 French - Elective French 5

General information	
Name of study unit	*French for Business 5: Job Application and Business Culture*
Code for study unit	ECC5 French
Degree programme and target group	IB, CS
Teaching period	P1/P3
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	The student has proven to possess an active command of French on CEFR level A2+ for business purposes, either by having passed ECCFRA1A, ECCFRA2A, ECCFRA3C and ECCFRA4C, or by an entry test.

Within the ECTS credits and Study load row:

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Content and organisation	
Professional task	To communicate orally and in writing in French at CEFR level B1
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW5: Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	In this module the student deals with the topic of job application in a French-speaking environment in various ways; this involves reading, listening, writing and speaking at CEFR level B1. Focus of the course : - Common tasks related to finding a job: orientation on work/internship, CV, cover letter, selection of job ads, and most

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	importantly, answering and asking questions as a candidate during a French job interview.
	- Intercultural understanding of French-speaking countries in both business and general contexts. Topics to be studied : society, economy, culture etc.
Cohesion	This study unit is the fifth in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats	- Speaking practice ; - Studying job offers ; - Studying French motivation letters ; - Making a French CV ; - Deepening knowledge of Business French ; - Studying French business culture & society. Active class participation is highly recommended.
Required literature / description of learning material	Study materials published on OnderwijsOnline.
Required software / required materials	N/A
Extra contributions (TER 2.7)	N/A

Examination	
Name (modular) exam	French for Business 5: Job Application and Business Culture
Code (modular) exam	**ECCFRA5B.4**
Assessment criteria	The student
	Presents himself/herself in a job interview in French ;
	Brings his/her French CV and French job offer to the exam (knock-out criterion) ;
	Discusses his/her experience, education, strengths and weaknesses in French ;
	Answers questions, even unexpected ones, during a French job interview in an appropriate, professional fashion ;
	Uses correct CEFR-level B1 French grammar, vocabulary, pronunciation, formal style and polite tone ;
	Understands crucial cultural aspects of the French-speaking world and is able to take these into account during a job interview.

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Exam and modular exam format(s) (type of exam)	oral
Individual / group	individual
Number of examiners	1
Exam period	P1/P3
Resit period	P4 contact lecturer
Duration exam	10 minutes
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	1
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With the examiner upon request within one week after exam

Lecture/ contact hours							
	Period 1 / 3						
Lecture week	1	2	3	4	5	6	7
ECC-FRA5B	2x2	2x2	2x2	2x2	2x2	2x2	2x2

Changes compared to last year	Several changes in 2. Content and organisation
Date from which the SU will no longer be offered	N/A

ECC6 French - Elective French 6

General information	
Name of study unit	French for Business 6: Telephone French
Code for study unit	ECC6B French
Degree programme and target group	IB, CS
Teaching period	P2/P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of French on CEFR level A2+ for business purposes, either by having passed ECCFRA1A, ECCFRA2A, ECCFRA3C and ECCFRA4C, or by an entry test.

Content and organisation	
Professional task	To communicate orally and in writing in French at CEFR level B1+.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** WW5: Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	The student understands and produces language products in French at CEFR level B1+ for both general and business communication purposes. The products contain French business Telephone situations. Roleplays and case studies prepare the student for making business calls in French. The student will listen and speak actively during the lessons. Recordings of native speakers in realistic business scenarios play an important part in this process. All of this allows for a practice-based learning process of telephoning in French.

	Student uses grammar and vocabulary (English/French) that is needed to successfully deliver the language products.
Cohesion	This study unit is the sixth in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats	Individual and pair activities. Roleplays, conversations, translations. All language skills are involved. Active participation in class.
Required literature / description of learning material	Study materials published on OnderwijsOnline
Required software / required materials	N/A
Extra contributions (TER 2.7)	N/A

Examination	
Name (modular) exam	French for Business 6: Telephone French
Code (modular) exam	ECCFRA6B.4
Assessment criteria	The student shows the ability to understand and produce professional communication in French at CEFR level B1+ about business on the phone.
Exam and modular exam format(s) (type of exam)	Oral exam
Individual / group	individual
Number of examiners	1
Exam period	P2/P4 in class, lecturer decides
Resit period	P2/P4 in class, lecturer decides
Duration exam	45 minutes
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%

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Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	Individual review with lecturer

Lecture/ contact hours	2x2 hours/week						
	Period 2/4						
Lecture week	1	2	3	4	5	6	7
ECC FRA6B	2x2	2x2	2x2	2x2	2x2	2x2	2x2

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

ECC7 French - Elective French 7

1.	*General information*
Name of study unit	French for Business 7: French Business Negotiations
Code for study unit	ECC7A French
Degree programme and target group	IB, CS
Teaching period	P1/P3, this elective will only be offered if there are enough enrollments.

ECTS credits and Study load	**Study load: 2,5 EC**	
		Number of hours on the clock:
	Scheduled contact time	18
	Time for self study	52
	Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of French on CEFR level B1+ for business purposes, either by having passed ECCFRA1A, ECCFRA2A, ECCFRA3C, ECCFRA4C, ECCFRA5B and ECCFRA6B; **or** by an entry test.

2.	*Content and organisation*
Professional task	To communicate orally and in writing in French at CEFR level B2.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** WW5: Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	The student understands and produces language products in French at CEFR level B2 for both general and business communication purposes. The products contain French business negotiation situations. Roleplays and case studies prepare the student for negotiating in French. The student will listen and speak actively during the lessons. All of this allows for a practice-based learning process of negotiating in French. Besides this, special focus is put on improving students' pronunciation. Systematic training and exercises on specific sounds allows a more effective communication flow. The student uses grammar and vocabulary (English/French) that is needed to successfully deliver the language products.
Cohesion	This study unit is the seventh in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats	Individual and pair activities. Roleplays, conversations, pronunciation training. All language skills are involved. Active participation in class.

Required literature / description of learning material	Study materials published on OnderwijsOnline
Required software / required materials	N/A
Extra contributions (TER 2.7)	N/A

3.	*Examination*
Name (modular) exam	French for Business 7: French Business Negotiations
Code (modular) exam	ECCFRA7A.4
Assessment criteria	The student shows the ability to understand and produce professional communication in French at CEFR level B2 in business negotiations. The student pronounces French clearly and naturally (e.g. specific vowels, consonants, liaisons and intonation).
Exam and modular exam format(s) (type of exam)	Oral exam
Individual / group	In pairs (individual grade)
Number of examiners	1
Exam period	P1/P3 in class
Resit period	P1/P3 in class
Duration exam	20 minutes
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	Individual review with lecturer

Lecture/ contact hours	2x2 hours/week						
	Period 1/3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECC FRA7A	2x2	2x2	2x2	2x2	2x2	2x2	2x2

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

ECC8 French - Elective French 8

1.	*General information*
Name of study unit	French for Business 8: French Company analysis & consulting
Code for study unit	ECC8 French
Degree programme and target group	IB, CS
Teaching period	P2/P4, this elective will only be offered if there are enough enrollments.

ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of French on CEFR level B1+ for business purposes, either by having passed ECCFRA1A, ECCFRA2A, ECCFRA3C, ECCFRA4C, ECCFRA5B and ECCFRA6B; **or** by an entry test.

2.	*Content and organisation*
Professional task	To communicate orally and in writing in French at CEFR level B2.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** WW5: Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	The student understands and produces language products in French at CEFR level B2 for both general and business communication purposes. The products contain an analysis in French of a company using different analytical tools and models. As a consultant, the student provides advice to the management of the company based on this analysis, answering their questions. The student applies French grammar and uses vocabulary that is needed to successfully complete the tasks.
Cohesion	This study unit is the eighth in the row of 8 study units. All study units ECCFRA are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Participation is highly recommended.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats	Different analytical tools will be used in French during class. Students will apply these to a French company and work actively towards their final (oral) presentation, consisting of analysis and advice. All language skills are involved. Active participation in class.

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Required literature / description of learning material	Study materials published on OnderwijsOnline
Required software / required materials	N/A
Extra contributions (TER 2.7)	N/A

3.	*Examination*
Name (modular) exam	French for Business 8: French Company analysis & consulting
Code (modular) exam	ECCFRA8A.4
Assessment criteria	The student shows the ability to understand and produce professional communication in French at CEFR level B2 in the role of a consultant providing analysis and advice to the management of a French company. The student uses models and theory, employing these to provide a convincing management presentation in French. The student exhibits the corresponding level of grammar, syntax, fluency, vocabulary and pronunciation.
Exam and modular exam format(s) (type of exam)	Oral exam
Individual / group	Individual
Number of examiners	1
Exam period	P2/P4 in class
Resit period	P2/P4 in class
Duration exam	15 minutes
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	Individual review with lecturer

Lecture/ contact hours	2x2 hours/week						
	Period 2/4						
Lecture week	1	2	3	4	5	6	7
ECC FRA8A	2x2	2x2	2x2	2x2	2x2	2x2	2x2

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

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ECC3 German - Elective German 3B

General information	
Name of study unit	*German for Business 3: Companies, Products, Markets*
Code for study unit	ECC3 German
Degree programme and target group	IB, CS
Teaching period	P1/P3
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of German on CEFR level A1.2 for business purposes, either by having passed ISB's ECCDEU1A and ECCDEU2A or by positive advice upon an entry test.

2.Content and organisation	
Professional task	Communicating in German at CEFR level A2.1 in the context described below.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	The student uses German as additional language orally and in writing preparing for CEFR level A2.1

He/She prepares more complex professional products in German. These contain both, oral and written language. Grammar and vocabulary needed for mastering professional situations in German are developed/trained also through listening and reading material:

collecting detailed information in German about companies

asking for and giving details about companies, products/services and markets: categories, key figures, structures, responsibilities, processes

Cohesion	This study unit is the third in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language
Mandatory participation	At least 80% active participation in classes and regular identifiable contribution to the project stages is required as input for the tailor-made parts of the written assessment as culminating result of the whole of the educational activities.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	The competencies and skills are being developed and trained in a project-type integrative approach with the lecturer/tutor as well as peers (each other) evaluating the participants' contributions and use of the target language. Activities include basic secondary research, production of written texts and presentations, participating in discussions, etc. Preparations individually, in pairs and sub-groups before class; plenary sessions and presenting own products for feed-back/-forward in class; finalizing products after class = flipped classroom concept as input for the written assessment based on individual products.
Required literature / description of learning material	Required: Material and links published on OnderwijsOnline / MS TEAMS Hand-Outs distributed during class Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2nd edition) Cambridge, Cambridge University Press, ISBN 9780521648608 Advised: *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English - German*, (2009), (1st edition) München, Hueber Verlag, ISBN 9783191017361 or any newer edition

	Pons, Großes Fachwörterbuch Wirtschaft, Deutsch-English / Englisch – Deutsch, ISBN: 978-3-12-517855-7 www.tatsachen-ueber-deutschland.de (German and English version!)
Required software / required materials	N/A
Extra contributions	N/A

3.Examination	
Name (modular) exam	German DEU3B written
Code (modular) exam	ECCDEU3B.1
Assessment criteria	The candidate … applies vocabulary and idiom of the target language and target culture in the specific context correctly to understand written texts, preparing for CEFR level A2.1 applies structures for formulations in the target language in the specific business contexts correctly, preparing for CEFR level A2.1 **Go / no-go** Participation in and contribution to at least 80% of the classes as specified in the Weekly Schedule. Only candidates who obtained a "go" qualify for being admitted to the written exam. The "go"/ "no-go" will be indicated in the progress system at the end of the lecture period. Candidates who have enrolled for the written exam, but obtain a "no-go" are strongly advised to DIS-enrol themselves for that exam in order not to loose one of their annual enrolment options! The final grade obtained in the written exam will be entered in the progress system on top of the indicator for "go" of the same period. A candidate obtaining a "no-go" will have to start the study unit from the beginning. A candidate obtaining a "go", but either failing the written exam or wishing to improve the result, is to hand in the preparatory material with the new

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	examiner by the deadline of exam enrolment for the new exam opportunity at the latest. Written exam during exam periods are based on project products, providing the candidate has obtained a "go" (see above)
Exam and modular exam format(s) (type of exam)	Written
Individual / group	Individually
Number of examiners	1
Exam period	T1/3 providing the candidate has obtained a "go" (see above)
Resit period	T4 providing the candidate has obtained a "go" (see above)
Duration exam	120 minutes
Permitted resources / aids	No aids allowed, resources as included in the exam assignments
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period; re-sit / catch-up candidates who obtained a "go" in a previous lecture period are to provide their input with the examiner by the new enrolment deadline again.
Discussion and review	Individual review with invigilator; the student can request an individual session with the examiner in the same week as the standard review session, if an examiner has not been present at the standard review session

Lecture/ contact hours										
	Period 1 / 3									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
ECCDEU3B	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	Mandatory participation included (see "go / no-go" above) and return to the pre-Covid-19 written assessment type
Date from which the SU will no longer be offered	N/A

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ECC4 German - Elective German 4C

General information	
Name of study unit	*German for Business 4: Professional Contacts*
Code for study unit	ECC4 German
Degree programme and target group	IB, CS
Teaching period	P2/P4
ECTS credits and Study load	**Study load: 2.5 EC** 		**Number of hours on the clock:**	 Scheduled contact time — 18 Time for self-study — 52 **Total study load (hours)** — 70
Entry requirements for study unit	The student has proven to possess an active command of German on CEFR level A2.1 for business purposes, either by having passed ISB's ECCDEU1A up to ECCDEU3B or by positive advice upon an entry test.
Content and organisation	
Professional task	Communicating in German at CEFR level A2.2 in the context described below.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	The student uses German as additional language orally and in writing preparing for CEFR level A2.2

Note: the "ECTS credits and Study load" cell contains an embedded sub-table:

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

	He/She prepares more complex professional products in German, using business communication skills in the target language in two business situations, a) professional telephoning b) composing business emails / business letters on CEFR level A2.2 for professional purposes. To master the situations the student will extend his/her vocabulary and idiom, but also apply appropriate language structures as well as cultural patterns of the target culture.

Cohesion	This study unit is the fourth in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	At least 80% active participation in classes and continuous regular identifiable contribution to the project stages is required as input for the tailor-made parts of the written assessment as culminating result of the whole of the educational activities.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Based on the project in ECCDEU3B, the competencies and skills are being developed and trained in a project-type integrative approach including expressing peer feed-back/-forward evaluating each other's contribution and use of the target language during class. Activities include designing contacts based on value chain contexts with introduction to written (letter-writing) and oral (professional telephone training). Preparations individually, in pairs before class; plenary sessions and presenting own products for feed-back/-forward in class; finalizing products after class = flipped classroom concept as input for the written assessment based on individual contexts.
Required literature / description of learning material	Required: Material and links published on OnderwijsOnline / MS TEAMS Hand-Outs distributed during class Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2ⁿᵈ edition) Cambridge, Cambridge University Press, ISBN 9780521648608 Advised: *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English -*

	German, (2009)*,* (1st edition) München, Hueber Verlag, ISBN 9783191017361 or any newer edition Pons, Großes Fachwörterbuch Wirtschaft, Deutsch-English / Englisch – Deutsch, ISBN: 978-3-12-517855-7
Required software / required materials	N/A
Extra contributions	N/A

Examination	
Name (modular) exam	German DEU4C written
Code (modular) exam	ECCDEU4C.1
Assessment criteria	The candidate … applies vocabulary and idiom of the target language and target culture in the specific context correctly to understand written texts within the general context of CEFR level A2.2 applies patterns and rituals of the target culture in a way that is acceptable from the target culture's perspective; shows the ability to distinguish between target language's features of style and register in oral use compared to written use of the target language; applies structures for formulations in the target language in the specific business contexts correctly, preparing on CEFR level A2.2 applies formal aspects of written communication in the specific business contexts correctly. **Go / no-go** Participation in and contribution to at least 80% of the classes as specified in the Weekly Schedule. Only candidates who obtained a "go" qualify for being admitted to the written exam. The "go"/ "no-go" will be indicated in the progress system at the end of the lecture period. Candidates who have enrolled for the written exam, but obtain a "no-go" are strongly advised to DIS-enrol themselves for that exam in order not to loose one of their annual enrolment options! The final grade obtained in the written exam will be entered in the progress system on top of the indicator for "go" of the same period. A candidate obtaining a "no-go" will have to start the study unit from the beginning. A candidate obtaining a "go", but either failing the written exam or wishing to improve the result, is to hand in the preparatory material with the new

	examiner by the deadline of exam enrolment for the new exam opportunity at the latest. Written exam during exam periods are based on project products, providing the candidate has obtained a "go" (see above)
Exam and modular exam format(s) (type of exam	Written
Individual / group	Individually
Number of examiners	1
Exam period	T2/T4 providing the candidate has obtained a "go" (see above)
Resit period	T5 providing the candidate has obtained a "go" (see above)
Duration exam	120 minutes
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period; re-sit / catch-up candidates who obtained a "go" in a previous lecture period are to provide their input with the examiner by the new enrolment deadline again.
Discussion and review	Individual review with invigilator; the student can request an individual session with the examiner in the same week as the standard review session, if an examiner has not been present at the standard review session

Lecture/ contact hours										
	Period 2 / 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCDEU4C	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	Mandatory participation included (see "go / no-go above) and return to the pre-Covid-19 written assessment type
Date from which the SU will no longer be offered	N/A

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ECC5B German - Elective German 5B

General information	
Name of study unit	German for Business 5: The Working World & Job Application
Code for study unit	ECC5B German
Degree programme and target group	IB, CS
Teaching period	P1/P3
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of German on GEFR level A2.2 for business purposes, either by having participated in ISB's ECCDEU1 up to ECCDEU4 or by positive advice upon an entry test.

Content and organisation	
Professional task	Communicating in German at CEFR level B1.1 in the specific context of working world and job application.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language

General description	The student develops and applies German as additional language in oral and written products specifically in settings of the working world and job application preparing for CEFR level B1.1 The student develops insight into the specific structures and perceptions regarding the world of work in general and the job market in particular in the target culture, develops vocabulary/idiom in this field and applies both, as well as intermediate structures for formulations in selected professional products related to the settings.
Cohesion	This study unit is the fifth in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	At least 80% active participation in classes and continuous identifiable contribution to the project stages is required as input for the tailor-made parts of the written assessment as culminating result of the whole of the educational activities.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	The competencies and skills are being developed by a huge variety of integrative exercises, including reading and listening comprehension, roleplays, composition of a Bewerbungsmappe including written products (cv and letter of application) etc. individually and in pairs, with peer feedback in classes for which the student has to prepare his/her input. Based on ECCDEU3B and ECCDEU4C, the competencies and skills are being developed and trained in a project-type integrative approach including expression of peer feed-back/-forward to evaluate contributions as well as use of the target language. Preparations individually and in pairs before class; plenary sessions and presenting own products for feed-back/-forward in class; finalizing products after class = flipped classroom concept as input for the written assessment based on individual contexts and products.
Required literature / description of learning material	Required: Material and links published on OnderwijsOnline / MS TEAMS Hand-Outs distributed during class Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2nd edition) Cambridge, Cambridge University Press, ISBN 9780521648608 Advised: *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English -*

	German, (2009)*,* (1st edition) München, Hueber Verlag, ISBN 9783191017361 or any newer edition Pons, Großes Fachwörterbuch Wirtschaft, Deutsch-English / Englisch – Deutsch, ISBN: 978-3-12-517855-7
Required software / required materials	N/A
Extra contributions	N/A

Examination	
Name (modular) exam	German DEU5B written
Code (modular) exam	ECCDEU5B.1
Assessment criteria	The candidate shows that he/she …. can apply the target language and target culture's rituals on B1.1 level (structures, register, also specific vocabulary/idiom) to understand texts in the context of working life and job application, to describe features of the working world, to individually write Lebenslauf (c.v.), and Anschreiben (letter of application) and to master telephone and face-to-face contacts among which both roles in a job interview, meeting the target culture's specific requirements also with regards to formal (behavioural) aspects, knows how to compose a "Bewerbungsmappe" (Job application folder). **Go** / **no-go** Participation in and contribution to at least 80% of the classes as specified in the Weekly Schedule. Only candidates who obtained a "go" qualify for being admitted to the written exam. The "go"/ "no-go" will be indicated in the progress system at the end of the lecture period. Candidates who have enrolled for the written exam, but obtain a "no-go" are strongly advised to DIS-enrol themselves for that exam in order not to loose one of their annual enrolment options! The final grade obtained in the written exam will be entered in the progress system on top of the indicator for "go" of the same period. A candidate obtaining a "no-go" will have to start the study unit from the beginning. A candidate obtaining a "go", but either failing the written exam or wishing to improve the result, is to hand in the preparatory material with the new

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	examiner by the deadline of exam enrolment for the new exam opportunity at the latest. Written exam during exam periods are based on project products, providing the candidate has obtained a "go" (see above)
Exam and modular exam format(s) (type of exam)	Written
Individual / group	Individually
Number of examiners	1
Exam period	T1/T3 providing the candidate has obtained a "go" (see above)
Resit period	T4 providing the candidate has obtained a "go" (see above)
Duration exam	120 minutes
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period; re-sit / catch-up candidates who obtained a "go" in a previous lecture period are to provide their input with the examiner by the new enrolment deadline again.
Discussion and review	Individual review with invigilator; the student can request an individual session with the examiner in the same week as the standard review session, if an examiner has not been present at the standard review session.

Lecture/ contact hours										
	Period 1 / 3									
Lecture week	1	2	3	4	5	6	7	8	9	10
	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	Mandatory participation included (see "go / no-go above)
Date from which the SU will no longer be offered	N/A

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ECC6B German - Elective German 6B

General information	
Name of study unit	*German for Business 6: Marketing Special: Trade Fairs*
Code for study unit	ECC6B German
Degree programme and target group	IB, CS
Teaching period	P2/P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of German on GEFR level B1.1 for business purposes, either by having participated in ISB's ECCDEU1 up to ECCDEU5 or by positive advice upon an entry test
Content and organisation	
Professional task	Communicating in German at CEFR level B1.2 in the specific context of marketing, especially tasks related to trade fair settings.
Exit qualifications / Programme Learning Outcomes (PLO)	**IB:** Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	The student develops and applies German as additional language in oral and written product specifically in settings of marketing in general and trade fair in particular preparing for CEFR level B1.2 The student develops insight into the specific structures and perceptions regarding marketing in particular in the target culture, develops vocabulary/idiom in this field and applies both, as well as intermediate

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	structures for formulations in selected professional products related to tasks in marketing and trade fair as well as chairing and participating in meetings.
Cohesion	This study unit is the sixth in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	At least 80% active participation in classes and continuous regular identifiable contribution to the project stages is required as input for the tailor-made final oral assessment as culminating result of the whole of the educational activities.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Based on the projects in ECCDEU3B and ECCDEU4C, the competencies and skills are being developed and trained in a project-type integrative approach including expressing peer feed-back/-forward evaluating each other's contribution and use of the target language during class. Classes therefore are moments of production as well as inter-vision. Preparations individually and sub-groups before class; plenary sessions for alignment and monitored sub-group formal meetings for presenting individual ideas and reaching decisions in class; finalizing products after class = flipped classroom concept as input for the final oral assessment on product, process and evaluation.
Required literature / description of learning material	Required: Material and links published on OnderwijsOnline / MS TEAMS Hand-Outs distributed during class Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2nd edition) Cambridge, Cambridge University Press, ISBN 9780521648608 Advised: *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English - German*, (2009), (1st edition) München, Hueber Verlag, ISBN 9783191017361 or any newer edition Pons, Großes Fachwörterbuch Wirtschaft, Deutsch-English / Englisch – Deutsch, ISBN: 978-3-12-517855-7 www.tatsachen-ueber-deutschland.de (German and English version!)
Required software / required materials	N/A
Extra contributions	N/A

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Examination	
Name (modular) exam	German DEU6B oral
Code (modular) exam	ECCDEU6B.4
Assessment criteria	Contents: Based on own material written and oral material produced, the candidate shows that he/she is able to apply the target language on CEFR level B1.2 … to conduct telephone and face-to-face conversations, to develop trade fair communication material to present products and companies to explain processes to explain and defend decision making to express feedback/feedforward Assessment criteria: Completeness of the self-developed input Fluency of oral production (CEF B1.2) Pronunciation (CEFR B1.2) General vocabulary/idiom (CEFR B1.2) Specific vocabulary/idiom Level of morpho-syntactical structures mastered (CEFR B1.2) Explicit interaction (partner-oriented formulations) Contents (in line with assignments & function of the products, and depth) **Go / no-go** Participation in and contribution to at least 80% of the classes as specified in the Weekly Schedule. Only candidates who obtained a "go" qualify for being admitted to the oral assessment The "go"/ "no-go" will be indicated in the progress system at the end of the lecture period. Candidates who have enrolled for the oral assessment, but obtain a "no-go" are strongly advised to DIS-enrol themselves for that assessment in order not to loose one of their annual enrolment options! The final grade obtained in the oral assessment will be entered in the progress system on top of the indicator for "go" of the same period.

	A candidate obtaining a "no-go" will have to start the study unit from the beginning. A candidate obtaining a "go", but either failing the oral assessment or wishing to improve the result, is to hand in the preparatory material with the new examiner by the deadline of exam enrolment for the new assessment opportunity at the latest. Oral exam in pairs or small sub-groups based on project products and processes during exam periods, providing the candidate has obtained a "go" (see above)
Exam and modular exam format(s) (type of exam)	Oral
Individual / group	Individual grade
Number of examiners	1
Exam period	T2 / T4 providing the candidate has obtained a "go" (see above)
Resit period	T5 providing the candidate has obtained a "go" (see above)
Duration exam	Approx. 30 minutes
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period; re-sit / catch-up candidates who obtained a "go" in a previous lecture period are to provide their input with the examiner by the new enrolment deadline again.
Discussion and review	Individual review with examiner upon request; application for review a week before the respective exam period's central review session.

Lecture/ contact hours										
	Period 2 / 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCDEU6B	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	Mandatory participation included (see "go / no-go above)
Date from which the SU will no longer be offered	N/A

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ECC7A German - Elective German 7A

1.	*General information*
Name of study unit	*German for Business 7: Business Research*
Code for study unit	ECC7A German
Degree programme and target group	IB, CS
Teaching period	P1/P3, this elective will only be offered if there are enough enrollments.
ECTS credits and Study load	**Study load: 2.5 EC**

Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of German on CEFR level B1.2 for business purposes, either by having participated in IB's / CS's ECCDEU1 up to ECCDEU6 or by positive advice upon an entry test.

2.	*Content and organisation*
Professional task	Communicating in German at CEFR level B2.1for business purposesfocusing on the specific context of business research.
Exit qualifications/ Programme Learning Outcomes (PLO)	**IB:** Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	The student develops and applies German as additional language orally and in writing on CEFR level B2.1, focusing on business research settings. The student develops insight into the specific vocabulary/idiom, register, and structures of the target language and conditions regarding research in the target culture, develops vocabulary/idiom in this field and applies both, in selected products related to the business research context.
Cohesion	This study unit is the 7th in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language
Mandatory participation	At least 80% active participation in classes and continuous identifiable individual contribution to the project stages including formulating evaluations input for the final colloquium based on the whole of the educational activities.
Maximum number of participants	25
Compensation options	No

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Activities and/or instructional formats	The competencies and skills are being developed and trained in a project-type integrative approach with the lecturer/tutor as well as peers (each other) evaluating the participants' use of the target language while engaging in research activities, providing feed-back/-forward during class. Activities include specialist reading, specialist tutorials, primary research products, report-writing, etc. Preparations individually before class; plenary sessions for alignment as well as for and presenting own products and applying the target language for giving feed-back/-forward in class; finalizing products after class = flipped classroom concept as input for the final colloquium on products, processes and evaluations.
Required literature / description of learning material	Required: • Material and links published on OnderwijsOnline / MS TEAMS • Hand-Outs distributed during classes • Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2nd edition) Cambridge, Cambridge University Press, ISBN 9780521648608 Advised: • *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English - German*, (2009), (1st edition) München, Hueber Verlag, ISBN 9783191017361 or any newer edition • Pons, Großes Fachwörterbuch Wirtschaft, Deutsch-English / Englisch – Deutsch, ISBN: 978-3-12-517855-7 • www.tatsachen-ueber-deutschland.de (German and English version!)
Required software / required materials	n/a
Extra contributions (EER 2.7)	n/a

Examination	
Name (modular) exam	German DEU7A Business Research Colloquium
Code (modular) exam	ECCDEU7A.0
Assessment criteria	The candidate shows that he/she is able to communicate (orally and in writing) in the target language and cultural context on CEFR level B2.1 producing, presenting and evaluating academic texts, graphs, methods, findings and linking these to business models/theories, taking into account on-time delivery, formal aspects, completeness, adequateness and depth of contents, vocabulary/idiom, morpho-syntactical structures ("grammar") and – additionally for oral settings - fluency and pronunciation. **Go / no-go** Participation in and contribution to at least 80% of the classes as specified in the Weekly Schedule. Only candidates who obtained a "go" qualify for being admitted to the colloquium. The "go"/ "no-go" will be indicated in the progress system at the end of the lecture period.

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	Candidates who have enrolled for the colloquium, but obtain a "no-go" are strongly advised to DIS-enrol themselves for that assessment in order not to loose one of their annual enrolment options! The final grade obtained in the colloquium will be entered in the progress system on top of the indicator for "go" of the same period. A candidate obtaining a "no-go" will have to start the study unit from the beginning. A candidate obtaining a "go", but either failing the colloquium or wishing to improve the result, is to hand in the preparatory material with the new examiner by the deadline of exam enrolment for the new assessment opportunity at the latest. Report-based colloquium during exam periods, providing the candidate has obtained a "go" (see above)
Exam and modular exam format(s) (type of exam)	Other.
Individually/group	Individual grade
Number of examiners	1
Exam period	T1 / T3 providing the candidate has obtained a "go" (see above)
Resit period	T4 providing the candidate has obtained a "go" (see above)
Duration exam	Depending on the size of the colloquium (sub-) group approx. 60 minutes
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period; re-sit / catch-up candidates who obtained a "go" in a previous lecture period are to provide their input with the examiner by the new enrolment deadline again.
Discussion and review	Individual review with examiner upon request; application for review a week before the respective exam period's central review session.

Lecture/ contact hours										
	Period 1 / 3									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCDEU7A	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

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ECC8A German - Elective German 8A

1.	*General information*
Name of study unit	*German for Business 8: Current Business Topics in D-A-CH*
Code for study unit	ECC8A German
Degree programme and target group	IB, CS
Teaching period	P2/P4, this elective will only be offered if there are enough enrollments.
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self-study	52
Total study load (hours)	70

Entry requirements for study unit	The student has proven to possess an active command of German on CEFR level B2.1 for business purposes, either by having participated in ISB's ECCDEU1 up to ECCDEU7 or by positive advice upon an entry test.

2.	*Content and organisation*
Professional task	Communicating in German at CEFR level B2.2 for business purposes focusing on understanding A/V and written texts from D-A-CH media, applying Landeskunde matters and relating the concepts to business-related situations.
Exit qualifications/ Programme Learning Outcomes (PLO)	**IB:** Primary (on second level of competencies): WW5: Use one or two additional languages to facilitate international business LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. **CS:** Body of Knowledge 6: Language
General description	The student develops and applies German as additional language orally and in writing on CEFR level B2.2, focusing on current affairs in business in D-A-CH The student develops deeper insight into the business environment in the target cultures, including political and legal backgrounds, and the impact on these Landeskunde aspects on shaping ideas, expectations, routines, perceptions etc. and identifies and explains similarities and peculiarities upon comparison with his/her native business culture as well as business cultures he/she has experienced during his/her E- and F-cluster.
Cohesion	This study unit is the last and highest in the row of 8 study units. All study units ECCDEU are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language
Mandatory participation	At least 80% active participation in classes and continuous individual contribution in plenary sessions as well as colloquia is input for the final oral assessment based on the whole of the educational activities tailored to that particular group of participants/candidates is required.

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Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	The competencies and skills are being developed and trained in a colloquium-type approach during class with the participants in the lead of providing the actual contents being investigated into from various Landeskunde and business perspectives on the basis of which also the structural components for the target language are being discussed. Preparations individually before class; weekly plenary sessions as well as colloquia to be held in class; deepening investigations after class = flipped classroom concept as input for the final oral assessment on product, process and evaluation.
Required literature / description of learning material	Required: • Material and links published on OnderwijsOnline / MS TEAMS • Hand-Outs distributed during classes • Webster, P. (1999) *The German Handbook. Your guide to speaking and writing* (2ⁿᵈ edition) Cambridge, Cambridge University Press, ISBN 9780521648608 Advised: • *Hueber Wörterbuch Learner's Dictionary Deutsch als Fremdsprache – Deutsch – Englisch, Englisch-Deutsch / German – English, English - German*, (2009)*,* (1st edition) München, Hueber Verlag, ISBN 9783191017361 or any newer edition • Pons, Großes Fachwörterbuch Wirtschaft, Deutsch-English / Englisch – Deutsch, ISBN: 978-3-12-517855-7 • www.tatsachen-ueber-deutschland.de (German and English version!)
Required software / required materials	n/a
Extra contributions (EER 2.7)	n/a

3.	***Examination***

Name (modular) exam	German DEU8A oral
Code (modular) exam	ECCDEU8A.4
Assessment criteria	The candidate shows that he/she is able to communicate (orally and/or in writing) in the target language and cultural context on CEFR level B2.2 understanding A/V and written texts in the target language on current business topics, presenting and discussing also the background in their target culture's settings taking into account on-time delivery, adequateness and depth of contents, vocabulary/idiom, morpho-syntactical structures ("grammar") as well as fluency and pronunciation. **Go / no-go** Participation in and contribution to at least 80% of the plenary and colloquia sessions throughout the lecture period as specified in the Weekly Schedule. Only candidates who obtained a "go" qualify for being admitted to the oral assessment.

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	The "go"/ "no-go" will be indicated in the progress system at the end of the lecture period. Candidates who have enrolled for the assessment, but obtain a "no-go" are strongly advised to DIS-enrol themselves for that assessment in order not to loose one of their annual enrolment options! The final grade obtained in the oral will be entered in the progress system on top of the indicator for "go" of the same period. A candidate obtaining a "no-go" will have to start the study unit from the beginning. A candidate obtaining a "go", but either failing the oral or wishing to improve the result, is to hand in the preparatory material with the new examiner by the deadline of exam enrolment for the new assessment opportunity at the latest. Oral exam during exam periods: Summaries/discussions/evaluations based on input of all participants during classes, providing the candidate has obtained a "go" (see above)
Exam and modular exam format(s) (type of exam)	Oral exam
Individually/group	Individual grade
Number of examiners	1
Exam period	T2 / T4 providing the candidate has obtained a "go" (see above)
Resit period	T5 providing the candidate has obtained a "go" (see above)
Duration exam	Approx. 30 minutes per candidate
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Enrolment via Alluris. See **www.han.nl/insite** for the enrolment period; re-sit / catch-up candidates who obtained a "go" in a previous lecture period are to provide their input with the examiner by the new enrolment deadline again.
Discussion and review	Individual review with examiner upon request; application for review a week before the respective exam period's central review session.

Lecture/ contact hours										
	Period 2 / 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECCDEU8A	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2	2 x 2				

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

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ECC3 Spanish - Elective Spanish 3

General information	
Name of study unit	*Spanish for Business 3: How to use Spanish to find a job.*
Code for study unit	ECC3 Spanish
Degree programme and target group	IB / CS
Teaching period	P1 / P3
ECTS credits and Study load	**Study load: 2,5 EC** <table><tr><td></td><td>**Number of hours on the clock:**</td></tr><tr><td>Scheduled contact time</td><td>18</td></tr><tr><td>Time for self study</td><td>52</td></tr><tr><td>**Total study load (hours)**</td><td>70</td></tr></table>
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1. Entry level is A1+.
Content and organisation	
Professional task	To communicate (orally and in writing) in Spanish at CEFR level A2.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Student produces language products in Spanish at CEFR level A2 for both general and business communication purposes. The focus of the products lies on how to use Spanish to find a placement or job. The products contain spoken and/or written language. Student learns to use grammar and vocabulary that is needed to successfully deliver the language products. Entry level is A1+.
Cohesion	This study unit is the third in a consecutive row of 8 study units. All study units ECCESP are interwoven with each other in gradually building an

	intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes: continuous language assignments and participation in class are part of the portfolio assessment.
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	Blended learning, online and offline: lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	All materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Required software / required materials	All materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish). Quizlet.
Extra contributions	NA

Examination		
Name (modular) exam	Spanish 3 Grammar and Vocabulary	Spanish 3 Portfolio
Code (modular) exam	ECCESP3A.2	ECCESP3A.8
Assessment criteria	The student shows the ability to use quite correct <u>grammar</u> in short and simple sentences on CEFR level A2. The student shows the ability to use simple and quite correct (business) vocabulary on CEFR level A2. The student shows the ability to communicate (orally and/or in written) at CEFR level A2 in simple and routine tasks requiring a simple and direct exchange of information on familiar, routine and business matters.	
Exam and modular exam format(s) (type of exam)	practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T1 / T3	P1 / P3
Resit period	T4	T1 / T3
Duration exam	60 minutes	NA

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Permitted resources / aids	None	NA
Minimum result	5.5	5.5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation in de SU leads automatically to enrolment
Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.	Individual review upon request. Contact lecturer

Lecture/ contact hours							
	Period 1 - Period 3						
Lecture week	1	2	3	4	5	6	8
ECCESP3A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	Changes to Cohesion and Assessment criteria
Date from which the SU will no longer be offered	NA

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ECC4 Spanish - Elective Spanish 4

General information	
Name of study unit	*Spanish for Business 4: How to use Spanish to enter the market.*
Code for study unit	ECC4 Spanish
Degree programme and target group	IB / CS
Teaching period	P2 / P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	21
Time for self study	49
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1. Entry level is A2.

Content and organisation	
Professional task	To communicate (orally and in writing) in Spanish at CEFR level A2+.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Student produces language products in Spanish at CEFR level A2+ for both general and business communication purposes. The focus of the products lies on how to use Spanish to enter the market. The products contain spoken and/or written language. Student learns to use grammar and vocabulary that is needed to successfully deliver the language products. Entry level is A2.
Cohesion	This study unit is the fourth in a consecutive row of 8 study units. All study units ECCESP are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.

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Mandatory participation	Yes: continuous language assignments and participation in class are part of the portfolio assessment.
Maximum number of participants	N/A
Compensation options	No
Activities and/or instructional formats	Blended learning, online and offline: lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	All materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Required software / required materials	All materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Extra contributions	NA

Examination		
Name (modular) exam	Spanish 4 Grammar and Vocabulary	Spanish 4 Portfolio
Code (modular) exam	ECCESP4A.2	ECCESP4A.8
Assessment criteria	The student shows the ability to use quite correct grammar in short and simple sentences on CEFR level A2+. The student shows the ability to use simple and quite correct (business) vocabulary on CEFR level A2+. The student shows the ability to communicate (orally and/or in written) at CEFR level A2+ in simple and routine tasks requiring a simple and direct exchange of information on familiar, routine and business matters.	
Exam and modular exam format(s) (type of exam)	Practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T2 / T4	P2 / P4
Resit period	T5	T2 / T4
Duration exam	60 minutes	NA
Permitted resources / aids	none	NA
Minimum result	5.5	5.5
Weight factor of modular exam	40%	60%

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Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation in the SU leads automatically to enrolment
Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.	Individual review upon request. Contact lecturer

Lecture/ contact hours							
	Period 2 – Period 4						
Lecture week	1	2	3	4	5	6	8
ECCESP4A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	Changes to Cohesion, Lecture hours and Assessment criteria
Date from which the SU will no longer be offered	NA

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ECC5 Spanish - Elective Spanish 5

General information	
Name of study unit	*Spanish for Business 5: How to use Spanish in online communication*
Code for study unit	ECC5 Spanish
Degree programme and target group	IB, CS
Teaching period	P1 / P3
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1. Entry level is A2+.

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Content and organisation	
Professional task	To communicate (orally and in writing) in Spanish at CEFR level B1.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Student produces language products in Spanish at CEFR level B1 for both general and business communication purposes. The focus of the products lies on how to use Spanish in online communication. The products contain spoken and/or written language. Student learns to use grammar and

	vocabulary that is needed to successfully deliver the language products. Entry level is A2+.
Cohesion	This study unit is the fifth in a consecutive row of 8 study units. All study units ECCESP are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes: continuous language assignments and participation in class are part of the portfolio assessment.
Maximum number of participants	NA
Compensation options	NA
Activities and/or instructional formats	Blended learning, online and offline: lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Required software / required materials	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Extra contributions	NA

Examination		
Name (modular) exam	Spanish 5 Grammar and Vocabulary	Spanish 5 Portfolio
Code (modular) exam	ECCESP5A.2	ECCESP5A.8
Assessment criteria	The student shows the ability to use quite correct grammar in simple connected text and sentences on CEFR level B1. The student shows the ability to use high frequency every day and business vocabulary on CEFR level B1.	The student shows the ability to communicate (orally and/or in written) at CEFR level B1 and produces simple connected texts, stories or conversations about everyday life or business matters.
Exam and modular exam format(s) (type of exam)	practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1

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Exam period	T1 / T3	P1 / P3
Resit period	T4	T1 / T3
Duration exam	60 minutes	NA
Permitted resources / aids	none	NA
Minimum result	5.5	5.5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation in the SU leads automatically to enrolment
Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.	Individual review upon request. Contact lecturer

Lecture/ contact hours							
	Period 1 – Period 3						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECC ESP5A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	Changes to Cohesion, Exam duration and Assessment criteria
Date from which the SU will no longer be offered	NA

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ECC6 Spanish - Elective Spanish 6

General information	
Name of study unit	**Spanish for Business 6: How to use Spanish to explore the external environment**
Code for study unit	ECC6 Spanish
Degree programme and target group	IB, CS
Teaching period	P2 / P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1. Entry level is B1.

Content and organisation	
Professional task	To communicate (orally and in writing) in Spanish at CEFR level B1+.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Student produces language products in Spanish at CEFR level B1+ for both general and business communication purposes. The focus of the products lies on how to use Spanish to explore the external environment. The products contain spoken and/or written language. Student learns to use grammar and vocabulary that is needed to successfully deliver the language products. Entry level is B1

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Cohesion	This study unit is the sixth in a consecutive row of 8 study units. All study units ECCESP are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes: continuous language assignments and participation in class are part of the portfolio assessment.
Maximum number of participants	NA
Compensation options	NA
Activities and/or instructional formats	Blended learning, online and offline: lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Required software / required materials	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Extra contributions	NA

Examination		
Name (modular) exam	Spanish 6 Grammar and Vocabulary	Spanish 6 Portfolio
Code (modular) exam	ECCESP6A.2	ECCESP6A.8
Assessment criteria	The student shows the ability to use quite correct grammar in simple connected text and sentences on CEFR level B1+. The student shows the ability to use high frequency every day and business vocabulary on CEFR level B1+.	The student shows the ability to communicate (orally and/or in written) at CEFR level B1+ and produces simple connected texts, stories or conversations about everyday life or business matters.
Exam and modular exam format(s) (type of exam)	Practical exam	Portfolio
Individual / group	Individual	Individual
Number of examiners	1	1
Exam period	T2 / T4	P2 / P4
Resit period	T5	T2 / T4
Duration exam	60 minutes	NA
Permitted resources / aids	none	NA

Minimum result	5.5	5.5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation is enrolment
Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.	Individual review upon request. Contact lecturer

Lecture/ contact hours							
	Period 2/4						
Lecture week	1	2	3	4	5	6	7
ECC ESP6A	2x2	2x2	2x2	2x2	2x2	2x2	

Changes compared to last year	Changes to Cohesion, Exam duration and Assessment criteria
Date from which the SU will no longer be offered	NA

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ECC7 Spanish - Elective Spanish 7

1.	General information
Name of study unit	Spanish for Business 7: How to use Spanish in business negotiations
Code for study unit	ECC7 Spanish
Degree programme and target group	IB, CS
Teaching period	P1 / P3 , this elective will only be offered if there are enough enrollments.
ECTS credits and Study load	**Study load: 2,5 EC** 		**Number of hours on the clock:**	
	Scheduled contact time	18
	Time for self study	52
	Total study load (hours)	70
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1. Entry level is B1+.

2.	Content and organisation
Professional task	To communicate (orally and in writing) in Spanish at CEFR level B2.
Exit qualifications / Programme Learning Outcomes (PLO)	IB WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Student produces language products in Spanish at CEFR level B2 for both general and business communication purposes. The focus of the products lies on how to use Spanish in business negotiations. The products contain spoken and/or written language. Student learns to use grammar and vocabulary that is needed to successfully deliver the language products. Entry level is B1+.
Cohesion	This study unit is the seventh in a consecutive row of 8 study units. All study units ECCESP are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes: Continuous language assignments and participation in class are part of the portfolio assessment.
Maximum number of participants	N/A
Compensation options	N/A
Activities and/or instructional formats	Blended learning, online and offline: lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).

Required software / required materials	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Extra contributions (TER 2.7)	N/A

3. *Examination*		
Name (modular) exam	Spanish 7 Grammar	Spanish 7 Portfolio
Code (modular) exam	ECC-ESP7A.1	ECC-ESP7A.8
Assessment criteria	The student shows the ability to use quite correct grammar in text and sentences on CEFR level B2.	The student shows the ability to communicate (orally and/or in written) at CEFR level B2 and produces texts, stories or conversations about current issues or business matters.
Exam and modular exam format(s) (type of exam)	Written exam	Portfolio
Individual / group	Individual	(Partly) Individual
Number of examiners	1	1
Exam period	T1 / T3	P1 / P3
Resit period	T4	T1 / T3
Duration exam	60 minutes	N/A
Permitted resources / aids	none	N/A
Minimum result	5.5	5.5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation is enrolment
Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.	Individual review upon request. Contact lecturer

Lecture/ contact hours										
	Period x									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
ECC-ESP7A	2x2	2x2	2x2	2x2	2x2	2x2				

Changes compared to last year	Changes to PLO's, Exam name and Exam duration
Date from which the SU will no longer be offered	N/A

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ECC8 Spanish - Elective Spanish 8

1.	*General information*
Name of study unit	Spanish for Business 8: How to use Spanish in business research
Code for study unit	ECC8 Spanish
Degree programme and target group	IB, CS
Teaching period	P2 / P4, this elective will only be offered if there are enough enrollments.
ECTS credits and Study load	**Study load: 2,5 EC**

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1. Entry level is B2.

2.	*Content and organisation*
Professional task	To communicate (orally and in writing) in Spanish at CEFR level B2+.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW 5 - Use one or two additional languages to facilitate international business. LW13 Use appropriate verbal and non-verbal communication in an intercultural setting. CS: Body of Knowledge 6: Language
General description	Student produces language products in Spanish at CEFR level B2+ for both general and business communication purposes. The focus of the products lies on how to use Spanish in business research. The products contain spoken and/or written language. Student learns to use grammar and vocabulary that is needed to successfully deliver the language products. Entry level is B2.
Cohesion	This study unit is the eighth and final in a consecutive row of 8 study units. All study units ECCESP are interwoven with each other in gradually building an intermediate language command within professional settings towards more independent application of the target language.
Mandatory participation	Yes: Language assignments in class and participation are part of the portfolio assessment.
Maximum number of participants	NA
Compensation options	NA
Activities and/or instructional formats	Blended learning, online and offline: lectures, group work, pair activities, role play, individual activities. All language skills are involved.
Required literature / description of learning material	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).

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Required software / required materials	All study materials are published on OnderwijsOnline (site IB/CS - ECC-Spanish).
Extra contributions (TER 2.7)	NA

3. *Examination*		
Name (modular) exam	Spanish 8 Grammar	Spanish 8 Portfolio
Code (modular) exam	ECCESP8A.1	ECCESP8A.8
Assessment criteria	The student shows the ability to use quite correct grammar in text and sentences on CEFR level B2+.	The student shows the ability to communicate (orally and/or in written) at CEFR level B2 and produces texts, stories, presentations or conversations about current issues or business research matters.
Exam and modular exam format(s) (type of exam)	Written exam / computer assisted	Portfolio
Individual / group	Individual	(Partly) Individual
Number of examiners	1	1
Exam period	T2 / T4	P2 / P4
Resit period	T5	T2 / T4
Duration exam	60 minutes	N/A
Permitted resources / aids	none	N/A
Minimum result	5.5	5.5
Weight factor of modular exam	40%	60%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period	Participation is enrolment
Discussion and review	Individual review with invigilator, the student can request an individual session with the examiner.	Individual review upon request. Contact lecturer

Lecture/ contact hours										
	Period x									
Lecture week	1	2	3	4	5	6	7	8	9	10
ECC-ESP8A	2x2	2x2	2x2	2x2	2x2	2x2				

Changes compared to last year	Changes to PLO's, Exam name and Exam duration
Date from which the SU will no longer be offered	N/A

EAQL - Elective Advanced qualitative methods

General information	
Name of study unit	Advanced qualitative methods
Code for study unit	EAQL
Degree programme and target group	IB/CS
Teaching period	P1 and or P2 and or P3 and or P4
ECTS credits and **Study load**	**Study load: 2,5 EC** <table><tr><td></td><td>**Number of hours on the clock:**</td></tr><tr><td>Scheduled contact time</td><td>13,5 h</td></tr><tr><td>Time for self study</td><td>56,5 h</td></tr><tr><td>**Total study load (hours)**</td><td>70 h</td></tr></table>
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Content and organisation	
Professional task	**Research properly** Create a proper organizational diagnosis and solution built on evidence based research
Exit qualifications / Programme Learning Outcomes (PLO)	**Assessed** WT1 Use the process of thoughtful evaluation to deliberately formulate a reasonable conclusion TWM 24 Analyze a complex business problem in an international business setting with use of adequate research design, resulting in an evidence-based, feasible solution. LW13 Students inform/communicate in a convincing way for a defined target group
General description	The sessions are organized as workshops dealing with different aspects of the consulting/coaching process. This will help the student improve their consulting process and learn which tools are appropriate for each of the stages of consulting. - Topics: stages of consulting process, data collection and data analysis instruments at each of the consulting stage (e.g. interview/focus groups, Participatory visual methods, Participant observation & ethnography, Conversation analysis, narrative analysis, Discourse

	analysis and discursive research), creative methods in organizational research - Outcomes: understand the basic aspects of consulting, application of different tools at each of the stages of the consulting process (the action plan goes up to the execution stage)
Cohesion	The students who take this elective can join teams from Consulting and coaching and/or D to G cluster O&C modules. This way they use the colleagues from other modules as clients and support them.
Mandatory participation	As the work happens during the schedule sessions, it is recommended that the students are present at every session.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Flipped classroom, E-learning, guest speakers.
Required literature / description of learning material	All required literature, such as PDF's and PowerPoints, will be provided via OnderwijsOnline.
Required software / required materials	N/A
Extra contributions	N/A

Name (modular) exam	Research report presentation
Code (modular) exam	EAQL RRR1A.8
Assessment criteria	Students produce a problem diagnosis for the client based on evaluation of evidence Students examines the problem of the client with the help of qualitative methods Students present their plan for a defined target group
Exam and modular exam format(s) (type of exam)	Research report and oral presentation
Individual / group	Group (2 students max)
Number of examiners	1
Exam period	P3 and/or P4
Resit period	P3 and/or P4
Duration exam	Max. 0.5 hours

Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	-
Discussion and review	Via lecturer

Lecture/ contact hours										
	Period x									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
	3	3	3	3	3	3				

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

EAQT - Elective Advanced Quantitative Research

General information	
Name of study unit	*Advanced Quantitative Research*
Code for study unit	EAQT
Degree programme and target group	IB and CS
Teaching period	P1 and or P2 and or P3 and or P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	13.5
Time for self-study	56.5
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1

Content and organisation	
Professional task	Learning to analyze datasets using advanced quantitative research methods, and presenting the results in an academic report.
Exit qualifications / Programme Learning Outcomes (PLO)	WT1: Use the process of thoughtful evaluation to deliberately formulate a reasonable conclusion. WW7: Produce management information from various data sources in an international business environment. TWM24: Analyse a complex business problem in an international business setting with use of adequate research design, resulting in an evidence-based, feasible solution.
General description	During the course students learn various statistical techniques and can apply them to datasets. Students also learn how to design surveys and write a quantitative research report that meets academic standards.
Cohesion	N/A
Mandatory participation	No
Maximum number of participants	25
Compensation options	No

Activities and/or instructional formats	Lectures and Workshops
Required literature / description of learning material	Various articles made available for free on #OO
Required software / required materials	Microsoft Excel
Extra contributions	N/A

Examination	
Name (modular) exam	Portfolio
Code (modular) exam	EAQT PFL1A.8
Assessment criteria	The student can investigate a research problem using comparative statistical analysis (t-test, ANOVA, chi-square) (MLO1, 2, 3. WT1, WW7, TWM24) The student can investigate a research problem using predictive statistical analysis (multiple regression) (MLO1, 2, 3. WT1, WW7, TWM24) The students can evaluate the quantitative research methods used in a published research report (MLO1, 2,3. WT1, TWM24) The student can produce a quantitative research report presenting the findings according to APA standards. (MLW1,2,3,4. WT1, WT7, TWM24)
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P3 and/or P4
Resit period	To be decided with lecturer
Duration exam	N/A
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	N/A

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Discussion and review	N/A

Lecture/ contact hours							
	Period 1/ 3						
Lecture week	1	2	3	4	5	6	7
	3	3	3	3	3	3	

Changes compared to last year	Change in assessment criteria
Date from which the SU will no longer be offered	N/A

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EBC - Elective Blockchain in International Business

1.General information	
Name of study unit	Blockchain in International Business
Code for study unit	EBC
Degree programme and target group	IB, CS
Teaching period	P1 and or P2 and or P3 and or P4
ECTS credits and Study load	**Study load: 2.5 ECTS**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1

Study load: 2.5 ECTS

	Number of hours on the clock:
Scheduled contact time (3 hrs per week)	14
Time for self study	56
Total study load (hours)	70

2.Content and organisation	
Professional task	Solve a business problem using blockchain related solution(s) in various business activities within an international business environment.
Exit qualifications / Programme Learning Outcomes (PLO)	IB:
	WT 2: Create innovative ideas in a changing business environment in a systematic fashion
	WW7: Produce management information from various data sources in an international business environment
	TWM 17: Incorporate developments of the digital landscape in a marketing strategy
	TWM 18: Evaluate financial performance of the organisation from different stakeholders' perspectives
	TWM 20: Evaluate operations processes within and between organisations.
	TWM 23: Assess the impact of change on the organisation.
	CS:

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	2 Target Group & Behaviour
General description	In this study unit, students will learn to: develop state-of-the art knowledge about the functionalities of blockchain technology, develop knowledge on how to implement blockchain technology in various business activities in the context of 'international business', and evaluate a blockchain technology solution and determine whether to adapt, adapt partially or not to adapt, based on financial/non-financial cost benefit analysis.
Cohesion	elective in IB and CS
Mandatory participation	Yes, 80% of the lectures. Mandatory because of group activities in class.
Maximum number of participants	25
Compensation options	None
Activities and/or instructional formats	Simulations / Gaming / Group Coaching Prepare each lecture according the syllabus BIB, published on OnderwijsOnline. In the classes students will also have time to work on their assignment Students will be put in teams of 3 – 5 students per group.
Required literature / description of learning material	Articles about Blockchain in business (peer and non-peer reviewed). Video and e-publications. Recommended: The Basics of Bitcoins and Blockchains, Lewis (2018), ISBN 9781633538009 Blockchain Organizing for Managers, Bessems (2018) ISBN 9789463678223
Required software / required materials	None
Extra contributions	None

3.Examination	
Name (modular) exam	Blockchain in International Business
Code (modular) exam	EBC BIB1A.4
Assessment criteria	Knowledge about business perspectives of blockchain technology solutions and implementations

	Being able to make a trade-off between financial and non-financial costs and benefits.
Exam and modular exam format(s) (type of exam)	Oral exam (based on the A3 report, the content of the lectures, and the presentation)
Individual / group	Group A3 report, presentation and defence.
Number of examiners	1
Exam period	P1 and or P2 and or P 3 and or P 4
Resit period	P1 and or P2 and or P 3 and or P 4 *If you fail your resit or want to retry after a resit, you have to take the elective again and start from the beginning.* *If this falls within the same academic year you will receive two more exam opportunities.*
Duration exam	20 minutes
Permitted resources / aids	A3 report and PPT-slides
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	After appointment with the lecturer.

Lecture/ contact hours										
	Period 1, 2, 3, and 4.									
Lecture week	1	2	3	4	5	6	7	8	9	10
	3	3	3	3	3	3				

Changes compared to last year	Finetuning throughout the SUD.
Date from which the SU will no longer be offered	None

EBDM - Elective Business Decision Making

General information	
Name of study unit	*Elective Business Decision Making (Management Game)*
Code for study unit	EBDM
Degree programme and target group	IB, CS
Teaching Period	P1 and/or P2 and or/ P3 and/or P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	21
Time for self study	49
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Content and organisation	
Professional task	Business Manager, acting as a CEO, CMO, CPO or CFO in an international company
Exit qualifications / Programme Learning Outcomes (PLO)	The learning objectives of the elective 'the Management Game' are derived from IB competences:

Assessed

WW7: Produce management information from various data sources in an international business environment

TWM18: Evaluate financial performance of the organisation from different stakeholders' perspectives.

TWM19: Recommend financing possibilities in a dynamic international environment

TWM21: Manage operations processes within and between organisations

Involved

WT1: Use the process of thoughtful evaluation to deliberately formulate a reasonable conclusion

WT3: Analyse patterns in global macro-economic factors and policies that drive international trade and business development. |

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	CS: 1 Context & Strategy 4 Planning & Organisation
General description	This elective aims to be an integration of marketing, finance and distribution decision-making skills, in a simulated management environment. The student must make several business decisions to sustain the profitable growth of the simulated company. Additional team tasks are requested to improve the ability to make suitable professional decisions. The learning environment is the boardroom of the management team.
Cohesion	In year two students choose their specific field of study. In the BMG they can choose already a specific role that resembles the specific field of study the students might choose. CEO: Marketing&Sales / Organisation&Change CMO: Marketing&Sales CPO: Supply Chain Management CFO: Finance
Mandatory participation	The management game has the character of a practical, this means that presence is obligatory. If, in case of illness or otherwise, sessions are missed, the following rule applies: In case two or more management team meetings are missed the practical becomes invalid, the student excluded from participating in the assessment and the mark will be a 1 for the written exam.
Maximum number of participants	25
Compensation options	NA
Activities and instructional formats (teaching and learning activities)	The learning environment is the boardroom of the management team where a team of managers must make business decision to run a profit-driven company
Required literature / description of learning material	Compulsory: Game Manual and Game documents on #OnderwijsOnline
Required software / required materials	NA
Extra contributions	NA

Examination	
Name (modular) exam	Written Exam
Code (modular) exam	EBDM BDM1A.1

Assessment criteria	The student is able to: Review and assess decisions made by other groups through insight and research of the financial, logistical and marketing game decision(game-data) of a random game company. Prepare financial, logistical and marketing decisions for a random game company. Manage the process of decision making in a company; Formulate and execute marketing objectives; Maintain a critical attitude with respect to: taking risks working systematically and under time pressure
Exam and modular exam format(s) (type of exam)	Written exam
Individual / group	Individual
Number of examiners	1
Exam period	T1 and or T2 and or T3 and or T4
Resit period	T2 and or T3 and or T4 and or T5
Duration exam	90 minutes
Permitted resources / aids	Non-graphing calculator
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period
Discussion and review	Individual review with invigilator; you can request an individual session with your lecturer.

Lecture/ contact hours							
	Period P1 and/or P2 and or/ P3 and/or P4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
EBDM BDM1A	6	3	3	3	3	3	

Changes compared to last year	Week 1 6 instead of 3 hours
Date from which the SU will no longer be offered.	NA

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EBSD - Elective Brand Strategy and Design

General information	
Name of study unit	Brand Strategy and Design
Code for study unit	EBSD
Degree programme and target group	IB
Teaching period	P1 and or P2 and or P3 and or P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1

Content and organisation	
Professional task	**Brand Activation Manager** The Brand Activation Manager is responsible for creating and managing creative branding concepts that support the activation of a company's brand. As the 'brand guardian', brand managers maintain brand integrity across all company marketing initiatives and communications, and may manage a portfolio of products.
Exit qualifications / Programme Learning Outcomes (PLO)	**Assessed:** **WT2-** Create innovative ideas in a changing business environment in a systematic fashion; **LW10-** Formulate one's own position concerning ethical and social responsibility in a professional environment; **Involved:** **WT3**- Analyze patterns in global macroeconomic factors and policies that drive international trade and business development; **LW 11-** Mitigate the pitfalls of cultural differences in business and social contexts;
General description	Even though international companies aim to communicate the same image of global brands across different cultures, the image and brand identity of those brands may still be perceived differently due to differences in cultural values. Additionally, today's businesses have

	to deal with corporate responsibility and ethics. Therefore often the question raises if this does affect brands and how can companies can build sustainable brands?
	Thus, in this course students will conduct a theory-led critical analysis on brand positioning and its challenges in order to be able to create a creative concept that supports a brands ERS (Ethics, responsibility, Sustainability) position.
	Topics:
	Brand characteristics
	Brand identity
	Brand architecture
	Competitors and positioning
	Brand relevance
	Positioning approaches
	Intercultural branding
	ERS
Cohesion	N/A
Mandatory participation	Students need to be present at least 5 out of 6 classes because the learning happens in class and there is little opportunity to catch up alone or outside school. In class there will be assignments made as preparation on the poster which they individually hand in.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Case studies, lectures, workshops
Required literature / description of learning material	Mandatory: All required literature, such as PDF's and PowerPoints, will be provided via OnderwijsOnline and MS Teams.
Required software / required materials	N/A
Extra contributions	N/A

Examination	
Assessment criteria	The students conducts a theory-led brand strategy analysis for a client;

	The student is able to critically analyze the branding challenges facing organizations and effectively design branding solutions both in a national and international context;
	The concept supports the clients brand position concerning ethical and social responsibility;
	The student is able to create a product that communicates an universal message which is understandable for all shareholders of the client.
Name (modular) exam	Brand Concept presentation
Code (modular) exam	EBSD BCP1A.5
Exam and modular exam format(s) (type of exam)	Presentation
Individual / group	Individual
Number of examiners	1
Exam period	P3 and/or P4
Resit period	P3 and/or P4
Duration exam	N/A
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours											
	Period 1,2,3,4										
Lecture week	1	2	3	4	5	6	7	8	9	10	
	3	3	3	3	3	3	-	-	-	-	

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

ECAC - Elective Consulting and Coaching

General information	
Name of study unit	*Consulting and coaching*
Code for study unit	ECAC
Degree programme and target group	IB/CS
Teaching period	P1 and or P2 and or P3 and or P4
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	18 h
Time for self study	52 h
Total study load (hours)	70 h

Content and organisation	
Professional task	Consult and coach Supporting individuals/groups to reach their goals
Exit qualifications / Programme Learning Outcomes (PLO)	Assessed WT1 Use the process of thoughtful evaluation to deliberately formulate a reasonable conclusion LW8 Express reflections on one's personal development with the aim of personal growth LW 13 Students inform/communicate in a convincing way for a defined target group Involved LW10 Formulate one's own position concerning ethical and social responsibility in a professional environment LW11 Mitigate the pitfalls of cultural differences in business and social contexts
General description	The sessions are organized as workshops dealing with different aspects of the consulting/coaching process. This will help the student improve their consulting process and learn which tools are appropriate for each of the stages of consulting.

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	Topics: stages of consulting process, different consulting roles (coach, advisor, coach, consular, facilitator), change and resistance to change, **Outcomes:** understand the basic aspects of consulting and change, application of different tools at each of the stages of the consulting process (the action plan goes up to the execution stage)
Cohesion	The students who take this elective can join teams from Consulting and coaching and/or D to G cluster O&C modules. This way they use the colleagues from other modules as clients and support them.
Mandatory participation	As the work happens during the schedule sessions, it is recommended that the students are present at every session.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Flipped classroom, e-learning, client meetings, guest speakers
Required literature / description of learning material	All required literature, such as PDF's and PowerPoints, will be provided via OnderwijsOnline.
Required software / required materials	N/A
Extra contributions	N/A

Examination	
Name (modular) exam	Action plan presentation
Code (modular) exam	ECAC APP1A.4
Assessment criteria	Students produce a problem diagnosis for the client based on evaluation of evidence Students justify the choice of tools and instruments to diagnose the problem of the client Students present their plan for a defined target group
Exam and modular exam format(s) (type of exam)	Oral + written
Individual / group	Group (2 students max)
Number of examiners	1
Exam period	P3 and/or P4
Resit period	P3 and/or P4

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Duration exam	Max. 0.5 hours
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	N/A
Discussion and review	Via lecturer

Lecture/ contact hours										
	Period x									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
	3	3	3	3	3	3				

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

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ECB - Elective International Consumer Behaviour

General information	
Name of study unit	International Consumer Behaviour
Code for study unit	ECB
Degree programme and target group	*IB, CS*
Teaching Period	P1 and/or P2 and/or P3 and/or P4
ECTS credits and Study load	**Study load: 2.5 EC**

	Number of hours on the clock:
Scheduled contact time	13,5
Time for self study	56,5
Total study load (hours)	**70**

Entry requirements for study unit	Student should at least have obtained 45 EC in IB1.

Content and organization	
Professional task	**Consumer Behavior Specialist** The Consumer Behavior Specialist is responsible for gathering, identifying and understanding the (unmet) needs and desires of consumers through research in order to help company/brands to stay relevant in an everchanging consumer landscape.
Exit qualifications / Programme Learning Outcomes (PLO)	Assessed: IB: TWM15 Develop a well-founded marketing plan to support the creation of value for international customers. TWM17 Incorporate developments of the digital landscape in a marketing strategy. WT3 Analyse patterns in global macro-economic factors and policies that drive international trade and business development.

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	WT1 Use the process of thoughtful evaluation to deliberately formulate a reasonable conclusion) LW10 Formulate one's own position concerning ethical and social responsibility in a professional environment. CS: 1 Context & Strategy 2 Target Group & Behaviour 3 Concept & Creation
General description	In the elective International Consumer Behaviour, students will go through various steps of understanding consumers and get hands-on insights gathering experience during a consumer dive into a consumer behaviour trend of their choice. Student will learn the tools to help companies or brands to stay relevant by uncovering opportunities and barriers within the international target consumers' emerging habits, cultures, and practices.
Cohesion	Cohesion with (digital) marketing courses year 1 and 2 IB/CS
Mandatory participation	Yes, a minimum of 5 out of 6 classes is mandatory. During the courses interaction between lecturers and students will take place for feedback/feedforward. In case of not meeting this requirement, the student must follow the module again.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats (Teaching and Learning activities)	Lectures consist out of a combination of practical cases and theory of consumer behaviour in an international context. During the course, you will work on small assignments that together are part of the graded portfolio assignment. During the classes various methods are used in order to support the learning process, for example PDF- articles, PowerPoint, video's etc. The lecturer coaches on transfer (i.e. in-depth understanding, critical thinking) between theory and practice. Students learn in an interactive way with- and from each other; receive feedback from each other and the lecturer.
Required literature / description of learning material	All required literature, such as PDF's and PowerPoints, will be provided via OnderwijsOnline and/or via MS Teams
Required software / required materials	-
Extra contributions	-

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Examination	
Name (modular) exam	Portfolio
Code (modular) exam	ECB CBE1A.8
Assessment criteria	The student can analyse and address new consumer behaviour challenges.

The student is able to gather, identify and interpret new shifts in consumer behaviour based on literature / consumer insight reports / articles (use sources) and own research results.

The student can reveal an unfiltered view of the underlying mechanism that drive consumers and culture and affects international marketing and branding strategies in the context of international consumer behaviour.

The student can turn an in-depth understanding of consumers into an insightful and visual attractive consumer story that immerses companies/brands in (unmet) and upcoming needs and pains of consumer audiences to show the client why adaptations and innovations are needed to stay ahead of new international market developments.

The student can create a consumer insights report with marketing and branding implications based on in-depth consumer behaviour research.

The student understands the critical role that ethics play in modern marketing and branding and consequently applies this in the context of consumer behaviour. |
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P1 or P2 or P3 or P4
Resit period	Second chance: 1 week after receiving the grade in Alluris for first chance

After failing first and second attempt, student must redo complete module in another period. |
Duration exam	N/A
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%

Method of enrolment for exam / enrolment period	_
Discussion and review	With lecturer

Lecture/ contact hours							
	Period P1 and/or P2 and or/ P3 and/or P4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECB CBE1A	3	3	3	3	3	3	-
Changes compared to last year	From 6 independent assignments to one integrated portfolio. We also spend more attention to visual aspects compared to before. Case examples, articles and PDF's are updated.						
Date from which the SU will no longer be offered.	NA						

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ECBW - Elective Crossing borders

General information	
Name of study unit	*Crossing borders without crossing borders*
Code for study unit	ECBW
Degree programme and target group	IB, CS
Teaching Period	P1 or P2, P3 or P4
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1

Within the ECTS credits and Study load row:

	Number of hours on the clock:
Scheduled contact time	21
Time for self study	49
Total study load (hours)	70

Content and organisation	
Professional task	**Consultancy:** dealing with diversity in the work environment and managing cultural diversity.
Exit qualifications / Programme Learning Outcomes (PLO)	IB: LW11 Mitigate the pitfalls of cultural differences in business and social contexts (assessed) LW12 Display willingness to work with people from different cultures (assessed) and to work in countries with different cultural backgrounds (involved). LW 13 use appropriate verbal (assessed) and non-verbal (involved) communication in an intercultural setting. WW 6 collaborate effectively with different kinds of stakeholders in different cultural organisational, and political landscapes to contribute to achieving agreed goals (involved). CS:

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	2 Target Group & Behaviour
General description	In this project you will work online on a business case together <u>with students from a HAN partner University.</u> Working on guided tasks with colleagues from a different culture will give you the opportunity to work in online teams and stimulate the development of intercultural awareness. A consultant who is able to bridge and capitalise on cultural differences can enhance the quality of teams. Your cultural competence (intercultural knowledge, skills, awareness and attitudes) will get a boost if you participate in this project.
Cohesion	N/A
Mandatory participation	Online participation is mandatory.
Maximum number of participants	25
Compensation options	N/A
Activities and/or instructional formats (teaching and learning activities)	This blended (online and offline) project has regular face-to-face sessions combined with online sessions in virtual international teams with students from the partner University. The online activities are: 1. Pre-test (individual) 2. Icebreaker (followed by a reflection task) -individual 3. Development of a work plan based on the Comparison & Analysis of cultural products (followed by a reflection task) -team work 4. Delivery of a final assignment (followed by a reflection task)- teamwork 5. Posttest - individual
Required literature / description of learning material	Nunez, Carlos. (2018). Intercultural Sensitivity: from denial to intercultural competence.
Required software / required materials	Skype/ WhatsApp/ MS Teams
Extra contributions	NA

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Examination	
Name (modular) exam	Crossing borders portfolio
Code (modular) exam	ECBW CBW1A.5
Assessment criteria	Active participation in the online group sessions. Students have to accomplish all 5 tasks online in time and handed in for feedback online. Students recognise what influence culture has on their actions and on actions of others; Students adjust their behavior if necessary to enhance the quality of work in a cultural diverse team. Students demonstrate respect to intercultural relationship Students demonstrate that they are able to adjust one's verbal communication during the online collaboration in a culturally diverse team. Students reflect on their behavior and that of others from an intercultural perspective and make adjustments if necessary. The assessment is 50% individual and 50% group work.
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual and group assessments.
Number of examiners	1
Exam period	P1 or P2 and P3 or P4
Resit period	P1 or P2 and P3 or P4
Duration exam	NA
Permitted resources / aids	NA
Minimum result	Each task must be achieved with at least 5.5.
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA, in class
Discussion and review	With lecturer

Lecture/ contact hours							
	Period 2/4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECBW CBW1A	3	3	3	3	3	3*	

*assessment

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Changes compared to last year	NA
Date from which the SU will no longer be offered.	NA

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ECD - Elective Get Hired!

General information	
Name of study unit	*Get Hired! Career Development 101 – everything you need to know*
Code for study unit	ECD
Degree programme and target group	IB
Teaching period	P1 and/or P2 and/or P3 and/or P4
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Within the ECTS credits and Study load cell:

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	16
Time for self study	54
Total study load (hours)	70

Content and organisation	
Professional task	Advancing one's career by exploring the job market, producing a professional looking curriculum vitae and LinkedIn profile, writing a clear and concise cover letter, building a network and training interview skills.
Exit qualifications / Programme Learning Outcomes (PLO)	WW4 Communicate (business) messages effectively and persuasively using advanced English to an (un)informed audience. LW8 Express reflections on one's personal development with the aim of personal growth. LW9 Respond appropriately to an unfamiliar, or unexpectedly changing business environment.
General description	This course is designed for students who are interested in advancing their careers in the global marketplace. In this course, you will learn about the job/internship search, and application & interview process in Western countries, while comparing and contrasting the same process in your home country. You will build your vocabulary and improve your language skills to achieve your professional goals. During the course you will explore the job and internship market, create a personal brand strategy, write a CV and cover letter, create/improve your LinkedIn profile and learn how to build a network. You will also practise conducting a job interview, both as an applicant and hiring

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	manager. Having taken this course, your chances of getting hired will definitely have increased.
Cohesion	NA
Mandatory participation	Yes
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Lectures, working on assignments and taking part in job interviews.
Required literature / description of learning material	Instruction sheets (distributed by the lecturer)
Required software / required materials	NA
Extra contributions	NA

Examination	
Name (modular) exam	Career Development Portfolio
Code (modular) exam	ECD-ENG1A.8
Assessment criteria	LW9: - the student demonstrates an understanding of the global marketplace - the student demonstrates an understanding of today's networking WW4: - the student conducts a successful job interview, both as an applicant and a hiring manager (depending on the size of the group one role may suffice) - the student produces an effective and persuasive CV + cover letter - the student creates an effective and persuasive LinkedIn profile LW8: - the student critically reflects on his/her approach to finding a job/internship General:

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	- the student is present at all lectures (is allowed to miss one class only) - the student is fully prepared for all lectures - the student participates actively in all lectures
Exam and modular exam format(s) (type of exam)	Portfolio, job interview and level of participation
Individual / group	Individual
Number of examiners	1
Exam period	P1 and/or P2 and/or P3 and/or P4
Resit period	P1 and/or P2 and/or P3 and/or P4
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	Ask lecturer

Lecture/ contact hours							
	Period P1 and/or P2 and/or P3 and/or P4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECD-ENG1A	3	3	3	3	3	3	3 if the group is large

Changes compared to last year	NA
Date from which the SU will no longer be offered	NA

ECE - Elective Circular Economy

General information	
Name of study unit	*Elective Circular Economy*
Code for study unit	ECE
Degree programme and target group	IB, CS
Teaching period	P1 and/or P2 and or/ P3 and/or P4
ECTS credits and **Study load**	**Study load: 2,5 EC**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Within the ECTS credits and Study load row:

	Number of hours on the clock:
Scheduled contact time	16
Time for self study	54
Total study load (hours)	70

Content and organisation	
Professional task	Sustainability Business Development Officer Providing advice for enhancing 'business process integration' as well as improving company's position through 'responsible performance reporting' using the framework of Circular Economy.
Exit qualifications / Programme Learning Outcomes (PLO)	WT3 Analyse patterns in global macro-economic factors and policies that drive international trade and business development. L10 Formulate one's own position concerning ethical and social responsibility in a professional environment. TWM 23 Assess the impact of change on the organisation.
General description	The goal of this elective is to explore and practice methods that the innovation driven-businesses of the 21st century have been using through the Circular Economy framework. With our current linear business models nearly 92% of world's resources are only used once in a single product. The Circular Business Models have enabled businesses in utilizing these unused resources creating, "affordable" quality products, while empowering the Society and at the same time "Regenerating and "Restoring "the natural environment.

	The particular aims of this module include: (1) deepening the students' understanding of the current opportunities brought by the Circular and SMART business trends (2) broadening insights regarding the ethical dilemmas of sustainability ,"failure of the GREEN" through Systems Thinking (3) Identifying the leakages under the current linear processes(4) Proposing Circular business processes at the Global, Regional and Local levels using alternative Circular Economy collaboration models in linkage to Sustainability metrics
Cohesion	N/A
Mandatory participation	Yes, 80% mandatory participation
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Lectures, Flip Classroom, Inter-group Debate Session, Pop-Up Quizz, Team-based (Mayor's) Pitch Session
Required literature / description of learning material	Ellen MacArthur Foundation , "Towards the Circular Economy" (2017) https://www.ellenmacarthurfoundation.org/publications
Required software / required materials	N/A
Extra contributions	N/A

Examination	
Name (modular) exam	Circular Economy
Code (modular) exam	ECE CIR1A.1
Assessment criteria	WT3: Knows the essence of the circular economy. WT3: Understands the impact of sustainability on the business world. TWM23: Understands the role of sustainability in innovation. L10: Can oversee the implications of a future where the circular economy is key. L10: Can formulate his own position concerning circular economy.
Exam and modular exam format(s) (type of exam)	Written exam
Individual / group	Individual
Number of examiners	1
Exam period	T1 and/or T2 and /or T3 and/orT4
Resit period	T2 and/or T3 and/or T4 and/or T5

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Duration exam	120 minutes
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	enrollment via Alluris. See **www.han.nl/insite** for the enrolment period
Discussion and review	Individual review with invigilator; you can request an individual session with your lecturer.

Lecture/ contact hours							
	Period 1 and/or 2 and/or 3 and/or 4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
ECE CIR1A	3	3	3	3	3	3	

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

EEF - Elective E-Fulfillment

General information	
Name of study unit	*Elective E-Fulfillment*
Code for study unit	EEF
Degree programme and target group	IB, CS
Teaching period	P1 and/or P2 and or/ P3 and/or P4
ECTS credits and **Study load**	**Study load: 2.5 EC** |	**Number of hours on the clock:**
Scheduled contact time	18
Time for self study	52
Total study load (hours)	70	
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Content and organisation	
Professional task	The student makes individual report, which analyzes the current E-Fulfillment status of a company - in terms of its structure, strategies, and performances in the industry. The report also includes identifying areas for improving the current situation of the assigned company.
Exit qualifications / Programme Learning Outcomes (PLO)	The learning objectives of the elective E-Fulfillment are derived from: IB competences: Assessed WT1 (CRITICAL THINKING) Use the process of thoughtful evaluation to deliberately formulate a reasonable conclusion Assessed TWM20 (OPERATIONS AND SUPPLY CHAIN MANAGEMENT) & Connection & facilitation Evaluate operations processes within and between organisations Assessed TWM21 (OPERATIONS AND SUPPLY CHAIN MANAGEMENT) Manage operations processes within and between organisations Assessed TMW24 (BUSINESS RESEARCH) Analyse a complex business problem in an international business setting with use of adequate research design, resulting in an evidence-based, feasible solution.

	CS Competences: Assessed: 1 Context & Strategy The communication professional should understand the strategy of an organisation and the broader (international) environment within which organisations are active. He/she has a clear overview of the developments within his/her own organization, discipline and media landscape in general, to develop communication strategies that are integrated within the goals of the organization. Assessed: 6 Connection & facilitation The communication professional maps the network within and throughout the organization and involves new networks where necessary. He/she helps employees to translate (company)values into their communicative tasks in an effort to increase the effective communication of the employees and their teams and ensure the organization is more communicative.
General description	The elective E-Fulfillment provides both theoretical and practical knowledge on the E-fulfillment of omni-channel companies. The 6 weeks classes consist of 4 class lectures, 1 guest lecture, and group workshops. During class lectures, the e-fulfillment background, logistics processes, people, strategies, and technologies in E-fulfillment, including practical examples from various companies, will be discussed. A guest lecturer will be invited to share his/her experiences and insights in relation to E-fulfillment strategies, challenges, and/or practical developments. The group workshop involves assigning individual company to each student (on Week1), and letting them rank the performances of these companies within their assigned group based on E-fulfillment performance indicators (Week 6). The final output for this course is an individual report, which includes answers to questions based on each week's lectures (including guest lecture), on desk and field research, and on the outcome of the group workshops.
Cohesion	Supply chain E-commerce Digital marketing
Mandatory participation	Yes, 3 out of 4 classroom lectures must be attended by the student. Class lecture includes groupworks plus the information from the lecture serve as the basis for doing the individual reports. Attendance to the guest lecture (week 5) and workshop (week6) are also mandatory. since these sessions will serve as inputs to individual reports and individual grades. An absence(s) on this session means a failure in the course.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Lectures

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(Teaching and Learning activities)	Class/Work group session Group Assignment (including desk research and field work) Guest lectures
Required literature / description of learning material	Recommended: Slide lecture materials Reading materials such as reports/articles to be available in Onderwijsonline.
Required software / required materials	Microsoft Word, Powerpoint
Extra contributions	N/A

Examination	
Name (modular) exam	*Individual report*
Code (modular) exam	EEF EFF1A.5
Assessment criteria	1. TMW 20/21: Ability to explain and to link omni-channels and E-fulfillment, to show how general supply chain structure in omni-channels look like, and to gain insights on up-to-date developments and challenges in E-fulfillment at a company and industry level 2. TMW 20/21: Ability to describe the current supply chain design, processes, and strategies in the omni-channels of an E-fulfillment company 3. TMW 20/21: Ability to evaluate the performances and ranking in E-fulfillment of different companies in the same industry using supply chain performance indicators 4. WTI: Ability to present sound reasoning on the evaluated performances and ranking in E-fulfillment of companies 5. TMW24: Ability to do proper literature research on current omni-channel and E-fulfillment models and supply chain at company- and industry-levels 6. TMW 24: Ability to collect field data that will validate and extend knowledge on E-fulfillment and to present them in organize and logical ways.
Exam and modular exam format(s) (type of exam)	Assignment for submission
Individual / group	Individual (100%)
Number of examiners	1
Exam period	P1 and/or P2 and or/ P3 and/or P4
Resit period	P1 and/or P2 and or/ P3 and/or P4

Duration exam	N/A
Permitted resources / aids	N/A
Minimum result	5,5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	In class
Discussion and review	With lecturer

Lecture/ contact hours							
	Period P1 and/or P2 and or/ P3 and/or P4						
Lecture week	1	2	3	4	5	6	7
EEF EFF1A	3	3	3	3	3	3	

Changes compared to last year	Professional task has been modified; PLO WT6 is deleted
Date from which the SU will no longer be offered	N/A

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EEXC - Elective Excel

General information	
Name of study unit	Elective Excel
Code for study unit	EEXC
Degree programme and target group	IB, CS
Teaching Period	P1 and/or P2 and or/ P3 and/or P4
ECTS credits and Study load	**Study load: 2,5 EC**

	Number of hours on the clock:
Scheduled contact time	13,5
Time for self study	56,5
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Content and organisation	
Professional task	Working with data
Exit qualifications / Programme Learning Outcomes (PLO)	IB: WW7: Produce management information from various data sources in an international business environment CS: 2 Target Group & Behaviour
General description	This Elective provides students with Excel skills as required by the professional field for their internships
Cohesion	Excel is the workhorse of data analysis in (almost) all companies. Internship companies expect some proficiency in using this tool.
Mandatory participation	Students have to participate in one online course offered on edX (or other platforms) and show a screenshot proving that they passed the courses. Participation in computer workshops is adviced but not required.
Maximum number of participants	25

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Compensation options	No
Activities and/or instructional formats	Computer workshops, possibly online Self-study (edX and other courses offered on internet)
Required literature / description of learning material	Reader Courses offered on edX or similar platform
Required software / required materials	Microsoft Excel 365 or later, preferably Windows version
Extra contributions (TER 2.7)	NA

Examination	
Name (modular) exam	Excel Elective
Code (modular) exam	EEXC EXC1A.2
Assessment criteria	Students demonstrate the ability to use Excel techniques learned during the course. Students show proof of passing one online course on edX or similar platform
Exam and modular exam format(s) (type of exam)	Practical exam
Individual / group	Individual
Number of examiners	1
Exam period	T1, T2, T3, T4, T5
Resit period	T1, T2, T3, T4, T5
Duration exam	90 minutes
Permitted resources / aids	N/A
Minimum result	5,5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	enrolment via Alluris. See **www.han.nl/insite** for the enrolment period
Discussion and review	Individual review with lecturer.

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Lecture/ contact hours							
	Period P1 and/or P2 and or/ P3 and/or P4						
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**
EEXC EXC1A	3	3	3	3	3	3	

Changes compared to last year	NA
Date from which the SU will no longer be offered.	NA

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EGM - Elective Gamification

1.	*General information*
Name of study unit	*Elective Gamification*
Code for study unit	EGM
Degree programme and target group	International Business / Communication Studies
Teaching period	P1 and/or P2 and or P3 and/or P4
ECTS credits and Study load	**Study load: 2,5 EC**

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	16
Time for self study	54
Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

2.	*Content and organisation*
Professional task	Use design thinking to ideate gamification concepts. Test gamification concepts by prototyping them. Advice management on the utility of the gamification solution.
Exit qualifications / Programme Learning Outcomes (PLO)	WT2 Create innovative ideas in a changing business environment systematically. TWM17 Incorporate developments of the digital landscape in a marketing strategy. WW7 Produce management information from various data sources in an international business environment.
General description	Gamification is the application of game elements and game design techniques to real world processes. It enhances these processes by adding the motivational and cognitive effects of play. This course will teach you the mechanisms of gamification, why it has such tremendous potential, and how to use it effectively. In this elective the student learns how to design and develop gamification to help him/her and his/her colleagues to be productive, creative and innovative.
Cohesion	NA
Mandatory participation	NA
Maximum number of participants	32
Compensation options	No
Activities and/or instructional formats	NA
Required literature / description of learning material	NA
Required software / required materials	NA

Extra contributions (TER 2.7)	NA

3.	*Examination*

Name (modular) exam	Gamification
Code (modular) exam	EGM GAME1A.5
Assessment criteria	• apply the Double Diamond method and Design Thinking process to design the gamification for a certain process. (WT2) • ideate a concept for the gamification of a process and document this ideation. (WT2) • develop a prototype based on your concept and test this prototype. (TWM17) • write an advice to management on how to use the gamification and what KPI's of the process will be affected.(WW7)
Exam and modular exam format(s) (type of exam)	Assignment for submission
Individual / group	group
Number of examiners	
Exam period	P1 and/or P2 and/or P3 and/or P4
Resit period	P1 and/or P2 and/or P3 and/or P4
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	Via lecturer

Lecture/ contact hours							
	Period P1 and/or P2 and/or P3 and/or P4						
Lecture week	1	2	3	4	5	6	7
EGM GAME1A	3	3	3	3	3	3	

Changes compared to last year	NA
Date from which the SU will no longer be offered	NA

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EIS - Elective International Sales Contracts

General information	
Name of study unit	*Negotiating and executing international sales contracts*
Code for study unit	EIS
Degree programme and target group	IB, CS
Teaching period	Period 1 and/or Period 2 and/or Period 3 and/or period 4
ECTS credits and Study load	**Study load: 2,5 EC**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Study load: 2,5 EC

	Number of hours on the clock:
Scheduled contact time	16 hrs
Time for self study	54 hrs
Total study load (hours)	70 hrs

Content and organisation	
Professional task	Negotiating and executing an international sales contract
Exit qualifications / Programme Learning Outcomes (PLO)	**WT1**: Use process of thoughtful evaluation to deliberately formulate a reasonable conclusion. **WW6**: Collaborate effectively with different kinds of stakeholders in different cultural, organizational and political landscapes to contribute to achieving agreed goals **LW12**: Display willingness to work with people from other cultures and to work in countries with different cultural (and legal) backgrounds **TWM16:** use appropriate sales techniques in support of durable customer relationships **TWM 21**: Manage operations processes within and between organizations
General description	Students gain knowledge of the most important conditions for an international sales contract such as Incoterms 2020, payment conditions, etc. With the knowledge students of different nationalities negotiate an international sales contract by making use of the ICC model sales contract. They also know how to solve problems in the

	execution of the contract e.g. if the sea carrier loses the container with goods. Is there breach of contract by the seller or not? Which actions does the buyer have against the seller and which against the carrier?
Cohesion	Elective for IB, CS
Mandatory participation	80% of lessons are mandatory to participate because the classes are training for negotiating the international sales contract and for solving problems after the contract is concluded
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Students negotiate an international sales contract and they are able to come up with correct solutions (according to the contract and CISG) if something goes wrong during the execution of the contract.
Required literature / description of learning material	Available online Reader: Conventions
Required software / required materials	None
Extra contributions **(TER 2.7)**	None

Examination	
Name (modular) exam	International sales law
Code (modular) exam	EIS LAW1A.1
Assessment criteria	-students show knowledge of conditions in an international sales contract and apply them correctly in different business situations -students know how to apply Incoterms 2020 and payment conditions correctly -students know how to apply the CISG and other Conventions in the execution of an international sales situation correctly -students show awareness of the different families of law in the world. The testing involves a formative test and a summative test. The formative test contains a negotiation assignment. The formative test takes place in international groups of 2. The feedback on the formative testis very helpful for the summative test, the written exam.The student has to do the formative negotiation assignment to be allowed to the written exam.
Exam and modular exam format(s) (type of exam)	written exam

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Individual / group	individual
Number of examiners	1
Exam period	1 and or 2 and or 3 and/or 4
Resit period	1 and or 2 and or 3 and or 4 and/or 5
Duration exam	90 minutes
Permitted resources / aids	Reader Conventions
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	via Alluris
Discussion and review	regular review

Lecture/ contact hours										
	Period 1 and/or 2, and/or 3 and/or 4									
Lecture week	1	2	3	4	5	6	7	8	9	10
	3	3	3	3	3	3				

Changes compared to last year	Prescribed literature (no prescribed literature anymore) and exam duration are changed (from 60 minutes to 90 minutes)
Date from which the SU will no longer be offered	N/A

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EPM - Elective Portfolio Management

General information	
Name of study unit	*Portfolio Management*
Code for study unit	EPM
Degree programme and target group	IB, CS
Teaching period	P1 and/or P2 and/or P3 and/or P4
ECTS credits and Study load	**Study load: 2.5 EC**
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

Study load: 2.5 EC

	Number of hours on the clock:
Scheduled contact time	31,5
Time for self study	38,5
Total study load (hours)	70

Content and organisation	
Professional task	Junior portfolio manager
Exit qualifications / Programme Learning Outcomes (PLO)	IB: TWM18: Evaluate financial performance of the organisation from different stakeholders' perspectives. WW4: International business communication in English WT1: Use the process of thoughtful evaluation to deliberately formulate a reasonable conclusion. WT3: Analyse patterns in global macro-economic factors and policies that drive international trade and business development. WW7: Produce management information from various data sources in an international business environment CS: 1 Context and Strategy 6 Connection and Facilitation
General description	During this course, students learn to: How to interpret the relationship between return and risk Understand knowledge about the structure of financial markets

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	Understand the Efficient Market Hypothesis
	Conduct a technical analysis on a security
	Assess the bond prices and yields
	Value equity securities and conduct relevant industry analysis
	How to make an investment policy statement (IPS)
	Calculate the risk and return of a security as well as a portfolio
	Construct the investment strategy of a portfolio based on a client's needs
	Translate the theory into the practice by applying the StockStrack Investment Game, executing the following tasks
	Construct an IPS for the client
	Design an investment strategy based on the IPS
	Construct a portfolio based on the IPS and the strategy by using the StockTrak Investment Game.
	Write a report explaining the IPS, the strategy, method of selecting securities and the performance of portfolio.
Cohesion	NA
Mandatory participation	NA
Maximum number of participants	25
Compensation options	NA
Activities and/or instructional formats	Students need to actively trade different types of securities in the financial markets.
Required literature / description of learning material	Recommended: Essentials of Investment by Bodie et al. 11th edition. ISBN 10:1260013928 / ISBN 13:9781260013924
Required software / required materials	Students need to get registered in the StockTrak Investment Game. Each semester, the link for registration will be provided by the lecturer.
Extra contributions (TER 2.7)	NA

Examination	
Name (modular) exam	Written report
Code (modular) exam	EPM MSP1A.5
Assessment criteria	The student:

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	TWM18, WW7, WT3: Applies understanding of basic risk management by translating a desired risk and return profile to a recommended stock portfolio structure and targets. Manages the stock portfolio for several weeks WT1: Analyses results and compares to targets set with critical reflection on the outcome TWM18, WW7, WT1, WT3: Demonstrates his/her ability to write a financial report based on his/her reasoning and performance.
Exam and modular exam format(s) (type of exam)	Assignment for submission
Individual / group	Individual
Number of examiners	1
Exam period	P1 and/or P2 and/or P3 and/or P4
Resit period	P1 and/or P2 and/or P3 and/or P4
Duration exam	NA
Permitted resources / aids	N/A
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	Participation is enrolment
Discussion and review	With lecturer

Lecture/ contact hours							
	Period P1 and/or P2 and/or P3 and/or P4						
Lecture week	1	2	3	4	5	6	7
EPM MSP1A	3	3	3	3	3	3	

Changes compared to last year	N/A
Date from which the SU will no longer be offered	N/A

ESC - Elective Supply Chain Finance

General information	
Name of study unit	*Supply Chain Finance*
Code for study unit	ESC
Degree programme and target group	IB and CS Students from Dutch taught study courses at HAN
Teaching period	P1 and/or P2 and/or P3 and/or P4

ECTS credits and Study load	**Study load: 2.5 ECTS**	
		Number of hours on the clock:
	Scheduled contact time (3 hrs per week)	14
	Time for self study	56
	Total study load (hours)	70

Entry requirements for study unit	The student should have obtained at least 45 EC in IB1. A good knowledge of basics of finance and/or supply chain management is important for this level 3 elective of IB. It's the students responsibility.

Content and organisation	
Professional task	In the role of e.g., a junior supply chain manager/business analyst: Analyses supply chain (finance) practices Recommends solutions for improving liquidity, reducing risk and increase added (economic) value.
Exit qualifications / Programme Learning Outcomes (PLO)	WW7: Produce management information from various data sources in an international business environment. LW9: Respond appropriately to an unfamiliar, or unexpectedly changing, business environment. TWM 18: Evaluate financial performance of the organisation from different stakeholders' perspectives. TWM19: Recommend financing possibilities in a dynamic international environment. TWM 20: Evaluate operations processes within and between organisations.

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	TWM 21: Manage operations processes within and between organisations.
General description	To develop state-of-the art knowledge about supply chain finance from a tactical and strategic approach. To develop knowledge how to implement supply chain finance in the context of the international business, and to evaluate the performance in the supply chain as a whole.
Cohesion	With several business modules in the field of Finance and Logistics/Supply Chain management, as well with subjects in the G-cluster of Corporate Finance and Supply Chain Management (e.g., Procurement: Kraljic'ss Matrix)). A good knowledge of strategic aspects of marketing (e.g., BCG Matrix) might be useful as well.
Mandatory participation	Yes, 80% of the lectures. Mandatory because of group activities in class.
Maximum number of participants	25
Compensation options	No
Activities and/or instructional formats	Classes, case studies, game.
Required literature / description of learning material	Principles of Supply Chain Finance, J Jansen (2020) Website: www.principlesofsupplychainfinance.nl Articles about SCF (peer and non-peer reviewed), URLs will be published on HAN OnderwijsOnline
Required software / required materials	N/A
Extra contributions	N/A

Examination	
Name (modular) exam	Supply Chain Finance
Code (modular) exam	ESC SCF1A.1
Assessment criteria	The student can recommend suitable solutions for improving the SC(F) practices of a business, based on SCF metrics and/or SC risk management. The student can analyze their own learning process using concrete experiences and a reflection model. The student can calculate SCF metrics based on financial reports using standard formulas. The student can recommend suitable SCF instruments in order to improve the financial performance of the supply chain.

	The student can assess current SC(F) practices and select appropriate solutions for improvement of the supply chain.
Exam and modular exam format(s) (type of exam)	Written exam
Individual / group	Individual exam
Number of examiners	1
Exam period	T1 and/or T2 and/or T3 and/or T4
Resit period	T2 and/or T3 and/or T4 and/or T5
Duration exam	120 minutes
Permitted resources / aids	None
Minimum result	5.5
Weight factor of modular exam	Written exam (100%)
Method of enrolment for exam / enrolment period	Enrolment via HAN Alluris
Discussion and review	Normal procedure for written exam review

Lecture/ contact hours										
	Period 3									
Lecture week	**1**	**2**	**3**	**4**	**5**	**6**	**7**	**8**	**9**	**10**
	3	3	3	3	3	3				

Changes compared to last year	Discarded PLO's WT1, WT2, TWM23, updated assessment criteria.
Date from which the SU will no longer be offered	N/A

ESU - Elective Creating your own Start-up

General information	
Name of study unit	*Creating your own Start-up*
Code for study unit	ESU
Degree programme and target group	IB, CS
Teaching period	P1 and/or P2 and/or P3 and/or P4
ECTS credits and **Study load**	**Study load: 2,5 EC** 			Number of hours on the clock:	 Scheduled contact time → 16 Time for self study → 54 **Total study load (hours)** → 70
Entry requirements for study unit	The student should have obtained at least 45 EC in IB1.

The ECTS row contains a nested table:

	Number of hours on the clock:
Scheduled contact time	16
Time for self study	54
Total study load (hours)	70

Content and organisation	
Professional task	Entrepreneur – writing a business plan 2.0
Exit qualifications / Programme Learning Outcomes (PLO)	Level 2 IB; WT 2 Create innovative ideas in a changing business environment in a systematic fashion. WT3 Analyse patterns in global macro-economic factors and policies that drive international trade and business development. L10 Formulate one's own position concerning ethical and social responsibility in a professional environment. TWM 23 Assess the impact of change on the organisation. CS: 1 Context & Strategy 3 Concept & Creation 4 Planning & Organisation 6 Connection & Facilitation

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General description	In this course, you will learn to develop an idea for a project or your own Start-up. This is done based on your personal drive and talents. You start with testing your own individual entrepreneurial skills. From there on you continue with idea generation, customer orientation, creative thinking, budgeting, pitching and presentation skills. This will be executed in close cooperation with local entrepreneurs of small and medium-sized businesses during Interviews and validation sessions.
Cohesion	NA
Mandatory participation	NA
Maximum number of participants	25
Compensation options	NA
Activities and/or instructional formats	NA
Required literature / description of learning material	NA
Required software / required materials	NA
Extra contributions (TER 2.7)	NA

Examination	
Name (modular) exam	Start Up economy
Code (modular) exam	ESU CSU1A.8
Assessment criteria	The student is able to: WT 2 Create innovative ideas in a changing business environment in a systematic fashion Demonstrate the ability to come up with creative ideas that make use of opportunities derived from the external environment Create their own business idea by combining strategic concepts. WT3: Analyse patterns in global macro-economic factors and policies that drive international trade and business development. Identify and analyse patterns in global macro-economic factors and policies by adapting the canvas model Demonstrate and sketch an understanding of the international trade environment.

	L10 Formulate one's own position concerning ethical and social responsibility in a professional environment. Reframe their business idea with the social, creative and cultural context. Their business idea in a professional environment with ethical and social issues. TWM23 Assess the impact of change on the organisation. Assess the sustainable consequences of raising capital to pursue the business idea. Recognize the impact that capital and planning have on the organisation
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	group
Number of examiners	1
Exam period	P1 and/or P2 and/or P3 and/or P4
Resit period	P1 and/or P2 and/or P3 and/or P4
Duration exam	NA
Permitted resources / aids	NA
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	Via lecturer

Lecture/ contact hours							
	Period 1 and/or 2 and/or 3 and/or 4						
Lecture week	1	2	3	4	5	6	7
ESU CSU1A	3	3	3	3	3	3	

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Changes compared to last year	General description
Date from which the SU will no longer be offered	N/A

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ETR - Elective Trendwatching

1.	*General information*
Name of study unit	Trendwatching
Code for study unit	ETR
Degree programme and target group	Communication Studies, International Business
Teaching period	P1 and or P2 and or P3 and or P4

ECTS credits and Study load	**Study load: 2,5 EC**	
		Number of hours on the clock:
	Scheduled contact time	13,5
	Time for self study	56,5
	Total study load (hours)	70

Entry requirements for study unit	Student should have obtained at least 45 EC in year 1.

2.Content and organisation	
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	I can independently detect weak signals (trends) in global affairs. From my found weak signals I can create my own trends (context) and reflect on that trend by explaining what this trend means to me and my personal ambitions as a future professional (strategy). For a brand and their changing business environment, I am able to translate my trend scenario's into a creative innovative product/ concept/ idea. IB: WT2 (Create innovative ideas in a changing business environment in a systematic fashion.) CS Loco competences: Context & Strategy Concept & Creativity
General description	This study unit is about trend research: what goes on in the world outside. What macro trends, meso and micro trends can we detect. How do you look at them and research them. And how will they affect our businesses, profession and personal lives
Cohesion	This elective is broadening the view of students in CS and IB program and uses previously developed skills in critical thinking and awareness to research, understand and raising awareness to the bigger developments in business and the world we live in.
Mandatory participation	Yes, 80% of the lessons are compulsory
Maximum number of participants	32
Compensation options	No

Activities and/or instructional formats (Teaching and Learning activities)	This course is a hybrid module and uses lectures, debates, presentations by students and workshops as main instructional formats
Required literature / description of learning material	N.A.
Required software / required materials	N.A.
Extra contributions (TER 2.7)	

3. Examination

Name (modular) exam	Trendwatching
Code (modular) exam	ETR TRE1A.8
Assessment criteria	Student applies relevant steps of the scenario planning process correctly Based on DESK research the student collects and documents evidence for trends Interview results give added value to the spotted trends The student creates two scenarios for their trend and presents the innovation potential of the trend Student argues what the trend means for him/her as a young professional and is able to give peer feedback on other students work
Exam and modular exam format(s) (type of exam)	Portfolio
Individual / group	Individual
Number of examiners	1
Exam period	P1 and or P2 and or P3 and or P4
Resit period	P1 and or P2 and or P3 and or P4
Duration exam	N.A.
Permitted resources / aids	N.A.
Minimum result	5.5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	NA
Discussion and review	Via lecturer

Lecture hours										
					Period x					
Lecture week	1	2	3	4	5	6	7	8	9	10
	3	3	3	3	3	3				

Changes compared to last year	N.A.
Date from which the SU will no longer be offered	N.A.

EVC - Elective Value creation from data

1. General information	
Name of study unit	Value creation from data
Code for study unit	EVC
Degree programme and target group	International Business / Communication Studies
Teaching period	P1 and or P2 and or P3 and or P4
ECTS credits and Study load	Study load:2,5 EC |	Number of hours on the clock:
Scheduled contact time	13,5
Time for self study	56,5
Total study load (hours)	70	
Entry requirements for study unit	Students should have at least obtained 45 EC in the First Year

2.	*Content and organisation*
Professional task	N.A.
Exit qualifications / Programme Learning Outcomes (PLO)	• Student shows how to gain insight into customer data • Student understands the concept of Data Driven Marketing • Student knows how to measure customer insights • Student shows how to visualize data within Customer Journey touchpoints • Student shows how to connect data (content) to touchpoints in a Customer Journey • Student shows how to translate data into a useful proposition/ process • 7 Student can sell (pitch) an advice to the client CS: 1 Context & Strategy 2 Target group & Behaviour IB: WT1: critical thinking WT2: Innovation and creativity TWM17: Incorporate develeopments of the digital landscape in a marketing strategy.
General description	Student will learn the potential of big data and get insights about the latest trends & developments in getting customer insights using the big data creation value model (Verhoef) Students use the Customer Journey as a model for analysing where data is generated and can be applied for optimisation of the marketing communication process. Students get insights into the complexity of applying data (big data paradox). Including the the role of the marcom professional related to the HIPPO in a company. Students should get the drive to make an inventory of data available in an organisation.

Cohesion	
Mandatory participation	Advisory pitch is mandatory. Guest Lecture is mandatory.
Maximum number of participants	32
Compensation options	No
Activities and/or instructional formats **(Teaching and Learning activities)**	Students work on a case study (e.g. Food Delivery Service that does business in both bricks and clicks).. Students have to apply additional data source(s) to optimize a business communication process and proposition. Students translate this into an advice regarding application of data and communication examples for the company. During lectures students in pairs prepare a knowledge clip about relevant chapters from the reader and present this in class sessions
Required literature / description of learning material	N.A.
Required software / required materials	Reader, which will be an extraction of the book: Verhoef, P., & Kooge, E. (2016). *Creating Value with Big Data Analytics* (1ˢᵗ edition). New York: Routledge. ISBN The book itself is not mandatory ISBN 9781137959
Extra contributions (TER 2.7)	N.A.

3.	*Examination*
Name (modular) exam	Advisory Pitch (oral exam and portfolio)
Code (modular) exam	EVC VCD1A.0
Assessment criteria	Advisory Pitch (presence is mandatory) • Student **signals relevant trends and developments** (concerning data driven marketing & customer insights) from diverse sources (internal & external) and translates these into a **relevant advisory pitch**. • Student **substantiates** which (internal & external) data **was used/ wasn't used** for the clients **Customer Journey (See Do Think Care Give)**. • Student have **applied** the data **correctly**. • Student **substantiates** (using examples) how the data adds value to the organisation/client. • Student gives a **clear** advisory presentation appropriate to the case and **logically following** from the **analysis**. • Every student in the group **shows** that he / she is a full discussion partner during the advisory pitch (presentation and content wise). Individual plotted Customer Journey • The Customer Journey shows the **connection** between the collected data and diverse communication touchpoints. • The Customer Journey **clearly represents (both visually and content wise)** the episodes of the See Think Do Care Give structure. • The student **can design and create** a Customer Journey Data Visualization, **showing 4 marketing/communication** examples that add value to the to the client/ organization in every stage (See, Think, Do, Care, Give) of the Customer Journey.
Exam and modular exam format(s) (type of exam)	Other

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Individual / group	max 4 persons per group
Number of examiners	*2*
Exam period	P1 and or P2 and or P3 and or P4
Resit period	P1 and or P2 and or P3 and or P4
Duration exam	The Advisory pitch: 30 minutes per group
Permitted resources / aids	N.A.
Minimum result	5,5
Weight factor of modular exam	100%
Method of enrolment for exam / enrolment period	N.A.
Discussion and review	N.A.

Lecture/ contact hours										
	Period x									
Lecture week	1	2	3	4	5	6	7	8	9	10
	3	3	3	3	3	3				

Changes compared to last year	Changes in content & organisation
Date from which the SU will no longer be offered	N.A.

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9.3 Minors of the degree programme

In this academic year, the degree programme offers the following minors:
N.A.
You can also choose a minor from another HAN degree programma. You can find the overview of
HAN minors and their entry requirements here: www.minoren-han.nl.

9.4 Graduation specialisations
N.A.

9.5 Honours, talent and bridging programmes
N.A.

9.6 Part-time and/or work-study degree format
N.A.

9.7 Tracks with special feature
N.A.

9.7.1 Fast track
N.A.

9.7.2 Abridged track
N.A.

9.7.3 Abridged track from associate to bachelor degree
N.A.

9.7.4 Track for elite athletes
N.A.

9.7.5 D-stream
N.A.

9.7.6 Combined track
N.A.

9.7.7 Other track with special feature
N.A.

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Appendix 5 Appendix amendments

There are no amendments yet.

11.5 Degree-specific transitional provisions (information on old exams)

The exams and modular exams in the table(s) below will no longer be part of the degree programme as described in chapter 9 in the 2021-2022 and/or 2019-2020 academic year.

The study units for these exams and modular exams will be repeated in the academic year following the change in the programme. The repeat units may be offered in a different format than in previous years, for example in the form of a summary lecture (wrap-up), question sessions or supervision on request. This repeated education is intended for students who did the study units in the 2019-2020 academic year, but did not pass all of the exams or modular exams.

Students are given the opportunity to sit these exams and modular exams in a legally valid manner. If a student passes one or more of these exams or modular exams in the 2021-2022 academic year, the exam or modular exam will still be considered to be successfully completed as defined in the study units of the 2021-2022 and/or 2019-2020 Teaching and Examination Regulations.

Row no.	Old exams modular exam code	Final academic year in which old modular exam can be completed.	Link to content-equivalent modular exam but with different code	Exam Period Will be offered in 2021-2022 in period:	Reference For study unit description, see TER for degree programme	Comments/repeat units Please contact the lecturer:
1.	BENBUC1A.1	Academic year 21-22	NA	T2 / T4	2020-2021	Sandra van den Bosch
2.	BENBUC2A.2	Academic year 21-22	NA	T2 / T4	2020-2021	Sandra van den Bosch
3.	CQRRES3A.8	Academic year 21-22	NA	Contact your lecturer	2018-2019	Bram Hendrawan
4.	CQRRES4A.5	Academic year 21-22	NA	Contact your lecturer	2018-2019	Bram Hendrawan
5.	CQRMED1A.8	Academic year 21-22	NA	Contact your lecturer	2018-2019	Dirk vd Steenhoven
6.	CQRMED1A.5	Academic year 21-22	NA	Contact your lecturer	2018-2019	Dirk vd Steenhoven
7.	CCBBUC3F.4	Academic year 21-22	NA	Contact your lecturer	2018-2019	Annette van Beek
8.	CCBBUC3F.5	Academic year 21-22	NA	Contact your lecturer	2018-2019	Annette van Beek
9.	CCDDUT6B.1	Academic year 21-22	NA	T2/T4	2018-2019	Geno Trimbos
10.	CCDDUT6B.3	Academic year 21-22	NA	Contact your lecturer	2018-2019	Geno Trimbos
11.	CCGDEU3A.1	Academic year 21-22	NA	T2/T4	2018-2019	Karola Gierke Goergens
12.	CCGDEU3A.8	Academic year 21-22	NA	Contact your lecturer	2018-2019	Karola Gierke Goergens
13.	CCFFRB3E.3	Academic year 21-22	NA	Contact your lecturer	2018-2019	Marion van Noesel
14.	CCFFRB4E.5	Academic year 21-22	NA	Contact your lecturer	2018-2019	Marion van Noesel
15.	CCSSPA6B.1	Academic year 21-22	NA	T2/T4	2018-2019	Fina Ramos
16.	CCSSPA6B.4	Academic year 21-22	NA	Contact your lecturer	2018-2019	Fina Ramos
17.	DCMGAME1A.5	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Kees van 't Hof
18.	DCMGAME1A.9	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Kees van 't Hof
19.	DCMGAME2A.9	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Kees van 't Hof
20.	DCMGAME2A.5	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Kees van 't Hof

21.	DCMSCC1A.0	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Miriam Zwaan
22.	DPLINC1A.1	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Bram Hendrawan
23.	DPLINC1A.8	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Bram Hendrawan
24.	DPLMCO3A.5	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Yvette Oswald
25.	DPLMCO3A.6	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Yvette Oswald
26.	DPLPRC1A.6	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Miriam Zwaan
27.	DPLPRC1A.8	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Miriam Zwaan
28.	DPLPRC1A.1	Academic Year 22-23	NA	T1/T3	2018-2019	Miriam Zwaan
29.	DPLSTRA1A.1	Academic Year 22-23	NA	T1/T3	2018-2019	Marc van der Meer
30.	DPLACC2A.5	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Dirk van der Steenhoven
31.	DPLADP1A.4	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Felice van Hoof
32.	DPLADP1A.6	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Felice van Hoof
33.	DCBBUC4F.9	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Annette van Beek
34.	DCBBUC4F.4	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Annette van Beek
35.	DCBBUC4F.1	Academic Year 22-23	NA	T2/T4	2018-2019	Annette van Beek
36.	DCDDUT8B.1	Academic Year 22-23	NA	T2/T4	2018-2019	Nienke Jongsma
37.	DCDDUT8B.4	Academic Year 22-23	NA	T2/T4	2018-2019	Nienke Jongsma
38.	DCGDEU4A.4	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Karola Gierke-Goergens
39.	DCGDEU4A.1	Academic Year 22-23	NA	T2/T4	2018-2019	Karola Gierke-Goergens
40.	DCGDEU4A.8	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Karola Gierke-Goergens
41.	DCFFRB5D.1	Academic Year 22-23	NA	T1/T3	2018-2019	Marion van Noesel
42.	DCFFRB6E.4	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Marion van Noesel
43.	DCSSPA8B.9	Academic Year 22-23	NA	Contact your lecturer	2018-2019	Fina Ramos
44.	DCSSPA8B.1	Academic Year 22-23	NA	T2/T4	2018-2019	Fina Ramos